

[GB-14] [Error 500, unable to deposit the amount using an existing Customer Account.](#) Created: 04/Feb/24 Updated: 04/Feb/24 Due: 14/Feb/24

Status:	To Do		
Project:	Guru99 Bank		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bląd	Priority:	High
Reporter:	Natalia Lorek	Assignee:	Natalia Lorek
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	Amount Deposit.png Error 500.png		
Rank:	0lj0006n:		

Description

Environment:

- Windows 10
- Chrome 118.0.5993.120 (64-bit)

Preconditions:

Page <https://demo.guru99.com/V4/> must be open in the browser.

Login details for the account:

- UserID: mngr549292
- Password: qUpAvus

Account No: 131435

Steps for reproduction:

- We enter the correct data in the "UserID" and "Password" fields, then click the "LOGIN" button located below.
- In the Manager's panel located on the left side, click the "Deposit" button.
- Entering the data:

- Account No: 131435
- Amount: 2000
- Description: Home

Clicking the "Submit" button below.

Testing

Selenium

Live Project

Java

Selenium ▾Insurance ProjectAgile ProjectBank Project▾Security ProjectTelecom ProjectPayment Gateway ProjectNew Tours

SEO ▾

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Change Password

Balance Enquiry

Mini Statement

Customised Statement

Log out

Amount Deposit Form

Account No131435

Amount2000

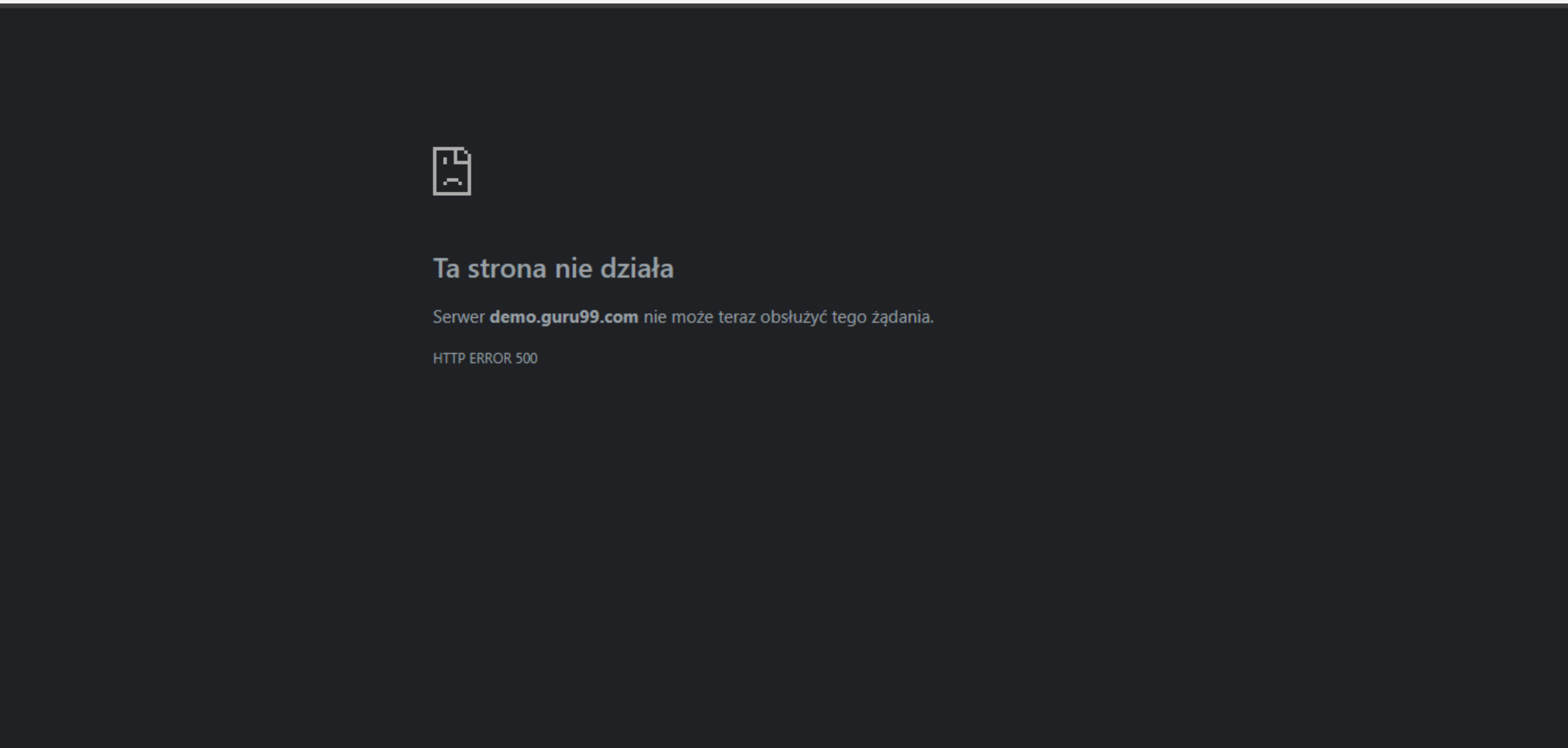
DescriptionHome

SubmitReset

[Home](#)

Actual result:

Redirection to the "Error 500" page, the amount was not deposited.



Expected behavior:

Redirection to a page with the information "The amount has been successfully added to the account," followed by transfer to the "Amount Deposit Form" page.