FROM COFFEE COSTS TO FAIR PRICES

HOW DO WE GET THERE?

BY YOO KIM AND YOONAH KIM

RESEARCH

We joined an existing project that had previously focused on the costs and long-term profitability of coffee production for Latin American farmers

COST OF ESTABLISHMENT AND PRODUCTION OF COFFEE FOR SMALL GROWERS IN LATIN AMERICA



J. Nicolás Hernández-Aguilera, Miguel Gómez, Jose García-Fernández, Belén <u>Rivadeneira</u> August 2016



- 1. Volatile prices make it difficult to cover production costs when these costs are not transparent.
- 2. Cost data remains unfamiliar to farmers, industry, and policymakers because there is a lack of transparency involved in the costs of production.

How do we increase transparency?

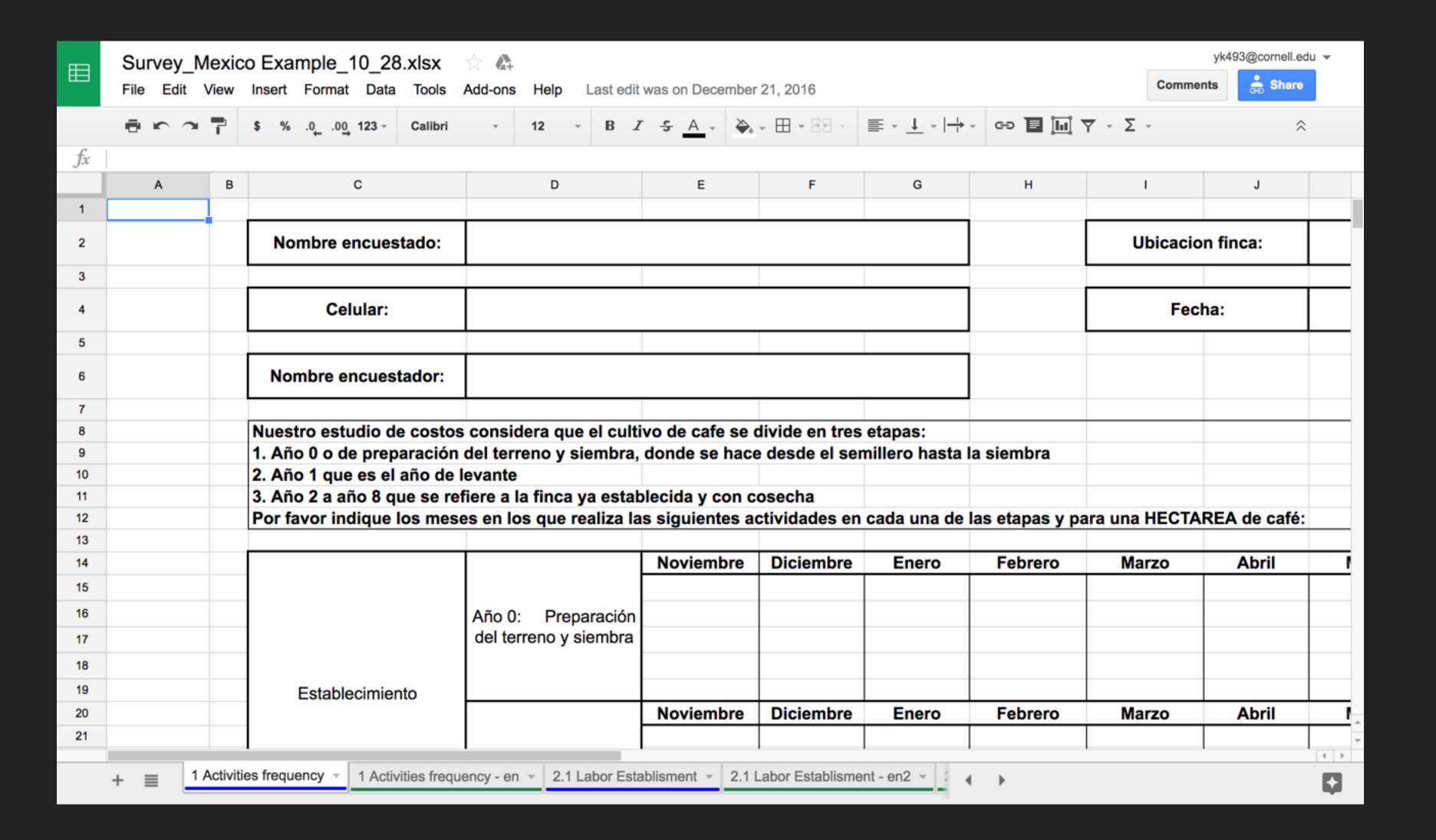
EXISTING METHOD OF DATA COLLECTION

PAPER SURVEYS

"EACH FARMER HAS A PAPER NOTEBOOK TO INPUT ALL COSTS."

- Sol y Cafe

Excel Replication of Paper Survey by Juan Nicolas



THE PEOPLE PROBLEM

Paper survey collection is inefficient and makes it difficult to track overall outcomes and aggregates

LEADING TO LACK OF TRANSPARENCY

We met with Fair Trade representatives, researchers who had interviewed cooperatives, and Javier Dominguez of Sol y Cafe and the overwhelming push was for an online tool for coffee data collection with 3 goals:

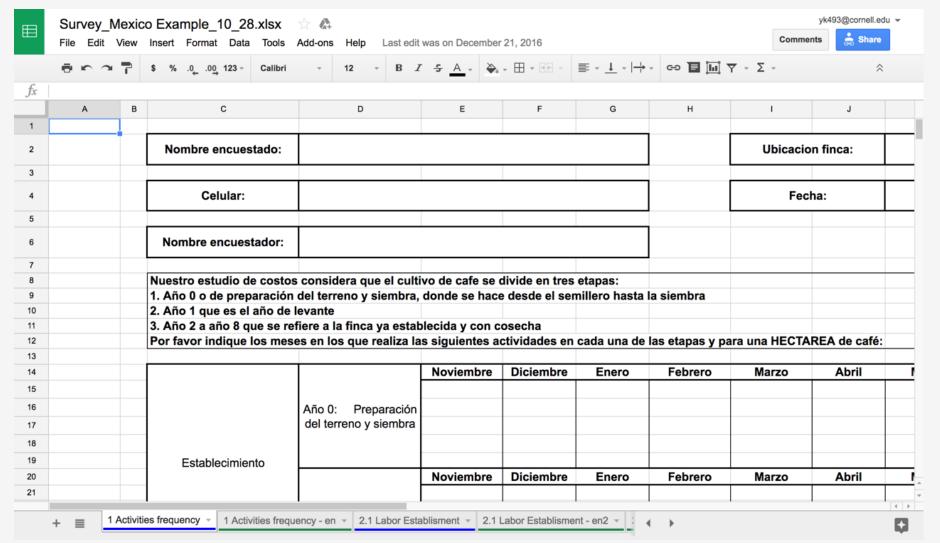
- 1. Make the transition to technology seamless
- 2. Design for cooperative technicians, not farmers
- 3. Appear friendly and simple to make the process of data collection more interesting and encourage new generations

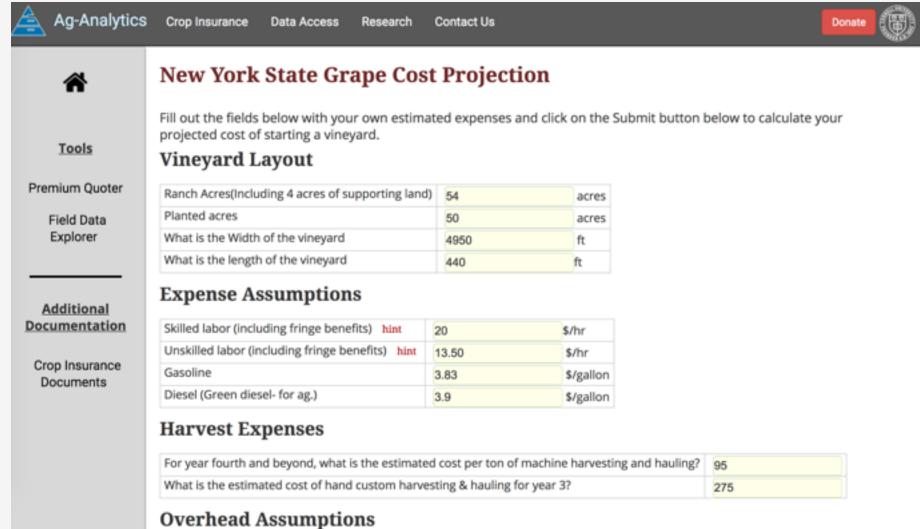
PRIMARY USER:
COOPERATIVE TECHNICIANS

PLATFORM:

DESKTOP COMPUTER

DESIGN INSPIRATION





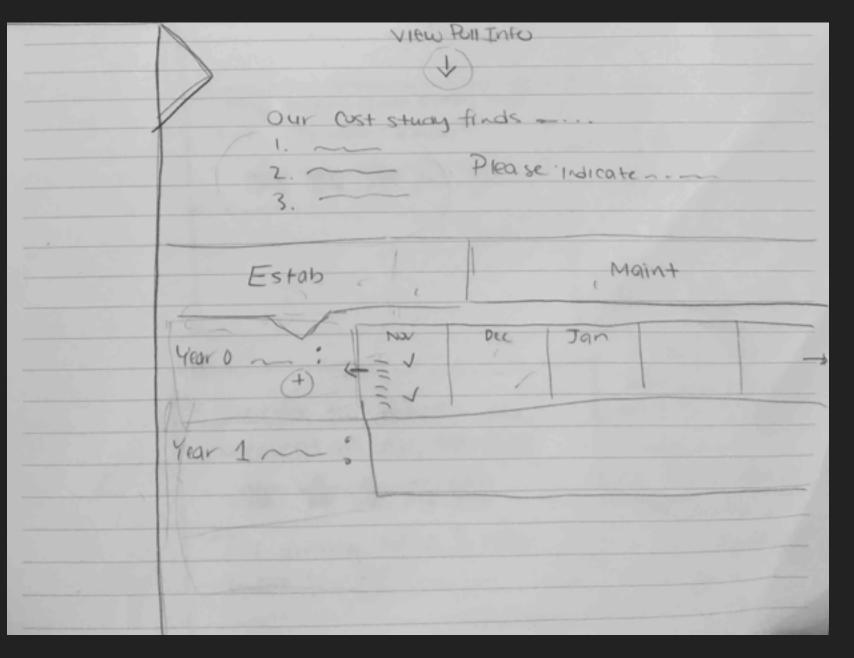
AN EVOLVING SOLUTION

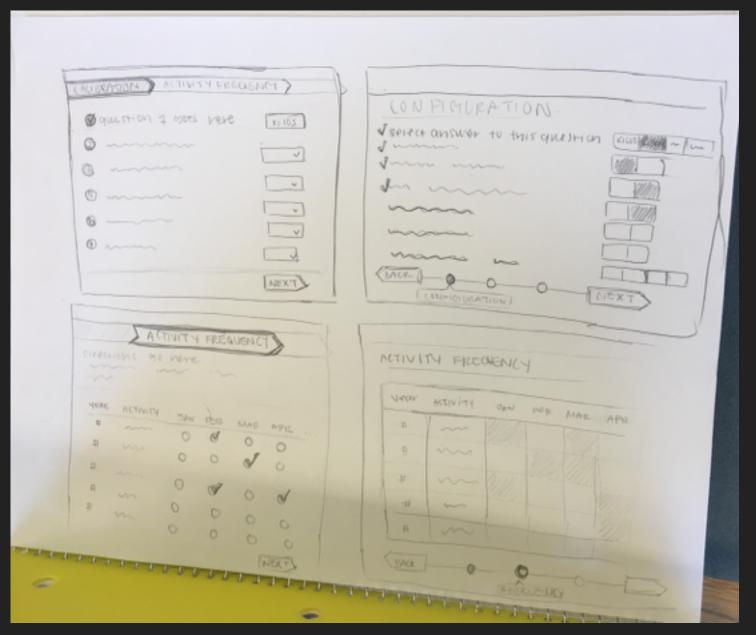


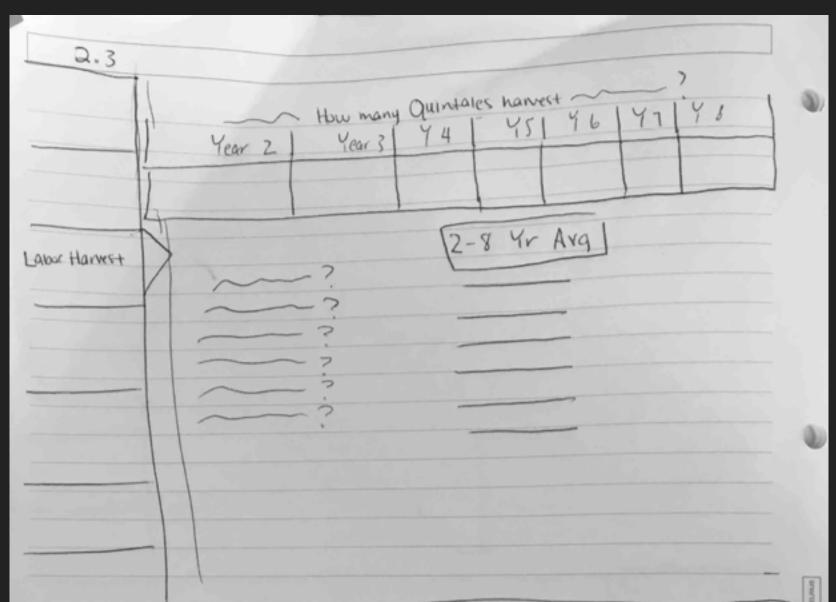


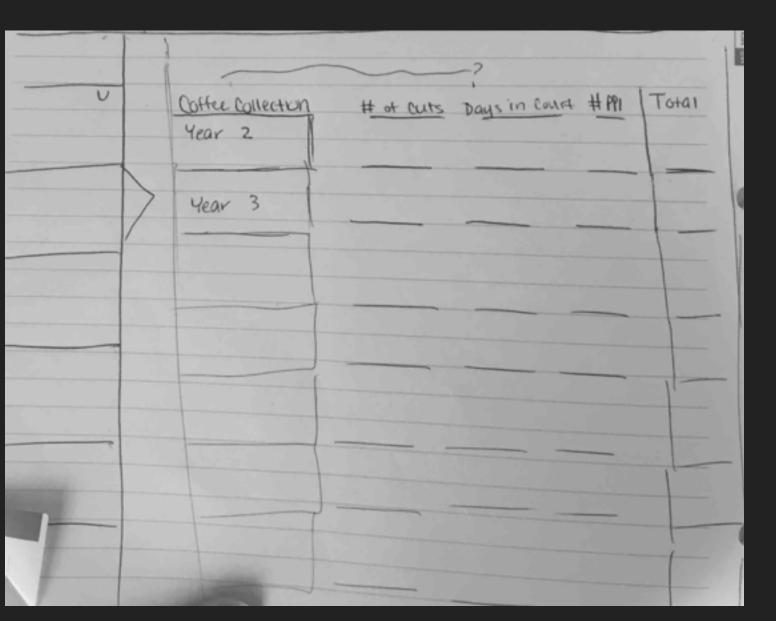


SKETCHES





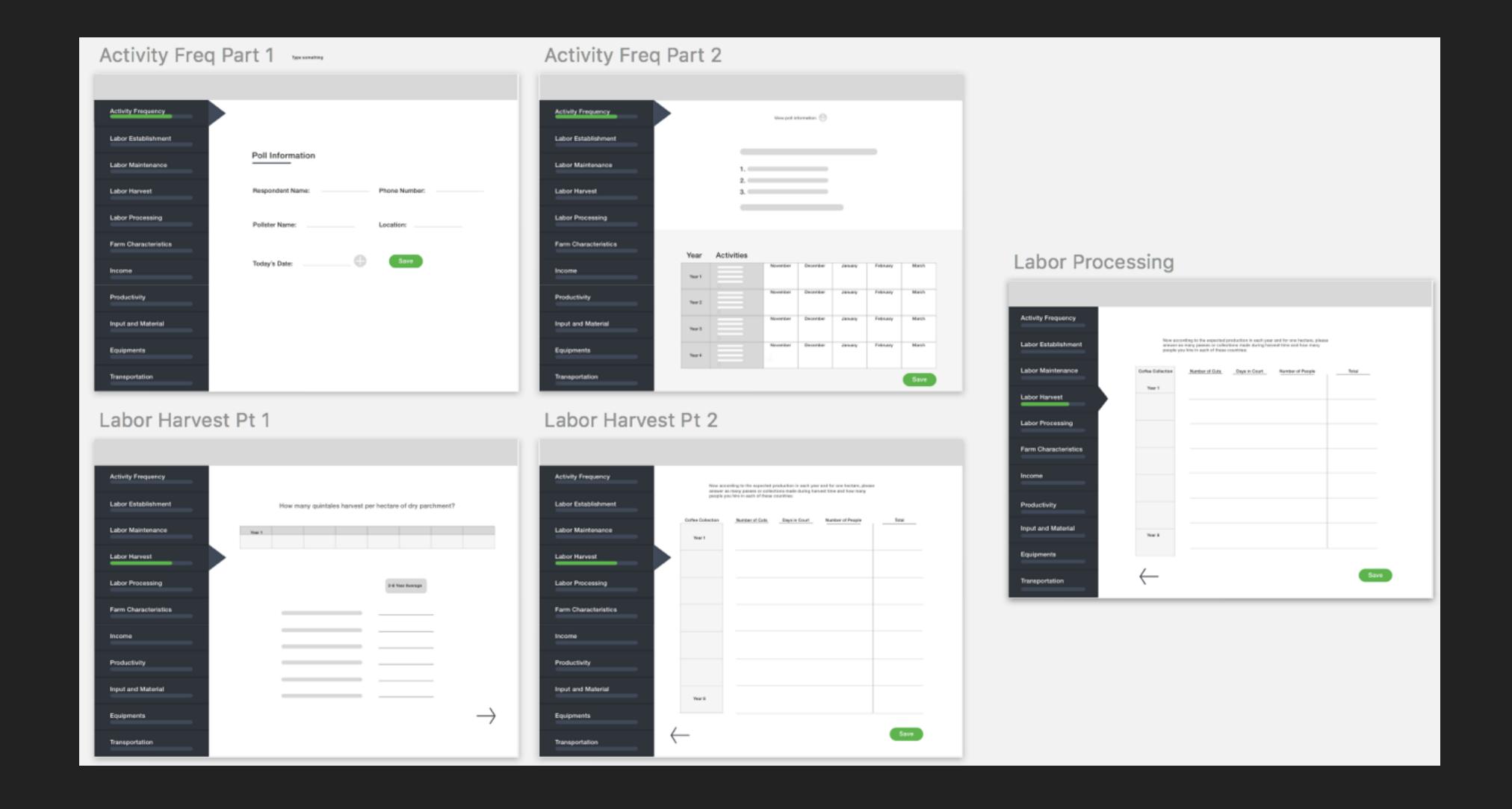


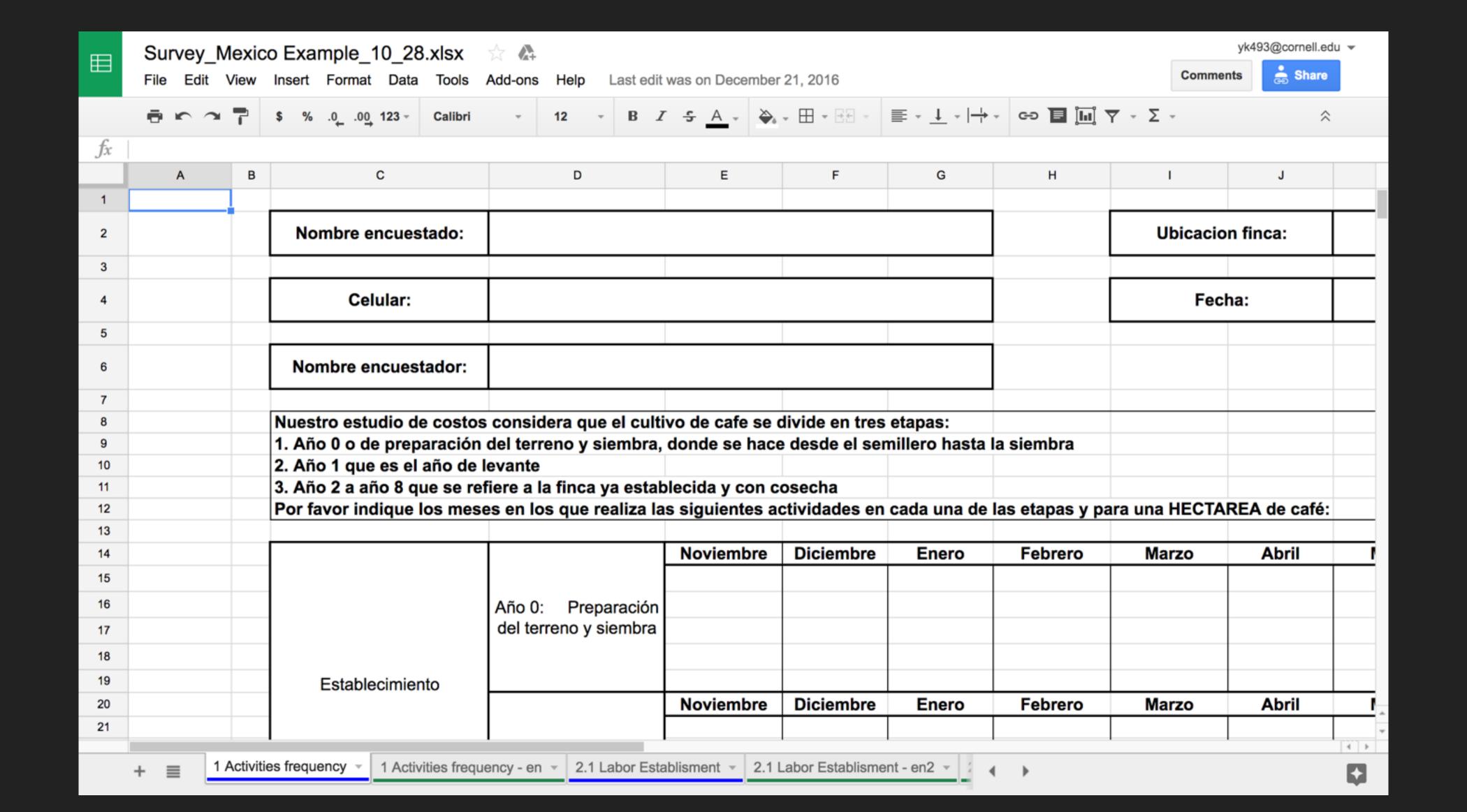


CHALLENGES + FEEDBACK

- 1. Making our designs as similar to the existing paper surveys as possible without losing visual appeal and individual interest
- 2. Language barriers. We communicated with cooperative representatives via Fair Trade translators.
- 3. Understanding user technology constraints. How do we design in such a way that the user automatically grasps every functionality on the page?

TRANSITION TO MEDIUM FIDELITY





Jane Doe ▼

Activity Frequency

Labor Establishment

Labor Maintenance

Labor Harvest

Labor Processing

Farm Characteristics

Income

Productivity

Input and Material

Equipments

Transportation

View poll information



Nuestro estudio de costos considera que el cultivo de cafe se divide en tres etapas:

- 1. Año 0 o de preparación del terreno y siembra, donde se hace desde el semillero hasta la siembra`
- 2. Año 1 que es el año de levante
- 3. Año 2 a año 8 que se refiere a la finca ya establecida y con cosecha

Por favor indique los meses en los que realiza las siguientes actividades en cada una de las etapas y para una HECTAREA de café:

	Actividades	Año					
Año 0	Selección y recolección de semilla (1)		November	December	January	February	March
	2. Semillero (2)	Año 0 Año 1					
	3. Vivero/Ramada (3)						
	4. Limpia inicial (* si quimica) (4)		November	December	January	February	March
	5. Balizada o trazo (5)		11010111201	2000111201	- Carraary		maron
	6. Abonada en el vivero (* si quimica) (6)						
	7. Foliares en el vivero (* si quimica) (7)						
	8. Siembra en el terreno (8)		November	December	January	February	March
	4. Limpia mantenimiento (* si quimica)	Año 2					
	6. Abonada (* si quimica) (6)						
	7. Foliares (* si quimica) (7)		November	December	lanuani	Echruany	March
Año 2 a 8	9. Cosecha (9)	Año 3	November	December	January	February	Warch
	4. Limpia mantenimiento (4)						
	6. Abonada (* si quimica) (6)						
	7. Foliares (* si quimica) (7)	Año 4	November	December	January	February	March
	10. Beneficio (humedo y seco si aplica) (10)						

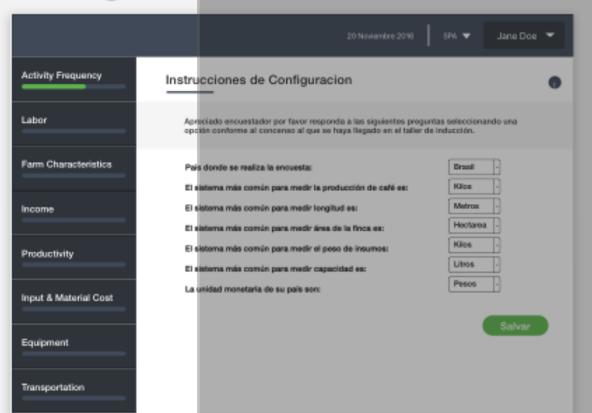
Save

FEEDBACK

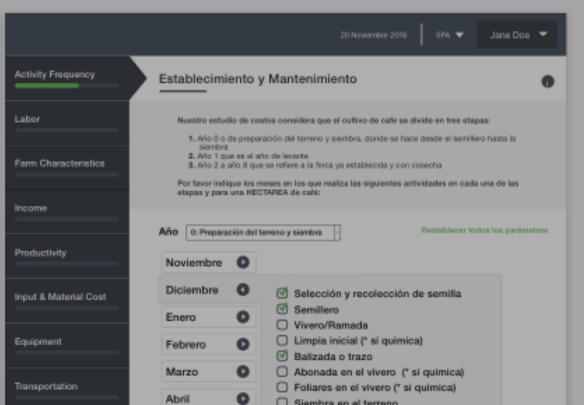
AKA WOUNDED EGOS

- 1. Design is cramped with too much information on each page. Make this more fun and friendly.
- 2. Large amount of information lends to confusing user experience. Not sure what to fill out or click.
- 3. Design to reduce the amount of work for user.

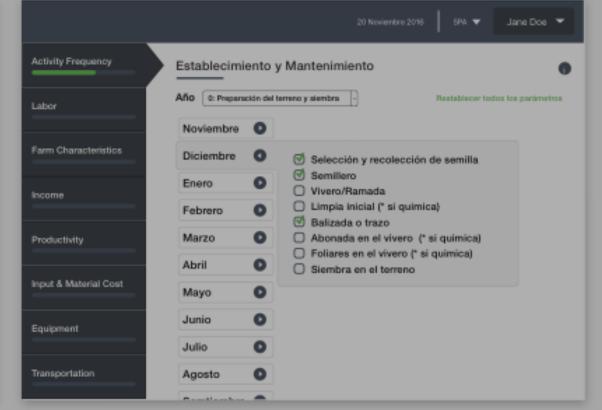
settings - calibration



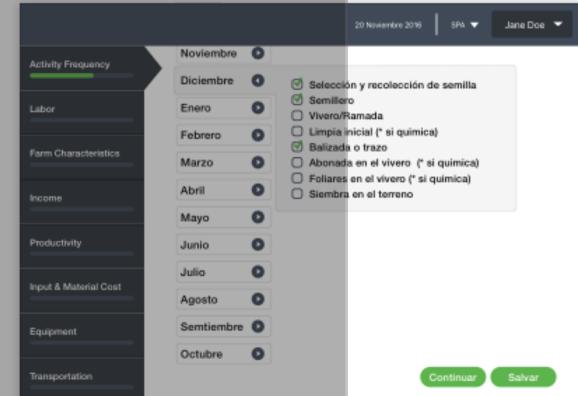
activity frequency pt.1



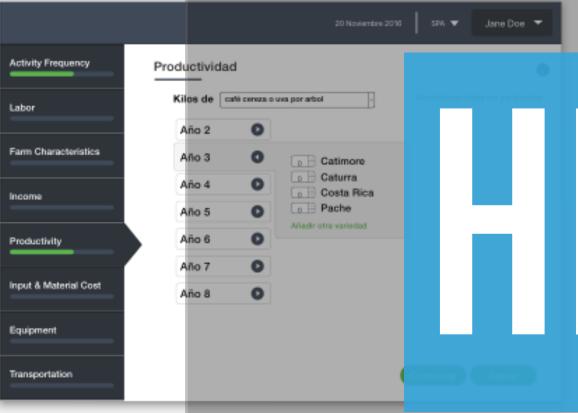
activity frequency pt. 2



activity frequency pt. 3



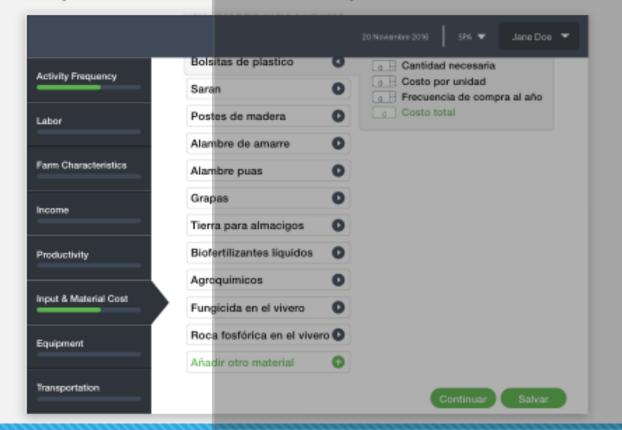
productivity pt. 1



input & material cost pt. 1

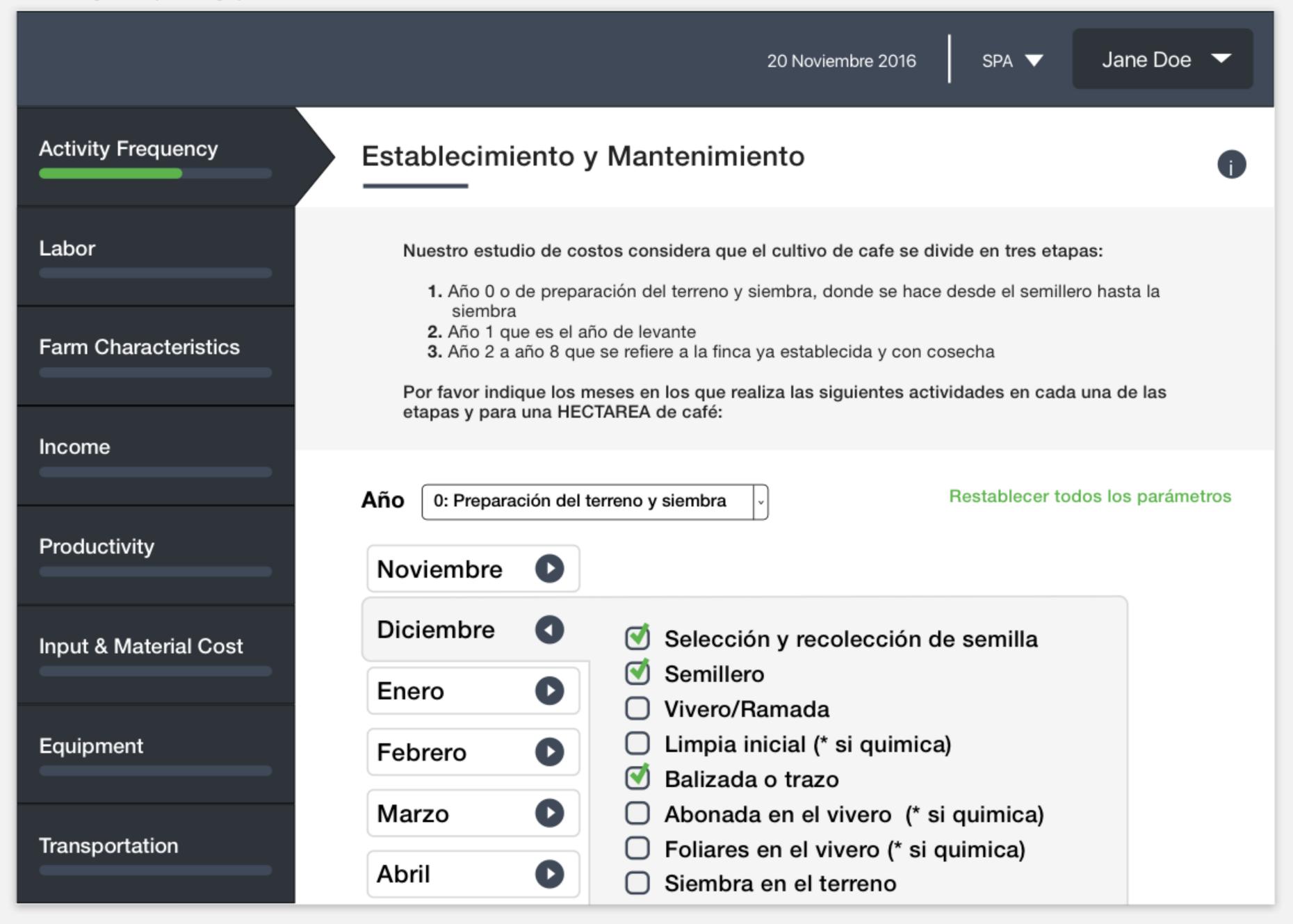


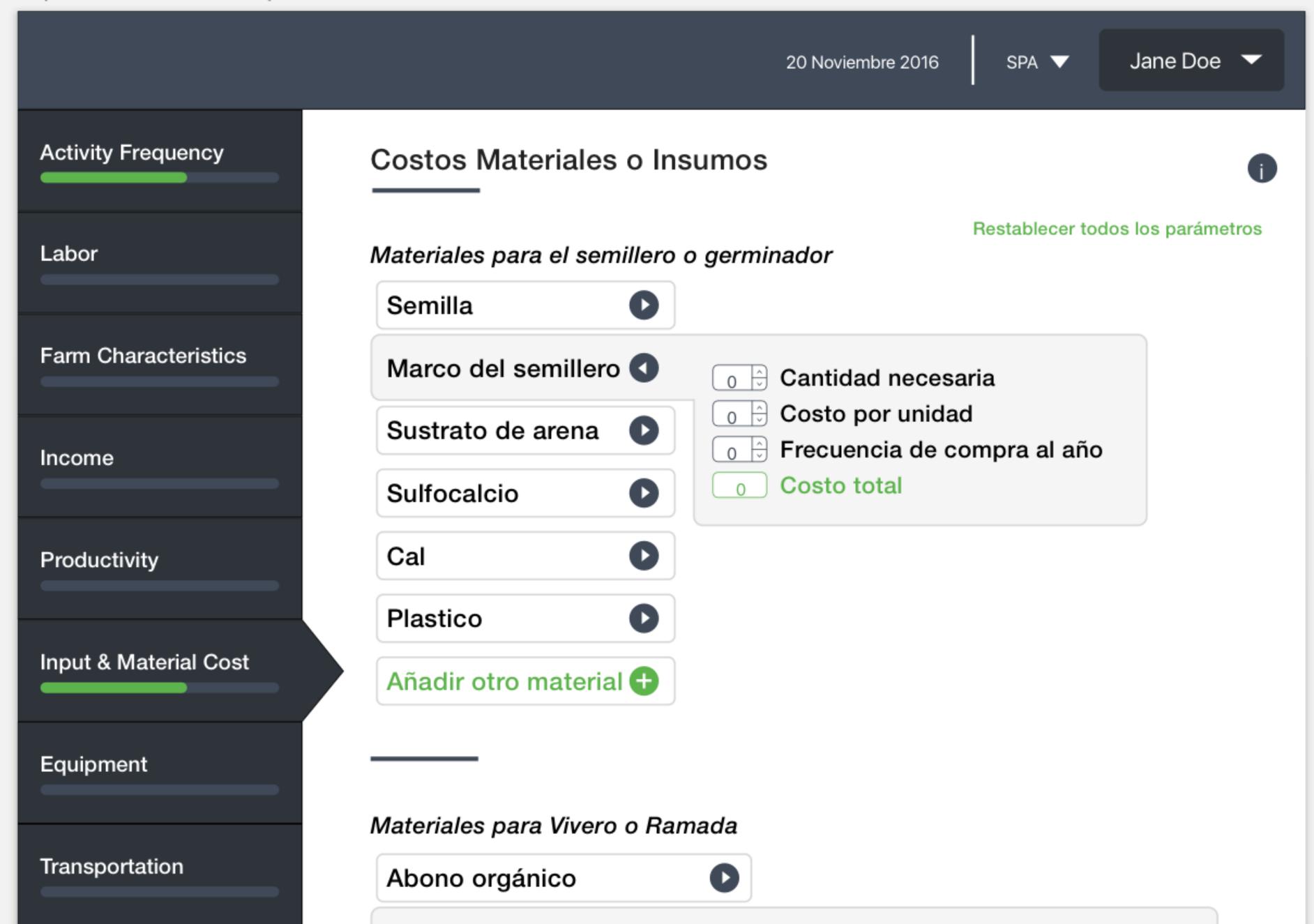
input & material cost pt. 2

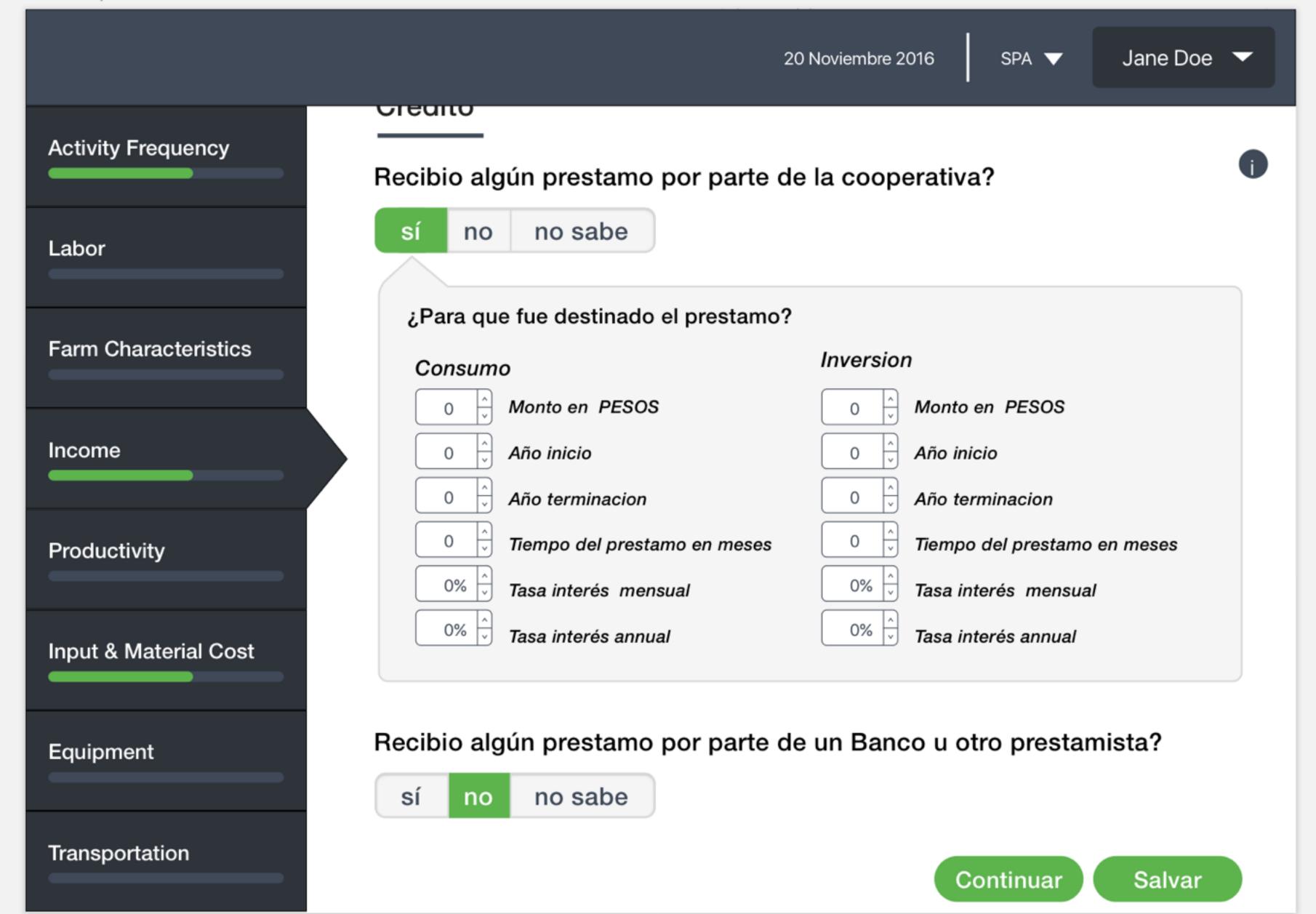


income pt. 2

		20 Noviembre 2016 SPA ▼ Jane Doe ▼			
Activity Frequency	Recibio algún prestamo por parte d	le la cooperativa?			
Labor	sí no no sabe				
Farm Characteristics	¿Para que fue destinado el prestamo?				
	Consumo a Monto en PESOS	Inversion Monte en PESOS			
Income	0 Atto Inlato	0 Año inicio			
Productivity	Año terminacion Dempo del prestamo en meses	Año terminacion Tiempo del prestamo en meses			
	ON Tase interés mensual	Tase interés mensuel			
Input & Material Cost	0% - Taxa Intends annual	0% Taxa interia accusi			
Equipment	Recibio algún prestamo por parte d	de un Banco u otro prestamista?			
	sí no no sabe				
Transportation		Continuar Salvar			







TESTING RESULTS + FUTURE

- 1. The design replicated the paper surveys successfully.
- 2. Some feedback on revising text content and revising location and look of reset buttons.
- 3. More personalization. Perhaps allow sections for technicians to write comments, upload images, make their individual dashboards more representative of each cooperative.
- 4. We hope to test more iterations of this interface in the future if time constraints of cooperatives and translators allows.

By creating an interface that makes data collection and outcomes easy to view and track, coffee costs can become more transparent so that stakeholders in the coffee industry can better deduce fair prices for farmers.

