VoiceOps Bridge

Voice-first incident triage copilot (Vocal Bridge + LiveKit)

Connection

Start Voice Chat   End Call   disconnected

Tip: Your browser may require a user gesture to play audio. Click "Start Voice Chat" first.

Agent → App actions

The agent can publish structured actions on the LiveKit data channel topic `client_actions`.

Incident checklist

1. Confirm impact scope (services, regions, % errors).
2. Establish timeline and last known good deploy.
3. Identify top error signatures + blast radius.
4. Mitigate (rollback, feature flag, traffic shift) with confirmation.
5. Notify stakeholders and update status page.

Draft update

```
Agent can draft a Slack/status update here…
```

App → Agent (optional)

The app can also publish events to the agent. In many designs, you mark these as `notify` so the agent absorbs context without speaking immediately.

Send sample context to agent

Backend token endpoint: `http://localhost:8000/api/voice-token`