

Quantium

June 10, 2024

1 Quantum Task 1: Data preparation and customer analytics

1.1 Task Overview

We need to present a strategic recommendation to Julia that is supported by data, which she can then use for the upcoming category review. The client is particularly interested in customer segments and their chip purchasing behavior. To achieve this, we need to analyze the data to understand the current purchasing trends and behaviors.

Steps to Follow

Download and Load Data

Download the provided CSV data files.

Load the data into a pandas DataFrame.

High-Level Data Checks

Summary Statistics: Create and interpret high-level summaries of the data to understand its structure and key metrics.

Outlier Detection: Identify and remove outliers that could skew the analysis.

Data Formats: Check and correct data formats to ensure consistency and accuracy.

1.1.1 Feature Engineering

Pack Size: Derive the pack size from the product descriptions.

Brand Name: Extract brand names from the product descriptions.

Define Metrics of Interest:

Total Spend: Calculate the total spend for each customer.

Average Spend per Transaction: Determine the average spend per transaction.

Frequency of Purchases: Analyze the frequency of purchases.

Preferred Pack Size: Identify the preferred pack size for different customer segments.

Brand Preference: Assess brand preferences across customer segments.

Segment Analysis

Segment customers based on purchasing behavior.

Analyze spend and behavior for each segment to draw insights.

Strategic Recommendations

Formulate a strategy based on the findings.

Provide clear and commercially viable recommendations to Julia, the Category Manager. model answer.

```
[113]: import pandas as pd
import numpy as np
import seaborn as sns
import statsmodels.api as sm
import matplotlib.pyplot as plt
import warnings

# Filter out the FutureWarning
warnings.filterwarnings("ignore", category=FutureWarning)
```

```
[2]: #QVI purchase data
qvi_p = pd.read_csv('QVI_purchase.csv')
qvi_p.head()
```

```
[2]:
```

| | LYLTY_CARD_NBR | LIFESTAGE | PREMIUM_CUSTOMER |
|---|----------------|------------------------|------------------|
| 0 | 1000 | YOUNG SINGLES/COUPLES | Premium |
| 1 | 1002 | YOUNG SINGLES/COUPLES | Mainstream |
| 2 | 1003 | YOUNG FAMILIES | Budget |
| 3 | 1004 | OLDER SINGLES/COUPLES | Mainstream |
| 4 | 1005 | MIDAGE SINGLES/COUPLES | Mainstream |

1.1.2 Data Cleaning Section

```
[3]: #QVI transaction data
qvi_t=pd.read_excel('QVI_transaction.xlsx', engine='openpyxl')
qvi_t.head()
```

```
[3]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID | PROD_NBR | \ |
|---|-------|-----------|----------------|--------|----------|---|
| 0 | 43390 | 1 | 1000 | 1 | 5 | |
| 1 | 43599 | 1 | 1307 | 348 | 66 | |
| 2 | 43605 | 1 | 1343 | 383 | 61 | |
| 3 | 43329 | 2 | 2373 | 974 | 69 | |
| 4 | 43330 | 2 | 2426 | 1038 | 108 | |

| | PROD_NAME | PROD_QTY | TOT_SALES |
|---|--|----------|-----------|
| 0 | Natural Chip Compny SeaSalt175g | 2 | 6.0 |
| 1 | CCs Nacho Cheese 175g | 3 | 6.3 |
| 2 | Smiths Crinkle Cut Chips Chicken 170g | 2 | 2.9 |
| 3 | Smiths Chip Thinly S/Cream&Onion 175g | 5 | 15.0 |
| 4 | Kettle Tortilla ChpsHny&Jlpno Chili 150g | 3 | 13.8 |

Below lines of code is checking the shape first to see how many rows and columns, then for any null values or duplicate rows.

```
[4]: qvi_p.shape
```

```
[4]: (72637, 3)
```

```
[5]: qvi_t.shape
```

```
[5]: (264836, 8)
```

```
[6]: qvi_p.isna().sum()
```

```
[6]: LYLTY_CARD_NBR      0  
     LIFESTAGE          0  
     PREMIUM_CUSTOMER  0  
     dtype: int64
```

```
[7]: qvi_t.isna().sum()
```

```
[7]: DATE              0  
     STORE_NBR        0  
     LYLTY_CARD_NBR   0  
     TXN_ID           0  
     PROD_NBR         0  
     PROD_NAME        0  
     PROD_QTY         0  
     TOT_SALES        0  
     dtype: int64
```

```
[8]: qvi_p.duplicated().sum()
```

```
[8]: 0
```

```
[9]: qvi_t.duplicated().sum()
```

```
[9]: 1
```

```
[10]: qvi_t = qvi_t.drop_duplicates()
```

```
[11]: qvi_t.duplicated().sum()
```

```
[11]: 0
```

There was one duplicate row in qvi_t and now it is removed.

```
[12]: qvi_p.dtypes
```

```
[12]: LYLTY_CARD_NBR      int64  
     LIFESTAGE         object  
     PREMIUM_CUSTOMER  object  
     dtype: object
```

```
[13]: qvi_t.dtypes
```

```
[13]: DATE                int64
      STORE_NBR           int64
      LYLTY_CARD_NBR     int64
      TXN_ID             int64
      PROD_NBR           int64
      PROD_NAME          object
      PROD_QTY           int64
      TOT_SALES          float64
      dtype: object
```

Just checked to make sure all column types are correct.

```
[14]: pd.to_datetime(qvi_t.DATE)
```

```
[14]: 0      1970-01-01 00:00:00.000043390
      1      1970-01-01 00:00:00.000043599
      2      1970-01-01 00:00:00.000043605
      3      1970-01-01 00:00:00.000043329
      4      1970-01-01 00:00:00.000043330
      ...
      264831 1970-01-01 00:00:00.000043533
      264832 1970-01-01 00:00:00.000043325
      264833 1970-01-01 00:00:00.000043410
      264834 1970-01-01 00:00:00.000043461
      264835 1970-01-01 00:00:00.000043365
      Name: DATE, Length: 264835, dtype: datetime64[ns]
```

Can't make any sense of date column. It is an integer format, and cant be converted to datetime with sensible values.

Will have to ignore DATE column for now.

```
[15]: qvi_t.describe()
```

```
[15]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID \ |
|-------|---------------|---------------|----------------|--------------|
| count | 264835.000000 | 264835.000000 | 2.648350e+05 | 2.648350e+05 |
| mean | 43464.036600 | 135.080216 | 1.355496e+05 | 1.351584e+05 |
| std | 105.389336 | 76.784306 | 8.058011e+04 | 7.813316e+04 |
| min | 43282.000000 | 1.000000 | 1.000000e+03 | 1.000000e+00 |
| 25% | 43373.000000 | 70.000000 | 7.002100e+04 | 6.760100e+04 |
| 50% | 43464.000000 | 130.000000 | 1.303580e+05 | 1.351380e+05 |
| 75% | 43555.000000 | 203.000000 | 2.030945e+05 | 2.027015e+05 |
| max | 43646.000000 | 272.000000 | 2.373711e+06 | 2.415841e+06 |

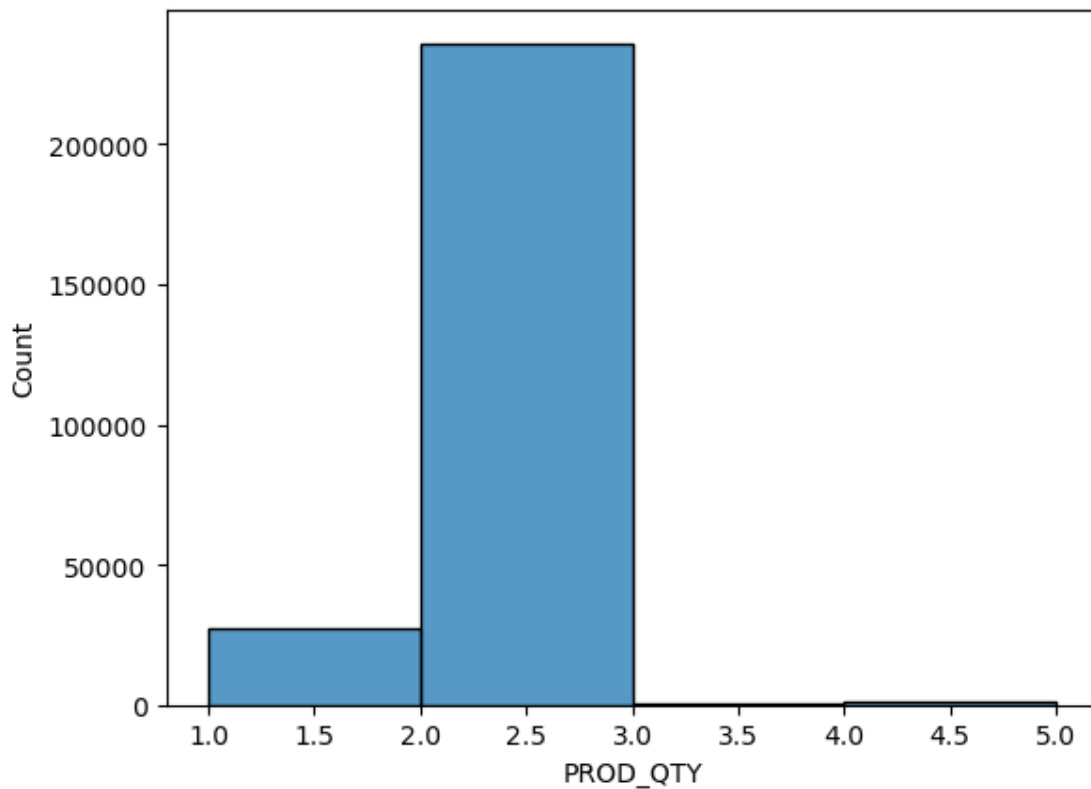
| | PROD_NBR | PROD_QTY | TOT_SALES |
|-------|---------------|---------------|---------------|
| count | 264835.000000 | 264835.000000 | 264835.000000 |
| mean | 56.583201 | 1.907308 | 7.304205 |
| std | 32.826692 | 0.643655 | 3.083231 |
| min | 1.000000 | 1.000000 | 1.500000 |

| | | | |
|-----|------------|------------|------------|
| 25% | 28.000000 | 2.000000 | 5.400000 |
| 50% | 56.000000 | 2.000000 | 7.400000 |
| 75% | 85.000000 | 2.000000 | 9.200000 |
| max | 114.000000 | 200.000000 | 650.000000 |

PROD_QTY and TOT_SALES have very high max values compared to the quartiles, I will graphically see whats going on.

```
[114]: sns.histplot(qvi_t.PROD_QTY, binwidth = 1)
```

```
[114]: <Axes: xlabel='PROD_QTY', ylabel='Count'>
```



```
[17]: qvi_t[qvi_t.PROD_QTY > 5]
```

```
[17]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID | PROD_NBR | \ |
|-------|-------|-----------|----------------|--------|----------|---|
| 69762 | 43331 | 226 | 226000 | 226201 | 4 | |
| 69763 | 43605 | 226 | 226000 | 226210 | 4 | |

| | PROD_NAME | PROD_QTY | TOT_SALES |
|-------|------------------------------|----------|-----------|
| 69762 | Dorito Corn Chp Supreme 380g | 200 | 650.0 |
| 69763 | Dorito Corn Chp Supreme 380g | 200 | 650.0 |

There was one customer who on two occasions purchased a huge number of dorito corn chp supreme

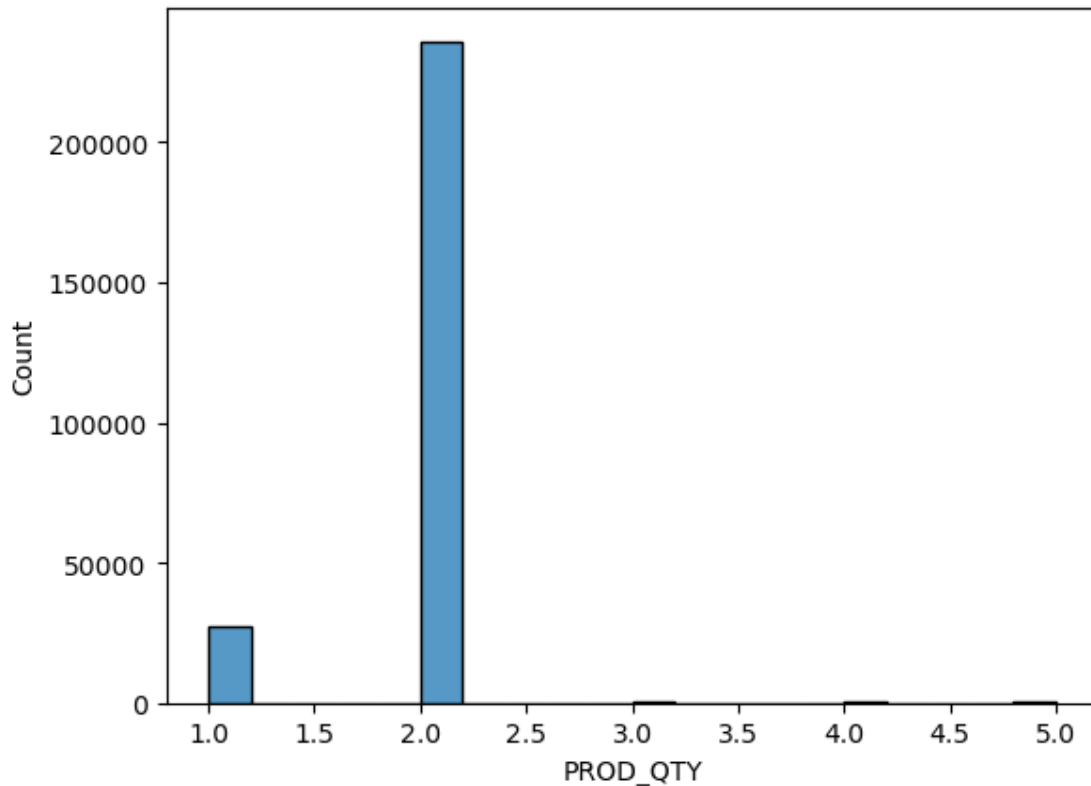
380g, 200 units for 650.

These two data points are clear outliers and skew the data as seen in the histogram so we will remove them.

```
[18]: qvi_t = qvi_t[qvi_t.PROD_QTY < 200]
```

```
[115]: sns.histplot(qvi_t.PROD_QTY)
```

```
[115]: <Axes: xlabel='PROD_QTY', ylabel='Count'>
```



There are no outliers anymore.

```
[20]: qvi_t.PROD_NAME.value_counts()
```

```
[20]: PROD_NAME
Kettle Mozzarella Basil & Pesto 175g      3304
Kettle Tortilla ChpsHny&Jlpno Chili 150g   3296
Cobs Popd Swt/Chlli &Sr/Cream Chips 110g    3269
Tyrrells Crisps Ched & Chives 165g         3268
Cobs Popd Sea Salt Chips 110g               3265
...
RRD Pc Sea Salt 165g                        1431
```

```
Woolworths Medium Salsa 300g 1430
NCC Sour Cream & Garden Chives 175g 1419
French Fries Potato Chips 175g 1418
WW Crinkle Cut Original 175g 1410
Name: count, Length: 114, dtype: int64
```

```
[21]: #Creating a copy df so i have a reference point in case I alter df and want to
      ↪reset.
      qvi = qvi_t.copy()
```

```
[22]: qvi['PACK_SIZE'] = qvi_t.PROD_NAME.str.extract(r'(?i)(\d+g)')
```

```
[23]: qvi_t.head()
```

```
[23]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID | PROD_NBR | \ |
|---|-------|-----------|----------------|--------|----------|---|
| 0 | 43390 | 1 | 1000 | 1 | 5 | |
| 1 | 43599 | 1 | 1307 | 348 | 66 | |
| 2 | 43605 | 1 | 1343 | 383 | 61 | |
| 3 | 43329 | 2 | 2373 | 974 | 69 | |
| 4 | 43330 | 2 | 2426 | 1038 | 108 | |

| | PROD_NAME | PROD_QTY | TOT_SALES |
|---|--|----------|-----------|
| 0 | Natural Chip Compny SeaSalt175g | 2 | 6.0 |
| 1 | CCs Nacho Cheese 175g | 3 | 6.3 |
| 2 | Smiths Crinkle Cut Chips Chicken 170g | 2 | 2.9 |
| 3 | Smiths Chip Thinly S/Cream&Onion 175g | 5 | 15.0 |
| 4 | Kettle Tortilla ChpsHny&Jlpno Chili 150g | 3 | 13.8 |

```
[24]: #remove packet size from PROD_NAME
      qvi.PROD_NAME = qvi_t.PROD_NAME.str.replace(r'(\d+g)', '')
```

```
[25]: qvi.head()
```

```
[25]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID | PROD_NBR | \ |
|---|-------|-----------|----------------|--------|----------|---|
| 0 | 43390 | 1 | 1000 | 1 | 5 | |
| 1 | 43599 | 1 | 1307 | 348 | 66 | |
| 2 | 43605 | 1 | 1343 | 383 | 61 | |
| 3 | 43329 | 2 | 2373 | 974 | 69 | |
| 4 | 43330 | 2 | 2426 | 1038 | 108 | |

| | PROD_NAME | PROD_QTY | TOT_SALES | PACK_SIZE |
|---|--|----------|-----------|-----------|
| 0 | Natural Chip Compny SeaSalt175g | 2 | 6.0 | 175g |
| 1 | CCs Nacho Cheese 175g | 3 | 6.3 | 175g |
| 2 | Smiths Crinkle Cut Chips Chicken 170g | 2 | 2.9 | 170g |
| 3 | Smiths Chip Thinly S/Cream&Onion 175g | 5 | 15.0 | 175g |
| 4 | Kettle Tortilla ChpsHny&Jlpno Chili 150g | 3 | 13.8 | 150g |

```
[26]: #remove g and G
qvi['PACK_SIZE'] = qvi['PACK_SIZE'].str.replace('g', '')
qvi['PACK_SIZE'] = qvi['PACK_SIZE'].str.replace('G', '')
qvi.head()
```

```
[26]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID | PROD_NBR | \ |
|---|-------|-----------|----------------|--------|----------|---|
| 0 | 43390 | 1 | 1000 | 1 | 5 | |
| 1 | 43599 | 1 | 1307 | 348 | 66 | |
| 2 | 43605 | 1 | 1343 | 383 | 61 | |
| 3 | 43329 | 2 | 2373 | 974 | 69 | |
| 4 | 43330 | 2 | 2426 | 1038 | 108 | |

| | PROD_NAME | PROD_QTY | TOT_SALES | PACK_SIZE |
|---|--|----------|-----------|-----------|
| 0 | Natural Chip Compny SeaSalt175g | 2 | 6.0 | 175 |
| 1 | CCs Nacho Cheese 175g | 3 | 6.3 | 175 |
| 2 | Smiths Crinkle Cut Chips Chicken 170g | 2 | 2.9 | 170 |
| 3 | Smiths Chip Thinly S/Cream&Onion 175g | 5 | 15.0 | 175 |
| 4 | Kettle Tortilla ChpsHny&Jlpno Chili 150g | 3 | 13.8 | 150 |

```
[27]: qvi.dtypes
```

```
[27]: DATE                int64
STORE_NBR              int64
LYLTY_CARD_NBR        int64
TXN_ID                int64
PROD_NBR              int64
PROD_NAME             object
PROD_QTY              int64
TOT_SALES             float64
PACK_SIZE             object
dtype: object
```

```
[28]: #convert packet size to float
qvi['PACK_SIZE'] = qvi['PACK_SIZE'].astype(float)
```

```
[29]: qvi.dtypes
```

```
[29]: DATE                int64
STORE_NBR              int64
LYLTY_CARD_NBR        int64
TXN_ID                int64
PROD_NBR              int64
PROD_NAME             object
PROD_QTY              int64
TOT_SALES             float64
PACK_SIZE             float64
dtype: object
```



```
[30]: #Take first word from PROD_NAME column as brand identifier
qvi['BRAND'] = qvi.PROD_NAME.str.split().str[0]
qvi.head()
```

```
[30]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID | PROD_NBR | \ |
|---|-------|-----------|----------------|--------|----------|---|
| 0 | 43390 | 1 | 1000 | 1 | 5 | |
| 1 | 43599 | 1 | 1307 | 348 | 66 | |
| 2 | 43605 | 1 | 1343 | 383 | 61 | |
| 3 | 43329 | 2 | 2373 | 974 | 69 | |
| 4 | 43330 | 2 | 2426 | 1038 | 108 | |

| | PROD_NAME | PROD_QTY | TOT_SALES | PACK_SIZE | \ |
|---|--|----------|-----------|-----------|---|
| 0 | Natural Chip Compny SeaSalt175g | 2 | 6.0 | 175.0 | |
| 1 | CCs Nacho Cheese 175g | 3 | 6.3 | 175.0 | |
| 2 | Smiths Crinkle Cut Chips Chicken 170g | 2 | 2.9 | 170.0 | |
| 3 | Smiths Chip Thinly S/Cream&Onion 175g | 5 | 15.0 | 175.0 | |
| 4 | Kettle Tortilla ChpsHny&Jlpno Chili 150g | 3 | 13.8 | 150.0 | |


```

      BRAND
0  Natural
1    CCs
2  Smiths
3  Smiths
4  Kettle

```

```
[31]: qvi['BRAND'].value_counts()
```

```
[31]: BRAND
Kettle      41288
Smiths      28859
Pringles    25102
Doritos     24962
Thins       14075
RRD         11894
Infuzions   11057
WW          10320
Cobs        9693
Tostitos    9471
Twisties    9454
Old         9324
Tyrrells    6442
Grain       6272
Natural     6050
Red         5885
Cheezels    4603
CCs         4551
Woolworths  4437
```

| | |
|----------|------|
| Dorito | 3183 |
| Infzns | 3144 |
| Smith | 2963 |
| Cheetos | 2927 |
| Snbts | 1576 |
| Burger | 1564 |
| GrnWves | 1468 |
| Sunbites | 1432 |
| NCC | 1419 |
| French | 1418 |

Name: count, dtype: int64

I can see a few typos in brand list, RRD should be Red, Infzns should be Infuzions, Smith should be Smiths and Dorito should be Doritos. Lets fix these.

```
[32]: #change RRD to Red
      qvi['BRAND'] = np.where(qvi['BRAND']== 'RRD', 'Red', qvi['BRAND'])

[33]: qvi['BRAND'] = np.where(qvi['BRAND']== 'Infzns', 'Infuzions', qvi['BRAND'])

[34]: qvi['BRAND'] = np.where(qvi['BRAND']== 'Smith', 'Smiths', qvi['BRAND'])

[35]: qvi['BRAND'] = np.where(qvi['BRAND']== 'Dorito', 'Doritos', qvi['BRAND'])

[36]: qvi['BRAND'].value_counts()
```

```
[36]: BRAND
      Kettle      41288
      Smiths      31822
      Doritos      28145
      Pringles     25102
      Red          17779
      Infuzions     14201
      Thins         14075
      WW           10320
      Cobs          9693
      Tostitos      9471
      Twisties      9454
      Old           9324
      Tyrrells      6442
      Grain         6272
      Natural       6050
      Cheezels      4603
      CCs           4551
      Woolworths    4437
      Cheetos       2927
      Snbts         1576
```

```

Burger          1564
GrnWves         1468
Sunbites        1432
NCC             1419
French          1418
Name: count, dtype: int64

```

All typos in brand column are fixed

```
[37]: qvi.head()
```

```

[37]:   DATE  STORE_NBR  LYLTY_CARD_NBR  TXN_ID  PROD_NBR  \
0  43390           1           1000      1         5
1  43599           1           1307     348        66
2  43605           1           1343     383        61
3  43329           2           2373     974        69
4  43330           2           2426    1038       108

      PROD_NAME  PROD_QTY  TOT_SALES  PACK_SIZE  \
0  Natural Chip  Compny SeaSalt175g      2        6.0    175.0
1           CCs Nacho Cheese   175g      3        6.3    175.0
2  Smiths Crinkle Cut  Chips Chicken 170g      2        2.9    170.0
3  Smiths Chip Thinly  S/Cream&Onion 175g      5       15.0    175.0
4  Kettle Tortilla ChpsHny&Jlpno Chili 150g      3       13.8    150.0

      BRAND
0  Natural
1     CCs
2  Smiths
3  Smiths
4  Kettle

```

```
[38]: qvi_p.shape
```

```
[38]: (72637, 3)
```

```
[40]: qvi_p.duplicated().sum()
```

```
[40]: 0
```

```
[39]: qvi.PROD_NAME.value_counts()
```

```

[39]: PROD_NAME
Kettle Mozzarella   Basil & Pesto 175g      3304
Kettle Tortilla ChpsHny&Jlpno Chili 150g      3296
Cobs Popd Swt/Chlli &Sr/Cream Chips 110g      3269
Tyrrells Crisps     Ched & Chives 165g      3268
Cobs Popd Sea Salt  Chips 110g              3265

```

```

RRD Pc Sea Salt      165g      1431
Woolworths Medium    Salsa 300g  1430
NCC Sour Cream &     Garden Chives 175g  1419
French Fries Potato  Chips 175g  1418
WW Crinkle Cut        Original 175g  1410
Name: count, Length: 114, dtype: int64

```

Since we are doing a chip analysis I need to remove all non - chip products. From inspecting the data

I notice there are salsa products so I will remove those, but after I merge datasets.

To merge the purchase dataset with transaction data set I first need to remove customer 226000 from purchase dataset as they were the outlier removed in transaction dataset.

```
[41]: qvi_p.head()
```

```

[41]:   LYLTY_CARD_NBR      LIFESTAGE PREMIUM_CUSTOMER
0           1000  YOUNG SINGLES/COUPLES      Premium
1           1002  YOUNG SINGLES/COUPLES    Mainstream
2           1003      YOUNG FAMILIES      Budget
3           1004  OLDER SINGLES/COUPLES    Mainstream
4           1005  MIDAGE SINGLES/COUPLES    Mainstream

```

```

[42]: #remove outlier from purchase data
qvi_p = qvi_p[qvi_p['LYLTY_CARD_NBR'] != 226000].reset_index()

```

```

[43]: #left join the data on common column
qvi_m = qvi.merge(qvi_p, 'left', on = 'LYLTY_CARD_NBR')

```

```
[44]: qvi_m.head()
```

```

[44]:   DATE  STORE_NBR  LYLTY_CARD_NBR  TXN_ID  PROD_NBR  \
0  43390         1           1000      1         5
1  43599         1           1307    348        66
2  43605         1           1343    383        61
3  43329         2           2373    974        69
4  43330         2           2426   1038       108

      PROD_NAME  PROD_QTY  TOT_SALES  PACK_SIZE  \
0  Natural Chip    Compny SeaSalt175g      2      6.0    175.0
1           CCs Nacho Cheese    175g      3      6.3    175.0
2  Smiths Crinkle Cut  Chips Chicken 170g      2      2.9    170.0
3  Smiths Chip Thinly  S/Cream&Onion 175g      5     15.0    175.0
4  Kettle Tortilla ChpsHny&Jlpno Chili 150g      3     13.8    150.0

      BRAND  index      LIFESTAGE PREMIUM_CUSTOMER
0  Natural      0  YOUNG SINGLES/COUPLES      Premium

```

| | | | | |
|---|--------|-----|------------------------|--------|
| 1 | CCs | 203 | MIDAGE SINGLES/COUPLES | Budget |
| 2 | Smiths | 224 | MIDAGE SINGLES/COUPLES | Budget |
| 3 | Smiths | 579 | MIDAGE SINGLES/COUPLES | Budget |
| 4 | Kettle | 614 | MIDAGE SINGLES/COUPLES | Budget |

```
[45]: #re order column structure and drop irrelevant columns
qvi_com = qvi_m[['DATE', 'STORE_NBR', 'LYLT
↳ 'LYLTY_CARD_NBR', 'PREMIUM_CUSTOMER', 'LIFESTAGE', 'TXN_ID', 'PROD_NBR', 'PROD_NAME', 'BRAND', 'PR
```

```
[46]: qvi_com.head()
```

```
[46]:      DATE  STORE_NBR  LYLTY_CARD_NBR  PREMIUM_CUSTOMER  LIFESTAGE \
0  43390           1           1000      Premium  YOUNG SINGLES/COUPLES
1  43599           1           1307      Budget  MIDAGE SINGLES/COUPLES
2  43605           1           1343      Budget  MIDAGE SINGLES/COUPLES
3  43329           2           2373      Budget  MIDAGE SINGLES/COUPLES
4  43330           2           2426      Budget  MIDAGE SINGLES/COUPLES
```

| | TXN_ID | PROD_NBR | PROD_NAME | BRAND | \ |
|---|--------|----------|-------------------------------------|--------------------|---------|
| 0 | 1 | 5 | Natural Chip | Compny SeaSalt175g | Natural |
| 1 | 348 | 66 | CCs Nacho Cheese | 175g | CCs |
| 2 | 383 | 61 | Smiths Crinkle Cut Chips Chicken | 170g | Smiths |
| 3 | 974 | 69 | Smiths Chip Thinly S/Cream&Onion | 175g | Smiths |
| 4 | 1038 | 108 | Kettle Tortilla ChpsHny&Jlpno Chili | 150g | Kettle |

| | PROD_QTY | PACK_SIZE | TOT_SALES |
|---|----------|-----------|-----------|
| 0 | 2 | 175.0 | 6.0 |
| 1 | 3 | 175.0 | 6.3 |
| 2 | 2 | 170.0 | 2.9 |
| 3 | 5 | 175.0 | 15.0 |
| 4 | 3 | 150.0 | 13.8 |

```
[47]: #remove all sals products
qvi_com = qvi_com[~qvi_com['PROD_NAME'].str.contains('salsa', case=False)]
```

```
[48]: qvi_com.value_counts()
```

```
[48]: DATE  STORE_NBR  LYLTY_CARD_NBR  PREMIUM_CUSTOMER  LIFESTAGE
TXN_ID  PROD_NBR  PROD_NAME          BRAND          PROD_QTY
PACK_SIZE  TOT_SALES
43282  1          1233      Mainstream  YOUNG FAMILIES          266
110      WW Original Corn    Chips 200g      WW          1          200.0
1.9      1
43525  172          172053      Budget      NEW FAMILIES
173089  98          NCC Sour Cream & Garden Chives 175g      NCC          2
175.0      6.0          1
130      130092      Budget      RETIREES
```

```

134043 25      Pringles SourCream  Onion 134g      Pringles  2
134.0   7.4      1
      131      131486      Mainstream      MIDAGE SINGLES/COUPLES
135841 73      Smiths Crinkle Cut  Salt & Vinegar 170g  Smiths    2
170.0   5.8      1
      133      133002      Premium      RETIREES
135965 90      Tostitos Smoked      Chipotle 175g      Tostitos  2
175.0   8.8      1
      ..
43403  250      250227      Mainstream      YOUNG SINGLES/COUPLES
252413 30      Doritos Corn Chips  Cheese Supreme 170g  Doritos   2
170.0   8.8      1
      255      255156      Mainstream      OLDER SINGLES/COUPLES
254725 86      Cheetos Puffs 165g      Cheetos   1
165.0   2.8      1
      255346      Mainstream      RETIREES
254945 28      Thins Potato Chips  Hot & Spicy 175g      Thins     1
175.0   3.3      1
      256      256062      Premium      YOUNG FAMILIES
255187 50      Tostitos Lightly      Salted 175g      Tostitos  2
175.0   8.8      1
43646  272      272096      Mainstream      YOUNG FAMILIES
269769 49      Infuzions SourCream&Herbs Veg Strws 110g  Infuzions 2
110.0   7.6      1

```

Name: count, Length: 246739, dtype: int64

Salsa products removed. Data is now ready for analysis

2 Data Analysis

```
[49]: #find average packet size
qvi_com.describe()
```

```
[49]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID \ |
|-------|---------------|---------------|----------------|--------------|
| count | 246739.000000 | 246739.000000 | 2.467390e+05 | 2.467390e+05 |
| mean | 43464.055208 | 135.050474 | 1.355304e+05 | 1.351305e+05 |
| std | 105.396454 | 76.787105 | 8.071534e+04 | 7.814774e+04 |
| min | 43282.000000 | 1.000000 | 1.000000e+03 | 1.000000e+00 |
| 25% | 43373.000000 | 70.000000 | 7.001500e+04 | 6.756850e+04 |
| 50% | 43464.000000 | 130.000000 | 1.303670e+05 | 1.351820e+05 |
| 75% | 43555.000000 | 203.000000 | 2.030835e+05 | 2.026525e+05 |
| max | 43646.000000 | 272.000000 | 2.373711e+06 | 2.415841e+06 |

| | PROD_NBR | PROD_QTY | PACK_SIZE | TOT_SALES |
|-------|---------------|---------------|---------------|---------------|
| count | 246739.000000 | 246739.000000 | 246739.000000 | 246739.000000 |
| mean | 56.352259 | 1.906456 | 175.583523 | 7.316118 |
| std | 33.695295 | 0.342500 | 59.432239 | 2.474901 |

| | | | | |
|-----|------------|----------|------------|-----------|
| min | 1.000000 | 1.000000 | 70.000000 | 1.700000 |
| 25% | 26.000000 | 2.000000 | 150.000000 | 5.800000 |
| 50% | 53.000000 | 2.000000 | 170.000000 | 7.400000 |
| 75% | 87.000000 | 2.000000 | 175.000000 | 8.800000 |
| max | 114.000000 | 5.000000 | 380.000000 | 29.500000 |

```
[50]: qvi_com.PACK_SIZE.value_counts()
```

```
[50]: PACK_SIZE
```

```
175.0    66389
150.0    40203
134.0    25102
110.0    22387
170.0    19983
165.0    15297
330.0    12540
380.0     6416
270.0     6285
210.0     6272
200.0     4473
135.0     3257
250.0     3169
90.0      3008
190.0     2995
160.0     2970
220.0     1564
70.0      1507
180.0     1468
125.0     1454
```

```
Name: count, dtype: int64
```

Average Packet Size and Total Sale The average packet size is 175.58g. Comparing to actual package sizes this would correspond to 175g being the average size.

Also we note 175g is the most popular size.

Also from above we can see the average total sale is \$7.32. We will now find average total sale by customer.

```
[51]: avg_sale_cust= qvi_com.groupby('LYLTY_CARD_NBR')['TOT_SALES'].mean().
      ↪reset_index()
      avg_sale_cust.describe()
```

```
[51]:
```

| | LYLTY_CARD_NBR | TOT_SALES |
|-------|----------------|--------------|
| count | 7.128700e+04 | 71287.000000 |
| mean | 1.362216e+05 | 7.114617 |
| std | 8.998060e+04 | 2.104558 |
| min | 1.000000e+03 | 1.700000 |
| 25% | 6.625750e+04 | 5.960000 |

| | | |
|-----|--------------|-----------|
| 50% | 1.340270e+05 | 7.400000 |
| 75% | 2.033935e+05 | 8.511111 |
| max | 2.373711e+06 | 29.500000 |

Average Spend per customer Each customer spends on average \$7.11

```
[52]: #find the average chip purchase per transaction
avg_trans = qvi_com.groupby('TXN_ID')['TOT_SALES'].sum().reset_index()
```

```
[53]: avg_trans.describe()
```

```
[53]:
```

| | TXN_ID | TOT_SALES |
|-------|--------------|---------------|
| count | 2.452550e+05 | 245255.000000 |
| mean | 1.351358e+05 | 7.360387 |
| std | 7.816338e+04 | 2.549298 |
| min | 1.000000e+00 | 1.700000 |
| 25% | 6.755750e+04 | 5.800000 |
| 50% | 1.351950e+05 | 7.400000 |
| 75% | 2.026785e+05 | 8.800000 |
| max | 2.415841e+06 | 33.000000 |

Average chip purchase per transaction The average chip purchase per txn is \$7.36

```
[54]: #Find frequency of customer purchases
freq = qvi_com.groupby('LYLTY_CARD_NBR')['TXN_ID'].count().reset_index()
```

```
[55]: freq.describe()
```

```
[55]:
```

| | LYLTY_CARD_NBR | TXN_ID |
|-------|----------------|--------------|
| count | 7.128700e+04 | 71287.000000 |
| mean | 1.362216e+05 | 3.461206 |
| std | 8.998060e+04 | 2.462018 |
| min | 1.000000e+03 | 1.000000 |
| 25% | 6.625750e+04 | 1.000000 |
| 50% | 1.340270e+05 | 3.000000 |
| 75% | 2.033935e+05 | 5.000000 |
| max | 2.373711e+06 | 17.000000 |

Average purchase frequency The average frequency is 3.46 which means means customers purchase 3-4 times on average.

```
[56]: qvi_com.head()
```

```
[56]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | PREMIUM_CUSTOMER | LIFESTAGE | \ |
|---|-------|-----------|----------------|------------------|------------------------|---|
| 0 | 43390 | 1 | 1000 | Premium | YOUNG SINGLES/COUPLES | |
| 1 | 43599 | 1 | 1307 | Budget | MIDAGE SINGLES/COUPLES | |
| 2 | 43605 | 1 | 1343 | Budget | MIDAGE SINGLES/COUPLES | |

| | | | | | | |
|---|-------|---|------|--------|--------|-----------------|
| 3 | 43329 | 2 | 2373 | Budget | MIDAGE | SINGLES/COUPLES |
| 4 | 43330 | 2 | 2426 | Budget | MIDAGE | SINGLES/COUPLES |

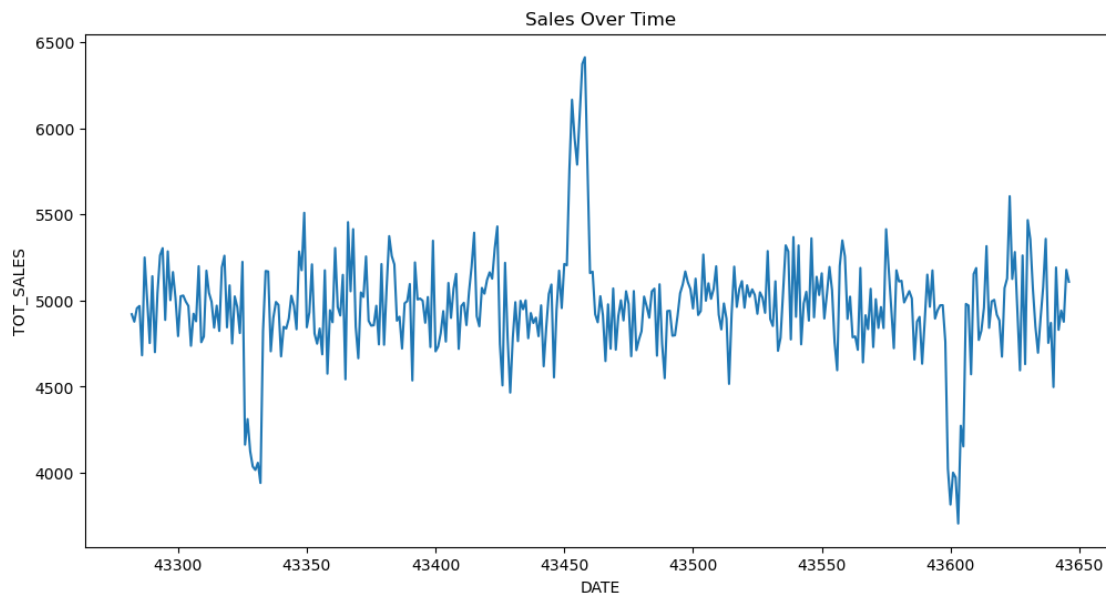
| | TXN_ID | PROD_NBR | PROD_NAME | BRAND | \ |
|---|--------|----------|-------------------------------------|--------------------|---------|
| 0 | 1 | 5 | Natural Chip | Compny SeaSalt175g | Natural |
| 1 | 348 | 66 | CCs Nacho Cheese | 175g | CCs |
| 2 | 383 | 61 | Smiths Crinkle Cut Chips Chicken | 170g | Smiths |
| 3 | 974 | 69 | Smiths Chip Thinly S/Cream&Onion | 175g | Smiths |
| 4 | 1038 | 108 | Kettle Tortilla ChpsHny&Jlpno Chili | 150g | Kettle |

| | PROD_QTY | PACK_SIZE | TOT_SALES |
|---|----------|-----------|-----------|
| 0 | 2 | 175.0 | 6.0 |
| 1 | 3 | 175.0 | 6.3 |
| 2 | 2 | 170.0 | 2.9 |
| 3 | 5 | 175.0 | 15.0 |
| 4 | 3 | 150.0 | 13.8 |

```
[57]: qvi_date_pat = qvi_com.groupby('DATE')['TOT_SALES'].sum().reset_index()
```

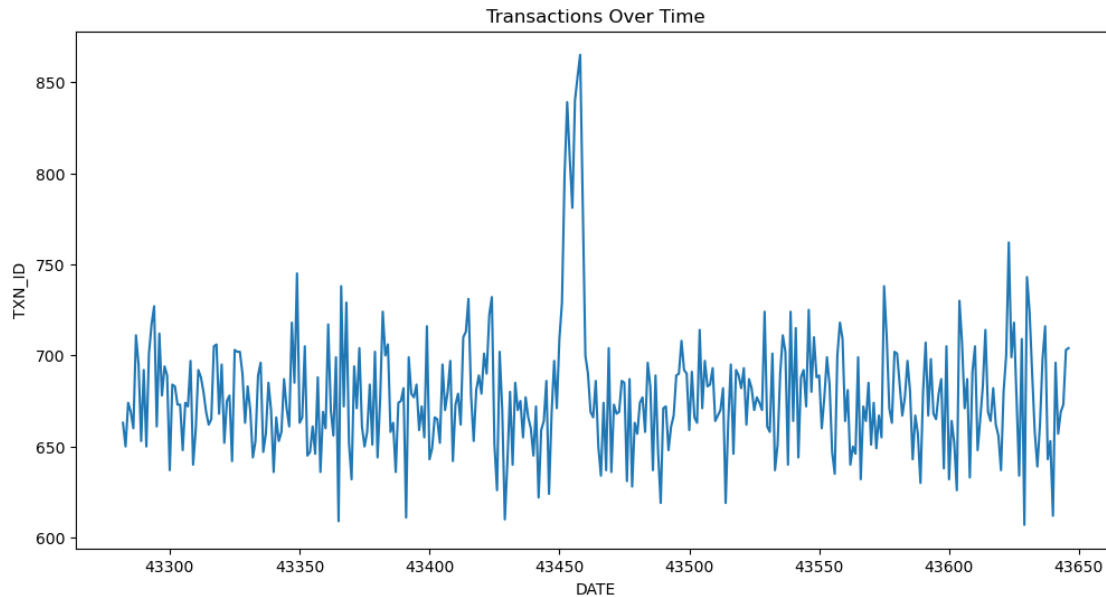
Time Series Plot Analysis

```
[116]: plt.figure(figsize=(12,6))
sns.lineplot(x='DATE', y='TOT_SALES', data = qvi_date_pat)
plt.title('Sales Over Time')
plt.show()
```



```
[59]: qvi_date_pat2 = qvi_com.groupby('DATE')['TXN_ID'].count().reset_index()
```

```
[117]: plt.figure(figsize=(12,6))
sns.lineplot(x='DATE', y='TXN_ID', data = qvi_date_pat2)
plt.title('Transactions Over Time')
plt.show()
```



Above we plotted date vs total sales and txn ids. We can see a clear spike around 43460. This infers a special season. Without being given actual dates I can't say more, but we could assume something like a christmas period. The numbers range from 43300 to 43650 a range of 350, so that would suffice these are daily figures. In total sales we see 2 low spikes about 130 days before peak and 140 days after peak.

If we assume the peak was Christmas those peak lows would occur in middle of March and August roughly. Those periods don't occur around any special season so no real pattern can be inferred. Overall the time series data shows fairly consistent sales throughout the year minus a few peaks.

3 Segment Analysis Section

I will now begin Segment Analysis for Customer type and lifestage

Average Packet Size by Lifestage and Customer Type

```
[61]: #Find average packet size per customer type
qvi_com.groupby('PREMIUM_CUSTOMER')['PACK_SIZE'].mean().reset_index()
```

```
[61]: PREMIUM_CUSTOMER  PACK_SIZE
0          Budget    175.312694
```

```
1      Mainstream  175.975895
2      Premium    175.371084
```

```
[62]: #Find average packet size per customer segment
qvi_com.groupby('LIFESTAGE')['PACK_SIZE'].mean().reset_index()
```

```
[62]:          LIFESTAGE  PACK_SIZE
0  MIDAGE SINGLES/COUPLES  176.075776
1          NEW FAMILIES  175.166538
2      OLDER FAMILIES  175.202312
3  OLDER SINGLES/COUPLES  175.534395
4          RETIREES  175.880102
5      YOUNG FAMILIES  174.875438
6  YOUNG SINGLES/COUPLES  176.343166
```

It seems for all customer types and segments the average is around 174-175, indicating the 175g packet is the preferred size.

Popular Brands by Count for Customer type and Lifestage

```
[63]: #group customer type by brand choice
brand_prem = qvi_com.groupby('PREMIUM_CUSTOMER')['BRAND'].value_counts().
↳reset_index()
```

```
[64]: brand_prem.groupby('PREMIUM_CUSTOMER').apply(lambda x: x.nlargest(3, 'count')).
↳reset_index(drop=True)
```

```
[64]:  PREMIUM_CUSTOMER  BRAND  count
0      Budget      Kettle  14154
1      Budget      Smiths  11008
2      Budget      Doritos   8718
3  Mainstream      Kettle  16423
4  Mainstream      Smiths  11301
5  Mainstream      Doritos  10114
6      Premium      Kettle  10711
7      Premium      Smiths   8043
8      Premium  Pringles   6579
```

```
[65]: brand_life = qvi_com.groupby('LIFESTAGE')['BRAND'].value_counts().reset_index()
```

```
[66]: brand_life.groupby('LIFESTAGE').apply(lambda x: x.nlargest(3, 'count')).
↳reset_index(drop=True)
```

```
[66]:          LIFESTAGE  BRAND  count
0  MIDAGE SINGLES/COUPLES  Kettle  4055
1  MIDAGE SINGLES/COUPLES  Smiths   2790
2  MIDAGE SINGLES/COUPLES  Doritos  2423
3          NEW FAMILIES  Kettle   1171
```

| | | | |
|----|-----------------------|----------|------|
| 4 | NEW FAMILIES | Smiths | 727 |
| 5 | NEW FAMILIES | Doritos | 726 |
| 6 | OLDER FAMILIES | Kettle | 6851 |
| 7 | OLDER FAMILIES | Smiths | 6138 |
| 8 | OLDER FAMILIES | Pringles | 4244 |
| 9 | OLDER SINGLES/COUPLES | Kettle | 8847 |
| 10 | OLDER SINGLES/COUPLES | Smiths | 6031 |
| 11 | OLDER SINGLES/COUPLES | Doritos | 5326 |
| 12 | RETIREEES | Kettle | 8194 |
| 13 | RETIREEES | Smiths | 5374 |
| 14 | RETIREEES | Doritos | 4987 |
| 15 | YOUNG FAMILIES | Kettle | 6277 |
| 16 | YOUNG FAMILIES | Smiths | 5399 |
| 17 | YOUNG FAMILIES | Doritos | 3894 |
| 18 | YOUNG SINGLES/COUPLES | Kettle | 5893 |
| 19 | YOUNG SINGLES/COUPLES | Smiths | 3893 |
| 20 | YOUNG SINGLES/COUPLES | Pringles | 3684 |

For Customer types top 3 is same for all except Premium who have Pringles in 3rd.

For Lifestage all have same top 3 except Older families and young singles/couples have pringles in 3rd.

```
[67]: qvi_com.head()
```

```
[67]:   DATE  STORE_NBR  LYLTY_CARD_NBR  PREMIUM_CUSTOMER  LIFESTAGE \
0  43390         1         1000      Premium  YOUNG SINGLES/COUPLES
1  43599         1         1307      Budget  MIDAGE SINGLES/COUPLES
2  43605         1         1343      Budget  MIDAGE SINGLES/COUPLES
3  43329         2         2373      Budget  MIDAGE SINGLES/COUPLES
4  43330         2         2426      Budget  MIDAGE SINGLES/COUPLES
```

| | TXN_ID | PROD_NBR | PROD_NAME | | BRAND | \ |
|---|--------|----------|-------------------------------|--------------------|---------|---|
| 0 | 1 | 5 | Natural Chip | Compny SeaSalt175g | Natural | |
| 1 | 348 | 66 | CCs Nacho Cheese | 175g | CCs | |
| 2 | 383 | 61 | Smiths Crinkle Cut | Chips Chicken 170g | Smiths | |
| 3 | 974 | 69 | Smiths Chip Thinly | S/Cream&Onion 175g | Smiths | |
| 4 | 1038 | 108 | Kettle Tortilla ChpsHny&Jlpno | Chili 150g | Kettle | |

| | PROD_QTY | PACK_SIZE | TOT_SALES |
|---|----------|-----------|-----------|
| 0 | 2 | 175.0 | 6.0 |
| 1 | 3 | 175.0 | 6.3 |
| 2 | 2 | 170.0 | 2.9 |
| 3 | 5 | 175.0 | 15.0 |
| 4 | 3 | 150.0 | 13.8 |

We can further do segment analysis on tot_sales, avg qty, popular products, and store nbr analysis.

Average Total Sales by Customer type and Lifestage

```
[68]: qvi_com.groupby('PREMIUM_CUSTOMER')['TOT_SALES'].mean().reset_index()
```

```
[68]:  PREMIUM_CUSTOMER  TOT_SALES
0          Budget    7.277458
1        Mainstream    7.374193
2          Premium    7.282771
```

```
[118]: qvi_com.groupby('LIFESTAGE')['TOT_SALES'].mean().reset_index()
```

```
[118]:  LIFESTAGE  TOT_SALES
0  MIDAGE SINGLES/COUPLES    7.373442
1          NEW FAMILIES    7.287664
2        OLDER FAMILIES    7.274899
3  OLDER SINGLES/COUPLES    7.403009
4          RETIREES    7.373994
5        YOUNG FAMILIES    7.275841
6  YOUNG SINGLES/COUPLES    7.175854
```

Interesting insights into average sales for customer type, on average they spend the same across each customer type. Differ by 0.10.

Similar insights into Lifestage average sales. Lowest is Young single/couples at 7.18 and highest 7.40 for Older singles/couples. Very small range.

Most popular product by Customer Type and Lifestage

```
[70]: cust_fav_prod = qvi_com.groupby(['PREMIUM_CUSTOMER', 'PROD_NAME'])['PROD_NBR'].
      ↪ value_counts().reset_index()
      cust_fav_prod.head()
```

```
[70]:  PREMIUM_CUSTOMER  PROD_NAME  PROD_NBR  count
0          Budget    Burger Rings 220g      94    579
1          Budget    CCs Nacho Cheese 175g     66    564
2          Budget    CCs Original 175g     54    550
3          Budget    CCs Tasty Cheese 175g     91    565
4          Budget  Cheetos Chs & Bacon Balls 190g     18    534
```

```
[71]: cust_fav_prod.groupby('PREMIUM_CUSTOMER').apply(lambda x: x.nlargest(3,
      ↪ 'count')).reset_index(drop=True)
```

```
[71]:  PREMIUM_CUSTOMER  PROD_NAME  PROD_NBR  count
0          Budget    Kettle Mozzarella Basil & Pesto 175g    102    1166
1          Budget    Cobs Popd Sea Salt Chips 110g     75    1132
2          Budget  Doritos Corn Chip Southern Chicken 150g     93    1132
3        Mainstream  Kettle Tortilla ChpsHny&Jlpno Chili 150g    108    1360
4        Mainstream    Tyrrells Crisps Ched & Chives 165g    112    1324
5        Mainstream    Kettle 135g Swt Pot Sea Salt     63    1316
6          Premium  Infuzions Thai SweetChili PotatoMix 110g    104     877
7          Premium    Dorito Corn Chp Supreme 380g      4     874
```

We have found the 3 most popular products for each customer type.

```
[72]: life_fav_prod = qvi_com.groupby(['LIFESTAGE', 'PROD_NAME'])['PROD_NBR'].
      ↪value_counts().reset_index()
      life_fav_prod.head()
```

```
[72]:
```

| | LIFESTAGE | PROD_NAME | PROD_NBR | count |
|---|------------------------|--------------------------------|----------|-------|
| 0 | MIDAGE SINGLES/COUPLES | Burger Rings 220g | 94 | 152 |
| 1 | MIDAGE SINGLES/COUPLES | CCs Nacho Cheese 175g | 66 | 156 |
| 2 | MIDAGE SINGLES/COUPLES | CCs Original 175g | 54 | 141 |
| 3 | MIDAGE SINGLES/COUPLES | CCs Tasty Cheese 175g | 91 | 136 |
| 4 | MIDAGE SINGLES/COUPLES | Cheetos Chs & Bacon Balls 190g | 18 | 141 |

```
[73]: life_fav_prod.groupby('LIFESTAGE').apply(lambda x: x.nlargest(3, 'count')).
      ↪reset_index(drop=True)
```

```
[73]:
```

| | LIFESTAGE | PROD_NAME \ |
|----|------------------------|--|
| 0 | MIDAGE SINGLES/COUPLES | Infzns Crn Crnchers Tangy Gcamole 110g |
| 1 | MIDAGE SINGLES/COUPLES | Cheezels Cheese 330g |
| 2 | MIDAGE SINGLES/COUPLES | Twisties Chicken270g |
| 3 | NEW FAMILIES | Kettle Honey Soy Chicken 175g |
| 4 | NEW FAMILIES | Grain Waves Sweet Chilli 210g |
| 5 | NEW FAMILIES | Cobs Popd Sour Crm &Chives Chips 110g |
| 6 | OLDER FAMILIES | Smiths Crinkle Chips Salt & Vinegar 330g |
| 7 | OLDER FAMILIES | Thins Potato Chips Hot & Spicy 175g |
| 8 | OLDER FAMILIES | Infzns Crn Crnchers Tangy Gcamole 110g |
| 9 | OLDER SINGLES/COUPLES | Kettle 135g Swt Pot Sea Salt |
| 10 | OLDER SINGLES/COUPLES | Cobs Popd Sea Salt Chips 110g |
| 11 | OLDER SINGLES/COUPLES | Thins Chips Seasonedchicken 175g |
| 12 | RETIREEES | Thins Chips Light& Tangy 175g |
| 13 | RETIREEES | Kettle Mozzarella Basil & Pesto 175g |
| 14 | RETIREEES | Kettle Tortilla ChpsHny&Jlpno Chili 150g |
| 15 | YOUNG FAMILIES | Kettle Original 175g |
| 16 | YOUNG FAMILIES | Cobs Popd Sea Salt Chips 110g |
| 17 | YOUNG FAMILIES | Kettle Tortilla ChpsHny&Jlpno Chili 150g |
| 18 | YOUNG SINGLES/COUPLES | Kettle Mozzarella Basil & Pesto 175g |
| 19 | YOUNG SINGLES/COUPLES | Tostitos Splash Of Lime 175g |
| 20 | YOUNG SINGLES/COUPLES | Pringles Mystery Flavour 134g |

| | PROD_NBR | count |
|---|----------|-------|
| 0 | 31 | 344 |
| 1 | 23 | 335 |
| 2 | 113 | 335 |
| 3 | 88 | 107 |
| 4 | 24 | 104 |
| 5 | 2 | 102 |

| | | |
|----|-----|-----|
| 6 | 16 | 589 |
| 7 | 28 | 579 |
| 8 | 31 | 570 |
| 9 | 63 | 740 |
| 10 | 75 | 727 |
| 11 | 40 | 719 |
| 12 | 44 | 670 |
| 13 | 102 | 669 |
| 14 | 108 | 669 |
| 15 | 46 | 534 |
| 16 | 75 | 523 |
| 17 | 108 | 516 |
| 18 | 102 | 508 |
| 19 | 74 | 505 |
| 20 | 62 | 492 |

We have found the top 3 chips for each lifestage.

Most popular stores for Customer Type and Lifestage

```
[74]: qvi_com.head()
```

```
[74]:
```

| | DATE | STORE_NBR | LYLTY_CARD_NBR | PREMIUM_CUSTOMER | LIFESTAGE \ |
|---|-------|-----------|----------------|------------------|------------------------|
| 0 | 43390 | 1 | 1000 | Premium | YOUNG SINGLES/COUPLES |
| 1 | 43599 | 1 | 1307 | Budget | MIDAGE SINGLES/COUPLES |
| 2 | 43605 | 1 | 1343 | Budget | MIDAGE SINGLES/COUPLES |
| 3 | 43329 | 2 | 2373 | Budget | MIDAGE SINGLES/COUPLES |
| 4 | 43330 | 2 | 2426 | Budget | MIDAGE SINGLES/COUPLES |

| | TXN_ID | PROD_NBR | PROD_NAME | BRAND \ |
|---|--------|----------|--|---------|
| 0 | 1 | 5 | Natural Chip Compny SeaSalt175g | Natural |
| 1 | 348 | 66 | CCs Nacho Cheese 175g | CCs |
| 2 | 383 | 61 | Smiths Crinkle Cut Chips Chicken 170g | Smiths |
| 3 | 974 | 69 | Smiths Chip Thinly S/Cream&Onion 175g | Smiths |
| 4 | 1038 | 108 | Kettle Tortilla ChpsHny&Jlpno Chili 150g | Kettle |

| | PROD_QTY | PACK_SIZE | TOT_SALES |
|---|----------|-----------|-----------|
| 0 | 2 | 175.0 | 6.0 |
| 1 | 3 | 175.0 | 6.3 |
| 2 | 2 | 170.0 | 2.9 |
| 3 | 5 | 175.0 | 15.0 |
| 4 | 3 | 150.0 | 13.8 |

```
[75]: cust_pop_store=qvi_com.groupby('PREMIUM_CUSTOMER')['STORE_NBR'].value_counts().
      ↪reset_index()
      cust_pop_store.head()
```

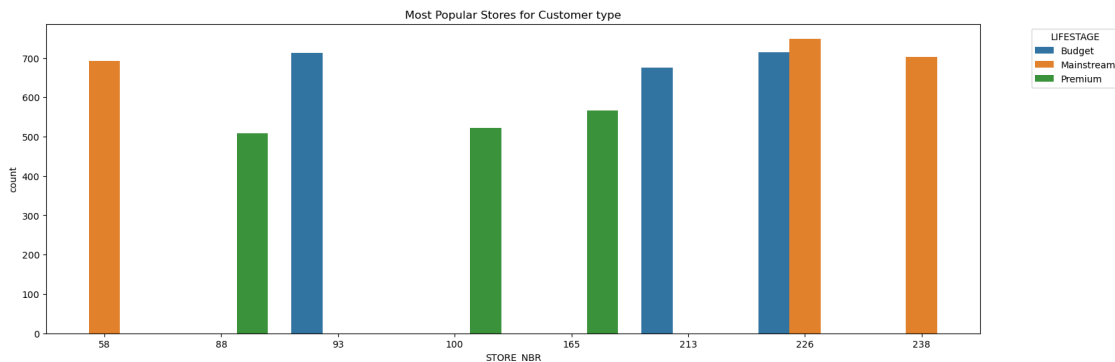
```
[75]: PREMIUM_CUSTOMER  STORE_NBR  count
0          Budget        226    714
1          Budget         93    712
2          Budget        213    675
3          Budget         43    661
4          Budget        168    656
```

```
[76]: y = cust_pop_store.groupby('PREMIUM_CUSTOMER').apply(lambda x: x.nlargest(3,
↳ 'count')).reset_index(drop=True)
y
```

```
[76]: PREMIUM_CUSTOMER  STORE_NBR  count
0          Budget        226    714
1          Budget         93    712
2          Budget        213    675
3      Mainstream        226    749
4      Mainstream        238    703
5      Mainstream         58    693
6          Premium        165    566
7          Premium        100    522
8          Premium         88    509
```

We have found the most frequented stores for each customer type.

```
[119]: plt.figure(figsize=(18,6))
sns.barplot(data=y, x='STORE_NBR', y='count', hue='PREMIUM_CUSTOMER')
plt.title('Most Popular Stores for Customer type')
plt.legend(title='LIFESTAGE', bbox_to_anchor=(1.05, 1), loc='upper left')
plt.show()
```



Can see store 226 is very popular for Mainstream and budget. Both are essentially the most visited for each of those categories.

165 is most popular store for premium.


```
[78]: life_pop_store=qvi_com.groupby('LIFESTAGE')['STORE_NBR'].value_counts().
      ↪reset_index()
      life_pop_store.head()
```

```
[78]:
```

| | LIFESTAGE | STORE_NBR | count |
|---|------------------------|-----------|-------|
| 0 | MIDAGE SINGLES/COUPLES | 165 | 224 |
| 1 | MIDAGE SINGLES/COUPLES | 201 | 207 |
| 2 | MIDAGE SINGLES/COUPLES | 226 | 204 |
| 3 | MIDAGE SINGLES/COUPLES | 125 | 200 |
| 4 | MIDAGE SINGLES/COUPLES | 88 | 199 |

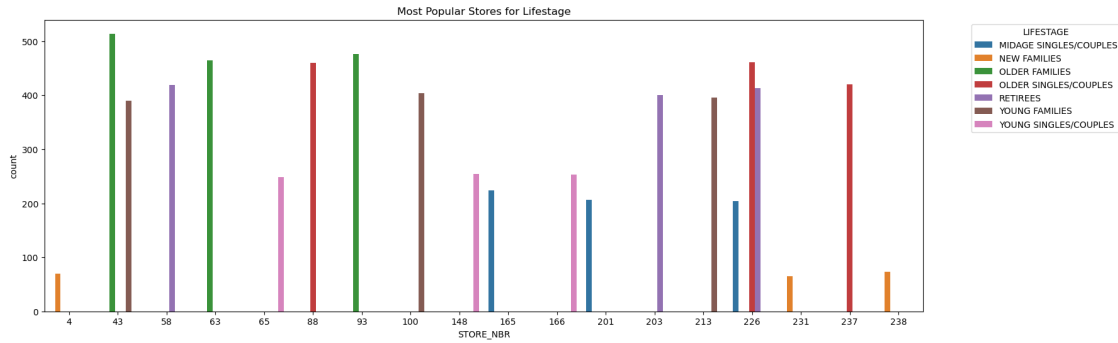
```
[79]: x = life_pop_store.groupby('LIFESTAGE').apply(lambda x : x.nlargest(3,'count')).
      ↪reset_index(drop=True)
      x
```

```
[79]:
```

| | LIFESTAGE | STORE_NBR | count |
|----|------------------------|-----------|-------|
| 0 | MIDAGE SINGLES/COUPLES | 165 | 224 |
| 1 | MIDAGE SINGLES/COUPLES | 201 | 207 |
| 2 | MIDAGE SINGLES/COUPLES | 226 | 204 |
| 3 | NEW FAMILIES | 238 | 73 |
| 4 | NEW FAMILIES | 4 | 70 |
| 5 | NEW FAMILIES | 231 | 65 |
| 6 | OLDER FAMILIES | 43 | 514 |
| 7 | OLDER FAMILIES | 93 | 476 |
| 8 | OLDER FAMILIES | 63 | 465 |
| 9 | OLDER SINGLES/COUPLES | 226 | 461 |
| 10 | OLDER SINGLES/COUPLES | 88 | 460 |
| 11 | OLDER SINGLES/COUPLES | 237 | 420 |
| 12 | RETIREEES | 58 | 419 |
| 13 | RETIREEES | 226 | 413 |
| 14 | RETIREEES | 203 | 400 |
| 15 | YOUNG FAMILIES | 100 | 404 |
| 16 | YOUNG FAMILIES | 213 | 396 |
| 17 | YOUNG FAMILIES | 43 | 390 |
| 18 | YOUNG SINGLES/COUPLES | 148 | 254 |
| 19 | YOUNG SINGLES/COUPLES | 166 | 253 |
| 20 | YOUNG SINGLES/COUPLES | 65 | 248 |

We have found the most frequented stores for each customer type.

```
[120]: plt.figure(figsize=(18,6))
      sns.barplot(data=x, x='STORE_NBR', y='count', hue='LIFESTAGE')
      plt.title('Most Popular Stores for Lifestage')
      plt.legend(title='LIFESTAGE', bbox_to_anchor=(1.05, 1), loc='upper left')
      plt.show()
```



We see store 226 is most popular for Older singles/couples and Retirees. In customer type this store was most popular for mianstream and budget.

226 is most prominent store from data. Can be a good geographical target for marketing.

Grouping Lifestage by Customer Type for Total Sales

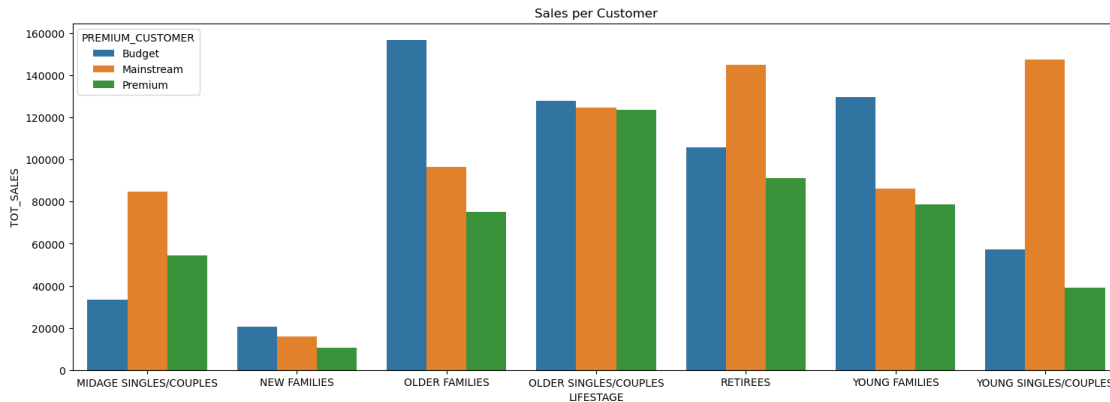
```
[81]: life_cust_sales = qvi_com.groupby(['LIFESTAGE',
    ↪ 'PREMIUM_CUSTOMER'])['TOT_SALES'].sum().reset_index()
life_cust_sales
```

```
[81]:
```

| | LIFESTAGE | PREMIUM_CUSTOMER | TOT_SALES |
|----|------------------------|------------------|-----------|
| 0 | MIDAGE SINGLES/COUPLES | Budget | 33345.70 |
| 1 | MIDAGE SINGLES/COUPLES | Mainstream | 84734.25 |
| 2 | MIDAGE SINGLES/COUPLES | Premium | 54443.85 |
| 3 | NEW FAMILIES | Budget | 20607.45 |
| 4 | NEW FAMILIES | Mainstream | 15979.70 |
| 5 | NEW FAMILIES | Premium | 10760.80 |
| 6 | OLDER FAMILIES | Budget | 156863.75 |
| 7 | OLDER FAMILIES | Mainstream | 96413.55 |
| 8 | OLDER FAMILIES | Premium | 75242.60 |
| 9 | OLDER SINGLES/COUPLES | Budget | 127833.60 |
| 10 | OLDER SINGLES/COUPLES | Mainstream | 124648.50 |
| 11 | OLDER SINGLES/COUPLES | Premium | 123531.55 |
| 12 | RETIREES | Budget | 105916.30 |
| 13 | RETIREES | Mainstream | 145168.95 |
| 14 | RETIREES | Premium | 91296.65 |
| 15 | YOUNG FAMILIES | Budget | 129717.95 |
| 16 | YOUNG FAMILIES | Mainstream | 86338.25 |
| 17 | YOUNG FAMILIES | Premium | 78571.70 |
| 18 | YOUNG SINGLES/COUPLES | Budget | 57122.10 |
| 19 | YOUNG SINGLES/COUPLES | Mainstream | 147582.20 |
| 20 | YOUNG SINGLES/COUPLES | Premium | 39052.30 |

```
[82]: plt.figure(figsize=(18,6))
```

```
sns.barplot(x='LIFESTAGE', y='TOT_SALES', hue = 'PREMIUM_CUSTOMER', data = life_cust_sales)
plt.title('Sales per Customer')
plt.show()
```



Budget older families spend the most interestingly, followed by mainstream young singles/couples and retirees. New families don't spend much at all showing they probably are on a tight budget.

Older Singles/couples spend the most as a whole. They probably have the most money.

The top 3 categories we are interested in are:

1. Young Singles/Couples Mainstream
2. Retirees Mainstream
3. Older Families budget

T-test analysis for Popular Categories We will perform a two sided t-test to determine if population means are significantly different in above top categories.

```
[86]: import statsmodels.stats.weightstats as smw
```

```
[121]: #we are getting array for tot_sales column to perform t-test for young singles/
        couples mainstream
sample1 = qvi_com[(qvi_com['LIFESTAGE']== 'YOUNG SINGLES/
        COUPLES') & (qvi_com['PREMIUM_CUSTOMER']=='Mainstream')]['TOT_SALES'].values
sample2 = qvi_com[(qvi_com['LIFESTAGE']== 'YOUNG SINGLES/
        COUPLES') & (qvi_com['PREMIUM_CUSTOMER']=='Budget')]['TOT_SALES'].values
```

```
[88]: t_test = smw.ttest_ind(sample1, sample2)
        t_test
```

```
[88]: (27.228142564685307, 3.7249273038216815e-161, 28115.0)
```

```
[128]: #we are getting array for tot_sales column to perform t-test.
sample1 = qvi_com[(qvi_com['LIFESTAGE']== 'YOUNG SINGLES/
        COUPLES') & (qvi_com['PREMIUM_CUSTOMER']=='Mainstream')]['TOT_SALES'].values
```

```
sample3 = qvi_com[(qvi_com['LIFESTAGE']== 'YOUNG SINGLES/  
↳COUPLES')&(qvi_com['PREMIUM_CUSTOMER']=='Premium')]['TOT_SALES'].values
```

```
[129]: t_test = smw.ttest_ind(sample1, sample3)  
t_test
```

```
[129]: (23.49376558153043, 9.181853523410995e-121, 25394.0)
```

Results 1 p-value is 0.000 to 3 dp. for both. We can reject null hypothesis and hence the means are statistically different for mainstream and others for

Young Singles/couples mainstream category. Hence, this is a statistically significant category we should look into more.

We will repeat for other top 2.

```
[130]: #we are getting array for tot_sales column to perform t-test for older families_↳  
↳budget  
sample4 = qvi_com[(qvi_com['LIFESTAGE']== 'OLDER_↳  
↳FAMILIES')&(qvi_com['PREMIUM_CUSTOMER']=='Budget')]['TOT_SALES'].values  
sample5 = qvi_com[(qvi_com['LIFESTAGE']== 'OLDER_↳  
↳FAMILIES')&(qvi_com['PREMIUM_CUSTOMER']=='Premium')]['TOT_SALES'].values
```

```
[131]: t_test = smw.ttest_ind(sample4, sample5)  
t_test
```

```
[131]: (2.0078235087289023, 0.04467046186910623, 31915.0)
```

```
[132]: sample4 = qvi_com[(qvi_com['LIFESTAGE']== 'OLDER_↳  
↳FAMILIES')&(qvi_com['PREMIUM_CUSTOMER']=='Budget')]['TOT_SALES'].values  
sample6 = qvi_com[(qvi_com['LIFESTAGE']== 'OLDER_↳  
↳FAMILIES')&(qvi_com['PREMIUM_CUSTOMER']=='Mainstream')]['TOT_SALES'].values
```

```
[133]: t_test = smw.ttest_ind(sample4, sample6)  
t_test
```

```
[133]: (0.3647043340538335, 0.7153343421326386, 34753.0)
```

Results 2 Interestingly here we can reject null at 5% level comparing budget and premium for older families, however, we can't reject null

for budget and mainstream. This means older families budget is not a statistically significant category and we won't analyse further.

```
[134]: sample8 = qvi_com[(qvi_com['LIFESTAGE']==_↳  
↳'RETIRES')&(qvi_com['PREMIUM_CUSTOMER']=='Budget')]['TOT_SALES'].values  
sample7 = qvi_com[(qvi_com['LIFESTAGE']== 'OLDER_↳  
↳FAMILIES')&(qvi_com['PREMIUM_CUSTOMER']=='Mainstream')]['TOT_SALES'].values
```

```
[135]: t_test = smw.ttest_ind(sample7, sample8)
t_test
```

```
[135]: (-5.540699495676437, 3.040271269150497e-08, 27464.0)
```

```
[136]: sample9 = qvi_com[(qvi_com['LIFESTAGE']=='
↳ 'RETIREEES') & (qvi_com['PREMIUM_CUSTOMER']=='Premium')]['TOT_SALES'].values
sample7 = qvi_com[(qvi_com['LIFESTAGE']==' OLDER_
↳ 'FAMILIES') & (qvi_com['PREMIUM_CUSTOMER']=='Mainstream')]['TOT_SALES'].values
```

```
[137]: t_test = smw.ttest_ind(sample7, sample9)
t_test
```

```
[137]: (-5.878064861107283, 4.202588241542294e-09, 25475.0)
```

Results 3 We can reject null for both cases as p-value is 0.000 to 3 dp. Therefore means are statistically different and I will look further into this category.

3.0.1 Brand Affinity for Statistically Sig. Top Categories

Lets analyse the brand affinity for top 2 statistically different categories as we would want to target them further.

```
[138]: #Make a copy of qvi_com df for safety measures
aff = qvi_com.copy()
```

```
[142]: #Groups Retirees Mainstream by brand product quantity
aff_1 = aff[(aff['LIFESTAGE']=='RETIREEES') &
↳ (aff['PREMIUM_CUSTOMER']=='Mainstream')].groupby('BRAND')['PROD_QTY'].sum().
↳ reset_index()
```

```
[144]: #Groups everything else
aff_2 = aff[(aff['LIFESTAGE']!='RETIREEES') & (aff['PREMIUM_CUSTOMER']!
↳ =='Mainstream')].groupby('BRAND')['PROD_QTY'].sum().reset_index()
```

```
[141]: #Finds proportion of Retirees Mainstream
a = aff_1['PROD_QTY']/aff_1['PROD_QTY'].sum()
```

```
[143]: #Finds proportion of everything else
b = aff_2['PROD_QTY']/aff_2['PROD_QTY'].sum()
```

```
[145]: #Find brand affinity for Retirees Mainstream and adds back as a new column in df
aff_1['AFF']=a/b
aff_1.sort_values('AFF', ascending=False)
```

```
[145]:
```

| | BRAND | PROD_QTY | AFF |
|---|-------|----------|----------|
| 7 | Grain | 1029 | 1.110906 |

| | | | |
|----|------------|------|----------|
| 20 | Twisties | 1516 | 1.089263 |
| 5 | Doritos | 3974 | 1.074817 |
| 18 | Thins | 2279 | 1.072736 |
| 13 | Pringles | 3995 | 1.070203 |
| 10 | Kettle | 6428 | 1.058838 |
| 4 | Cobs | 1488 | 1.051431 |
| 9 | Infuzions | 2246 | 1.047811 |
| 21 | Tyrrells | 969 | 1.030720 |
| 19 | Tostitos | 1412 | 1.012249 |
| 3 | Cheezels | 720 | 1.003344 |
| 16 | Snbts | 248 | 0.952217 |
| 2 | Cheetos | 441 | 0.945459 |
| 8 | GrnWves | 229 | 0.931020 |
| 15 | Smiths | 4422 | 0.919612 |
| 1 | CCs | 667 | 0.886707 |
| 12 | Natural | 878 | 0.886301 |
| 17 | Sunbites | 208 | 0.870711 |
| 0 | Burger | 228 | 0.869645 |
| 11 | NCC | 200 | 0.852383 |
| 14 | Red | 2261 | 0.852168 |
| 22 | WW | 1466 | 0.847731 |
| 23 | Woolworths | 196 | 0.781848 |
| 6 | French | 177 | 0.773555 |

Mainstream Retirees are 11% more likely to purchase Grain chips and roughly 23% less likely to purchase French chips.

```
[146]: #Groups Young Singles/Couples Mainstream by brand product quantity
aff_3 = aff[(aff['LIFESTAGE']=='YOUNG SINGLES/COUPLES') &
↳(aff['PREMIUM_CUSTOMER']=='Mainstream')].groupby('BRAND')['PROD_QTY'].sum().
↳reset_index()
```

```
[148]: #Groups everything else
aff_4 = aff[(aff['LIFESTAGE']!='YOUNG SINGLES/COUPLES')&
↳(aff['PREMIUM_CUSTOMER']!='Mainstream')].groupby('BRAND')['PROD_QTY'].sum().
↳reset_index()
```

```
[149]: #Find proportion of Young Singles/Couples Mainstream by brand product quantity
c = aff_3['PROD_QTY']/aff_3['PROD_QTY'].sum()
```

```
[150]: #Finds proportion of everything else
d = aff_4['PROD_QTY']/aff_4['PROD_QTY'].sum()
```

```
[151]: #Find brand affinity for Young Singles/Couples Mainstream and adds back as a
↳new column in df
aff_3['AFF']=c/d
aff_3.sort_values('AFF', ascending=False)
```

```
[151]:
```

| | BRAND | PROD_QTY | AFF |
|----|------------|----------|----------|
| 21 | Tyrrells | 1143 | 1.227016 |
| 20 | Twisties | 1673 | 1.217496 |
| 5 | Doritos | 4447 | 1.213388 |
| 10 | Kettle | 7172 | 1.188658 |
| 19 | Tostitos | 1645 | 1.184091 |
| 13 | Pringles | 4326 | 1.181081 |
| 7 | Grain | 1055 | 1.170011 |
| 4 | Cobs | 1617 | 1.160950 |
| 9 | Infuzions | 2343 | 1.126613 |
| 18 | Thins | 2187 | 1.056209 |
| 3 | Cheezels | 651 | 0.950646 |
| 15 | Smiths | 3491 | 0.775852 |
| 6 | French | 143 | 0.691719 |
| 2 | Cheetos | 291 | 0.683145 |
| 14 | Red | 1587 | 0.652076 |
| 12 | Natural | 578 | 0.640816 |
| 1 | CCs | 405 | 0.606137 |
| 11 | NCC | 132 | 0.601327 |
| 8 | GrnWves | 130 | 0.580939 |
| 16 | Snbts | 126 | 0.514982 |
| 22 | WW | 770 | 0.498297 |
| 17 | Sunbites | 104 | 0.490035 |
| 23 | Woolworths | 103 | 0.466878 |
| 0 | Burger | 106 | 0.447571 |

Mainstream Young Couples/Singles are roughly 23% more likely to purchase Tryells and roughly 55% less likely to purchase Buger chips.

4 Conclusions

We have finally finished initial data analysis after first cleaning the data, then looking at general insights

on whole data, and lastly dived deeper with segment analysis on customer type and lifestage.

The last analysis on the two top statiscally different categories show great insights into the top brands they

are likely to purchase vs what they are not likely to purchase. We can use this kind of data analysis to drive highly

targeted marketing to maximise furture sales.

```
[ ]:
```