

The DMV MV82 Application form

Design by Nat Deis

The Problem

From studying this form thoroughly, I have concluded one major design flaw:

It's boring

Well, to be more specific, it isn't very accessible for anyone trying to quickly register their car. So some simple fixes could help the process become more achievable by anyone such as separating the questions into manageable chunks, changing the wording to be more friendly, and offering some form of help to anyone who is confused.

NEW YORK DEPARTMENT OF Motor Vehicles		VEHICLE REGISTRATION/ TITLE APPLICATION	
This form is available at dmv.ny.gov			
I WANT TO: <input type="checkbox"/> REGISTER A VEHICLE <input type="checkbox"/> CHANGE A REGISTRATION		<input type="checkbox"/> RENEW A REGISTRATION <input type="checkbox"/> REPLACE LOST OR DAMAGED ITEMS	
NAME OF PRIMARY REGISTRANT (Last, First, Middle or Business Name)		PLATE NUMBER	
NYS driver license ID number of PRIMARY REGISTRANT		DATE OF BIRTH	
NAME OF CO-REGISTRANT (Last, First, Middle)		GENDER	
NYS driver license ID number of CO-REGISTRANT		DATE OF BIRTH	
TELEPHONE NUMBER		MOBILE TELEPHONE NUMBER	
FORMER NAME (name was changed you must present proof)		EMAIL	
THE ADDRESS WHERE PRIMARY REGISTRANT GETS MAIL		THE ADDRESS WHERE PRIMARY REGISTRANT RESIDES IF DIFFERENT FROM THE MAILING ADDRESS	
VEHICLE IDENTIFICATION NUMBER		VEHICLE DESCRIPTION	
Color		Type of Power (Fuel)	
Unladen Weight		Body Type (mark one)	
Cylinders		For trailers & commercial vehicles	
CHANGES: Describe any vehicle changes and the reasons for the changes.		Office Use Only	
If the OWNER of the vehicle is DIFFERENT from the REGISTRANT, the OWNER must complete this section.		DATE OF BIRTH	
NAME OF CURRENT OWNER(s) (Last, First, Middle)		GENDER	
NAME OF CO-OWNER		DATE OF BIRTH	
THE ADDRESS WHERE OWNER GETS MAIL		Zip Code	
Signature of owner or authorized person, and signature of co-owner if applicable		(Date)	
DEALER USE ONLY - LIEN FILING - Alterations are not allowed in the lienholder section below			
Choose one → <input type="checkbox"/> There are no liens <input type="checkbox"/> I am filing for the lienholder(s) listed below			
Lien Filing Code			
Lienholder Name			
Lienholder Mailing Address (number, street, city, state, zip code)			
Did you issue plates to this vehicle? Plate Number			
New York Dealers Only			
Dealer Certification: I certify that all information provided on this application is true.			
OFFICE USE ONLY			
Sales Tax Status Value Rate			
Prior Owner			
Proof Submitted			
Registries State Stop/Response/Scarf Law			
Approved By Date			

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COMPLETE BOTH SIDES

PAGE 1 OF 2

4 ADDITIONAL VEHICLE INFORMATION QUESTIONS 1-3 MUST BE COMPLETED.

Has the vehicle been wrecked, destroyed, or damaged to such an extent that the total estimate, or actual cost, of parts and labor to rebuild or reconstruct the vehicle to the condition it was in before an accident, and to make the vehicle legal to operate on the road or highways, is more than 75% of the retail value of the vehicle at the time of loss?

☐ No ☐ Yes - (If you marked Yes the vehicle must have an anti-theft examination before it is registered. The title that is issued will have the statement "Rebuilt Salvage" on it.) Shorten this somehow

2. Is this vehicle registered for your personal use? ☐ Yes ☐ No

If you marked "Yes", go to the next question (question 3). If you marked "No", check any of these boxes that apply:

☐ This vehicle is a passenger vehicle that will be used for hire with a driver and will be operated in the following location(s):
☐ New York City (NYC) ☐ A jurisdiction that is not NYC that regulates taxis ☐ A jurisdiction that does not regulate taxis

☐ This vehicle is used as a contracted carrier.
☐ This vehicle is a passenger vehicle that is rented without a driver.
☐ This vehicle requires a permit for commercial operation. (Mark the box of the type of permit that was issued and write the permit number on the line.) ☐ NYS DOT Permit No. ☐ Federal DOT Permit No.
☐ The government owns this vehicle.
☐ This vehicle is used as (mark one) ☐ an ambulance ☐ an ambulette ☐ a hearse or invalid coach
If payment is received to carry passengers, mark this box.
☐ This vehicle is used exclusively as a hearse. If payment is received to carry passengers, mark this box.
☐ This vehicle is a commercial tow truck with a gross vehicle weight rating of at least 8,600 pounds.
☐ This vehicle is used only as a farm vehicle. (form MV-260F, Part 1, must be attached)
☐ This vehicle is used only as an agricultural truck or agricultural trailer.
☐ This vehicle is subject to the Department of Transportation inspection requirements for the carriers that transport passengers. (For more information, refer to form MV-82-1P, "Inspection Requirements for Carriers Transporting Passengers".)

3. Has this vehicle been modified to change its registration class? ☐ Yes ☐ No If "Yes", explain

4. This vehicle is a pick-up truck with an unladen weight that is a maximum of 6,000 pounds. This vehicle is never used for commercial purposes and does not have advertising on any part of it. I want (mark one): ☐ Passenger Plates ☐ Commercial Plates

5 CERTIFICATION: The information I have given on this application is true to the best of my knowledge. I certify that the vehicle is fully equipped as required by the Vehicle and Traffic Law, and has passed the required New York State inspection within the past 12 months, or has qualified for a time extension (Form VS-1077) and will be inspected within 10 days. I also certify that appropriate insurance coverage is in effect, and that the vehicle will be operated in accordance with the Vehicle and Traffic Law. If I am applying for replacement registration items, I certify that the registration is not currently under suspension or revocation. If I have plates in a series reserved for a special group, I certify that I am still eligible to receive them, and that I have only one set of these plates. If I am using a credit card for payment of any fees in connection with this application, I understand that my signature below also authorizes use of my credit card.

WARNING: Intentionally making a false statement or providing false or misleading information in connection with this application is a criminal offense that may subject you to prosecution under the law.

Print Name Here How would this work?
(Print Name in Full - If registering for a corporation, print your full name and title)

Sign Here
(Sign Here)

Print Additional Name Here
(Print Name in Full)

Additional Signature Sign Here
(Sign Here - Additional signature required for a partnership or if registering this vehicle in more than one name.)

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reset/clear

PAGE 2 OF 2

Wireframes

Logo

User

Vehicle Registration

Registrant Info

Is this correct?

Name:

Birth:

Address:

Phone:

Email:

Co-Registrant Name

Next

Logo

User

Vehicle Registration

✓

Car Info

ID

Plate Number

Odometer Reading

Car Search

Auto fill from search results

Modified?

Own this car?

Next

Logo

User

Vehicle Registration

✓

✓

Additional Car Info

Accidents?

Info about what counts as an accident. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet aliquam

Personal use?

Next

Logo

User

Vehicle Registration

✓

✓

✓

Certification

Confirmation

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad

Sign

+ Add person

Confirm

Style Board



Vehicle Registration - Avenir Black

Vehicle Registration - Euphemia UCAS Bold

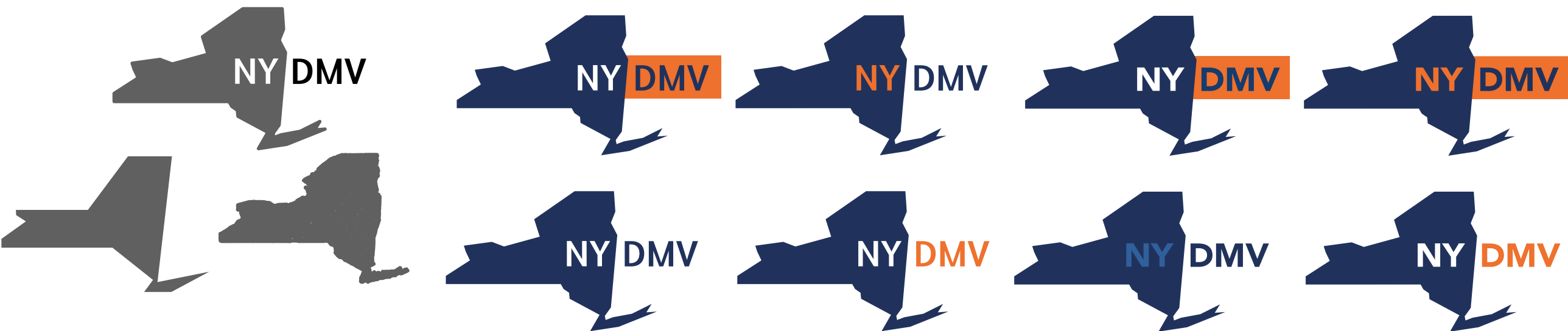
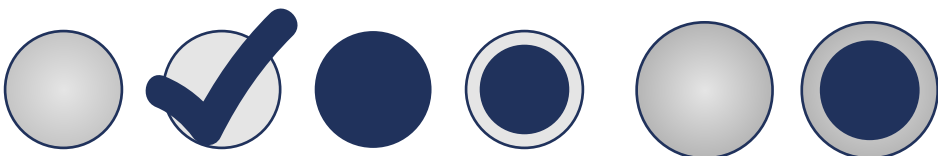
Vehicle Registration - Myanmar Sangam MN Regular

Vehicle Registration - Helvetica Regular



Input:

Input:



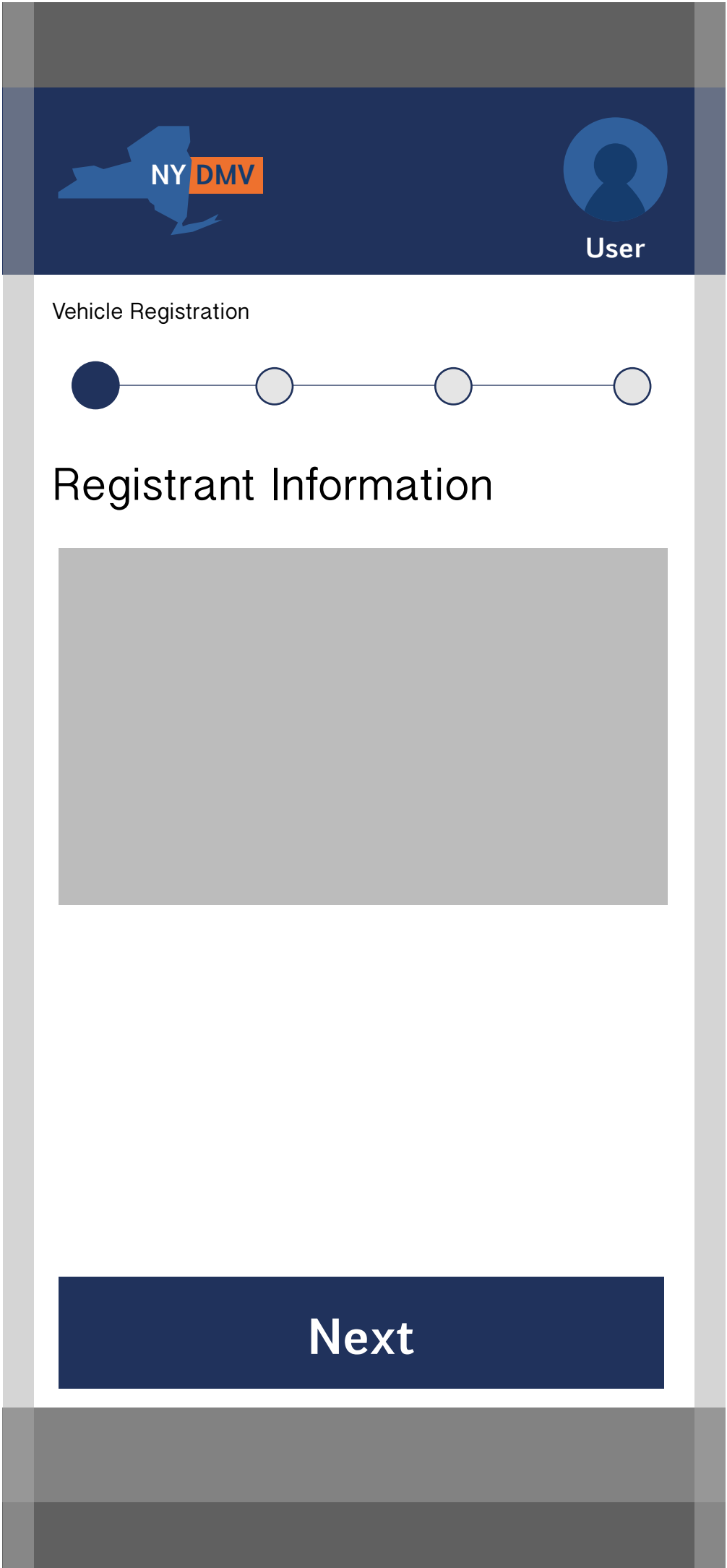
Status bar

Navigation

Screen

Tab Bar

Home



Design Iterations

NY

DMV

User

Vehicle Registration

Registrant Information

Next

NY

DMV

User

Vehicle Registration

Registrant Information

Is this all correct?

Name:

Tom Alexander

Drivers License ID Number:

XXXXXXXXXX

Date of Birth:

7/6/1993

Sex:

Male

Primary Phone Number:

(607)555-5634

Home Address:

66 Fairwood Drive, Rochester, NY, 14623

Yes

No

Next

NYS

DMV

Tom

Vehicle Registration

Registrant Information

Name:

Tom Alexander

Drivers License ID Number:

XXXXXXXXXX

Date of Birth:

7/6/1993

Sex:

Male

Primary Phone Number:

(607)555-5634

Primary Address:

66 Fairwood Drive, Rochester, NY, 14623

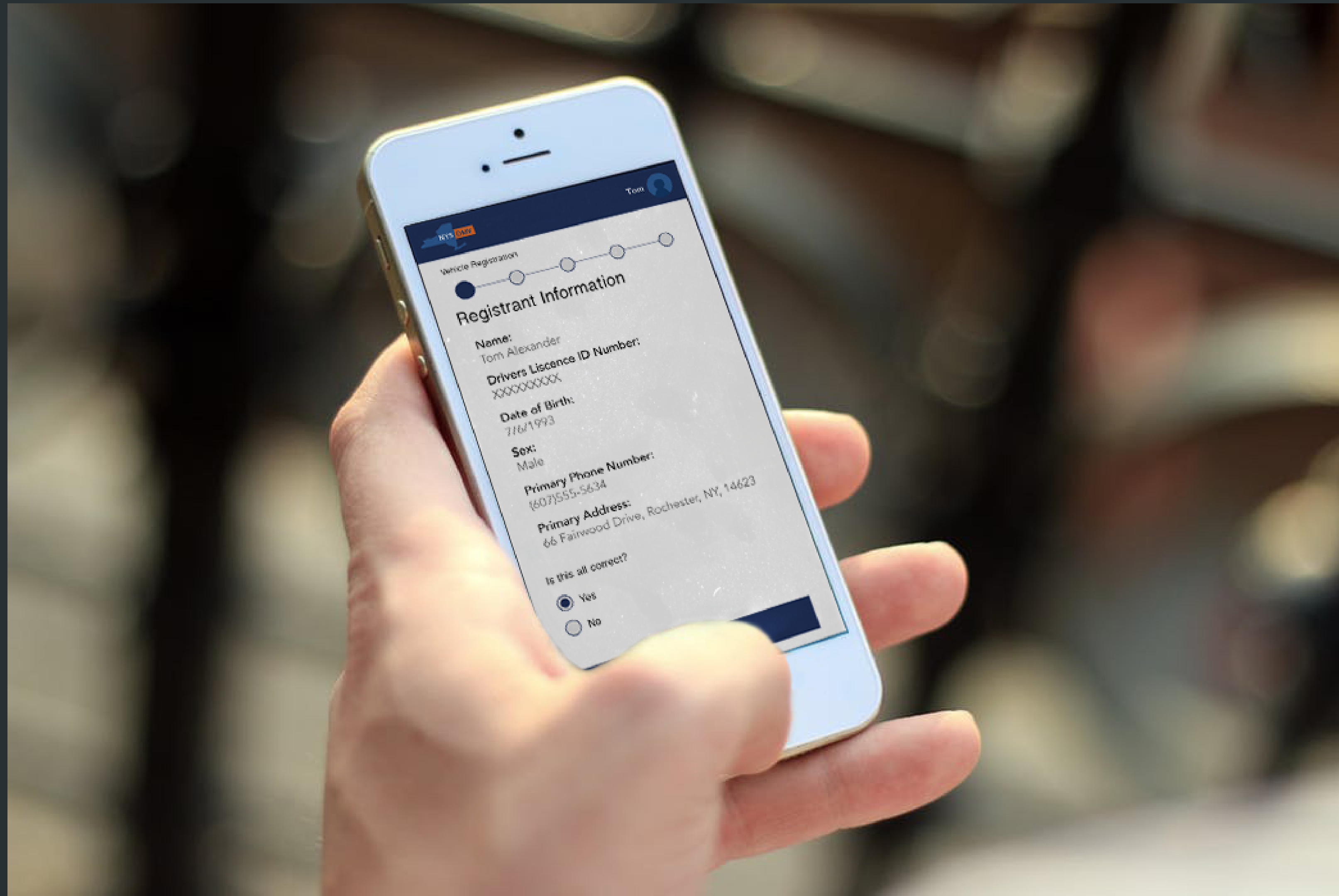
Is this all correct?

Yes

No

Next

Final Design



Final Design Composition

NYS DMV

Tom

Vehicle Registration

Registrant Information

Name:

Tom Alexander

Drivers License ID Number:

XXXXXXXXXX

Date of Birth:

7/6/1993

Sex:

Male

Primary Phone Number:

(607)555-5634

Primary Address:

66 Fairwood Drive, Rochester, NY, 14623

Is this all correct?

Yes

No

Next

NYS DMV

Tom

Vehicle Registration

Vehicle Information

Enter your VIN to search for your car.

2T1GE40E69C001949

Need help finding the VIN?

Results:

2009 Toyota Matrix XRS
Silver, 4 Door

Is this the right vehicle?

Yes

No

Next

NYS DMV

Tom

Vehicle Registration

Additional Vehicle Information

Basic Information:

2009 Toyota Matrix XRS

Body:

Silver, 4 Door, 5200 lbs

Fuel Type:

Gas

Cylinders:

4

Need help finding this information?

Is this all correct?

Yes

No

Do you own this vehicle?

Yes

No

Next

Final Design Composition

NYS

DMV

Tom

Vehicle Registration

Input Additional Information

Enter your license plate number.

RAD - 368

Enter your odometer reading.

88,665

Is this for personal use?

Yes

No

Has this vehicle been wrecked?

What could this mean?

Yes

No

Next

NYS

DMV

Tom

Vehicle Registration

Certification

Please make sure that all of the information you have provided is correct and meets the standards of [New York State vehicle and traffic laws.](#)

Giving false or misleading information is a punishable offense.

Sign below using your touch screen.

T A

Finish

NYS

DMV

Tom

Vehicle Registration

Thank You!

Your documents have been accepted! You should receive and email soon about the status of your registration. Please contact your local DMV if you do not hear back within a week.

Confirm

Interactive States

Final Screen

NYS

DMV

Tom

Vehicle Registration

Vehicle Information

Enter your VIN to search for your car.

2T1GE40E69C001949

[Need help finding the VIN?](#)

Results:

2009 Toyota Matrix XRS
Silver, 4 Door

Is this the right vehicle?

Yes

No

Next

Active Keyboard

NYS

DMV

Tom

Vehicle Registration

Vehicle Information

Enter your VIN to search for your car.

2T1G|

[Need help finding the VIN?](#)

Results:

2009 Toyota Matrix XRS
Silver, 4 Door

Is this the right vehicle?

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	<div></div>

Active Help Dialogue

NYS

DMV

Tom

Vehicle Registration

Vehicle Information

Enter your VIN to search for your car.

2T1GE40E69C001949

[Need help finding the VIN?](#)

The VIN (Vehicle Identification Number can be found in many different places. Here is where you should check first.

Documentation:

Vehicle title.
Registration card.
Insurance documents.
Owner's manual.
Body shop repair records.
Police reports.
Vehicle history report or VIN check.

On the Vehicle:

Driver's side interior dash
Under the hood at the front of the engine
Between the front carb and windshield washer unit
Trunk under spare tire
Rear wheel well