

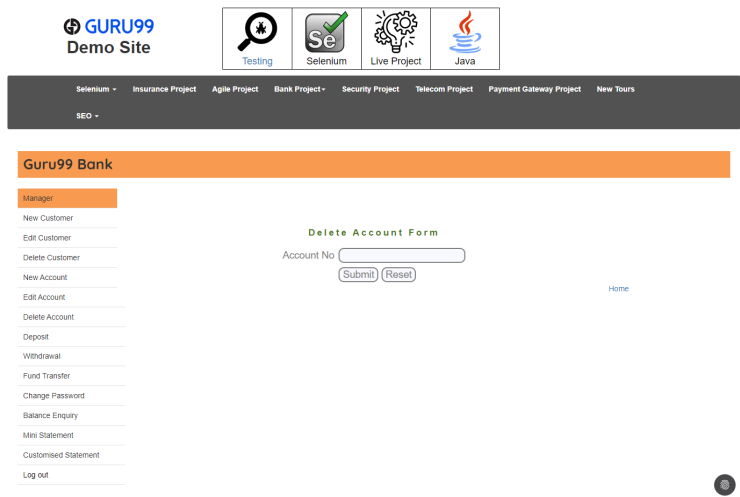
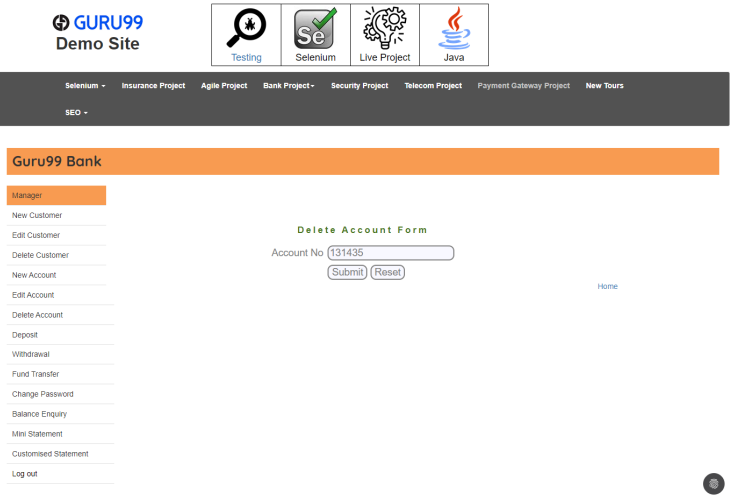
T28: Deletion of an existing customer account in the database.

Status	Type	Priority	Estimate
Failed	Functional	Medium	None
References	Automation Type		
None	None		

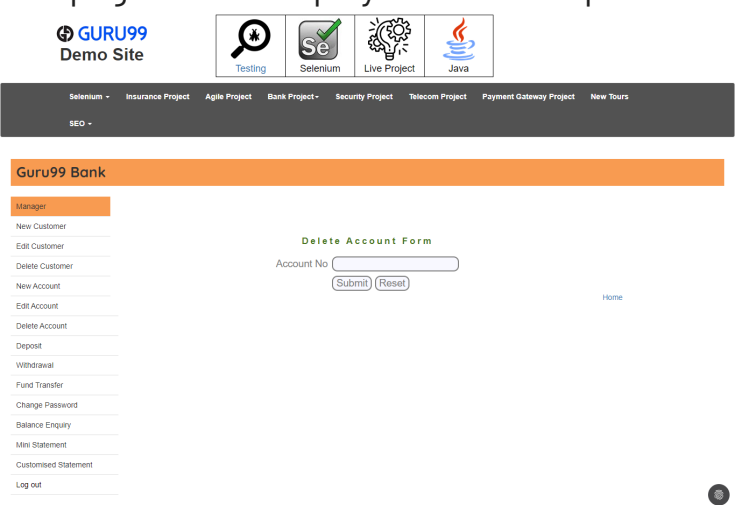
Preconditions

Page <https://demo.guru99.com/V4/> must be open in the browser.
Login details for the account: UserID: mngr549292, Password: qUpAvus
Account No: 131435

Steps

1	We enter the correct data in the "UserID" and "Password" fields, then click the "LOGIN" button located below.	The page shows: "Welcome To Manager's Page of Guru99 Bank" along with the "Manager Id" of the logged-in user: mngr549292. On the left side, options related to the account have appeared.
2	In the Manager's panel located on the left side, click the "Delete Account" button.	The page will be displayed with the option to delete the customer account. 
3	Entering: 131435 in the "Account No" field, then clicking the "Submit" button below.	The display of a pop-up with the message: "Do you really want to delete this account?" 
4	Clicking the "OK" button.	The page will display the message: "Account deleted successfully," followed by redirection to the "Delete Account Form" page.

Results

<div>Failed</div> <div>Natalia L.</div> <div>1/30/2024 4:53 PM</div> <div>Assigned To</div> <div>Natalia L.</div>	<div>This test was marked as 'Failed'.</div> <div>Steps</div> <div><div>1</div><div>We enter the correct data in the "UserID" and "Password" fields, then click the "LOGIN" button located below.</div><div>Expected Result</div><div>The page shows: "Welcome To Manager's Page of Guru99 Bank" along with the "Manager Id" of the logged-in user: mngr549292. On the left side, options related to the account have appeared.</div><div>Actual Result</div><div>The page displays correctly.</div></div> <div><div>2</div><div>In the Manager's panel located on the left side, click the "Delete Account" button.</div><div>Expected Result</div><div>The page will be displayed with the option to delete the customer account.</div><div>Actual Result</div><div>The page displays correctly.</div></div> <div><div>3</div><div>Entering: 131435 in the "Account No" field, then clicking the "Submit" button below.</div><div>Expected Result</div><div>The display of a pop-up with the message: "Do you really want to delete this account?"</div><div>Actual Result</div><div>The correct message was displayed.</div></div> <div><div>4</div><div>Clicking the "OK" button.</div><div>Expected Result</div><div>The page will display the message: "Account deleted successfully," followed by redirection to the "Delete Account Form" page.</div><div>Actual Result</div><div>No possibility to delete the account, redirection to the page with "Error 500".</div></div>
<div>Untested</div> <div>Natalia L.</div> <div>1/30/2024 3:17 PM</div>	<div>This test was marked as 'Untested'.</div>