

Datalogic Power Scan 9501-BK Hand Scanner

1. Normal Operation LED's and tones

- Cradle **AUX LED – solid yellow - Normal**
- Cradle **READER LED**
 - **RED = charging** (takes 4 hours from no charge to become fully charged)
 - **GREEN = fully charged**
- Hand Held LED – single blink of **GREEN LED** on good scan
- Hand Held tones:
 - **One mid range tone** – UPC bar codes
 - **Three mid range tones** – non UPC bar codes
 - **Three ascending tones** – link to the cradle
 - **Three descending tones** – unlink from cradle

2. Linking to Cradle: Hand Held Scanner will auto-link to the cradle when placed into the cradle.

3. Programming – no programming bar codes are needed. The only bar code that you may need is the unlink label to troubleshoot the linking process.

4. Helpful hints:

- If the **READER LED flashes RED/GREEN** it means that the battery in the hand held is having a charging problem. Eventually the hand held could show low battery problems which could be shown by emitting **6 low volume beeps**. Clean the charging contacts on the battery with a pencil or isopropyl alcohol. Also check the cradle contacts for sticking pins. If the problem cannot be corrected, exchange the battery with one from a lower usage lane and examine the cradle for possible replacement as well.
- If the hand held was previously working and you all of a sudden get a **constant blinking GREEN LED on the hand held only** then you can restart communications with the register by rebooting the register.
- When swapping the cradle between lanes, always disconnect the main cable from the short black pigtail cable which goes into the cradle. When shipping the cradle for replacement, keep this short pigtail cable with the cradle. The replacement cradle should come with this short 8 inch cable. Removal of the black cable from the cradle requires a special tool, attempting to remove without the tool can cause damage to the cradle.
- If the **AUX cradle LED is blinking YELLOW** and the hand scanner has a **blinking GREEN LED** then you have a communication problem with the register.
 - Reboot register
 - Verify all data cables are fully connected



For additional troubleshooting, please contact the [Lowe's IT Service Desk](#) or your store's [IT Field Services Technician](#) for assistance.



Unlink Scanner
Unlink