Team Leader (System Analyst-S2) Software Development / Client Engagement / Team Management

PROFILE SUMMARY

A result-oriented IT professional offering **over 9 years** of experience in successfully executing entire lifecycle of key projects related to Software development. Currently associated with **Ebix Software India Pvt. Ltd., Noida as System Analyst-S2 (Team Leader)**; managing team during entire project lifecycle.

Skilled in **understanding & documenting clients' technical requirements** and translating these **requirements into technical specifications**, services, implementations and custom designing solutions

Successfully executed **key web based projects across career such as 'Better Health, A.D.A.M. Health Solution, TagCollect, AG Blue 3.2&eMPro Business Solutions**(*Pls. refer annexure for more details of the projects*)

Capable of driving new systems implementations, streamlining project operations, client interaction & timely project delivery and Possess strong communication, mentoring, negotiation & leadership skills

CERTIFICATION

Microsoft® Certified Technology Specialist (MCTS)

Certification ID: 9338039 Certification Number: D978-7213

Certification/Version: .NET Framework 4, Web Applications

IT SKILLS

Languages: C#.Net, JavaScript, JQuery, XML & XSLT

Technologies: Web Service, Web API, ASP. Net, ADO. Net & C# - Window forms, MVC, Angular 2

Reporting Tool: Crystal Reports 11
Development Tool: Visual Studio 2010/2013

RDBMS: SQL Server 2008

Server: TFS (Team foundation server)

Tool: Bugzilla

Cloud: AWS (Amazon Web Services)

ORGANISATIONAL EXPERIENCE

Ebix Software India Pvt. Ltd., Noida (System Analyst-S2 (Team Leader))

Since Dec'11

Kev Result Areas:

- Allocating tasks to the team, assisting the team in resolving business issues.
- Coordinating with development leaders for keeping activities focused on the business change objectives by providing a framework to direct and manage the change process.
- Holding review meetings to monitor progress of the project as per schedule and ensuring timely completion and delivery
 of project to the client; extending production support for applications.
- Imparting continuous on job training to the workforce for enhancing their productivity & operational efficiencies through knowledge enhancement & skill building

PREVIOUS EXPERIENCE Zen Software Solutions Pvt. Ltd., Noida (Technical Associate) A G Measurematics Pvt. Ltd., Roorkee(Asst. Programmer) Motherson Sumi InfoTech & Designs Ltd., Noida (Trainee) W O R K S H O P PREVIOUS EXPERIENCE May'11-Nov'11 Aug'09-Jul'09 W O R K S H O P

• Attended workshop on "J2EE" & ".NET" at Cetpa Infotech Pvt. Ltd., Roorkee

TRAININGS

- Successfully completed:
 - o Six months training at Motherson Sumi InfoTech & Designs Ltd., Noida
 - One month project training at "Bharat Heavy Electricals Ltd. (BHEL)", Haridwar

EXTRACURRICULAR ACTIVITIES

- Received certificate from:
 - o Shikshaarthi.Com, a unit of Sarmang software in programming contest "Think n Program"
 - o IIT Roorkee in the event THOMSHO-08
 - o "OORIA" Committee
 - o "DISHA" Committee in "MANTHAN 08"
- Bagged scholarship twice from Departmental Examination's U.P (Allahabad)

ACADEMIC DETAILS

2009 MCA from Uttarakhand Technical University
 2006 B.Sc. (CS) from Gurukula Kangri University
 2003 12th from U.A. Board

2001 12th from U.P. Board

PERSONAL DETAILS

Date of Birth: 30th October 1985 **Languages Known:** English & Hindi

Address: S/o Mr. Praveen Kumar Garg, 736, West Amber Talab, Maktoolpuri, Roorkee-247667, Uttarakhand

~Refer Annexure for Major Projects~

ANNEXURE

PROJECTS

At Ebix Software India Pvt. Ltd., Noida

Title: beBetter Health
Period: Apr'17 to till date

Description:

Reinforcing Organizational Culture while Embracing the Employee and their Family

Features:

- Programs specifically designed to each organization's unique culture
- A complete, data driven, end-to-end wellness solution
- Supporting from dedicated Account Managers to ensure employee's success
- Providing flexible incentive plans
- Focusing on the productivity related causes: poor nutrition, lack of physical activity and smoking by improving the core metrics of weight, blood pressure, cholesterol, glucose & smoking related ailments
- 70-80% employee engagement rate

Roles:

Managing client calls with team leading & development

Development Tools:

Backend: SQL Server 2008 | Front-end: ASP.NET, Angular 2

Title: A.D.A.M. Health Solution

Period: Dec'11- Apr'17

Description:

A.D.A.M. Consumer Health, the most credible source of healthcare information and interactive tools for hospitals and healthcare organizations, had the solutions you need to succeed in today's competitive environment. With decades of experience, A.D.A.M. provided world-class client service, strategic consultation & flexible implementation options to help you maximize the benefits of its expanding suite of products.

Role: Development **Development Tools:**

Front-end: ASP.NET & C#.NET
 Backend: SQL Server 2008

Product Details: Includes below mentioned products/projects

• A.D.A.M. Health Navigator | Health Risk Assessments | Virtual Learning Program (VLP)

• Content Management System (CMS) | HSWeb Services | TransADAM | Demos etc

At Zen Software Solutions Pvt. Ltd., Noida

Title: TagCollect

Description:

TagCollect specifies flow of information in form of QR code. Any type of information like new deals, offers, announcements can be added to TagCollect account in form of tags and can share between your friends and they can rate them.

Roles:

- Engaged in the:
 - O Analysis stage to design, development & final Implementation of the project
 - DB and Screen design
- Interacted directly with the client

Development Tools:

• Front-end: ASP.NET & C#.NET | Backend: SQL Server 2008

At A G Measurematics Pvt. Ltd., Roorkee

Title: AG Blue 3.2

Type: MIS

Description:

AG Blue was developed for reducing paperwork and managing human resources, better forecasting of turnover, cash flow, demand and work order cost efficiently by providing results accurately. It supported decision-making at all levels of the company having modules for Work Order, Tender Management, Production Planning and Control, Invoicing, Inventory Management, Employee Management –HR, Technical Document Management, Intra company Messaging & so on.

Roles:

- Engaged in:
 - Analysis stage to design, development and final Implementation of the project
 - o DB design, screen design, design documents
- Performed:
 - o Requirement Gathering and analyzing from all the departments for their modules

DevelopmentTools:

• Front-end: VB.NET | Backend: SQL Server 2005 | Reporting Tool: Crystal Report 11

AtMotherson Sumi InfoTech & Designs Ltd., Noida

Title: eMPro Business Solutions

Type: An ERP System

Description:

eMPro was an integrated business solution designed specifically to meet accounting, manufacturing and distribution needs of single or multi-plant organization by providing Bird's eye View of the company. It provided improvement in control and management of operations, helped in monitoring material shortages, improved output of person and managed inventory, eliminated traditional paper forms, reduced costs associated with photocopying, dissemination, collection, processing, filing & processing times. No more unnecessary delay due to manual process / non-availability of signatories reduces phone calls as data is available on the web.

Roles:

- Generated & tested of crystal reports
- Performed testing of forms

Development Tools:

Migration Tool: ASP2ASPX Tool | Front-end: VB.NET, ASP.NET

• Backend: SQL Server 2005 | Reporting Tool: Crystal Report 11.5