

OM Claims Adjudication	
Calculate Spend-Down Amount	
Item	Details
Description	<p>A person that is not eligible for medical coverage when they have income above the health plan standards may become eligible for coverage through a process called spend-down (see Determine Member Eligibility business process).</p> <p>The Calculate Spend-Down Amount business process is responsible for tracking spend-down amounts and determining if a member meets its responsibility through the submission of medical claims. The Process Claim business process automatically accounts for the spend-down amount during adjudication. Once the member has met the spend-down obligation, a modification of eligibility status allows Medicaid payments to begin and/or resume. This typically occurs in situations where a member has a chronic condition and is consistently above the resource levels, but it may also occur in other situations.</p> <p>The Calculate Spend-Down Amount business process begins with the receipt of member's health plan information from Enroll Member business process that requires a predetermined amount the member will be financially responsible for prior to Medicaid payment for any medical services.</p>
Trigger Event	<p>Interaction-based Trigger Events:</p> <ul style="list-style-type: none"> Receive health plan information from Enroll Member business process.
Result	<ul style="list-style-type: none"> Member has met spend-down obligation. Alert sent to Manage Member Information with spend-down information. Sent notification that Member has met spend-down obligation to member via Manage Applicant and Member Communication business process. Tracking information as needed for measuring performance and business activity monitoring.
Business Process Steps	<ol style="list-style-type: none"> START: Receive health plan information from Enroll Member business process Determine spend-down obligation amount. Receive claim including payment information. Subtract medical claim amounts from member's spend-down until they meet their responsibility. Send alert to Manage Member Information with spend-down information. END: Send notification that member has met spend-down obligation via Manage Applicant and Member Communication business process.
Shared Data	<p>Member data store with demographics and spend-down information</p> <p>Claims data store with payment information</p>
Predecessor	<p>Enroll Member</p> <p>Process Claim</p>

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Successor	<p>Manage Applicant and Member Communication</p> <p>Maintain Member Information</p>
Constraints	The calculate spend-down will conform to the state-specific policies that may differ by state.
Failures	<ul style="list-style-type: none"> • No health plan information from Enroll Member.
Performance Measures	<ul style="list-style-type: none"> • Time to complete the process: e.g., Real Time response = within __ seconds, Batch Response = within__ hours • Accuracy with which rules are applied • Consistency of decisions and disposition = __% • Error rate = __% or less