

PROFILE SUMMARY

Result-oriented professional with an experience of over 5 years in IBM India Ltd. as an Application Developer – Oracle Database and other technologies.

- Exhibited expertise in Application Development – utilized proficiencies in **SQL, PL/SQL, UNIX Shell Scripting and Oracle 10g/11g**, along with **Amdocs Smart Client 7.5**.
 - ✓ Gained experience in SQL, PL SQL stored procedures, functions, packages, triggers.
 - ✓ Wrote PL/SQL Functions and Stored Procedures for front-end developers to manipulate the database.
 - ✓ Created new database objects like Sequences, Procedures, Functions, Packages, Triggers, Indexes and Views in Development and Production environment using SQL, PL/SQL and UNIX Shell Scripting.
 - ✓ Created SQL Explain plans, data extraction and data loading scripts for different databases and schemas.
 - ✓ Used TOAD and SQL developer to run SQL and PL/SQL code to manipulate the databases in all environments.
- Expertise in developing solution for given technical specifications, developing, testing and deploying customizations; contributing to code and defect analysis.
- Good at analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information.
- Performed analysis, design, demonstration and deploy and maintenance of products in a process-driven, team environment.
- Skilled at creating & sharing the Daily Status Report (DSR) including key highlights, open defects, number of test cases executed/pending with the Project Manager
- Excellent leadership & interpersonal skills, commitment, result-oriented, hard working with a quest and zeal to learn new technologies and undertake challenging tasks.

CORE COMPETENCIES

Project Management • SDLC • Agile methodology • Database Design and Configuration • PL SQL • SQL • SDLC • Product Deployment • Unix Scripting • Integration Testing • Software Deployment and Delivery • Change Management • Incidence Management • Production Support • Project Review and Progress Reporting

Concepts - Data Loading - using SQL LOADER, logical backups and recovery using full export and import

Technical Skills

Primary Skills - SQL, PL/SQL, UNIX Shell Scripting

Secondary Skills - Amdocs Smart Client 7.5

Database - Oracle 10g/11g

Tools - Toad for Oracle, SQL Developer, BMC Remedy, SVN, ALMS, Clear Quest, HP Quality Centre, Putty, WinScp, Win Merge, PVCS

ORGANISATIONAL EXPERIENCE

Application Developer – Oracle Database | IBM India Limited | Noida | Jun 2013 – Present

As a developer, involved in the Development & Maintenance of various Oracle PL/SQL procedures, Functions, Packages, triggers, views, sequences, synonym, Indexes for the application. Functioning on the overall Software Development Lifecycle and handling the responsibilities related to Project Management – performing feasibility analysis, planning and scheduling, resource planning and allocation, development, testing, change management, deployment and delivery and user acceptance support.

Working with NCRM (New Customer Relationship Management)/Serpa/HSA/SMS for Agent/Amdocs) for a leading Telecom client.

- Project Management** - Designed the Functional Analysis Docs with respect to the feasibility requirements in project.
 - Involved in design review meetings, capacity, product inspection, and quality reviews with other teams to ensure the highest quality deliverables were produced and to improve services and processes.
 - Performed operational checks on all key systems to safeguard the successful and timely completion of scheduled processes.
- Coding and Development** - Created scripts for initial and incremental load for queries.
 - Created DB objects such as table spaces, tables, indexes, constraints, views, materialized views, synonyms, sequences, cursors and triggers
 - Involved in User Management and Database Security operations such as creating users, roles and granting roles and privileges.
 - Worked on ASAP module to database configuration for activation/de-activation of a service/feature on a network element.
 - Worked with onshore and offshore support teams to accomplish technical efforts in support of the business need developer's requests in terms of assisting them in effectively creating DB objects.

Knowledge of code version control tool like Polytron Version Control System (PVCS) and in-build J2EE based Commanche application (ALMS) for code promotion.

- **Testing** – Tested and deploy the projects/defects in test and production environment by coordinating with other teams (for operations module) and business users (for configuration and collections module).
Provided extended support to the different teams in integration testing phase.
- **Deployment and Delivery** - Participated in production deployment activities - prepared the deliverable sheet, deliverable plan, validated the deliverable version, and monitoring change request.
Validated and enhanced the existing scripts.
- **Defect and Change Management** - Managed work & application requests, service requests & change requests ensuring that all production changes are processed according to Change Management policies and procedures.
Worked on IBM Clear Quest tool for defect, project addition for release and E2E testing and HPQC tool for defect management.
Resolved the NTRs (Network Trouble Requests) & TFRs (Trouble Finding Requests) which are raised in production environment
Enhanced modules delivered to production by rewriting & developing new code to improve the efficiency of systems.

PROJECTS

SMS for Agent

The project involved design and development of creating of new tables, partition tables, new procedures, new scripts to migrate SMS related data from Clarify database to the new oracle database, some new services to interact with the existing external system for insertion of data in the new database, purging of partitions weekly.

Technologies Used: Oracle 11g (Database setup, table and views creation, PL/SQL procedures and packages, Automatic partitioned table, roles, sequences, synonyms) and shell scripting.

RFQ Consolidation ETLs

The project involved modification of the more than 100 existing scripts for changing the protocol from FTP to SFTP to send files to DWH. Project involved major modification in the system backend process.

Technologies Used: UNIX Shell scripts, BMC Remedy Tool, Clarify database, HPQC,ALMS

Text SMS's de Anticipo de Saldo

Created new shell script modules for the extraction of data from tables on particular conditions and queries and SFTPed the final files generated to end systems.

Technologies Used: PL/SQL procedures, Unix Shell script, BMC remedy, HPQC.

CSDB

This project involved the migration of LDAP to PG network element. It also involved the process of activation and deactivation and modification of services and added new feature on exiting network element.

Technologies Used: SQL, Unix Shell script, Database configuration with ASAP tool, Java, XML (CAI3G).

One Way Prepaid

Project focused on migration from Amdocs Clarify 11.5 to Amdocs 7.5 smart client.

Technologies Used: SQL and PL/SQL functions, procedure and packages, Shell scripts (For loading data in new database), Amdocs Clarify 11.5, Amdocs Smart client 7.5, XML (for schema change).

Permission and Preferences

Coded new structure of the front-end and back-end side for the managing the permission and preferences set by end user.

Technologies Used: SQL, PL/SQL procedure and packages, Amdocs Clarify 11.5, Amdocs Smart Client 7.5, Unix Shell Script

ACADEMICS

2013 Masters in Computer Application | Birla Institute of Technology, Mesra, Jharkhand, India

2010 Bachelor's in Science – Computer Application & Information Technology | North Gujarat University, Patna, India

CERTIFICATIONS - Completed Oracle Certified Professional (OCP) in 2013.

AWARDS - Received Manager's Choice Award – 2014, 2015, 2016 Card for exhibiting the practice - 'Put the Client First'

PERSONAL DETAILS

Date of Birth: September 30, 1990 | **Present Address:** 376 C Regent Apartment, Shipra Sun City, Indirapuram, Ghaziabad, 201014, UP, India | **Permanent Address:** B-3, Ambedkar Colony, Abu Road, 307026, Rajasthan, India