RESUME OF NASIM WAHID

Mailing Address

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Career Objective

To secure a position within a well-known organization where I can leverage my creative skills, competencies, and passion for continuous growth. My primary goal is to excel in Core Network Technologies, with a particular focus on security, while actively working towards becoming a DevOps expert. I am driven by a desire to make a tangible impact and contribute to meaningful projects that push the boundaries of innovation. By embracing challenging opportunities, I aim to develop myself professionally and enhance my knowledge, ultimately shaping a rewarding and impactful career.

Academic Background

Bachelors of Science (BSc) in Computer Science and Engineering

Year: 2017-2021
Institute: American International University
                -Bangladesh
Concentration: Computer Science and Engineering
Result Obtained: CGPA 3.63 out of a scale 4.00

Higher Secondary Certificate (HSC)

Year: 2014-2016
Institute: BAF Shaheen College, Tejgaon, Dhaka-1215
Board: Dhaka
Concentration: Science
Result Obtained: GPA 4.83 out of a scale 5.00

Secondary School Certificate (SSC)

Year: 2014-2016
Institute: Govt. Science College Attached High School,
Tejgaon, Dhaka-1215
Board: Dhaka
Concentration: Science
Result Obtained: GPA 4.94 out of a scale 5.00
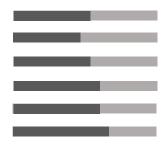
Strength/ Traits & Skills

- DEVELOPMENT
- TROUBLESHOOTING
- DEV TOOLS
- PACKET TRACER
- VMWARE SOLUTIONS
- CRITICAL THINKER

Working Experience

Solutions Architect
Sysnet Solutions Bangladesh Ltd.
Duration: July, 2021 – Present
Responsibilities:
- ✓ Perform advanced installation, configuration, and troubleshooting of Cisco Routers, Switches, HPE Servers, Autoloaders, and other managed devices.
- ✓ Utilize strong knowledge of Layer-2 and Layer-3 networks to design, implement, and maintain network infrastructure.
- ✓ Configure and manage Layer-3 routing protocols such as BGP and OSPF to optimize network performance and reliability.
- ✓ Attend technical meetings with clients during the pre-sales phase, analyze customer requirements, and provide appropriate solutions to meet their needs.
- ✓ Provide technical support to customers, resolving network-related issues and ensuring customer satisfaction.
- ✓ Conduct systems integration activities, including integrating network infrastructure and hardware components for seamless operation.
- ✓ Apply analytical and problem-solving skills to identify and resolve network issues, ensuring efficient network communication.
- ✓ Create accurate network diagrams and documentation for the design and planning of network communication systems.
- ✓ Stay updated with emerging technologies, quickly learning new technologies and products using documentation and internet resources.
- ✓ Assist in the deployment, configuration, and management of VMware vSphere hypervisor, including ESXi deployment, guest virtual machine configuration, and vCenter management.
- ✓ Develop and deploy customized VMware solutions, virtualize Windows servers, and troubleshoot and resolve VMware environment issues.
- ✓ Work collaboratively with the pre-sales and post-sales teams to develop and implement comprehensive solutions for clients.
- ✓ Collaborate with cross-functional teams to ensure successful implementation and integration of data center devices.
- ✓ Maintain expertise in data center technologies and keep abreast of industry trends and advancements.
- ✓ Provide training and guidance to junior team members, fostering knowledge sharing and professional development.
- ✓ Collaborate with vendors and stay updated on the latest data center devices, recommending appropriate solutions to meet client needs.
- ✓ Adhere to best practices and security standards in network design, implementation, and management.

Internship: Teaching Assistant
American International University-Bangladesh
Duration: January, 2021-May, 2021
Responsibilities:
   My main role was to assist the students with their lab tasks of object oriented programming and answer their any kind of course-related questions. I also tried to help them by clearing any confusion regarding their topics. I gave my best efforts so that every student has gather a solid basic knowledge.
Beside this I also communicate with my supervisor on regular basis to discuss about class progression and plans.

Technical Skills

1. Network Infrastructure:
   - Cisco Routers and Switches: Configuration, administration, and troubleshooting.
   - LAN/WAN Technologies: Ethernet, VLANs, MPLS, VPN, and Wireless Networks.
   - Routing Protocols: BGP, OSPF, EIGRP, and RIP.
   - Network Security: Firewall configuration, IPS/IDS, VPN implementation, and Access Control Lists (ACLs).
   - Load Balancing: Configuring and managing load balancers for high availability.

2. Server and System Administration:
   - Operating Systems: Windows Server, Linux (Red Hat, CentOS), and VMware ESXi.
   - Active Directory (AD): User and Group management, Group Policy, and Domain Controllers.
   - Virtualization: VMware vSphere, Hyper-V.
   - Storage Technologies: SAN, NAS, RAID, and backup solutions (Veeam, Commvault).
   - Server Hardware: Installation, configuration, and maintenance of servers (HPE, Dell).

3. Network Services:
   - DHCP and DNS: Deployment and management.
   - Network Monitoring: Utilizing tools like SNMP, NetFlow, and packet capture analysis.
   - Quality of Service (QoS): Traffic prioritization and optimization.
   - Network Virtualization: Experience with technologies like VLANs and SDN.

4. Security and Compliance:
   - Network Security: Firewall administration, IPS/IDS, VPN implementation, and security best practices.

6. Scripting and Automation:
   - Scripting Languages: Python, PowerShell, or Bash for automation and task simplification.

7. Database Management:
   - Relational Databases: MySQL.
   - Database Administration: Installation, configuration, and maintenance.

8. Languages & Web Technologies: C, C++, C# , Python, SIMPL, HTML, CSS, JavaScript.

9. Collaboration and Documentation:
   - Collaboration Tools for team communication and coordination.
   - Technical Documentation: Creating BOM of Cisco, HPE, Dell devices, Creating network diagrams, network topology documentation, and standard operating procedures (SOPs).

Certifications

1. **Cisco**
   - Cisco Certified Network Associate
   - Cisco Certified Network Professional Security (SCOR)
2. **Cisco Black Belt**
   - Black Belt - SASE Presales Stage 1
   - Black Belt - SASE Presales Stage 2
   - Black Belt - SASE Sales Stage 1
3. **Fortinet**
   - Network Security Associate NSE 1
   - Network Security Associate NSE 2
4. **Crestron**
   - Crestron Certified Technician/Field Engineer.
   - Crestron Certified Sales Associate

Additional Information:

Fluent in Bengali and full working knowledge of English.
Strong problem-solving and analytical skills.
Proficient in internet research, skilled at quickly solving problems and staying informed with current trends and developments.
Excellent verbal and written communication abilities
Proven ability to work effectively in fast-paced environments
Strong leadership and team collaboration skills

Reference

Abul Kalam Azad	Md. Shazzad Hossain
Manager- Accounts & Finance	DGM-Accounts & Finance
Hayes Haier Appliances Co. Ltd.	DBL Group

Signature