Natalie Rawson

PRODUCT DEVELOPMENT SUPPORT

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SUMMARY

Technical project management support with a robust history of app development from multiple perspectives. Design, testing, and planning within an Agile environment.

EDUCATION

ISTQB CTFL (2018) (Nov. 2022)
PRINCE2 FOUNDATIONS (Aug. 2021)
CERTIFICATE OF WEB DESIGN AND DEVELOPMENT (2016 - 2017)
University of Massachusetts Lowell

BACHELOR OF MUSIC IN VOICE PERFORMANCE (2010 - 2014)
The Boston Conservatory (2:1, Sigma Alpha Iota)

EXPERIENCE

SUBSTRAKT HEALTH *Product Development Support* (May 2021 – Present)

Assisting in NHSD assurance processes to allow IM1 integration with PatientPack, accommodating for both EMIS and TPP clinical systems. Progress and release reports for stakeholders within Rotherham CCG (South Yorkshire ICB). Planning and tracking the development of new features within PatientPack using Scrum. Black box testing within app to support QA team.

Health Technology Administrative Support (Nov 2020 – May 2021)

Handle discrete personal information pertaining to medication requests on behalf of NHS patients using PatientPack, a patient-facing app that simplifies communications between GP and patients. Assist in the upkeep of technologies that allowed for the bulk of all medication requests made through the app prior to IM1 integration.

5874 COMMERCE *Junior Web Developer* (Dec. 2019 – Mar. 2020)

Build, update, and implement website design solutions for internationally based e-commerce companies in an Agile environment, primarily within Bigcommerce's Stencil CLI. Collaborate with designers to create email templates using MailChimp, Klaviyo, and DotDigital. Build a landing page in Wordpress for 5874 using knowledge of Sass and HTML.

BESPOKE *Junior Frontend Developer* (Jan. 2018 – May 2018)

Design appealing logos for boutique hotels using Adobe Illustrator. Create pages using knowledge of HTML, CSS, React, vanilla Javascript, and Jquery under tight deadlines. Quality assurance testing for websites still under development.

SKILLS

HTML/5	jQuery	Wordpress
CSS/3	React	Photoshop
SCSS/Sass	Git	Microsoft Office Suite
Javascript	Mailchimp	Black box testing
Scrum	Jira	Agille