

Research Questions

In the context of Domestic Violence ...

- **Tell me about your role and your day to day work/tasks**
 - How does your role differ from other people in your field
 - *What services, applications, technology do you use to complete these tasks*
- **What other organisations are you connected with**
 - *How do you contact/share information with them*
 - *What is good/bad about this process*
- **Walk me through the steps of someone approaching you for help**
 - How/when do they contact you
 - *What do you do next*
 - *What do they do next/in the mean time while waiting*
- **What are some challenges people face when seeking help/waiting for help**
- **What barriers do you face in your role**
- How often do people come to you
 - Describe the demographic
- Are there any cases/situations/examples that stand out in your mind of good/bad examples of the current system
 - What was the old system and is the new one an improvement