

EE Provider Enrollment	
Inquire Provider Information	
Item	Details
Description	The Inquire Provider Information business process receives requests for provider enrollment verification from authorized providers, programs or business associates; performs the inquiry, and prepares the response information for the Send Outbound Transaction .
Trigger Event	Interaction based Trigger Events: <ul style="list-style-type: none"> Receive eligibility inquiry via Automated Voice Response System (AVRS). Environment-based Trigger Events: <ul style="list-style-type: none"> Receive provider enrollment verification request from Receive Inbound Transaction.
Result	<ul style="list-style-type: none"> Provider enrollment verification response that may include information such as enrollment start/end dates, provider type, and specific specialties provided. If applicable, response sent with eligibility inquiry information via AVRS. Tracking information as needed for measuring performance and business activity monitoring.
Business Process Steps	<ol style="list-style-type: none"> START: Receive provider enrollment verification information from Receive Inbound Transaction. Agency logs enrollment verification request. Validate requestor's authorization to receive requested information. Find requested provider's enrollment verification information. Agency logs response. If applicable, send eligibility inquiry response via AVRS. END: Send response to requestor via Send Outbound Transaction.
Shared Data	Provider data store including: <ul style="list-style-type: none"> Provider demographics Provider network Contract information <ul style="list-style-type: none"> Type Specialty Enrolled Program Jurisdiction Payment Information Provider taxonomy Service Location Information

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	<ul style="list-style-type: none"> ○ Category of Service ○ Services ○ Limitations ○ Business Arrangement
Predecessor	Receive Inbound Transaction
Successor	Send Outbound Transaction
Constraints	States determine what information share and who can access what requested information.
Failures	<ul style="list-style-type: none"> • Process unable to process the provider information verification request. • Unauthorized requester cannot receive requested information.
Performance Measures	<ul style="list-style-type: none"> • Time to verify provider information and generate response information: e.g., Real Time response = within __ seconds, Batch Response = within __ hours • Response Accuracy = __% • Error rate = __% or less