

NATASHA CARR

natashacarr1@yahoo.com | 07581080113 | natashacarr.github.io/portfolio

"Natasha is approachable, a great team player and communicator, creative and works well under pressure."

- Polina Palonova, Senior Cash Associate – Tory Burch

SUMMARY

Hello! My name is Natasha, and for the last eight years I have been working in retail operations. I am a **creative, organised** worker bee based in Buckinghamshire (but up for hybrid working), and I am now looking to use my educational and personal project experiences to get into a **web development** role.

ACHIEVEMENTS

- I won a design commission for my university's Student of the Year awards, resulting in a ceremony designed around my work.
- I had a book cover design chosen by the author, which was published and sold online and in bookstores.
- I designed a logo for an arts and design centre in Newport Pagnell, which was used for their company stationery and correspondence.
- I have been awarded 'Employee of the Month' on three occasions, across two different roles, for my organised and diligent work.
- I achieved my stores highest audit rating by managing the preparation of 70,000 units of stock, as shown by a 98% accuracy score.

SKILLS

JavaScript and jQuery

React JS

Python

HTML5 and CSS3

Coding environments

Problem solving

Organisation

Creativity

Teamwork

Communication

EDUCATION AND TRAINING

BSc (Honours) in Computing and IT

April 2020 - Present, The Open University

I am currently studying part-time toward this degree, with the intent to pursue a route in web design, covering topics so far such as Python, networking, Linux, robotics, and mathematics.

Codecademy Modules

October 2020 - October 2021

- HTML5, CSS3, and JavaScript
- jQuery and React
- PHP, Python and Java

Microsoft Technology Associate Certification

October 2021

Completed the MTA: Introduction to Programming Using HTML and CSS exam.

Foundation Degree in Graphic Design

September 2010 - June 2012, University of Bedfordshire

I completed several design commissions during my studies and had some of my work exhibited in Centre:MK for an arts show.

INTERESTS

Superhero movies (DC Marvel)

Quilling

Stand-up comedy (watching, not performing)

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WORK HISTORY

Sales Associate – Lidl UK

January 2021 – Present

Part-time covid role to help fund my studies, processing early morning deliveries to the store.

Senior Stock Associate – Tory Burch

September 2018 - September 2020

I was promoted to Senior Stock Associate after eight months with the company, managing the stock team and keeping the stockroom functioning at its best.

- Ensured stockroom ran smoothly in the high-pressure environment of a Bicester Village 'Top Five' store
- Decided and delegated the days tasks to stock associates, training the team where needed
- **Communicated effectively** through radio to find stock for customers fast and efficiently

Community Associate – Regus

January 2018 - September 2018

Short term role at Regus, in which I was focused on customer care and safety whilst presenting a **friendly** face to clients and their visitors.

- Managed office facilities, handling client queries and issues
- Set up office space and services for new clients
- Maintained site standards and arranged contractor visits where needed

Senior Operations Associate – Superdry

October 2015 - December 2017

As the highest ranked member of the operations team I had taken on the responsibilities of the Operations Manager for the last year after climbing to the highest associate tier in just eleven months.

- Worked **quickly** and **accurately** under pressure to ensure all jobs were done
- Accepted and processed deliveries, ensured recalls were completed accurately and before their deadlines
- Maintained the stockroom to high standards, reorganising stock where needed

Supervisor – Tiger

April 2015 - August 2015

Short term role at Flying Tiger Copenhagen, in which I opened multiple stores around the UK.

- Improved warehouse **efficiency** through setting and maintaining standards and training staff
- Ensured stock discrepancies were resolved and system entries were accurate and up to date
- Created daily rotas and assigned jobs and areas to suitable staff members

Store Operations Associate – British Home Stores (BHS)

October 2012 - April 2015

I participated in the set up and opening of this site, and when required, took responsibility for cash management procedures. I was also named 'Most **Organised** Associate'.

- Created new procedures to improve stock storage and management
- Trained and supervised store associates in stockroom and cash management
- Managed and/or assisted in producing reports and updating cash management