Table C-2. MITA 3.0 Business Architecture

MITA Framework v3.0		
Business Area Title	*Business Category Title*	*AA## Business Process Title*
Business Relationship Management (BR)		
	Standards Management	
		BR01 Establish Business Relationship
		BR02 Manage Business Relationship Communication
		BR03 Manage Business Relationship Information
		BR04 Terminate Business Relationship
Care Management (CM)		
	Case Management	
		CM01 Establish Case
		CM02 Manage Case Information
		CM03 Manage Population Health Outreach
		CM04 Manage Registry
		CM05 Perform Screening and Assessment
		CM06 Manage Treatment Plan and Outcomes
	Authorization Determination	
		CM07 Authorize Referral
		CM08 Authorize Service
		CM09 Authorize Treatment Plan
Contractor Management (CO)		
	Contractor Information Management	
		CO01 Manage Contractor Information
		CO04 Inquire Contractor Information
	Contractor Support	
		CO02 Manage Contractor Communication
		CO03 Perform Contractor Outreach
		CO09 Manage Contractor Grievance and Appeal
	Contract Management	
		CO05 Produce Solicitation
		CO06 Award Contract
		CO07 Manage Contract
		CO08 Close Out Contract
Eligibility and Enrollment Management (EE)		
	Member Enrollment	
		EE01 Determine Member Eligibility
		EE02 Enroll Member
		EE03 Disenroll Member
		EE04 Inquire Member Eligibility

MITA Framework v3.0		
Business Area Title	*Business Category Title*	*AA## Business Process Title*
Provider Enrollment		
	EE05 Determine Provider Eligibility	
	EE06 Enroll Provider	
	EE07 Disenroll Provider	
	EE08 Inquire Provider Information	
Financial Management (FM)		
	Accounts Receivable Management	
	FM01 Manage Provider Recoupment	
	FM02 Manage TPL Recovery	
	FM03 Manage Estate Recovery	
	FM04 Manage Drug Rebate	
	FM05 Manage Cost Settlement	
	FM06 Manage Accounts Receivable Information	
	FM07 Manage Accounts Receivable Funds	
	FM08 Prepare Member Premium Invoice	
	Accounts Payable Management	
	FM09 Manage Contractor Payment	
	FM10 Manage Member Financial Participation	
	FM11 Manage Capitation Payment	
	FM12 Manage Incentive Payment	
	FM13 Manage Accounts Payable Information	
	FM14 Manage Accounts Payable Disbursement	
	FM15 Manage 1099	
	Fiscal Management	
	FM16 Formulate Budget	
	FM17 Manage Budget Information	
	FM18 Manage Fund	
	FM19 Generate Financial Report	
Member Management (ME)		
	Member Information Management (Future Release)	
	ME01 Manage Member Information *(Under Development)*	
	Member Support (Future Release)	
	ME02 Manage Applicant and Member Communication *(Under Development)*	
	ME08 Manage Member Grievance and Appeal *(Under Development)*	
	ME03 Perform Population and Member Outreach *(Under Development)*	
Operations Management (OM)		
	Payment and Reporting	
	OM14 Generate Remittance Advice	
	OM18 Inquire Payment Status	

MITA Framework v3.0		
Business Area Title	*Business Category Title*	*AA## Business Process Title*
		OM27 Prepare Provider Payment
		OM28 Manage Data
	Claims Adjudication	
		OM07 Process Claims
		OM29 Process Encounters
		OM20 Calculate Spend-Down Amount
		OM04 Submit Electronic Attachment
		OM05 Apply Mass Adjustment
Performance Management (PE)		
	Compliance Management	
		PE01 Identify Utilization Anomalies
		PE02 Establish Compliance Incident
		PE03 Manage Compliance Incident Information
		PE04 Determine Adverse Action Incident
		PE05 Prepare REOMB
Plan Management (PL)		
	Plan Administration	
		PL01 Develop Agency Goals and Objectives
		PL02 Maintain Program Policy
		PL03 Maintain State Plan
	Health Plan Administration	
		PL04 Manage Health Plan Information
		PL05 Manage Performance Measures
	Health Benefits Administration	
		PL06 Manage Health Benefit Information
		PL07 Manage Reference Information
		PL08 Manage Rate Setting
Provider Management (PM)		
	Provider Information Management	
		PM01 Manage Provider Information
		PM08 Terminate Provider
	Provider Support	
		PM02 Manage Provider Communication
		PM07 Manage Provider Grievance and Appeal
		PM03 Perform Provider Outreach