

C21: Deleting an existing customer who does not have an associated customer account.

Type	Priority	Estimate	References
Acceptance	High	None	None
Automation Type			
None			

Preconditions

Page <https://demo.guru99.com/V4/> must be open in the browser.

Login details for the account: UserID: mngr549292, Password: qUpAvus

Customer ID: 81283

Steps

- 1

We enter the correct data in the "UserID" and "Password" fields, then click the "LOGIN" button located below.

The page shows: "Welcome To Manager's Page of Guru99 Bank" along with the "Manager Id" of the logged-in user: mngr549292. On the left side, options related to the account have appeared.
- 2

In the Manager's panel located on the left side, click the "Delete Customer" button.

Redirecting to the page with the option to delete the customer.
- 3

In the "Customer ID" field, enter the customer ID: 81283 (obtained after creating a new customer), then click the button below "Submit".

Displaying the message: "Do you really want to delete this Customer?"
- 4

Clicking the "OK" button.

Displaying a pop-up with the information: "Customer deleted successfully" and redirecting to the "Delete Customer Form" page.

