UNIVERSITY OF ARKANSAS

July 12, 2020

To Whom It May Concern

   Re: Richard Nash

Dear Sir or Madame:

   I am the Director of Arkansas' University Center for Excellence on Developmental Disabilities Education, Research and Service (UCEDD). Richard Nash has worked for me as an IT Programmer since 2011 when he wrote the program for a database that manages all client and provider data for a statewide Medicaid program for young children with autism spectrum disorders. This database, still in use, is accessed by multiple users with varying levels of access and serves to track data for state/federal reporting, share confidential information across users as necessary, track progress of individual children and groups, and monitor expenditures against maximum service utilization limits. This database is user friendly and loved by administrative staff and community-based providers. In fact, provider agencies have lobbied for the state agency to create a similar program for management of other programs funded by the state.

   In addition to the autism program, he is currently developing a data system for management of a Rapid Response COVID19 project to address statewide needs of individuals with disabilities and those who are elderly.

   Mr. Nash is an exceptional IT professional. He is able to communicate with people who are not programmers in a way that leads to the desired outcome without making the non-tech person feel inferior. He is responsive to identified needs and always finds a way to get to a "yes" when asked to perform a certain task. I have worked with many IT professionals in my 30+ year career but have never found one as personable and professional as Mr. Nash. I would highly recommend him for any position and am certain you would immediately recognize him as an asset to your organization.

   If you have questions or would like additional information, please feel free to contact me at kbburnet@uark.edu.

Sincerely,

Karan Burnette

Karan Burnette, Director