

Natalia Bagramian

QA Engineer

907-306-7283 | natalia.bagramian@gmail.com | San Diego, CA | Open To Relocation | [LinkedIn](#) | [Portfolio](#)

SUMMARY

ISTQB Certified QA Engineer with strong analytical background, committed to delivering superior quality software products. Proficient in designing and executing comprehensive test cases, and skilled at identifying and documenting software defects. Hands-on experience with test automation using Selenium WebDriver, Playwright, and WebdriverIO. Bilingual. 5+ years in education and 2+ years in banking.

TECHNICAL SKILLS

Languages: JavaScript, Python, TypeScript, HTML, CSS, SQL

Test Automation: Selenium WebDriver, Playwright, WebdriverIO, Pytest, Jest, Mocha

Developer Tools: Git, GitHub, Chrome DevTools, Visual Studio Code, PyCharm

Testing Tools: Postman, Jira, Android Studio, Charles Proxy

Types of Testing: UI Testing, API Testing, Smoke Testing, Regression Testing, User Acceptance Testing, etc.

PROJECTS

Urban Routes Web App | *Test Automation, GitHub, JavaScript, Node.js, WebdriverIO, Mocha, Debugging*

- Increased test efficiency by automating tests with JavaScript and WebDriverIO
- Used black box test design techniques (Equivalence Partitioning and BVA) to develop comprehensive test cases
- Conducted thorough UI testing, ensuring adherence to design specifications and app requirements

Urban Scooter Web and Mobile App | *Manual Testing, Test Documentation, SQL, Command Line*

- Wrote and executed 200+ tests; assured integration and performance across mobile app, database, and website
- Emulated mobile devices in Android Studio and identified critical defects in the mobile app
- Demonstrated expertise in SQL and command line; verified seamless backend functionality

Urban Grocers Web App | *JavaScript, GitHub, Postman, Jira, Swagger, apiDoc, Test Report*

- Created from scratch 140+ test scenarios to ensure thorough test coverage and product reliability
- Identified and documented 45+ critical API defects using Postman and Jira, leading to improved functionality
- Designed and executed tests for HTTP requests leveraging Node.js and JavaScript to verify API behavior

EXPERIENCE

Software Quality Assurance Tester

May 2024 – Present

Oppia Foundation, Volunteer

Remote

- Ensured high quality of the learning platform by conducting testing across multiple browsers and devices
- Improved software stability and user experience by identifying and reporting critical issues
- Collaborated closely with the release team on GitHub, facilitating the timely resolution of reported issues

Quality Assurance Tester

Feb 2024 – Present

Freelance (platform: uTest)

Remote

- Reported critical defects ensuring software met end-user needs; achieved 100% defect approval
- Validated system functionality across diverse platforms by executing test cases within 24 hours of claiming
- Facilitated exploratory testing by collaborating with testers to glean actionable insights for product enhancement

Personal Banker, Mobile Specialist

Dec 2021 – Feb 2024

Wells Fargo Bank

La Mesa, CA

- Improved mobile app adoption via user-friendly demonstrations; achieved 75-100% mobile engagement
- Identified usability issues during mobile banking introductions, which led to a 100% customer satisfaction rate
- Guaranteed regulatory compliance by account review and verification; eliminated risk of losses exceeding \$100,000

Teacher (Russian, English)

Feb 2016 – May 2021

Multiple Locations

Anchorage, AK

- Created personalized learning experiences and curricular materials for each of 50+ students
- Analyzed student performance data, adjusted teaching strategies resulting in an 80% decrease in exam failures

EDUCATION AND CERTIFICATIONS

Certified Tester Foundation Level | *ASTQB - ISTQB in the U.S.*

BA in Education with Honors | *Mordovian State Pedagogical Institute*