FM Accounts Payable Management	
Manage Incentive Payment	
Item	**Details**
Description	The ***Manage Incentive Payment*** business process accommodates administration of various incentive compensations to payers, providers, and members. Federal or state policy defines the programs, which are typically short duration and limited in scope. The policy defines specific periods, qualification criteria, and certification or verification requirements. The ***Manage Incentive Payment*** business process follows the ***Manage Program Policy*** business process that manages program administrative rules, whether federal or state, and concludes with paying the payer, provider, or member.
Trigger Event	Environment-based Trigger Events: • Receive addition or modification of incentive program based on federal or state policy.
Result	• Alert sent to ***Manage Accounts Payable Information*** business process to generate payer, provider or member payment. • Tracking information as needed for measuring performance and business activity monitoring.
Business Process Steps	1. **START:** Receive addition or modification of incentive program based on federal or state policy. 2. The State Medicaid Agency (SMA) disseminates federal or state policy regarding incentive program. 3. Payer, provider, or member applies for incentive. 4. State determines if payer, provider, or member is eligible for incentive program. 5. Payer, provider, or member performs activities defined in incentive program policy. 6. Payer, provider, or member submits artifacts required for compliance. 7. Payer, provider, or member requests payment. 8. State determines appropriate payment based on policy guidelines. 9. **END:** Send alert to ***Manage Accounts Payable Information*** business process to generate payment to payer, provider, or member.
Shared Data	Centers for Medicare & Medicaid Services (CMS) Health Information Technology for Economic and Clinical Health (HITECH) Provider Electronic Health Record (EHR) Incentive Program Registration and Attestation (R&A) System Financial data store including accounts payable information Contractor data store including contract information Member data store including demographics information Provider data store including provider network information
Predecessor	***Manage Program Policy***

FM Accounts Payable Management	
Manage Incentive Payment	
Item	**Details**
Successor	*Manage Accounts Payable Information*
Constraints	The **Manage Incentive Payment** business process will adhere to the federal and state policies and business rules that may differ by state.
Failures	- Payer, provider, or member is not eligible for incentive program. - Payer, provider, or member does not perform activities defined in incentive program policy. - Payer, provider, or member does not submit artifacts required for compliance.
Performance Measures	- Time to complete the process: e.g., Real Time response = within ___seconds, Batch Response = within ___ hours - Accuracy with which rules are applied =___% - Consistency with which rules are applied=___% - Error rate =___% or less