Nathan Lam

Wichita, KS; nathan226lam@gmail.com; www.linkedin.com/in/LamNathanWSU

EDUCATION

Wichita State University
B.S. Computer Science | Est. Grad. May 2025
Mathematics Minor
Collegiate GPA: 3.5

PROFESSIONAL EXPERIENCE

T3   **Oct 2023 - Present**
RPA Developer
- o Developing RPA solutions to optimize business operations utilizing UiPath.
- o Designed and implemented a link tester bot to validate T3 web products and ensure constant functionality.
- o Develop HR onboarding bot to collect employee data and convert to a JSON file database.

Ennovar   **June 2022 – Sep 2023**
Technical Support Servicer
- o Provide customer-facing and remote Level 1/2/3 Support for Windows 7, 10, and MS Office on deskside, laptop, and surface devices as well as mobile devices
- o Provide broad application support on all company applications including SAP, Exchange, Catia, Mobile, Adobe, SharePoint, and MS Office products
- o Perform security provisioning and grant access rights to server and network accounts and resources
- o Develop professional and practical skills to problem solve quickly and efficiently

INTRUST Bank   **May 2023 - August 2023**
Information and Operations Security Risk Intern
- o Assisted with Business Continuity Planning efforts including the development of key systems inventories, performed risk assessments of individual business units, and created a pandemic tabletop exercise
- o Assisted with annual cyber insurance renewal efforts
- o Managed vendor renewals by working with business unit leaders to make renewal decisions

PROJECTS

Portfolio Website   **March 2024**
- o Personal website to learn React in constant development, research, and learning cycle.
- o Developed utilizing HTML, CSS, TypeScript, React, and deployed with Netlify.

Weather Web App   **April 2024**
- o Developed a program to make an API call with user input and handle data with NodeJS.

SKILLS

- o Languages/Technologies: C++, C#, HTML, CSS, Typescript, React, NodeJS
- o Other Technical: Microsoft Suite, Bash, Git, Azure DevOps, UiPath