

## Employment History

### Design & Web

#### Web Site Consultant

The 1717 Design Group, Richmond, Virginia

View 1717 Design's Web Site (<http://1717design.com>)

May 2011 to June 2011

- Developed css3 and html5 templates for production artists
- Developed javascript, jquery and css solutions for site interaction and animation
- Consulted with client to improve website usability, analytics and SEO

#### Freelance Illustrator

CareerRocketeer.com, Dover, New Jersey

December 2008 to March 2009

- Developed and illustrated brand and sub-brand logos
- Recognized on jobmob.co.il as one of the Top 105 Most Beautiful Company Logos in Job Search, Recruitment and Human Resources

#### Web Designer

Lynchburg College, Lynchburg, Virginia

School of Communications

September 2005 to December 2006

- Redesigned appearance and updated content of School of Communications website
- Coded html and css solutions that were compatible with the schools content management system

### Skills

- html5
- css3
- javascript | jquery
- ruby on rails
- php | mysql
- photoshop
- mac | linux | unix

### Apple

#### Genius

Apple Store Short Pump Town Center, Henrico, Virginia

August 2007 to Present

- Assisted thousands of customers with diagnostics and technical training at the Genius Bar
- Performed repairs on thousands of Macs
- Trained employees on Apple's internal systems and processes for troubleshooting and repair
- Assisted with new Genius training and Genius Room setup at Apple Store Georgetown's Grand Opening
- Implemented Genius Room systems such as Open Directory server
- Developed and implemented Service Board, a web app that managed services such as ram installs and data transfers in the store
- Created bug tracker and training and support materials for Service Board
- Developed Service Board with CSS, HTML and FileMaker Pro

#### Specialist

Apple Store Short Pump Town Center, Henrico, Virginia

April 2007 to August 2007

- Assisted customers with finding Apple-based solutions
- Educated and sold customers on additional services provided by the Apple Store

#### Mac Support Intern

Extensive Consulting Group, Richmond, Virginia

January 2007 to March 2007

- Shadowed and assisted Mac Consultant, with both on-site and in-house Mac and network services

### GitHub

Visit GitHub to see code I have written

(<http://github.com/nathancrank/>)