

CM Case Management	
Manage Registry	
Item	Details
Description	The Manage Registry business process receives a member's health outcome information, prepares updates for a specific registry (e.g., immunizations, cancer, disease) and responds to inquiries with response information. In the context of MITA, a medical registry consolidates related records from multiple sources (e.g., intrastate, interstate or federal agencies) into one comprehensive data store. This data store may or may not reside within the Medicaid information system.
Trigger Event	Environment-based Trigger Events: <ul style="list-style-type: none"> • Receive inquiry for health outcome information. Interaction-based Trigger Events: <ul style="list-style-type: none"> • Receive health outcomes that The State Medicaid Agency (SMA) sends to a registry.
Result	<ul style="list-style-type: none"> • The SMA prepares and sends response to inquiry for health outcome. • The SMA prepares and sends updated health outcome. • Tracking information as needed for measuring performance and business activity monitoring.
Business Process Steps	<ol style="list-style-type: none"> 1. START: Receive member's health outcome information. 2. Validate information submitted is correct and as complete as possible. Information complies with syntax criteria and submitter has completed all required fields. 3. Validate that the provided information is authentic. 4. Prepare submittal for member's health outcome information to registry. 5. END: Send member's health outcome information to registry. <p><u>Alternate Path:</u></p> <ol style="list-style-type: none"> 1. START: Receive request for health outcome information. 2. Validate requestor has authorization to receive desired information. 3. Prepare submittal for member's health outcome information to requestor. 4. END: Send member's health outcome information to requestor.
Shared Data	Health Registry data store including health outcomes (e.g., immunizations, cancer, heart, diabetes, or disease) Data sources needed for validation of registry information Enterprise Master Patient Index (EMPI) for single and complete view of patient information

CM Case Management	
Manage Registry	
Item	Details
Predecessor	Receive Inbound Transaction <i>Manage Case Information</i> <i>Manage Health Plan Information</i>
Successor	Send Outbound Transaction <i>Manage Provider Communication</i> <i>Manage Contractor Communication</i>
Constraints	State and federal regulations regarding entities authorized to access registry information.
Failures	<ul style="list-style-type: none"> • The SMA is unable to find registry information to update. • Requestor does not have authorized access to the Registry.
Performance Measures	<ul style="list-style-type: none"> • Time to complete registry update = __days • Successful delivery rate of responses = __%