# **Nathan Aleman**

A highly motivated, enthusiastic and goal focused customer service representative who demonstrates proficiency to achieve employer goals and assist customers.

(714) 312-8314 nathan.aleman99@gmail.com www.nathanaleman.com

#### **EXPERIENCE**

## **Westminster College**, Salt Lake City — Quantitative Analysis and Research Assistant

August 2020 - Present

Teachers assistant and tutor for Data Science classes on campus. I web scrape and do research on data sets for potential data sets to include in our data science courses. I also conduct surveys and analyze them when my boss needs a campus wide survey to be done.

### **Smiths,** Salt Lake City — Produce Clerk/Cashier

February 2020 - Present

I was originally a cashier and then got moved to produce but sometimes still help out the front end. As a cashier, I check people out while keeping a conversation in a fast paced environment. I also assist at self checkout when they need assistance. As the lead of the closing produce clerks, I have to constantly keep my produce department well stocked for the after work rush, I then have to clean up the produce sales floor to prepare for our daily shipment of produce. At which, I unload the freight trucks and unpack all the pallets before I leave for the day.

## **WorldWide Golf Shops** — Sales Associate

February 2018 - March 2020

As a part time sales associate, responsible for greeting customers, answering questions and ensuring patrons enjoy their shopping experience by providing quality customer service. Demonstrate a positive attitude while working in a fast – paced environment and educating customers about different types of golf products and apparel. Process purchase transactions and perform closing duties.

#### **Webvisable**, Costa Mesa — *Intern*

January 2017 - August 2017

Assisted in creating websites and in SEO's for these websites. Communicated with clients to generate ideas to increase the site rank on a search engine results page. Reindex websites on Google to improve the client's web site visibility.

#### **SKILLS**

Excellent Customer Service Representative

Personable and energetic

Quick learner with the ability to work independently

Works efficiently in fast-paced environments

#### **AWARDS**

Recipient of Dean's List Honors Award

Recipient of Academic Scholarships

#### **Computer Languages**

C++, C, Python, Swift,
Minimal of Bash and Assembly
Minimal of HTML, CSS,
JavaScript

#### **LANGUAGES**

English

#### **My Projects**

Personal Website Battleship - C++ Minesweeper - C++ A Maze - C++ Game Board 'Clue' - C++

#### **EDUCATION**

## **Westminster College**, Salt Lake City, UT — BS Degree

August 2017 - Present

Pursuing a Bachelor's of Science Degree in Computer Science with a Minor in Data Science. \*Attended Chico State in California from August 2017 - May 2019. Currently have a 3.77 GPA