

NASTASIA HYAM

IT PROFESSIONAL

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WORK EXPERIENCE

01/2017 -
PRESENT

RBC - I&TS

Technical Systems Analyst

Code, maintain & support applications using a variety of tools including VB.NET, VBA, SQL, and MS Office. Create/maintain documentation via Sharepoint. Incident management using ServiceNow.

05/2016 -
08/2016

RBC - IT Risk

PCO/Technical Systems Analyst Co-op

Document minutes/update action items using MS Project/PowerPoint/Visio.

09/2015 -
12/2015

RBC - Global Tech. Infrastructure

Technical Systems Analyst Co-op

Build, test, and configure Windows servers using VMware virtualization software.

01/2015 -
04/2015

RBC - Retail Applications

Quality Assurance Analyst Co-op

Created Business Process Testing components for Safe Deposit Box system. Created & executed test scripts as part of projects.

EDUCATION

DEC 2016

Computer Systems Technology Sheridan College

JUNE 2012

Programming, Systems development methodologies (SDLC), IT project management using PMP, Engineering quality software, Database design and implementation.

Bachelor's Degree in New Media Ryerson University

Graphic Design, Motion Graphics, UI/UX, Digital Project Management, Social Media Management.