Nathaly Herrera | Software Engineering | NYC, NY
Email | GitHub | LinkedIn | Portfolio

Summary

I am a dependable professional with seven years of experience in a high-pressure environment. I've dedicated the past two years to learning Software Development and I'm driven to start a new career in this industry due to the flexibility and continuous learning. A few of my personal goals entail traveling and learning about different cultures and gaining new skills. I consider myself to be patient and tactful when dealing with difficult tasks. I am supportive and communicate well when working in groups.

Skills

HTML, CSS, JavaScript, React, Node.js, Express, Heroku, MongoDB, Git, GitHub, Figma

Projects

Disney Mania! – A Front-End app that allows you to search for random Disney tv shows & movies. This app is pulling data from two API's and rendering that data in its respective section. The site is fully responsive

Gettin' Quizzy Wit It – A React app that provides 90's themed quizzes. This app pulls data from a self-built Airtable API. This site is responsive and allows the user to take multiple quizzes as well as add questions to any of the quizzes to extend the data.

RNLH – A Full-Stack React app that utilizes MongoDB in the backend is a luxury marketplace. This site allows the users the ability to shop for products. This site has a sign in feature to further personalize the user experience and allows signed in users the ability to add products to sell, edit product details, and delete products. This was a group project.

Situater – A Full-Stack React app that utilizes python and postgreSQL to create a one to many database. This site allows the users to find different locations to travel to and their associated attractions. This site has a sign in feature to further personalize the user experience and allows signed in users the ability to add, edit and delete locations & attractions.

Experience

Technical Solutions Engineer I | Datadog | Apr 2022 –
- Engage clients via ticketing tool & live chat to identify and resolve technical issues
- Educate clients on the use of the platform
- Reproduce technical issues related to Datadog's 400+ integrations
- Use Zendesk, Jira, and Confluence for day to day tasks
- Thoroughly read through technical documentation to build a knowledge base on features

- Collaboratively work in pods to troubleshoot customer issues

Revenue Analyst | Row NYC - Highgate Hotels | Aug 2017 – Oct 2020
Times Square- Theater District property with 1331 rooms
- Participated in monthly website analytics calls (Review SEO & Google Analytics)
- Performed monthly audits of the website
- Made minimal updates via WordPress or contacted website management team for updates
- Set and analyzed pricing trends & created dynamic promotions
- Built promotional pages via rate plans on Pegasus CRS
- Set up daily pick up/ market segment reports and updated all Month-End reporting
- Managed Room Inventory & FIT blocks
- Assisted in budget and forecast process & weekly revenue meetings

Education
Software Engineering Immersive | Oct 2021 - Jan 2022 | General Assembly

Break Into Tech | Nov 2020 | Skillcrush.com

BA Hospitality & Tourism Management | Graduated 2015 | Pace University

Certificates:
Certificate of Completion, Software Engineering | General Assembly | Jan 2022
  Software Engineering Fellowship
- Learning different languages, frameworks and databases
- Building & designing dynamic applications for great user experience
- Consistently studying algorithms & data structures
- Working on lab work in groups and problem solving issues
- Gaining knowledge on the terminal and its correlation to GitHub
- Submitting pull requests, issue tickets & used kanban boards for projects on GitHub
- Deploying sites on GitHub pages, Netlify & Heroku
- Designing wireframes on Figma
- Utilizing Postman to perform CRUD requests on API's
- Utilizing MongoDB Compass & Atlas to set up databases

[Responsive Web Design](#) | FreeCodeCamp.org | April 2021

Coding Fundamentals I & II | Grasshopper App | June 2021