Networking/IT Support

Considering a career in INFORMATION TECHNOLOGY SUPPORT?

IT support employees assist companies with troubleshooting and support for a variety of technology.

Walker Career Center
9651 East 21st Street
Indianapolis IN 46229
Tel 317.532.6150
wcc.warren.k12.in.us

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Networking/IT Support

CAREER PATHWAY

Freshman – Preparing for College and Careers

Sophomore – Introduction to Computer Science

Junior –Information and Technology Support

Senior – Networking I

DUAL CREDIT available

Courses count towards graduation pathway

SKILLS LEARNED

- Troubleshooting IT systems
- Perform maintenance
- Analyze computer requirements
- Evaluate networking
- Communicate information to clients
- "Think outside the box"
- Apply customer service concepts
- Testing IT systems
- Install IT systems

CAREER OPPORTUNITIES

JOB	SCHOOLING	PAY
Computer Support	Associate's Degree	$ 53,470
Web Developer	Associate's Degree	$ 69,430
Customer Service Representative	High School Diploma	$ 33,750
Computer System Administrator	Bachelor's Degree	$ 86,320
Computer Programmer	Bachelor's Degree	$ 88,740
IT Manager	Bachelor's Degree	$ 142,530

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