

Nathan Lam

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EDUCATION

Wichita State University

B.S. Computer Science | Est. Grad. May 2025

Mathematics Minor

Collegiate GPA: 3.5

EXTRACURRICULAR ACTIVITIES

ICT Volunteer

Vietnamese Student Association Member

Chi Sigma Tau National Fraternity Executive Board

PROFESSIONAL EXPERIENCE

T3

Oct 2023 - Present

RPA Developer

- o Developing RPA solutions to optimize business operations utilizing UiPath
- o Automated task to check if all T3 website products are operational

Ennovar

June 2022 – Sep 2023

Technical Support Servicer

- o Provide customer-facing and remote Level 1/2/3 Support for Windows 7, 10, and MS Office on deskside, laptop, and surface devices as well as mobile devices
- o Provide broad application support on all company applications including SAP, Exchange, Catia, Mobile, Adobe, SharePoint, and MS Office products
- o Perform security provisioning and grant access rights to server and network accounts and resources
- o Develop professional and practical skills to problem solve quickly and efficiently

INTRUST Bank

May 2023 - August 2023

Information and Operations Security Risk Intern

- o Assisted with Business Continuity Planning efforts including the development of key systems inventories, performed risk assessments of individual business units, and created a pandemic tabletop exercise
- o Assisted with annual cyber insurance renewal efforts
- o Managed vendor renewals by working with business unit leaders to make renewal decisions

SKILLS

- o Languages: C++, C#, Typescript, CSS, HTML
- o Frameworks: React, Node.js
- o Technical: Microsoft Suite, Bash, Git, Azure DevOps, UiPath