Incident handler's journal

Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

Date: 07/09/2025	**Entry:** 001
Description	Ransomware incident at healthcare clinic
Tool(s) used	List any cybersecurity tools that were used.
The 5 W's	● **Who** caused the incident? Organized group of unethical hackers and Employees downloading attachments ● **What** happened? Several employees reported that they were unable to use their computers to access files like medical records. Additionally, employees also reported that a ransom note was displayed on their computers. The attackers were able to gain access into the company's network by using targeted phishing emails, which were sent to several employees of the company. Once the attackers gained access, they deployed their ransomware, which encrypted critical files. ● **When** did the incident occur? Tuesday Morning approximately 0900. ● **Where** did the incident happen? U.S. Healthcare clinic ● **Why** did the incident happen?

	The actions that caused the breach: ● The attackers were able to gain access into the company's network by using targeted phishing emails, which were sent to several employees of the company. The phishing emails contained a malicious attachment that installed malware on the employee's computer once it was downloaded.
Additional notes	1. How could the health care company prevent an incident like this from occurring again? 2. Should the company pay the ransom to retrieve the decryption key?

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Additional notes	Include any additional thoughts, questions, or findings.

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Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

Reflections/Notes: Record additional notes.