

Objective

An Application Engineer eager to assist a team in optimizing and maintaining web functionality to cutting-edge web applications and technologies. Skilled in front-end web development with three years of working experience in application support. Trained in performing application testing, maintaining software environment, and effectively communicating information to clients. My goal is to use the technical knowledge I've gained thus far to enhance user-focused websites and applications while also incorporating my creativity in every project I am a part of.

Technical Skills

Front End: HTML | CSS | JavaScript | React | XML | Wordpress

Backend: Node.js | PostgreSQL | SQL | Dbeaver | Postman

Other Technologies: Splunk | AWS | Salesforce | GitHub | Git | Vscodex | Pendo | AppDynamics

Employment

Q2 Digital Banking Software	Remote
L1-L2 Application Support Engineer - Gro Support Team	March 2021 - Present
<ul style="list-style-type: none">Collaborate directly with clients to troubleshoot and resolve problems of complex nature such as code defects, product configurations, networking, platform, hardware configuration, and other issues encountered in the system's operation within their environment.Assist clients in customizing Gro web application front end configuration such as custom fields and improving overall product usability. (utilize CSS, HTML, JS, and JSON)Utilize AWS services and Splunk Observability to monitor user logs and review internal software processes	
Houston Copiers Solutions	Remote
Freelance WordPress Developer	November 2020 - March 2021
<ul style="list-style-type: none">Provided freelance website maintenance Houston Copier Solutions web applicationGained direct experience utilizing WordPress Software as well as applied my knowledge in javascript and CSS to improve the user experience and overall flow of the website.Collaborated directly with the owner regarding expectations and intentions of website UI experience.	
PeoplesRx Pharmacy	Austin, Texas
Lead Pharmacy Technician	September 2018 - January 2021
<ul style="list-style-type: none">Established accurate data entry skills and troubleshooting via Rx30 Data Systems.Gained strong time management and organizational skills and the ability to multitask in a fast-paced environment and communicated directly with clients.	

Education

Thinkful Bootcamp - Engineering Flex / Engineering Immersion	October 2019 - June 2020
<ul style="list-style-type: none">Learned industry best practices and practical software development standards with a focus on HTML5, CSS3, JavaScript, jQuery, Node.js, React, Redux, and algorithms/data structures.Created and deployed mobile-friendly applications while learning new languages and frameworks by collaborating several hours every week with a senior web developer.	
The University of Texas at Austin	August 2014 - June 2018

Independent Projects

Plant-Pals: Find and Rate Indoor Plants | Vercel

Application: [Plant Pals: Find Indoor Plants](#)

The purpose of this application is to assist the user find an indoor plant based on their needs and other users' experiences. The user is able to browse through a directory of indoor plants where a basic summary of each plant is listed. The user may also read and leave reviews. A short quiz is also implemented as a tool for users to find a plant match. The app utilizes the following technologies: ReactJs, CSS, and Nodejs.

The API server was created using NodeJS, PostgreSQL, and DBeaver.

- Server: <https://desolate-woodland-19161.herokuapp.com/>
- Server Repository: <https://github.com/natcuya/plant-api>

Generic VS. Brand: Know Your Medication Quiz App | GitHub

Application: [Generic VS Brand: Know your Meds Quiz](#)

A quiz application that tests the users' knowledge of commonly prescribed medications. Each question is presented with four different answer choices in which the user is required to make a choice before moving forward. My inspiration for the content of this app stems from my current job as a pharmacy technician. This app could also be used as a study tool for the Pharmacy Technician Licensing Exam. The app utilizes the following technologies: JQuery, JavaScript, HTML, and CSS. The project was then pushed to Github.

Music & Mix Application | GitHub

Application: https://natcuya.github.io/music_mix/

The purpose of this application is to connect the user to upcoming music events/attractions while simultaneously presenting suggested artists/bands the user may also enjoy. The goal is to connect the user to new music experiences. This is achieved by using two popular APIs: TicketMaster and TastDive. The app utilizes the following technologies: JQuery, JavaScript, HTML, and CSS. The project was then pushed to Github.

*All Projects Listed can be found in my portfolio: [My Projects Portfolio](#)