

## VoiceOps Bridge

• Active



Focused Thorough

Created 2026-01-31T05:49:55.33405+00:00

Edit

 API  
Keys Call  
Logs Live  
Debug

More

### Get Started

Choose how you want to connect to your agent

Ready

#### AI Assistant Integration Recommended

Copy instructions to Claude Code, Cursor, or any AI coding assistant

Preview

Copy Instructions

#### BROWSER

Test in Browser



#### DEVELOPERS

Developer Guide



### Agent Configuration

#### Phone Number

Web Only (no phone number)

#### Deploy To

 Web Only

## Greeting

"Hi, I'm VoiceOps Bridge Commander, your on-call incident triage copilot. "

## System Prompt

- Payload: { "url": "https://..." }
- 2) show\_checklist
  - Purpose: replace/update checklist items in the UI
  - Payload: { "items": ["item 1", "item 2", "..."] }
- 3) draft\_update
  - Purpose: fill the Draft Update textbox in the UI
  - Payload: { "text": "..." }
- 4) navigate
  - Purpose: open a safe URL (dashboards/docs) in a new tab

## Model Settings



claude-sonnet-4-5

Anthropic



SPEECH-TO-TEXT

Universal Streaming

Assemblyai



TEXT-TO-SPEECH

eleven\_multilingual\_v2

Voice: cgSgspJ2msm6cIMCkdW9



AUDIO EFFECTS

Ambient Thinking Sounds

## SESSION LIMITS

Max Duration: 30 minutes

History Size: 100 messages

## Capabilities

 Background AI (Claude)

 Hold/Transfer

 Hang Up

## Tools & Integrations

### Built-in Integrations

#### Client Actions

Configured actions:

`open_runbook` Open the incident runbook URL in a new tab

`show_checklist` Show or update the incident triage checklist in the UI

`draft_update` Fill the draft status update text box in the UI

`navigate` Navigate/open a safe URL (dashboards, docs)

`incident_context` App sends structured incident context (service/region/signal/start time)

`user_confirmed` User clicked confirm for an irreversible action (notify, ticket, rollback)

`user_denied` User denied a proposed irreversible action

`ui_telemetry` Informational UI events (runbook opened, checklist changed)

## Post-Call Processing

Actions performed automatically after each call ends

### Processing Instructions

You are post-call processing for "VoiceOps Bridge Commander."  
Analyze the full transcript and produce a single markdown report with:

- 1) Incident Summary (2–3 sentences)
- 2) Proposed Severity (S0–S4) + rationale
- 3) Impact (who/what affected, rough % or scope)
- 4) Timeline (start/detection/first action/mitigation)

</> Hide Developer Info ^

### </> Technical Details

Agent ID	3b96734a-303f-4b09-87c7-e6e531eacc7a
Room Prefix	user-fa9edce8-agent-3b96734a
Last Deployed	2026-01-31T05:49:55.701317+00:00

### </> Quick Start

Integrate this agent into your application

[Full Developer Guide](#)

Use an [API Key](#) to generate access tokens and connect to this agent. Create one in the API Keys section below.

● Production-ready

● No login required

● 1-hour token lifetime

### JavaScript

### Python

### cURL

```
// Install: npm install livekit-client

import { Room, RoomEvent } from 'livekit-client';

// Step 1: Get a token from your backend
// Your backend should call: POST https://vocalbridgeai.com/api/v1/token
// with header: X-API-Key: YOUR_API_KEY
const tokenResponse = await fetch('/your-backend/get-voice-token');
const { token, livekit_url } = await tokenResponse.json();

// Step 2: Connect to the room
const room = new Room();

room.on(RoomEvent.TrackSubscribed, (track, publication, participant) => {
  if (track.kind === 'audio') {
    const audioElement = track.attach();
    document.body.appendChild(audioElement);
  }
});

await room.connect(livekit_url, token);

// Step 3: Publish your microphone
await room.localParticipant.setMicrophoneEnabled(true);

console.log('Connected! Start speaking...');
```

Copy

## API Keys

Create long-lived keys for programmatic access

[Create API Key](#)

### Hackthon Demo

vb\_t0VwyUm89...    Created 1/31/2026    Last used: Never

[Revoke](#)

### Hackthon Demo Revoked

vb\_4Cbwl\_oSU...    Created 1/31/2026    Last used: Never

### Hackthon Demo Revoked

vb\_DKGQljhB0...    Created 1/31/2026    Last used: Never

### Hackthon Demo Revoked

vb\_aKdAvQ7lI...    Created 1/31/2026    Last used: 1/31/2026

### Hackthon Demo Revoked

vb\_GBvFTIe0Y...    Created 1/31/2026    Last used: 1/31/2026

 **API keys let you generate access tokens programmatically.**

Use the `POST /api/v1/token` endpoint with your API key to get LiveKit tokens without logging in.

## Deployment History

Recent activity for this agent

12 events



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