

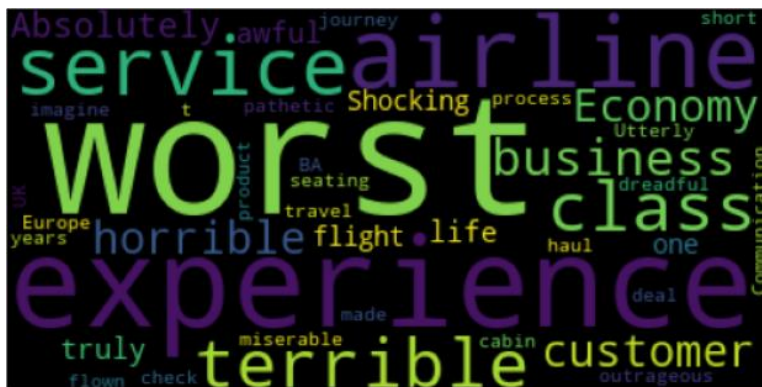
SKYTRAX AIRLINE REVIEW ANALYSIS

Results

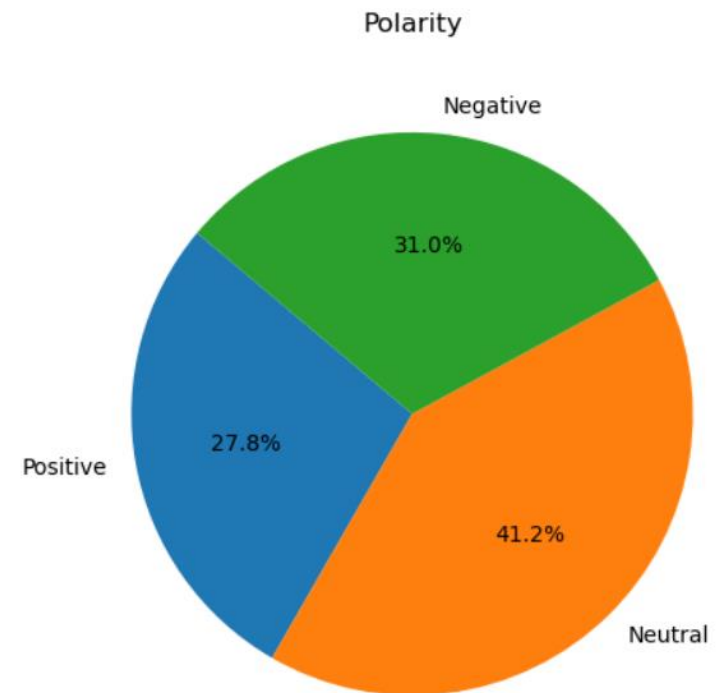


Key words associated with positive reviews include excellent, service, crew, impressed, flight, experience.

This shows for the positive review's customers had an excellent flight experience with the service provided by crew.



Key words associated with negative reviews include worst, service, airline, experience, economy, business, class. This indicates for the negative review's customers experienced horrible service in both economy and business class.



Most reviews were classed as neutral and positive was lowest. This was taken from last 500 reviews.