

Nathan Becker

2073 Morrison Avenue, Lakewood OH, 44107 • Phone: (815) 715-5427 • Email: natebecker11@gmail.com

EDUCATION

Case Western Reserve University
Coding Bootcamp Certificate

Cleveland, OH
2018

University of Illinois at Chicago
Bachelors of Arts in Germanic Studies

Chicago, IL
2013

EXPERIENCE

Uber, Inc.
Independent Contractor

Cleveland, OH
2016 - Current

Au Bon Pain
General Manager

Chicago, IL
2015 – 2016

- + Oversaw all operations at a restaurant located in Chicago's Union Station
- + Achieved a 25% increase in gross sales during the first five months at this location
- + Developed and promoted two long-time team members to management positions
- + Raised guest satisfaction scores to exceed company standards

Assistant Store Manager

2014 – 2015

- + Managed scheduling for 24-hour restaurant with a crew of 55 – 60 employees
- + Utilized behavioral interviewing practices to hire quality team members
- + Planned food production and ordering using statistical analysis to minimize food waste and maximize profits
- + Traveled out-of-state to assist in opening new stores and training new managers on company policies and procedures

Team Member

2011 – 2013

- + Gave great customer service to build and maintain guest relations
- + Utilized promotions and sales tactics to drive company profits
- + Helped bring new team members on board and train them on company standards

REFERENCES

Karolynn Morrison • Area Director of Au Bon Pain • Phone: (773) 680-3786 • Email: karolynn_325@yahoo.com

Steve Lang • College Chair University of Phoenix • Phone: (815) 347-0538 • Email: stevelang4@gmail.com