

<i>FM Accounts Receivable Management</i>	
Manage Accounts Receivable Funds	
Item	Details
Description	The Manage Accounts Receivable Funds business process is responsible for all operations aspects of the collection of payment owed to the State Medicaid Agency (SMA). Activities in this business process comply with Cash Management Improvement Act (CMIA), Governmental Accounting Standards Board (GASB) standards and Generally Accepted Accounting Principles (GAAP).
Trigger Event	<p>Environment-based Trigger Events:</p> <ul style="list-style-type: none"> • Receive payment (e.g., cash, check, and credit/debit card). <p>Interaction-based Trigger Events:</p> <ul style="list-style-type: none"> • Receive electronic payment (e.g., electronic funds transfer). • Receive periodic scheduled electronic payments.
Result	<ul style="list-style-type: none"> • The State Medicaid Agency (SMA) receives payment and applies to accounts receivable. • Tracking information as needed for measuring performance and business activity monitoring.
Business Process Steps	<ol style="list-style-type: none"> 1. START: Receive payment (e.g., cash, check, credit/debit card, electronic funds transfer). 2. Record the payer and payment amount information. 3. Create payment receipt notice. 4. Notify payer of payment receipt (e.g., email, mail, electronic funds transfer). 5. END: Apply payment to accounts receivable.
Shared Data	<p>Financial data store including accounts receivable information</p> <p>Claims data store including premium information</p> <p>Contractor data store including contract information</p> <p>Member data store including demographics, spend-down, cost share, and patient liability information</p> <p>Provider data store including provider network information</p>
Predecessor	<p>Receive Inbound Transaction</p> <p>Manage Accounts Receivable Information</p>
Successor	<p>Send Outbound Transaction</p> <p>Manage Contractor Communication</p> <p>Manage Applicant and Member Communication</p>

<i>FM Accounts Receivable Management</i>	
Manage Accounts Receivable Funds	
Item	Details
	<i>Manage Provider Communication</i>
Constraints	States may have different payment business rules.
Failures	<ul style="list-style-type: none"> • Inability or failure to load initial records or update information in existing records in the Financial data store. • The SMA received no payments.
Performance Measures	<ul style="list-style-type: none"> • Time to complete the process = within ____ hours, ____ minutes • Accuracy with which updates are applied = ____% • Consistency with which updates are applied = ____% • Error rate = ____% or less