

NASRA AHMED

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EDUCATION

Toronto Metropolitan University (Formerly Ryerson University)

Toronto, ON

Major: Business Technology Management

Bachelor of Commerce

September 2021 – Present

Relevant Courses: Introduction to Data Analysis, Information Systems Security and Cyber Privacy, Cloud Computing, Design and Analysis of Algorithms, Data and Information Management, Intermediate Fundamentals of Programming, Computer-Enabled Problem Solving, Introduction to Computer Science, Design and Analysis of Algorithms, Intermediate Macroeconomics.

PROFESSIONAL EXPERIENCE

Ontario Government Internship Program Toronto, ON

OIP Information Department Product Management Intern - May 2023 – March 2024

- Utilized SQL, Python and Power BI to enhance data processing efficiency, focusing on customer data analysis to improve service delivery and user experience
- design and testing of user-centric digital tools, ensuring all functionalities met customer experience objectives with accessibility standards.
- Developed and implemented data management protocols for sensitive information, ensuring secure storage and accessibility in compliance with regulatory requirements.

Toronto Public Library Toronto, ON Logistics Intern - September 2022 - January 2023

- My team played a key role in enhancing the library's digital collection accessibility, implementing robust data curation protocols that improved user experience for diverse community groups.
- Collaborated with teams to streamline communication strategies, enhancing user engagement and satisfaction with new library services.

CERTIFICATIONS & OUTSIDE EXPERIENCE

TMU Global Justice and Change

Toronto, ON

Campus Ambassador

May 2023 - Present

- Engaged in global learning, including an international experience in Panama in 2023.
- Supports and advises on TMU's exchange programs and global learning initiatives.

Cybersecurity Training and Work Integrated Learning Program – Canada Government & Microsoft

Toronto, ON

October 2023 – Present

- Completed in-depth cybersecurity training to learn how to keep computer systems safe from theft, damage, service interruptions, and wrong routing

AZ900: Microsoft Azure Fundamentals

Toronto, ON

Completion – February 2024

- Learned Azure cloud services and infrastructure to support cloud-based apps

SC900: Microsoft Security Compliance Identity

Toronto, ON

Completion – January 2024

- Understanding cloud-based applications and securing customer information.

AI900: Microsoft Azure AI Fundamentals

Toronto, ON

Completion – February 2024

- Learned how to use Azure's services for artificial intelligence and machine learning

ACTIVITIES & LEADERSHIP

TMU Global Justice and Change Program – Government of Canada

Toronto, ON

Alumni & Student Mentor

May 2023 – Present

Metropolitan Data Science Association

Toronto, ON

Club Member

October 2021 – Present

SKILLS & INTERESTS

Skills: Proficient in SQL, Python and Experience with MS Office experienced in project management, event coordination, and stakeholder engagement.

- Interests: Sustainability and Economic Reconciliation:** Keen on roles that advance sustainable practices and support Indigenous procurement initiatives.
- Continuous Learning:** Committed to personal and professional growth in business analysis and supply chain management.

Additional Information

- Experienced in managing complex projects and prioritizing tasks in a dynamic, fast-paced environment; skilled at navigating multi-stakeholder settings and fostering inclusive, accessible customer experiences. Known for precision and effective teamwork in diverse environments.