


[GB-13] [Error 500, unable to delete the Customer Account from the database.](#) Created: 04/Feb/24 Updated: 04/Feb/24 Due: 14/Feb/24

Status:	To Do		
Project:	Guru99 Bank		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Błąd	Priority:	Medium
Reporter:	Natalia Lorek	Assignee:	Natalia Lorek
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 Error 500.png		
Rank:	0 ji0006f:		

Description

Environment:

- Windows 10
- Chrome 118.0.5993.120 (64-bit)

Preconditions:

Page <https://demo.guru99.com/V4/> must be open in the browser.

Login details for the account:

- UserID: mngr549292
- Password: qUpAvus

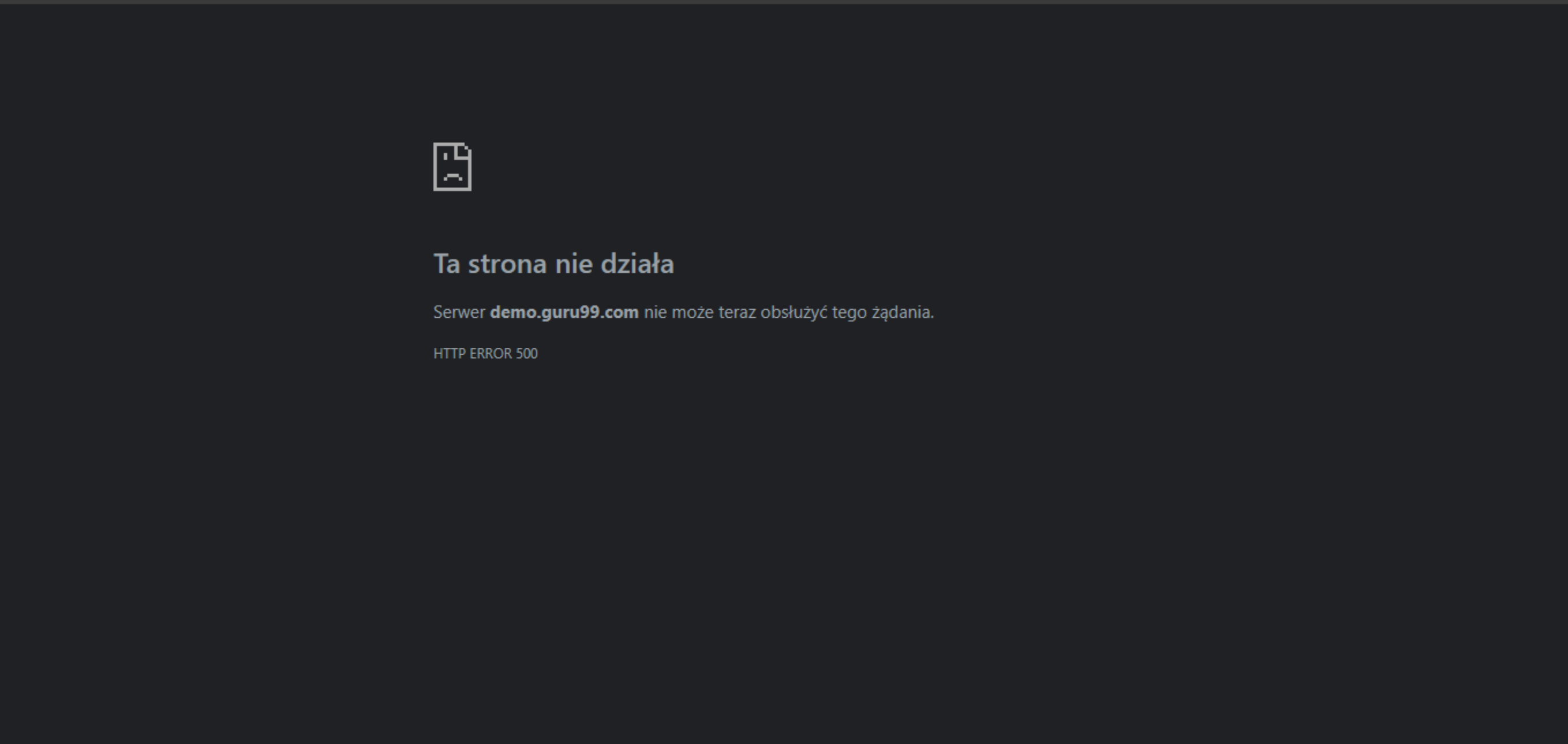
Account No: 131435

Steps for reproduction:

- We enter the correct data in the "UserID" and "Password" fields, then click the "LOGIN" button located below.
- In the Manager's panel located on the left side, click the "Delete Account" button.
- Entering: 131435 in the "Account No" field, then clicking the "Submit" button below.
- Click the 'OK' button located beneath the message "Do you really want to delete this account?".

Actual result:

Redirection to the "Error 500" page, the amount was not deposited.



Expected behavior:

Redirection to a page with the information "The amount has been successfully added to the account," followed by transfer to the "Amount Deposit Form" page.