

Nathan Taylor

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EDUCATION

MICHIGAN STATE UNIVERSITY; *East Lansing, MI*; GPA: 3.81

Graduation May 2025

- Bachelor of Arts in Information Science, focus in Human-Centered Design
- Minors: Computer Science; Information Technology; Data Visualization

Extracurricular Activities:

- President of Tabletop Club: 2021 - 2024, Member of Spartan Hackers and Spartan Speak Up
- Volunteered with Spartan Day of Service: 2021 - 2024
- Participated in MSU Game Jam: 2023 and MSU Hackathon: 2024

Independent Research Study:

- Partnered with a professor to design and conduct interviews and surveys aimed at understanding user needs in medical management
- Synthesized research findings to identify key challenges, pain points, and opportunities for improving care coordination in the healthcare space
- Developed a user-friendly web tool to improve medication management, focusing on user experience and ease of use based on research insights
- Integrated automatic tracking of prescription refill dates with Google Calendar, streamlining user tasks and improving efficiency

EXPERIENCES

FREELANCE WEBSITE DESIGN

July 2024 - December 2024

- Collaborated closely with Woodman Custom Construction to design and develop a comprehensive portfolio website for their home business
- Worked with the client to define clear goals and vision, ensuring the website aligned with their business objectives
- Held regular meetings to refine design concepts and gather feedback throughout the development process
- Created high-fidelity prototypes, delivering a polished and user-friendly final product

MSU FINANCIAL AID, Phone Bank Advisor

May 2024 - October 2024

- Acquired in-depth knowledge of financial aid systems, including college-specific procedures and government regulations, through training period and hands-on experience
- Address a high volume of inquiries from students and parents, providing individualized guidance on navigating financial aid processes amidst significant delays and complications from government systems
- Clearly explain complex financial aid concepts to students and parents, helping them understand their options and next steps; and apply strong problem-solving skills to resolve challenges and provide the best possible support

MAYBURY FARM, Volunteer Gardener

June 2023 - August 2023

THE HOME DEPOT, Sales Associate

May 2022 - August 2022

SKILLS

Python, User Research, Survey Design, Microsoft Office, Wireframing, GitHub, C++, HTML, Figma, CSS, R Code, Javascript