

Nathan Fernandez

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OBJECTIVE

ServiceNow DevOpsAdmin: development, admin, operations

Proficient:	ServiceNow	JavaScript	SQL	Python
Comfortable:	Swift	React	AngularJS	TensorFlow

CERTIFICATIONS

Application Developer

ServiceNow, ID 23711164

ITSM Implementation Specialist

ServiceNow, *Able to obtain*

System Administrator

ServiceNow, ID 23604081

Agile Development and Test Management

ServiceNow

Flow Designer

ServiceNow

EXPERIENCE

IRM Authority, ServiceNow Junior Developer

July 2022 – Current

- Built applications on the Now Platform that extend the functionality of plugins.
 - Assembled solutions through the CI/CD of apps containing flows, business rules, UI policies, UI actions, widgets, pages, catalogs, notifications, script actions, REST/SOAP messages, and ACLs.
 - Leveraged the NowPlatform to build a risk specific GRC application using Studio and App Engine to enhance UX in the platform and optimize the allocation of human resources.
 - Contributed application artifacts and scripts in a Scrum-based Agile development environment.

iOS Development Club, VP

March 2021 – June 2022

- The iOS Development Club is funded by the CS department and recognized by the University of Oregon.
 - Guided lessons on Swift and iOS frameworks.
 - Collaborated on a social betting app backed by the University Venture Fund to develop the initial architecture for a data lake on the cloud that leverages managed solutions.
 - Published a mobile app for the University that can manage groups, delegate roles, send messages, and configure notifications.

Wyzant, Tutor

February 2021 – January 2022

- Coached beginners on their journey into tech all the way to advising students on their theses.
 - Presented Big-O, Ford-Fulkerson, DBMS, and data structures in recent lessons.
 - Cleaned, validated, and performed statistical modeling on numerous 100,000+ row tables.
 - Primary topics: Pandas, NumPy, Scikit, Matplotlib, Unit test, Regression Analysis

Mira Brands, Data Science Intern

August 2019 – September 2021

- Mira Brands is a top-rated seller on Amazon and a high-volume supplier for specialty home goods.
 - Deployed a web scraper in Python to monitor product rankings and make actionable information from advertising campaigns by building various machine learning models in TensorFlow.
 - Determined effective search terms to optimize page rankings on Amazon's A9 engine.
 - Analyzed KPIs to evaluate marketing efforts and managed all SQL operations.

Crooked Strings, Owner

January 2014 – December 2017

- Developed a website that provides a variety of services and products in the Lacrosse equipment sector.
 - Systematized purchasing processes, marketing, product listing, and inventory management.
 - Expanded brand awareness through sponsorships from Warrior Sports, Nike, and Sling It! Lacrosse.
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EDUCATION

University of Oregon

- Bachelor of Science, Economics
- Minor Computer Science