

# Natalia Bagramian

QA Engineer

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## SUMMARY

ISTQB QA Engineer with strong analytical background, committed to remaining current on emerging technologies to deliver superior quality software products. Proficient in designing and executing comprehensive test cases, and skilled at identifying and documenting software defects using various tools and techniques. Bilingual. 5+ years in education and 2+ years in banking.

## TECHNICAL SKILLS

**Languages:** JavaScript, Python, HTML, CSS, SQL

**Test Automation:** Selenium WebDriver, WebdriverIO, Pytest, Jest

**Developer Tools:** Git, GitHub, Chrome DevTools, Visual Studio Code, PyCharm

**Testing Tools:** Postman, Jira, Android Studio, Charles Proxy

**Types of Testing:** UI Testing, API Testing, Smoke Testing, Regression Testing, User Acceptance Testing, etc.

## PROJECTS

**Urban Routes Web App** | *Test Automation, GitHub, JavaScript, Node.js, WebDriverIO, Mocha, Debugging*

- Increased test efficiency by automating tests with JavaScript and WebDriverIO
- Used black box test design techniques (Equivalence Partitioning and BVA) to develop comprehensive test cases
- Conducted thorough UI testing, ensuring adherence to design specifications and app requirements

**Urban Scooter Web and Mobile App** | *Manual Testing, Test Documentation, SQL, Command Line*

- Wrote and executed 200+ tests; assured integration and performance across mobile app, database, and website
- Emulated mobile devices in Android Studio and identified critical defects in the mobile app
- Demonstrated expertise in SQL and command line; verified seamless backend functionality

**Urban Grocers Web App** | *JavaScript, GitHub, Postman, Jira, Swagger, apiDoc, Test Report*

- Created from scratch 140+ test scenarios to ensure thorough test coverage and product reliability
- Identified and documented 45+ critical API defects using Postman, leading to improved functionality
- Designed and executed tests for HTTP requests leveraging Node.js and JavaScript to verify API behavior

## EXPERIENCE

**Quality Assurance Tester**

Feb 2024 – Present

*Freelance (platform: uTest)*

*Remote*

- Reported critical defects ensuring software met end-user needs; achieved 100% defect approval
- Validated system functionality across diverse platforms by executing test cases within 24 hours of claiming
- Facilitated exploratory testing by collaborating with testers to glean actionable insights for product enhancement

**Personal Banker, Mobile Specialist**

Dec 2021 – Feb 2024

*Wells Fargo Bank*

*La Mesa, CA*

- Improved mobile app adoption via user-friendly demonstrations; achieved 75-100% mobile engagement
- Identified potential usability issues through customer interactions and feedback during mobile banking introductions; this led to a 100% customer satisfaction rate
- Guaranteed regulatory compliance by account review and verification; eliminated risk of losses exceeding \$100,000

**Teacher (Russian, English)**

Feb 2016 – May 2021

*Multiple Locations*

*Anchorage, AK*

- Created personalized learning experiences and curricular materials for each of 50+ students
- Analyzed student performance data, adjusted teaching strategies resulting in a 80% decrease in exam failures
- Administered timely and constructive feedback, leading to a 25% enhancement in student performance

## EDUCATION AND CERTIFICATIONS

**Certified Tester Foundation Level** | *ASTQB - ISTQB in the U.S.*

**BA in Education with Honors** | *Mordovian State Pedagogical Institute*