

# Natalia Bagramian

SDET

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## SUMMARY

ISTQB Certified SDET committed to delivering superior quality software products. Proficient in designing and executing comprehensive test cases, and skilled at identifying and documenting software defects. Hands-on experience with test automation using Playwright, Selenium WebDriver, and WebdriverIO. Quick learner.

## TECHNICAL SKILLS

**Languages:** JavaScript, Python, TypeScript, YAML, HTML, CSS, SQL

**Test Automation:** Playwright, Selenium WebDriver, WebdriverIO, Pytest, Jest, Mocha

**Developer Tools:** Azure DevOps, Git, GitHub, Chrome DevTools, Visual Studio Code, PyCharm

**Testing Tools:** Postman, Zephyr, Jira, Android Studio, Charles Proxy

**Types of Testing:** UI Testing, API Testing, Smoke Testing, Regression Testing, Exploratory Testing, etc.

## EXPERIENCE

### QA Engineer / SDET

Sept 2024 – Present

*QualityLogic*

*Remote*

- Maintained and optimized 800+ automated tests in Azure DevOps YAML pipelines, ensuring reliable releases
- Automated 300+ tests using JavaScript and Playwright, increasing overall test coverage
- Trained junior SDETs, reviewed pull requests and provided constructive feedback to maintain code quality and testing standards
- Identified and reported critical defects, preventing potential production outages
- Participated in the Agile software release process, validating builds and ensuring high-quality deployments

### Quality Assurance Tester, QA Team Lead

Feb 2024 – Sept 2024

*Freelance(a single client for SQA and multiple clients via uTest)*

*Remote*

- Led a testing project of 9 members for a security application; optimized workflows and increased test coverage
- Conducted functional, end-to-end, and regression testing of web and mobile applications and browser extension
- Validated system functionality across diverse platforms for clients in sectors including financial services, entertainment, hospitality, and food services by executing test cases within 24 hours of claiming
- Created from scratch 140+ test scenarios for API testing; identified 45+ critical API defects using Postman
- Demonstrated expertise in SQL and command line; verified seamless backend functionality

### QA Engineer

June 2024 – July 2024

*Slopopedia Project, Internship*

*Remote*

- Created 100+ test cases and maintained test documentation throughout SDLC using test management tools
- Automated 47% of manual tests with Playwright and TypeScript; increased test efficiency
- Conducted thorough manual testing and reported 40 defects in Jira; ensured effective issue tracking and resolution

### Personal Banker, Mobile Specialist

Dec 2021 – Feb 2024

*Wells Fargo Bank*

*La Mesa, CA*

- Improved mobile app adoption via user-friendly demonstrations; achieved 75-100% mobile engagement
- Identified usability issues during mobile banking introductions, which led to a 100% customer satisfaction rate

### Teacher (Russian, English)

Feb 2016 – May 2021

*Multiple Locations*

*Anchorage, AK*

- Created personalized learning experiences and curricular materials for each of 50+ students
- Analyzed student performance data, adjusted teaching strategies resulting in an 80% decrease in exam failures

## VOLUNTEER WORK

### QA Analyst

Remote

*Oppia Foundation*

*May 2024 – Present*

- Performed cross-browser testing across multiple devices; ensured high quality of learning platform
- Identified and reported critical issues; improved software stability and user experience
- Collaborated closely with release team on GitHub, facilitated timely resolution of reported issues

## EDUCATION AND CERTIFICATIONS

**Certified Tester Foundation Level** | *ASTQB - ISTQB in the U.S.*

**BA in Education with Honors** | *Mordovian State Pedagogical Institute*