Nastasia Marianna Hyam

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647-207-1620
nastasiahyam@gmail.com

EDUCATION

Software Development & Network Engineering   Expected Graduation Dec 2016
Sheridan College, Oakville, ON

Bachelor's Degree – New Media   Completed 2012
Ryerson University, Toronto, ON

SUMMARY OF SKILLS

Programming

- Theoretical & practical experience with Java, C#, C++, C with an
   aptitude to grasp new languages/frameworks
- Analytical understanding of software development life cycle (Waterfall, Agile)
- Experienced with web technologies: HTML/CSS, Javascript, SQL, JavaEE, ASP.NET

Systems Analysis and Design

- Detail-oriented approach to systems development life cycle
- Experience in quality assurance (HPQC, test case design/execution)
- Adept at creating professional documentationusing: MS Office, Adobe Creative Suite

Operating Systems/Hardware

- Strong grasp of Windows, Mac & UNIX/Linux systems
- Theoretical understanding of operating systems/computer architecture

Database Management

- Understanding of relational database design/implementation (PL/SQL, Oracle, MySql)
- Design database architecture through relationship diagrams (Visio, Visual Paradigm)

Networking

- Theoretical understanding of TCP/IP model & function of the layers
- Working knowledge of networking/diagnostic tools through in class labs (Wireshark)

EMPLOYMENT EXPERIENCE

Technical Systems Analyst Co-op- RBC Financial Group   May 2016 - Aug 2016
IT Risk

- Execution of test cases in order to evaluate software quality
- Compute statistics to aid in conducting Proof of Concept for vendor software
- Project control tasks including taking minutes, maintaining SharePoint site
   and following up with stakeholders to ensure project success

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EMPLOYMENT EXPERIENCE *CONTINUED*

Technical Systems Analyst Co-op - RBC Financial Group   Sep 2015 - Dec 2015
Global Technology & Infrastructure

- Built and configured physical/virtual Windows servers according to client specifications and compliance standards using VMware
- Applied patches/upgrades to minimize security vulnerabilities
- Troubleshoot to recover from hardware/software failures

Quality Assurance Analyst Co-op - RBC Financial Group   Jan 2015 - May 2015
Retail Applications

- Created Business Process Testing components for Safe Deposit Box system in order to test expected functionality
- Maintained Hewlett Packard Quality Center repository with up to date project data

Starbucks Team Member - Target Corporation   Sep 2013 - Dec 2014
Milton, ON

- Maximize sales in a fast-paced environment by implementing suggestive sales techniques while preparing menu items
- Assist with guest concerns as they arise according to Target values & guest service beliefs

Camp Facilitator (March Break Contract) - Thinnox Design Academy   Mar 2013
Mississauga, ON

- Presented curriculum in media & design subject areas
- Supervised & mentored students development & provided feedback based on performance
- Facilitated a fun & friendly learning environment

Research Assistant (Contract)   Nov 2012

- Compiled relevant statistics & formulated infographics
- Organized & maintained an Excel database for colleagues
- Presented research material at conference

INTERESTS

Mobile development, IT security, applied innovation, financial sector, big data/data analytics