
NATHANIEL SHARPLEY

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Summary

Dedicated Cloud Computing and Cybersecurity student with a strong passion for learning and growth in the IT field. Motivated, adaptable, and eager to contribute to your organization's success.

Skills

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|---|------------------------|
| • CompTIA Security+ (Studying) | • IT Hardware |
| • Microsoft Active Directory | • Zoho (CRM) |
| • Windows Operating System | • Salesforce (CRM) |
| • DNS TCP IP DHCP | • Communication Skills |
| • Troubleshooting Windows - Adobe Suite | • Analytical Skills |
| • Office365 | • Active Listening |
| • Basic Bash Commands | • Interpersonal Skills |
| • VMWare and Proxmox (Familiarized) | • Empathy and Patience |
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Experience

IT Technician

07/2023 to Current

Remote

- Installed and configured hardware, software, systems, networks, printers, and scanners
- Troubleshoot system issues related to network connectivity, software installation and configuration, and printing
- Provided technical support to users via telephone or remote access
- Assisted with the deployment of new applications and updates
- Configured routers, switches, and wireless access points for LANs and WANs.

Search Consultant

02/2020 to Current

Ubik Group

- Sourced and screened candidates for open positions
- Reviewed resumes, conducted phone screens, and managed candidate pipelines
- Developed job descriptions and postings to attract qualified applicants
- Conducted in-depth interviews with top candidates
- Negotiated salaries and employment terms with successful applicants
- Created job postings and advertised in various media outlets.

Security Guard Specialist

01/2021 to 04/2023

Memorial Hospital

- Conducted daily security patrols
- Enforced safety regulations and monitored access control points
- Investigated suspicious activity and reported findings
- Responded to alarms, emergencies, and disturbances
- Provided customer service assistance to staff and visitors
- Monitored closed-circuit television systems.

Loan Processor

09/2017 to 11/2020

CentsAble Inc

- Analyzed loan applications and supporting documents
- Reviewed credit reports and financial information
- Performed detailed calculations to verify applicant data
- Communicated with customers to obtain necessary documentation

- Submitted loan applications for review and approval
- Maintained accurate records in the database.

Education and Training

Associate of Science in Cloud Computing

Expected in 07/2024

Long Beach City College

- Computing in Amazon Web Services
- Database Essentials in Amazon Web Services
- App Development in Amazon Web Services
- Fundamentals of AWS

Associate of Science in Cybersecurity

Expected in 07/2024

Long Beach City College

- Networking Fundamentals
- Computer Hardware Fundamentals
- Ethical Hacking

Projects

- Active Directory Implementation - Installed Windows Server on dedicated hardware. > Added Active Directory Domain Services (AD DS) and created a network domain. > Managed user accounts, groups, and controlled resource access. > Implemented security measures and ensured system compatibility.
- AWS Website Hosting with Cloudflare - Created and hosted a website on Amazon EC2. > Utilized web server software stack for deployment. > Transferred website files securely and enhanced performance and security through Cloudflare. > Ensured website availability and implemented SSL/TLS certificates.
- Network Security Enhancement (DNS Filtering) - Deployed advanced DNS filtering solution. > Customized DNS settings for ad and malware blocking. > Integrated DNS filtering with Proxmox's network. > Monitored DNS logs for security threats.