

C29: Deletion of a non-existent customer account in the database.

Type	Priority	Estimate	References
Functional	Medium	None	None
Automation Type			
None			

Preconditions

Page <https://demo.guru99.com/V4/> must be open in the browser.
Login details for the account: UserID: mngr549292, Password: qUpAvus
Account No: 233789 (Fictional "Account No")

Steps

- 1

We enter the correct data in the "UserID" and "Password" fields, then click the "LOGIN" button located below.

The page shows: "Welcome To Manager's Page of Guru99 Bank" along with the "Manager Id" of the logged-in user: mngr549292. On the left side, options related to the account have appeared.
- 2

In the Manager's panel located on the left side, click the "Delete Account" button.

The page will be displayed with the option to delete the customer account.
- 3

Entering: 233789 in the "Account No" field, then clicking the "Submit" button below.

The display of a pop-up with the message: "Do you really want to delete this account?"
- 4

Clicking the "OK" button.

The page will display the message: "Account does not exist," followed by redirection to the "Delete Account Form" page to enter the correct "Account No."

