# SHAIKH NOOR FATIMA

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# SOFTWARE TESTING AND QUALITY ASSURANCE OF PRODUCT & SERVICES.

Seeking a position in an organization that provides me ample opportunity to explore & excel while carving out the niche for personal, professional as well as organizational goals.

#### SUMMARY OF SKILLS

- Create and Design Test Cases for new product development. Execute Test Cases, Test Scenarios and Test Environments and logging the same with status updates.
- Possess knowledge of programming languages, database, web designing, software testing and software engineering
- Proficient in Manual Testing from every aspect and point to be considered, Knowledge of Automation testing aswell
- Hands on Exp in SDLC and STLC with CI/CD work architecture, (following the Scrumb methodology)
- Understanding of different Databases and Programming languages.
- Good communication and presentation skills with the ability to perform above expectations.
- Have good skills and knowledge of Software Development Life Cycle and Software testing Life Cycle.

#### TECHNICAL SKILLS:

Design Tools: Visual studio, Dream viewer, Photoshop, Codeignitor

Operating Systems: Windows XP/Vista/7, Linux Others Knowledge: SDLC, STLC, Bugzilla, Mantis

Testing Bugzilla, Manual Testing, Telecommunication domain, CRM Testing, Mobile Testing,

Knowledge: Banking domain, E-commerce domain, Selenium (knowledge)

### **EDUCATIONAL CREDENTIALS**

B.Sc. (Information Technology)

L.S.Raheja College of Arts and Commerce, Mumbai affiliated to Mumbai University: 65.35% in 2014

H.S.C.: 67.17% in 2010

S.S.C.: 65.84% in 2008

#### ACADEMIC PROJECTS

Name: Tenure: Symcom Communications setup Nov 12 to Mar 13 in Php

Role: Location: Development, Mumbai India.

Description: : To Develop a website for carrying out a smooth business.

Sale and purchase of scrape goods in heavy tons and supply of the same, enquiry for the availability of goods and data

records of all the above.

Responsibility : To develop a website from the scratch for the company.

Designing the front-end as well as taking care and making connections to the back-end. Maintaining the records in the

database also carrying out the testing of the website.

#### **EXEPRIENCE:**

Designation: Technical Support Organization: Atos India.

Work Area: Support/Monitoring Duration: June'14 to Jan'15

Designation: Develper/Tester(Intern) All projects undertaken.

Firm: GoITics

Duration: Feb'15 to May'16

Project: In development of E- commerce websites and Web portals and testing the same.

Designation: Software Tester (Quality Assurance)
Firm: Paycable Solutions Ind Pvt. Ltd.

Duration: Aug' 16 – till date

Project: Online monthly billing, accounting and collection of payments in our software which works

in both online and offline mode as well as the mobile applications work in the same mode. Having our physical servers installed and integrated with the third party API's of other servers to have a control of the the televisions, also can be taken the control from the mobile

applications as well.

#### EXTRA CURRICULUM ACTIVITIES

1 Won First Prize in the college fest (INSIGHT) for making a prototype lie-detector.

Was in the mid round in SEED-I-KNOW VENTION organized by seed and University

3 Won various prizes for intra and inter college events.

#### PERSONAL DETAILS

Date of Birth: 09<sup>th</sup> November, 1992.

Hobbies: Music, Discovering, to gain knowledge.

Languages Known: English, Hindi and Marathi.

Marital Status: Single

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

PLACE: MUMBAI (SHAIKH NOOR FATIMA)

## Salutation,

Whomsoever it may concern,

To the place I find myself today standing where in bringing the product of a company to be bug free and with least error to be found to bring them to none.

With a huge project to work with past these years which includes many domains to work on, with different aspects, views and perceptions and with various scenarios to take forward solely and meet the close deadlines along with the feedback and request response ratios to stand with the eye of a bird to get the minute things figured out.

Skilled to work on the below:

- Web Apps, Websites and Mobile Applications
- Domains worked & knowledge: Telecommunication, Banking, E-commerce
- Testing based on: CRM testing, Mobile Testing, Payment Gateway Testing, API Testing

Work head to toe with:

- Create and Design and updating Test Cases and Test Scenarios for new product/ service development.
- Creating Test Environment and tracking the Status of the logged errors and bugs and defects to the development team and taking the logged defects till the last stage of being resolved.
- Testing of Mobile Applications (android and Ios) both functional and non\_ functional tests.
- Execute Test Cases and parameters to take the testing process on and update the same on daily basis as it is a CI/CD environment.
- working with the SDLC and STLC lifecycles.
- Work along with the development team to meet the deadlines and track backlog items. Investigating defects, reproducing problems and documenting findings.
- working with the CI / CD Lifecycle (Request and Response received from the end user).
- Taking feedbacks from the stakeholders.
- Resolving errors and Requests of the end users of the product. Working more closely with the stakeholders and taking feedbacks to make the product more effective.
- Testing of API's (by using POSTMAN)
- Creating and maintain a database for the logged and encountered bugs, errors and defects.

Sincerely

Shaikh Noor Fatima