

## Says

What have we heard them say? What can we imagine them saying?

> They wants to define the key performance indicators align with their organisations

Recruiting new Employees

To determine the financial needs of the company will enough or not

They wants to analyse their company turnover

They must collect record details of the employees

Prepare the visual representation for the collected data

Analyse the financial progrees of the Company

Give development training for their employees

their employees

Track the progress of

Does

What behavior have we observed? What can we imagine them doing?

**Thinks** 

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



Expand their Organisation

Giving development training for their employee

If the development training is needed for the employees

Would we increase the investment amont

HR Score Card

Satisfied when the Company wealth is well

Unsatisfied when the company wealth is not well

Wish to encourage their employees to work well

It evolvates the company inverstments in employees development

Prepare more stratergies to make their organisation wealth

**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



