Subject Name: Professional Issues in Information Systems and Technology Module: 1

Quarter: Prelim

Identification: (Sa ubos magtuon)

١.	integrated elements that gather, process, save, and disseminate information to
	support an organization's decision-making and management.
2.	the outcome of acquired scientific knowledge, skills, procedures, and processes
	for applied purposes.
3.	intangible compared to hardware.
4.	five major components of information systems.
5.	the first three (3) components of information systems – hardware, software, and
	data.
6.	the physical component of an information system – tangible parts to users.
7.	includes a set of commands that instruct the hardware what to do.
8.	design software by coding a series of commands instructing the hardware what
	to do.
9.	two main categories of software.
10	gives the interface between the hardware and the Application software, such as
	Microsoft Windows and Ubuntu Linux for computers and Google Android and Apple iOS for
	smartphones.
11	information systems were still concerned with governance and the needs of
	management; more departments were beginning to benefit from the technology.
12	allows the user to accomplish tasks such as creating documents, encoding data
	in a spreadsheet, or messaging a friend. Examples include Microsoft Excel, Zoom, and
	Facebook.
13	the front-line user support staff to systems analysts to developers.
14	during this era, information systems are still tied to governance and
	management, although the systems are widely distributed to every employee who needs them
	across multiple platforms.
15	a collection of indisputable raw facts.
16	predicted that a knowledge society would emerge with the growth of knowledge
	workers and their rise in importance.
17	in this era, concentrated information systems started to spread, and information
	became deconcentrated.
18	can exist without the capability to communicate.

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Answer Key:

1. **Information systems** - integrated elements that gather, process, save, and disseminate information to support an organization's decision-making and management.

- 2. **Technology** the outcome of acquired scientific knowledge, skills, procedures, and processes for applied purposes.
- 3. **Software** intangible compared to hardware.
- 4. hardware, software, data, people, and processes five major components of information systems.
- 5. **Technology Components** the first three (3) components of information systems hardware, software, and data.
- 6. **Hardware** the physical component of an information system tangible parts to users.
- 7. **Software** includes a set of commands that instruct the hardware what to do.
- 8. **Programmers** design software by coding a series of commands instructing the hardware what to do.
- 9. **operating systems and application software** two main categories of software.
- 10. **Operating systems software** gives the interface between the hardware and the Application software, such as Microsoft Windows and Ubuntu Linux for computers and Google Android and Apple iOS for smartphones.
- 11. Second Era (The mid-1970s to Mid-1980s): Personal Computer information systems were still concerned with governance and the needs of management; more departments were beginning to benefit from the technology.
- 12. **Application software** allows the user to accomplish tasks such as creating documents, encoding data in a spreadsheet, or messaging a friend. Examples include Microsoft Excel, Zoom, and Facebook.
- 13. **People** the front-line user support staff to systems analysts to developers.
- 14. **Fourth Era (the Late 1990s to today): Enterprise** during this era, information systems are still tied to governance and management, although the systems are widely distributed to every employee who needs them across multiple platforms.
- 15. **Data** a collection of indisputable raw facts.
- 16. **Drucker** predicted that a knowledge society would emerge with the growth of knowledge workers and their rise in importance.

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17. **Third Era (The mid-1980s to Late 1990s): Client/Server** - in this era, concentrated information systems started to spread, and information became deconcentrated.

- 18. **Information systems** can exist without the capability to communicate.
- 19. **Fifth Era (Moving Forward): Cloud Computing** this era uses networking technology that delivers applications and data storage independent of the configuration or location of the hardware.
- 20. **Networking Communication** The People and Process components of information systems fall under this category.
- 21. **People** engaged in information systems are an indispensable element.
- 22. **Process** a series of steps taken to accomplish the desired goal.
- 23. **Peter Drucker** said that information and information systems would become increasingly important, which led him to coin the term "knowledge worker."
- 24. First Era (The mid-1960s to Mid-1970s): Mainframe and Minicomputer in this era, information systems were centralized and concerned solely with governance and the needs of management.