

Nathan Chica

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Experience

Yelp, Inc.

Full Stack Software Engineer, Content

San Francisco, California

October 2019 – June 2024

Technical Contributions

- Modernized critical forms (e.g., address, hours) on the Business Owner site by replacing legacy Cheetah templates and Pyramid REST APIs with React, GraphQL, and Node.js.
- Implemented responsive components for the [2021 Year on Yelp](#) feature, a first-of-its-kind initiative at Yelp showcasing personalized content that reviewed each user's impact throughout the year.
- Built and launched the MVP for [Request a Call](#), utilizing in-app and email notification systems to connect users and business owners, and led to a 10% increase in total user-initiated projects.
- Refactored the Popular Dishes feature to include [Popular Drinks](#), highlighting beverages with the most photos and reviews in drink-focused businesses and supporting the ability to add more item categories.

Collaboration and Ownership

- Led three cross-functional teams to revamp the business service offerings editor, providing business owners with more granular options to improve match accuracy and generate higher quality leads.
- Partnered with the content moderation team to redesign and rebuild the legacy photo and video review tool, implementing long-requested features that improved that team's productivity.
- Collaborated with product managers, UX/UI designers, and data scientists to create product requirements, risk matrices, milestones, A/B tests, and timelines.

Team Leading

- Hosted lunch-and-learns to teach about GraphQL and support Yelp's transition from REST APIs.
- Mentored new team members in web development best practices and team processes.
- Identified areas of improvement and tasks to prioritize for the team while leading sprints.
- Planned team-building events, including painting, Lego building, and team lunches.

Vocera Communications

Co-Op Intern, Technical Support Tools Team

San Jose, California

May 2018 – January 2019

- Built an internal web application from scratch using React, Flask, and SQLite to help managers visualize and evaluate team performance.
- Developed tools in Python that supported the operations of the technical support team.

Skills

Languages: JavaScript, Python, TypeScript, HTML, CSS, SQL

Front-end: React, Context API, Redux, EmotionCSS, SCSS

Back-end and APIs: GraphQL, Node.js, Apollo, Pyramid, Flask, SQLite, Zipkin

Testing and Documentation: React Testing Library, Pytest, Jest, Storybook, Litmus

Education

University of the Pacific

Bachelor of Science in Computer Science

Stockton, California

August 2015 – May 2019