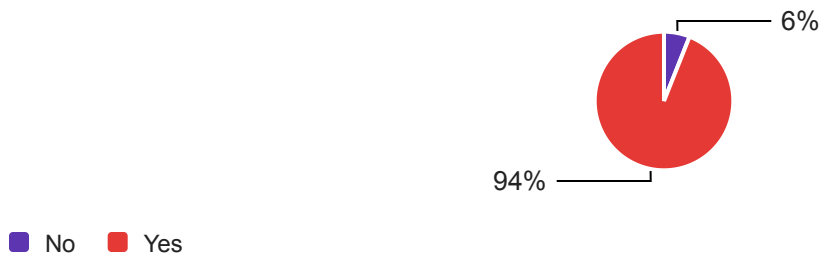


Q1 - How many communities are you part of? Include personal, school, sports, work, etc.



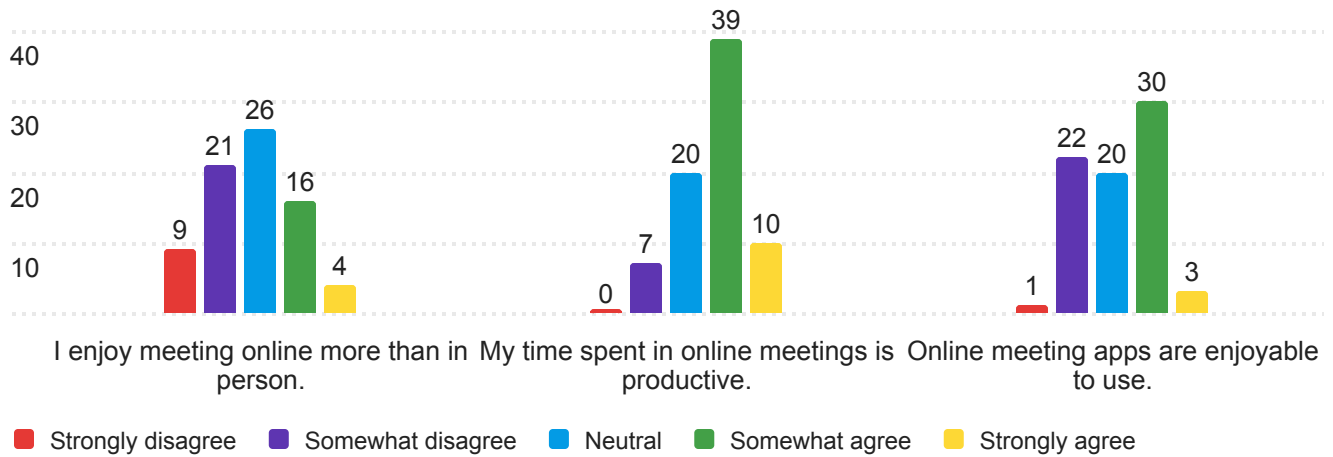
Q3 - Do you have online meetings with family, friends, and/or coworkers?



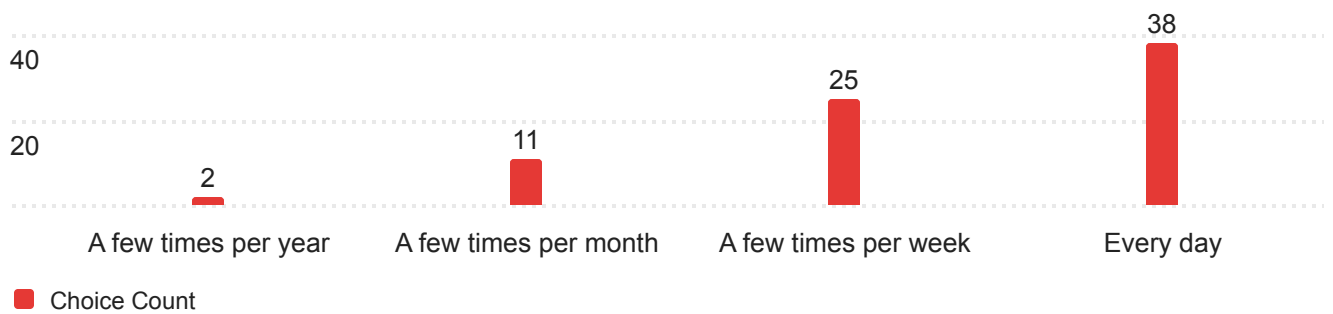
Q4 - Have you heard of or used any browser plugins (aka extensions)? They can add extra functionality to: Chrome, Edge, Firefox, Safari, etc. For example: DuckDuckGo, Grammarly, Honey, Privacy Badger.



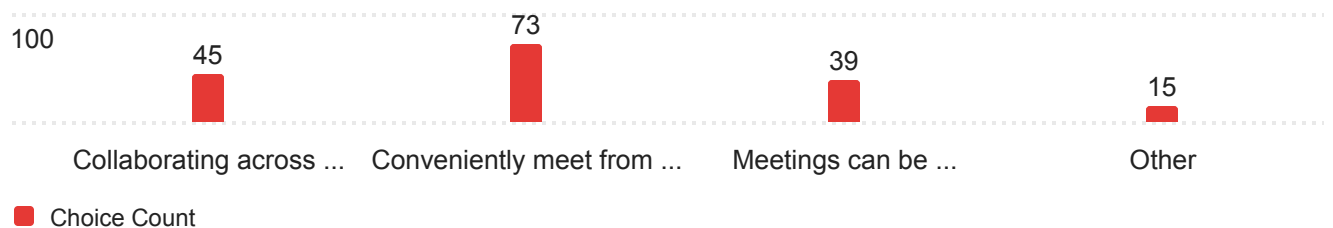
Q5 - Please indicate if you agree with the following statements.



Q6 - How often do you have online meetings?



Q7 - What do you like most about online meetings? Check all that apply.
- Selected Choice



Q8_4_TEXT - Other - Text

Other - Text

Keeping track of all participants

Digital fatigue

Technical difficulties like voice echoes or delay. Being stuck in front of a screen when all meetings are online.

Too short! There's a lot of efficiency but at times it feels like we lose the interpersonal chatting that happens with in-person meetings. In fact, if I meet online with multiple group locations, those locations often have a meeting after the meeting catching up in person. There's a touch lost at times with online, it seems.

The meeting could've been an email

connectivity issues

The meetings are only as good as those who invest in them, depending on the group culture and size larger team meetings can be awkward and less productive.

Lacks the human connection of meeting in person and makes it very digital and agenda focused.

lack of human contact and warmth

Same issue with face to face meetings, which is lack of preparation or doing what could have been done asynchronously. Also online meetings are less likely to provide opportunities for casual relationship development before and after meeting.

Wrong / missing people.

Difficult to focus, impersonal (cameras off)

Loss of nonverbal communication, lack of tactile communication tools

Relevance -- usually could be much shorter and more relevant.

Meetings that aren't collaborative (one person monologues—why? this could have been shared ahead of time using a loom!)

no hug

lack of personal connection

latency, which hinders natural flow of conversation

Lack of social connection that in-person provides

lag time, we often interrupt each other

Q9 - Which of the following communication apps do you use? Check all that apply. - Selected Choice

Field	Choice Count
Around.co	3
BigBlueButton	0
Campfire	1
ClickUp	2
FaceTime	39
Figma Huddle	8
Google Meet	47
Google Voice	10
GroupMe	17
Jitsi Meet	1
Luma	1
Messages (Apple)	40
Messenger (Meta)	33
Teams (Microsoft)	54
Oculus Quest	4
RankOne	0
RingCentral	2
Snapchat	7
SportsYou	1
Signal	15
Skype	9
Slack	55
StreamYard	3

TeamSnap	2
TeamSpeak	1
Viber	2
Webex	14
WhatsApp	40
Zoom	65
Other	15
Discord	10
Reddit	3

Q9_30_TEXT - Other - Text

Other - Text

Discord, Reddit

LINE, IG

JackTrip (It's an app for making music at a distance)

Discord

Line (Thailand), Marco Polo, Telegram

Discord, Element

WeChat, Instagram

Telegram

Teams, Loom

Discord

discord

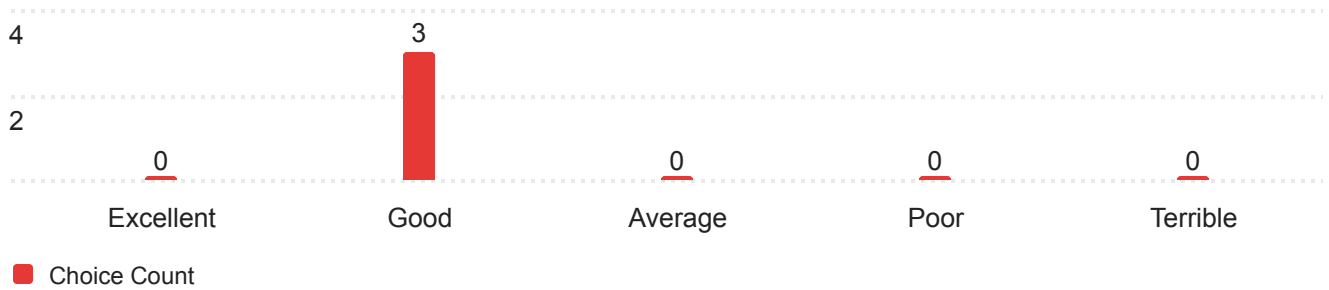
Discord

Instagram

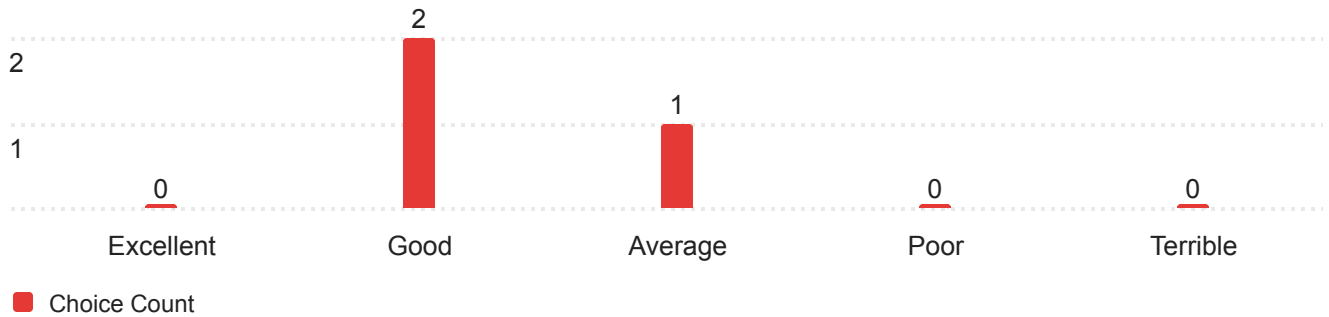
Discord

Discord

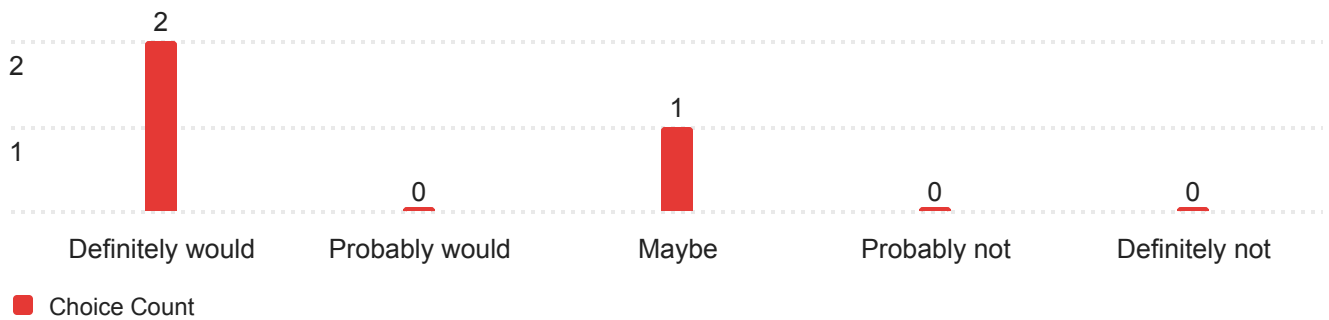
1_Q10 - Around.co - How would you rate the user interface of [Field-1]?



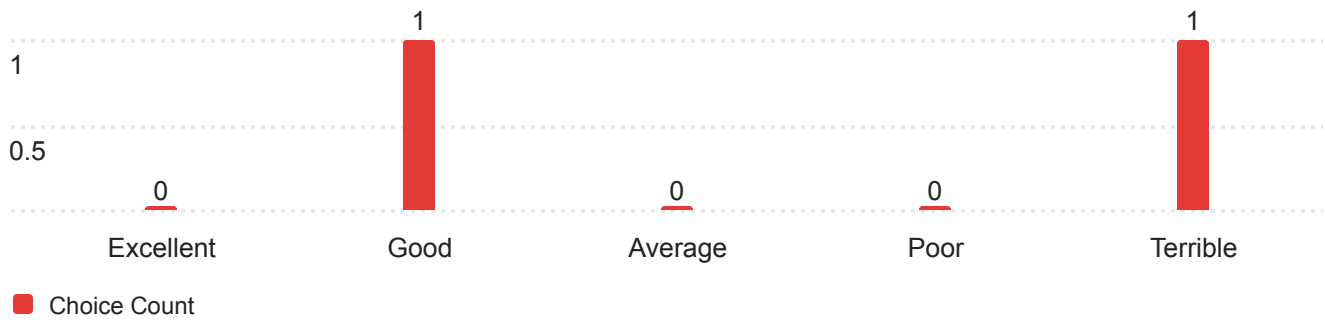
1_Q11 - Around.co - How would you rate the reliability of [Field-1]?



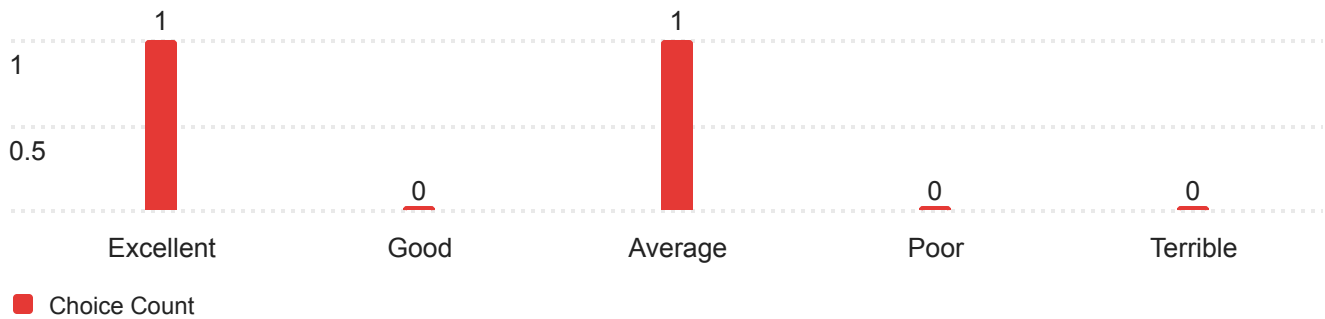
1_Q12 - Around.co - Would you recommend using [Field-1] to others?



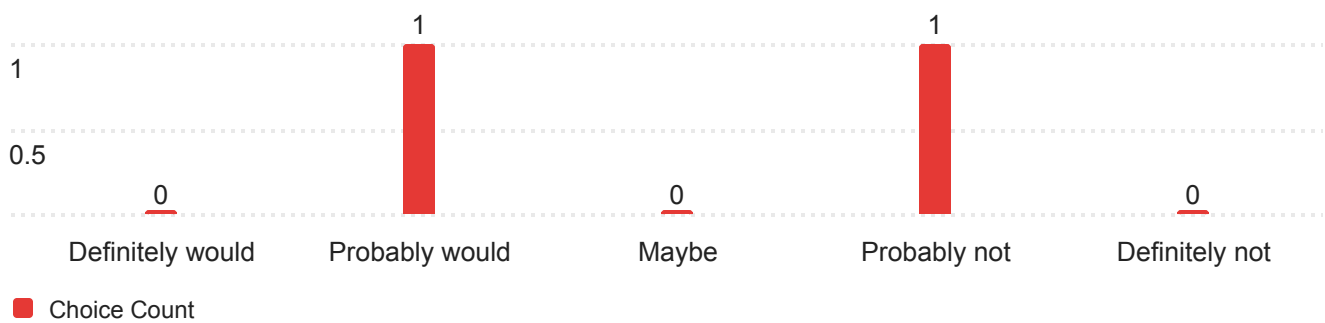
4_Q10 - ClickUp - How would you rate the user interface of [Field-1]?



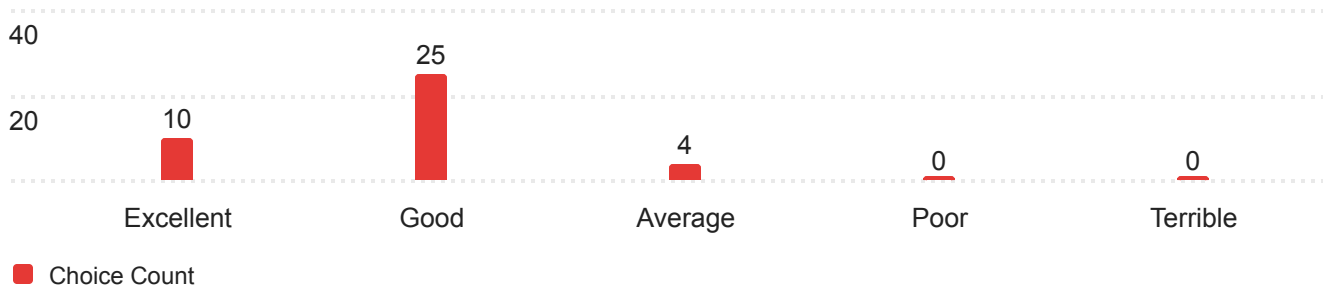
4_Q11 - ClickUp - How would you rate the reliability of [Field-1]?



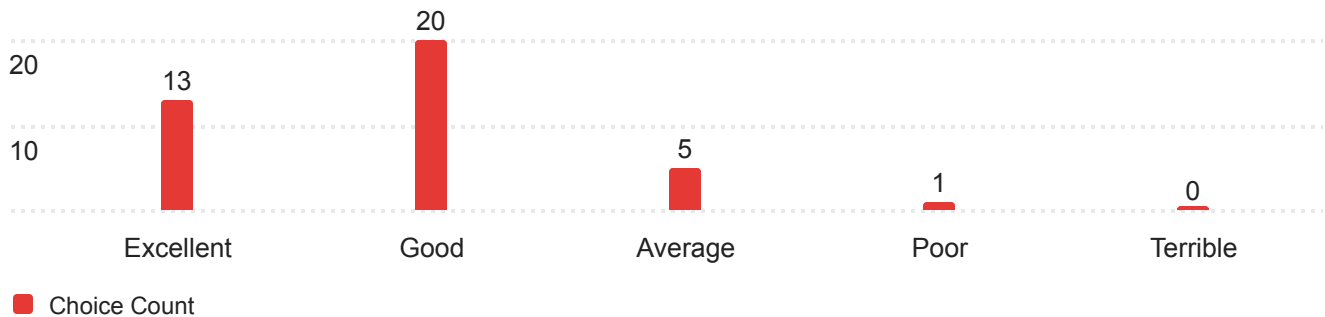
4_Q12 - ClickUp - Would you recommend using [Field-1] to others?



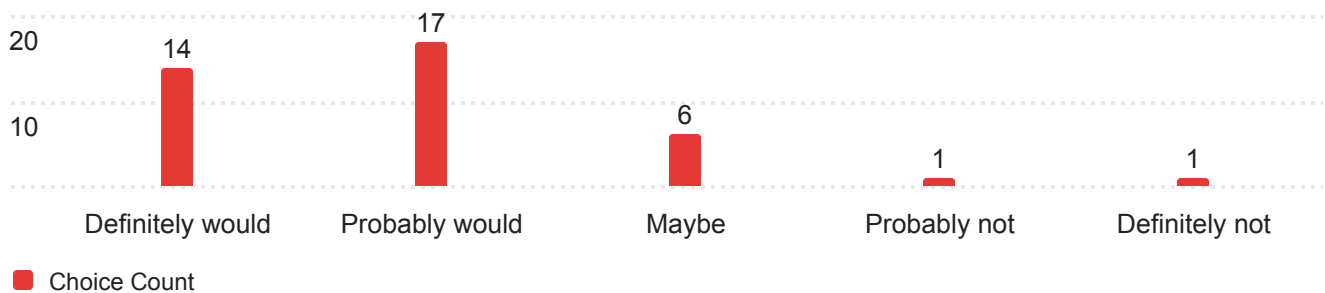
5_Q10 - FaceTime - How would you rate the user interface of [Field-1]?



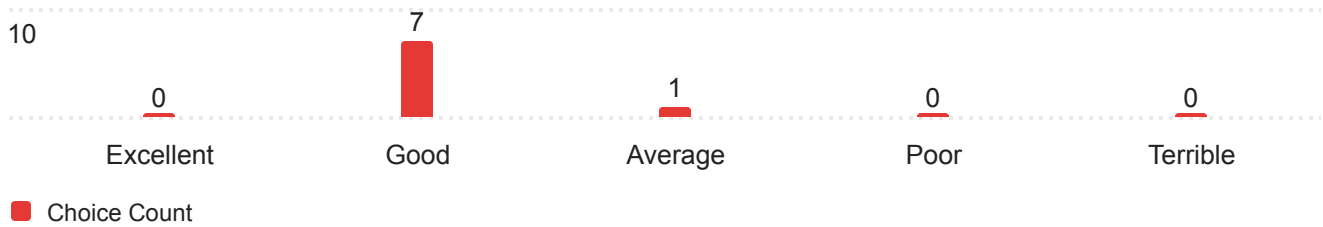
5_Q11 - FaceTime - How would you rate the reliability of [Field-1]?



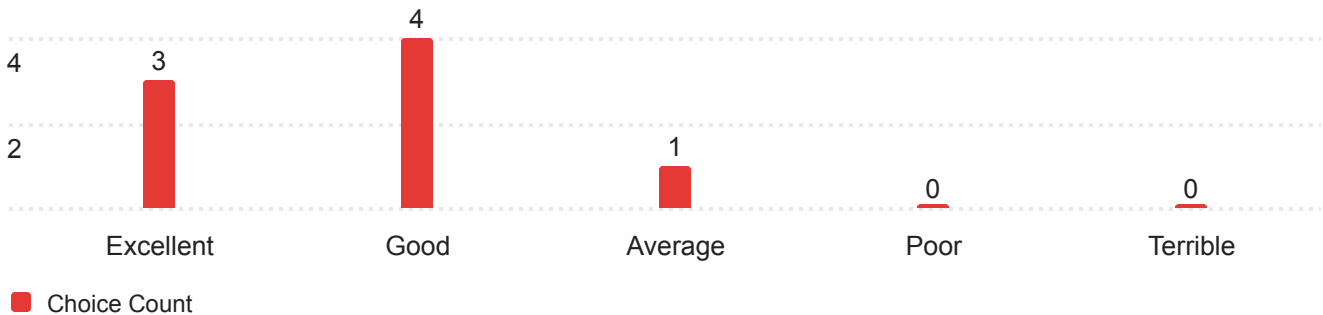
5_Q12 - FaceTime - Would you recommend using [Field-1] to others?



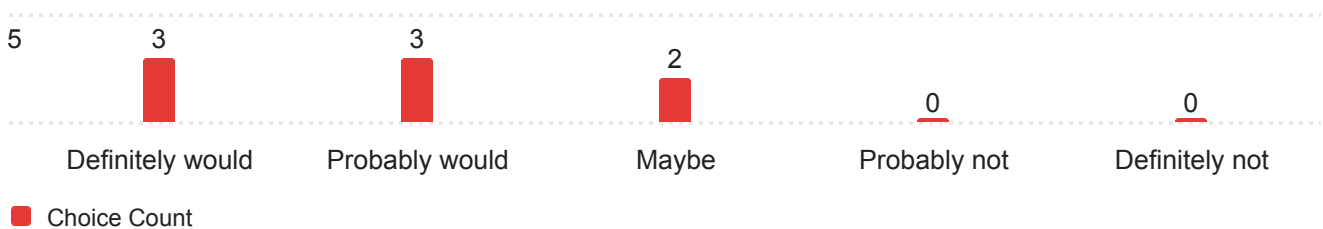
6_Q10 - Figma Huddle - How would you rate the user interface of [Field-1]?



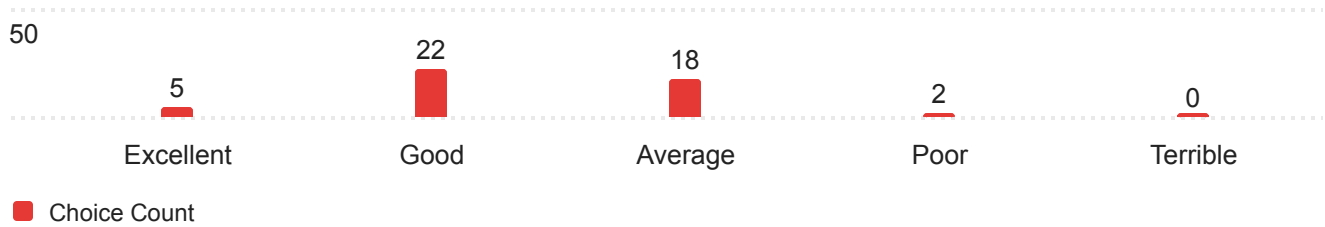
6_Q11 - Figma Huddle - How would you rate the reliability of [Field-1]?



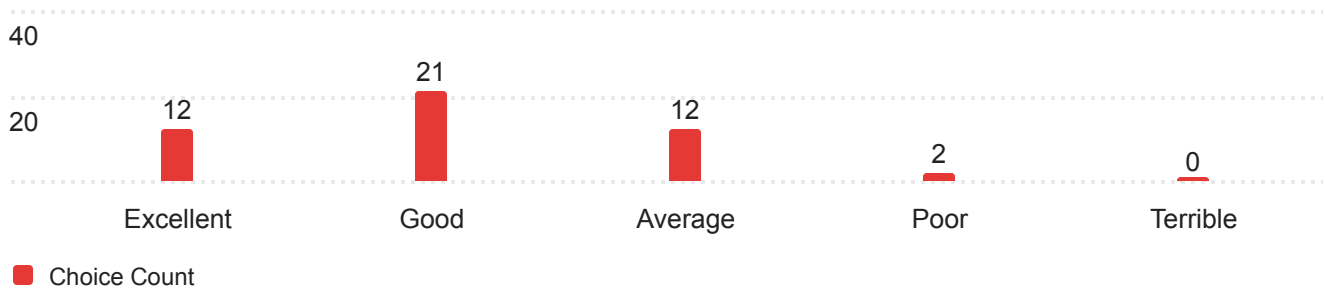
6_Q12 - Figma Huddle - Would you recommend using [Field-1] to others?



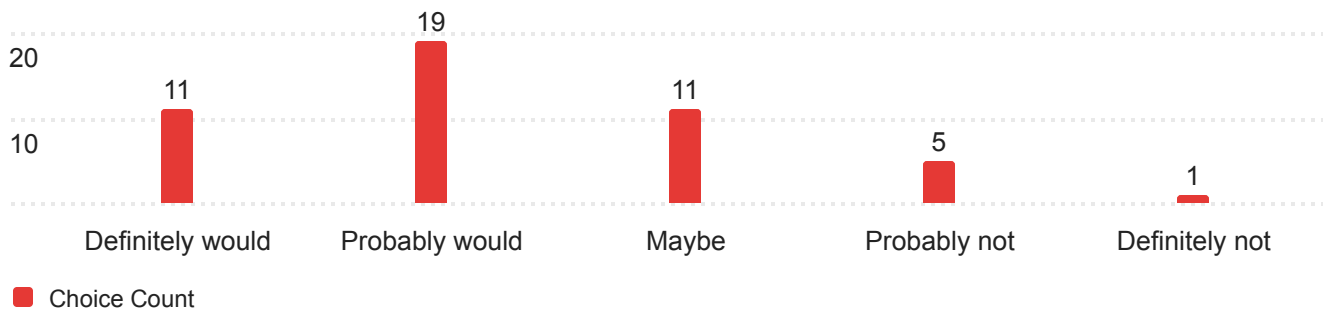
7_Q10 - Google Meet - How would you rate the user interface of [Field-1]?



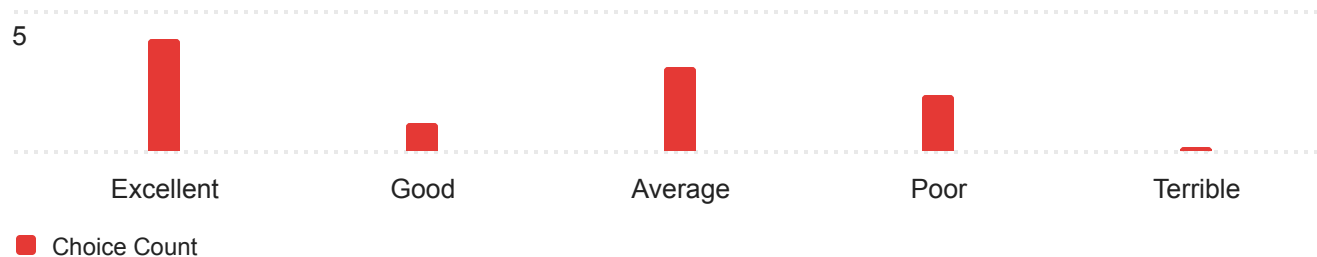
7_Q11 - Google Meet - How would you rate the reliability of [Field-1]?



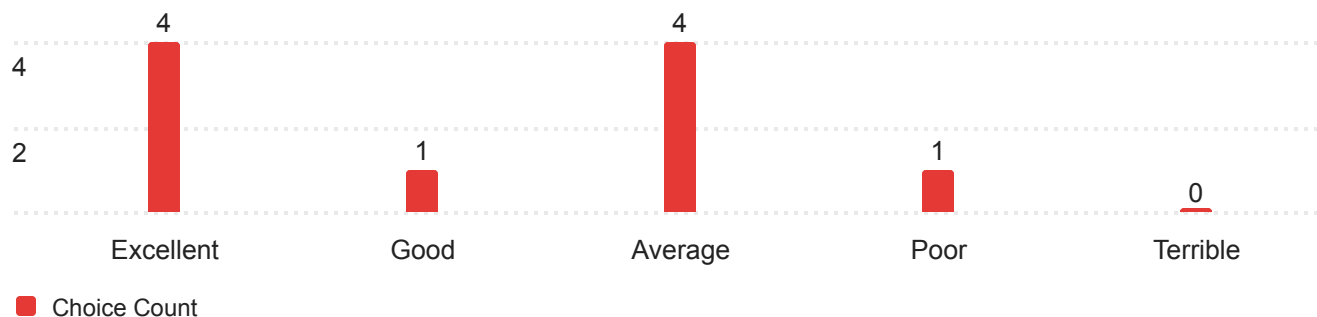
7_Q12 - Google Meet - Would you recommend using [Field-1] to others?



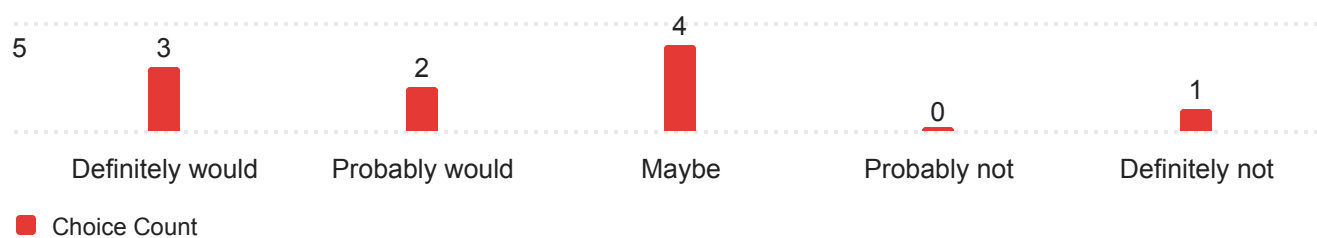
8_Q10 - Google Voice - How would you rate the user interface of [Field-1]?



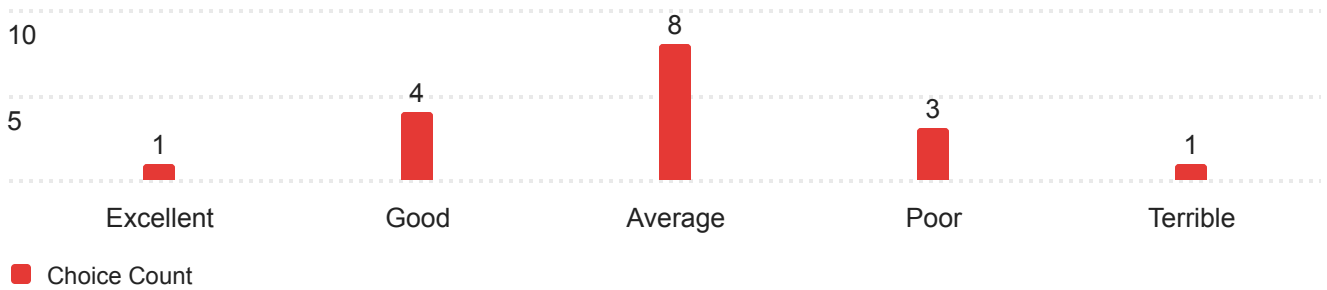
8_Q11 - Google Voice - How would you rate the reliability of [Field-1]?



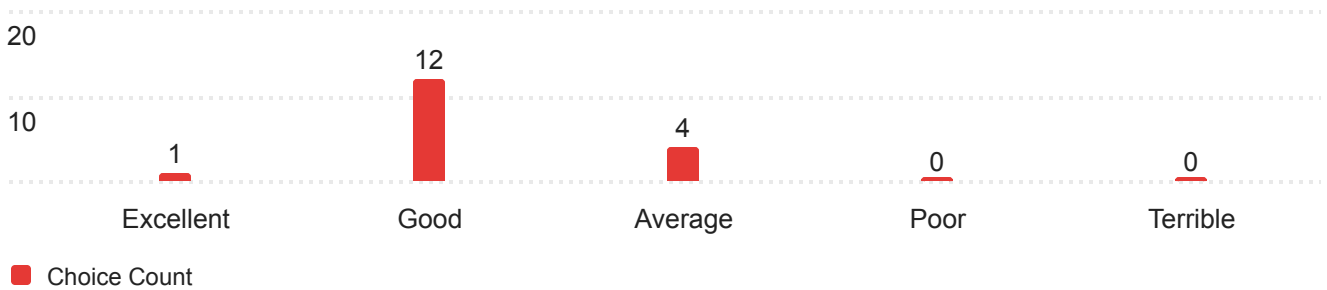
8_Q12 - Google Voice - Would you recommend using [Field-1] to others?



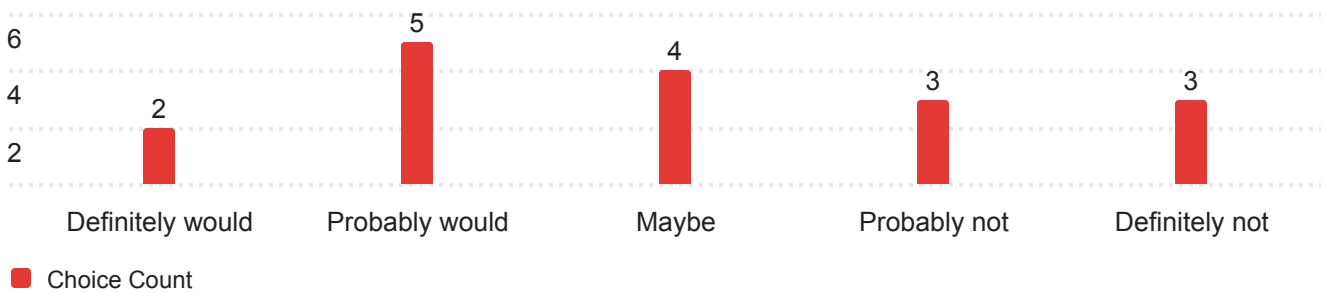
9_Q10 - GroupMe - How would you rate the user interface of [Field-1]?



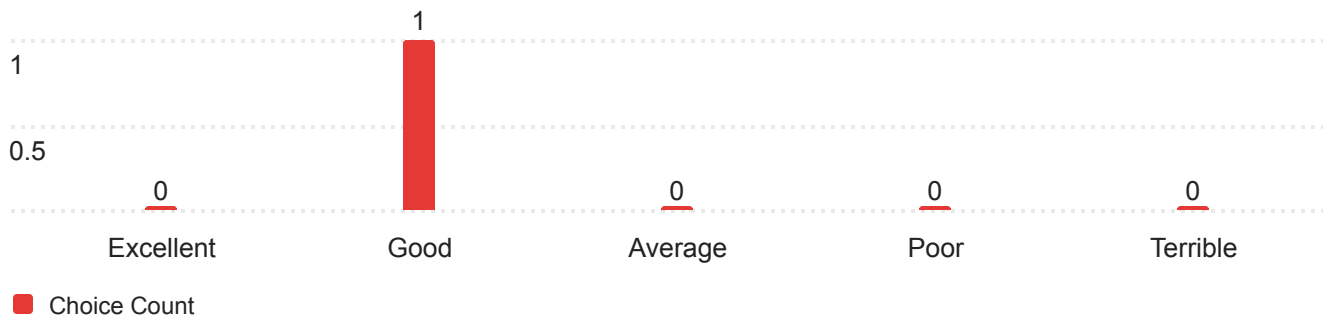
9_Q11 - GroupMe - How would you rate the reliability of [Field-1]?



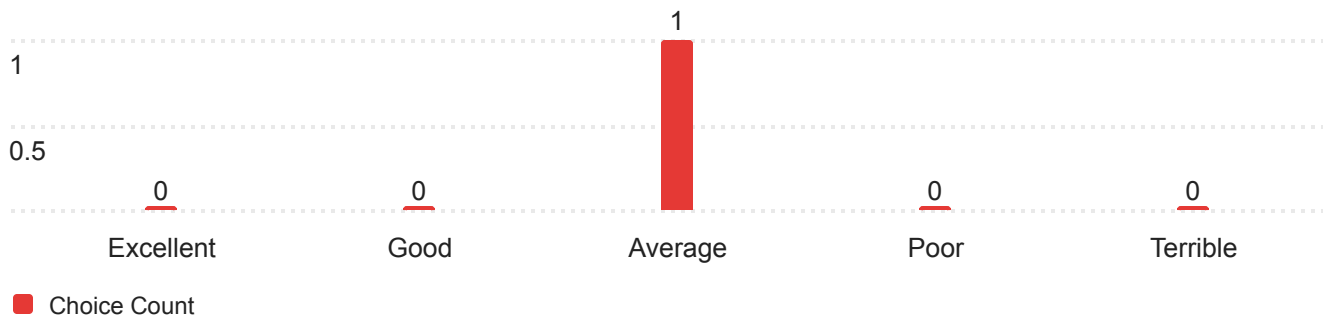
9_Q12 - GroupMe - Would you recommend using [Field-1] to others?



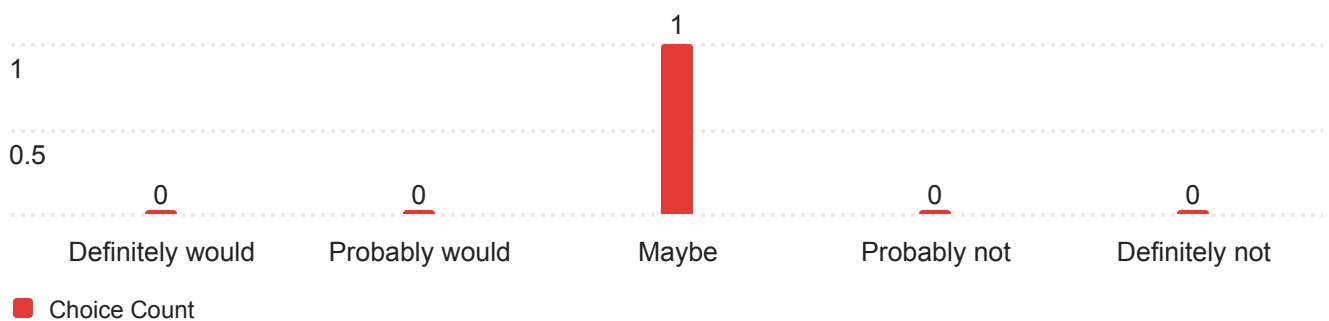
10_Q10 - Jitsi Meet - How would you rate the user interface of [Field-1]?



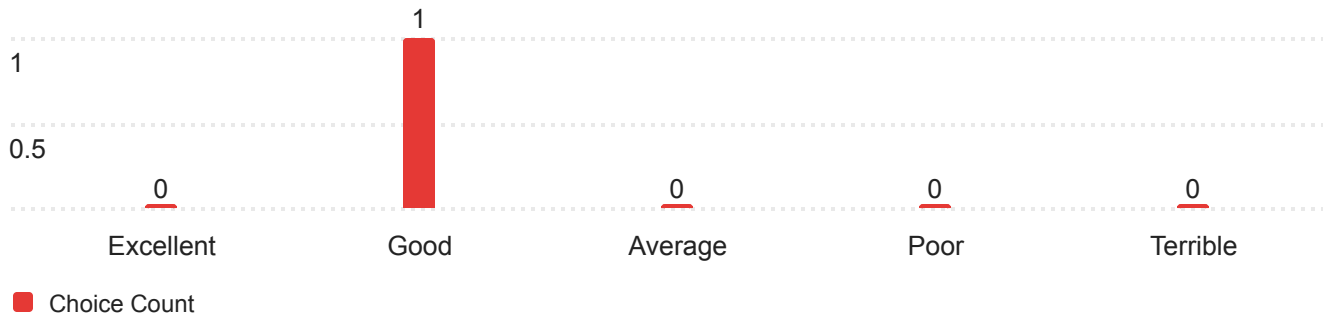
10_Q11 - Jitsi Meet - How would you rate the reliability of [Field-1]?



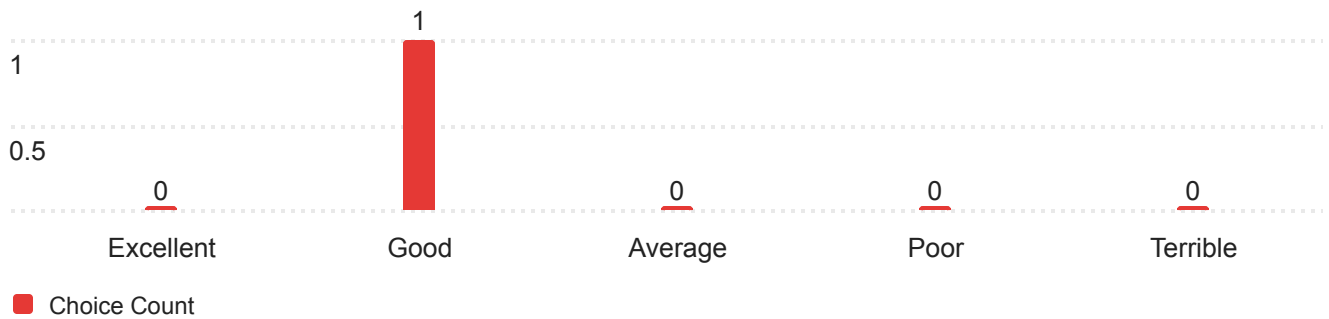
10_Q12 - Jitsi Meet - Would you recommend using [Field-1] to others?



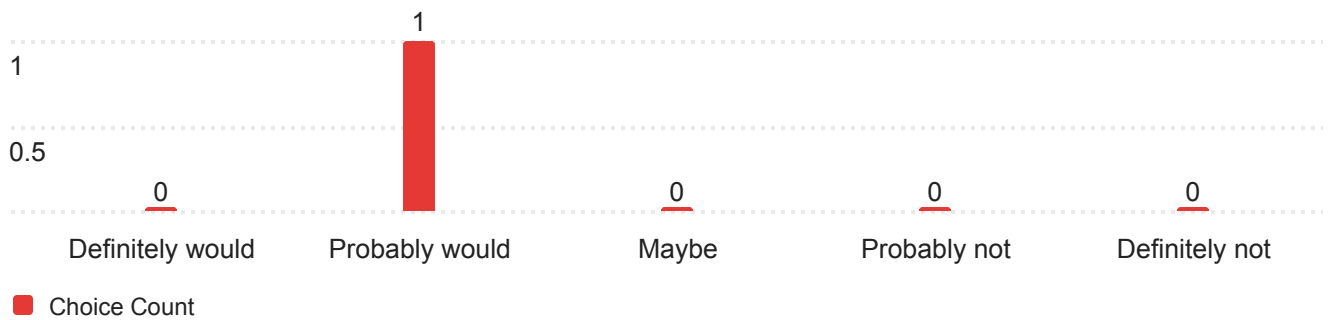
11_Q10 - Luma - How would you rate the user interface of [Field-1]?



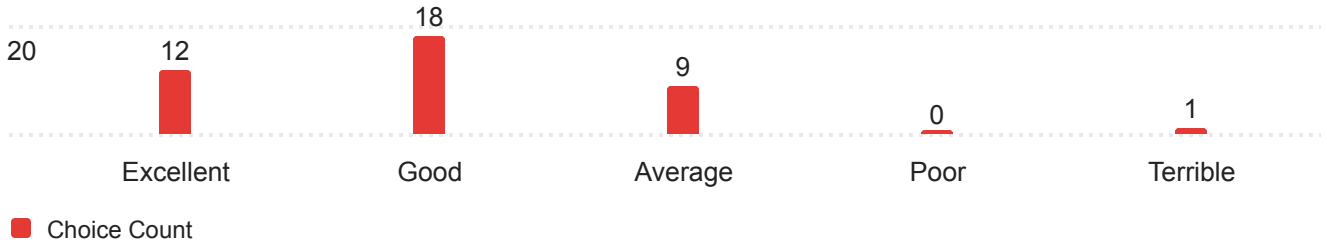
11_Q11 - Luma - How would you rate the reliability of [Field-1]?



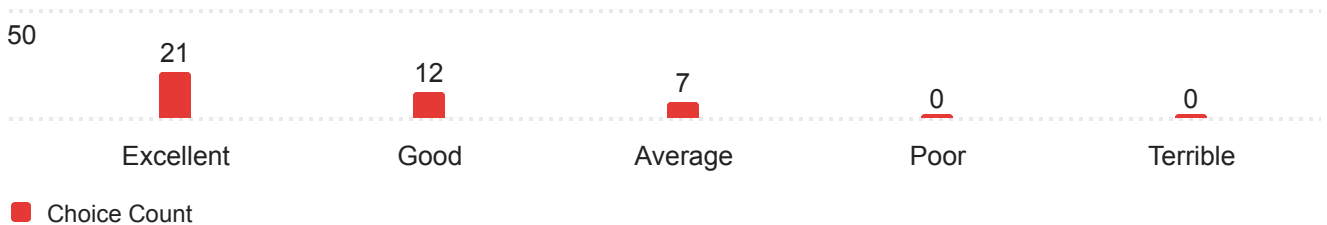
11_Q12 - Luma - Would you recommend using [Field-1] to others?



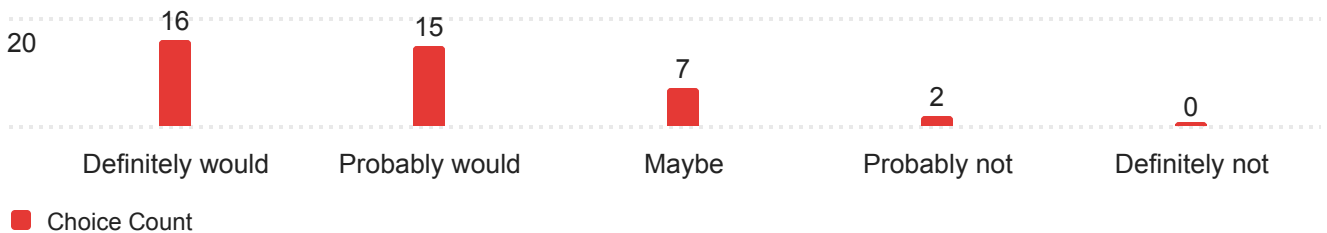
12_Q10 - Messages (Apple) - How would you rate the user interface of [Field-1]?



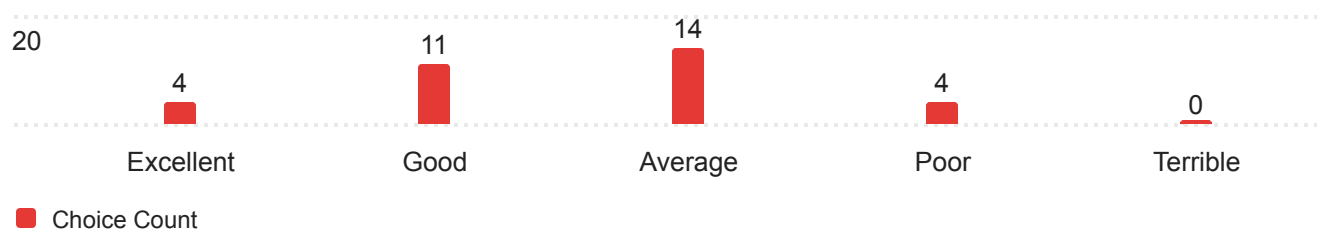
12_Q11 - Messages (Apple) - How would you rate the reliability of [Field-1]?



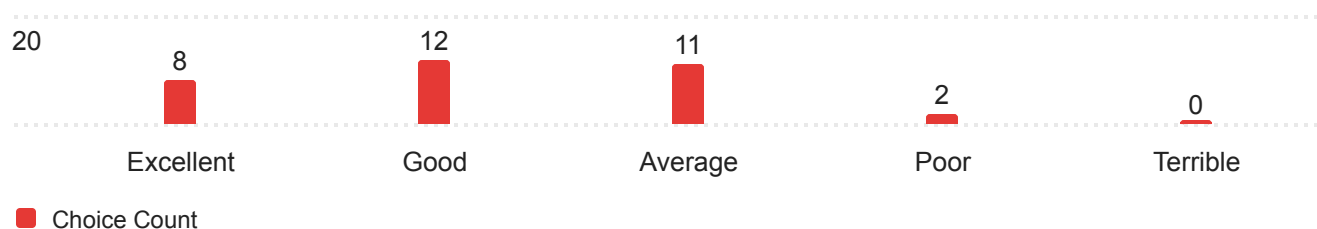
12_Q12 - Messages (Apple) - Would you recommend using [Field-1] to others?



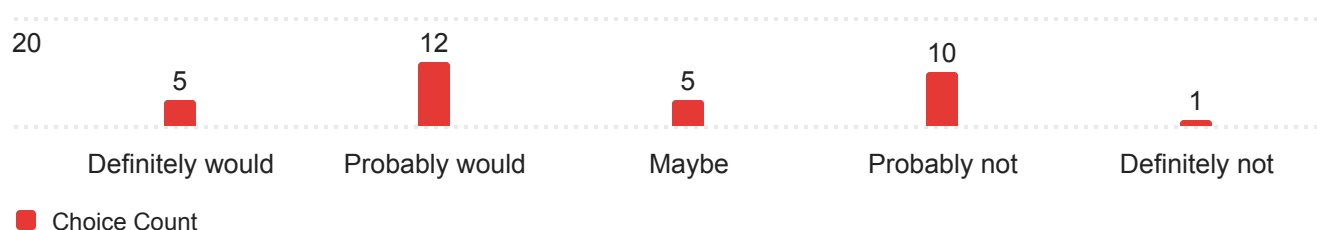
13_Q10 - Messenger (Meta) - How would you rate the user interface of [Field-1]?



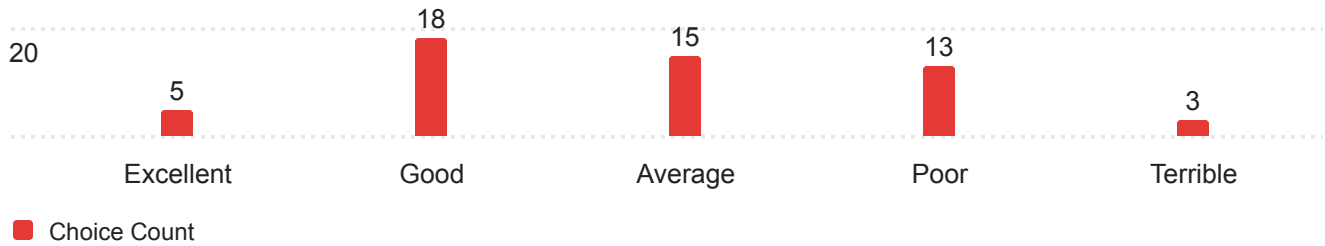
13_Q11 - Messenger (Meta) - How would you rate the reliability of [Field-1]?



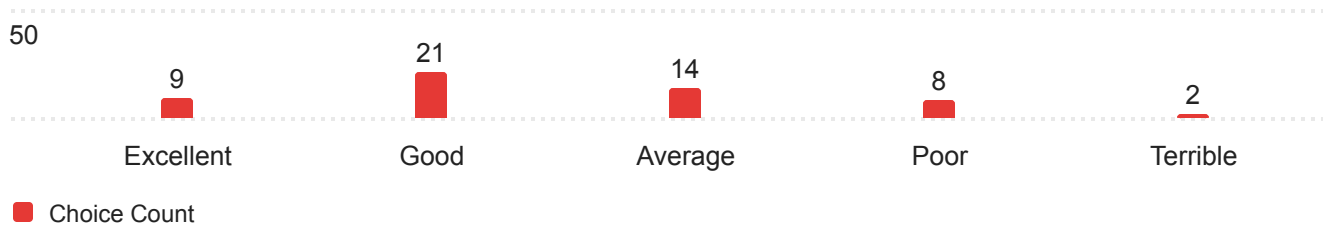
13_Q12 - Messenger (Meta) - Would you recommend using [Field-1] to others?



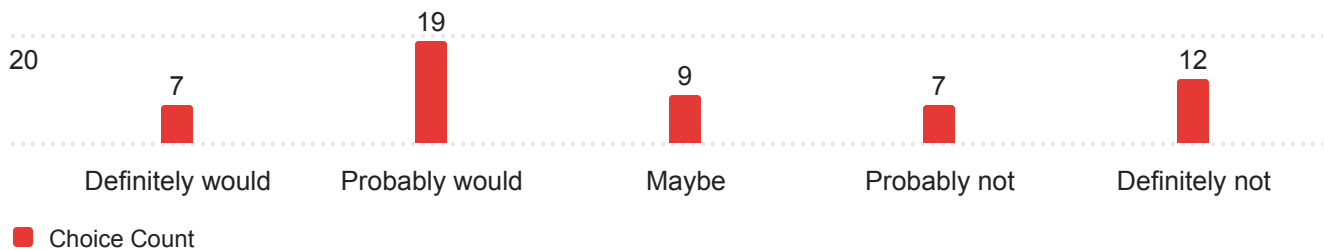
14_Q10 - Teams (Microsoft) - How would you rate the user interface of [Field-1]?



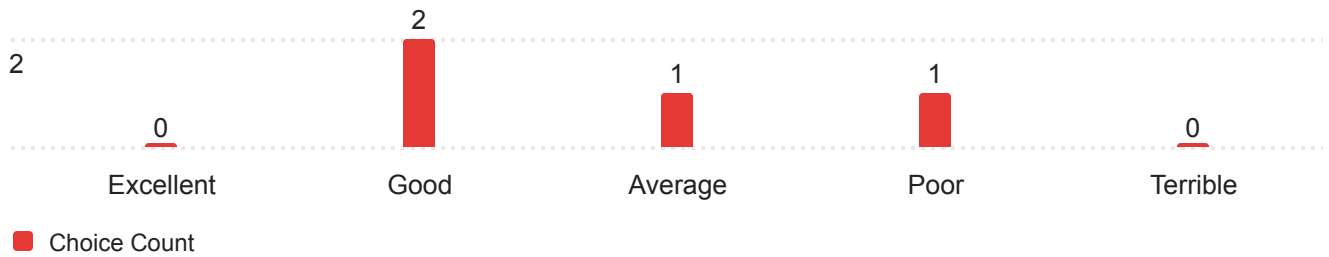
14_Q11 - Teams (Microsoft) - How would you rate the reliability of [Field-1]?



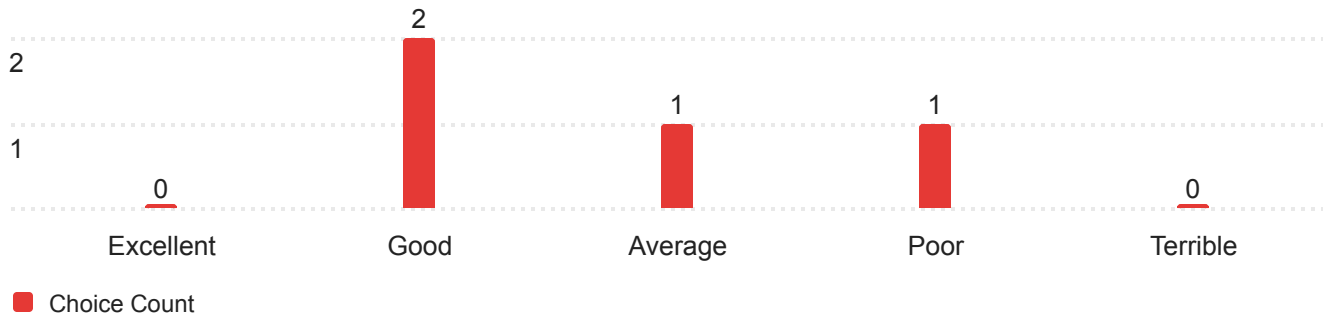
14_Q12 - Teams (Microsoft) - Would you recommend using [Field-1] to others?



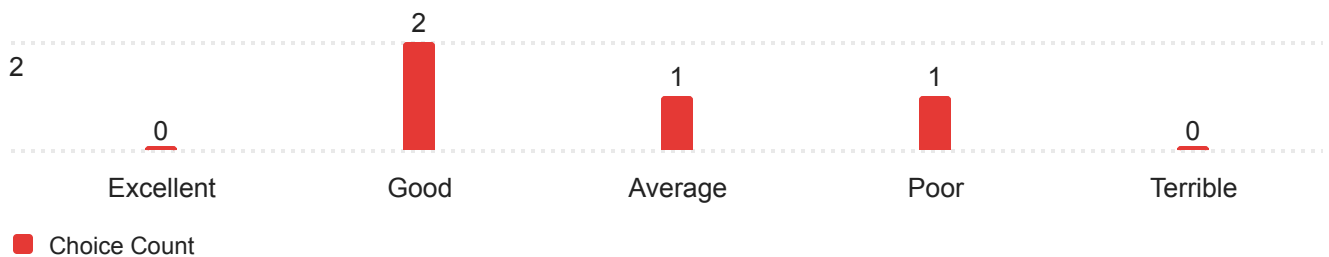
15_Q10 - Oculus Quest - How would you rate the user interface of [Field-1]?



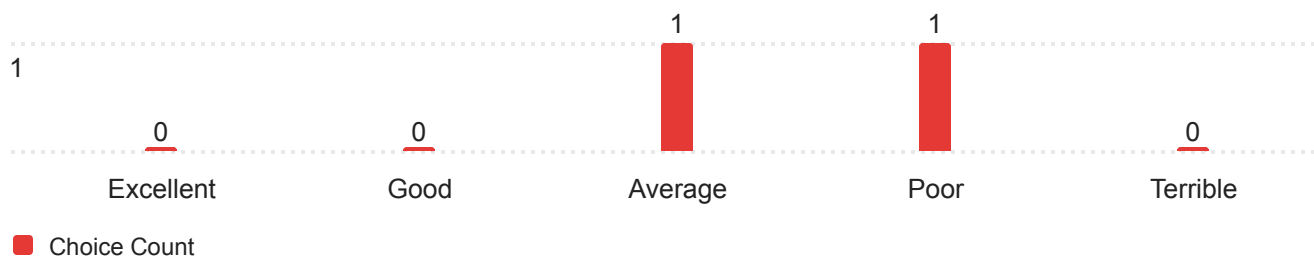
15_Q11 - Oculus Quest - How would you rate the reliability of [Field-1]?



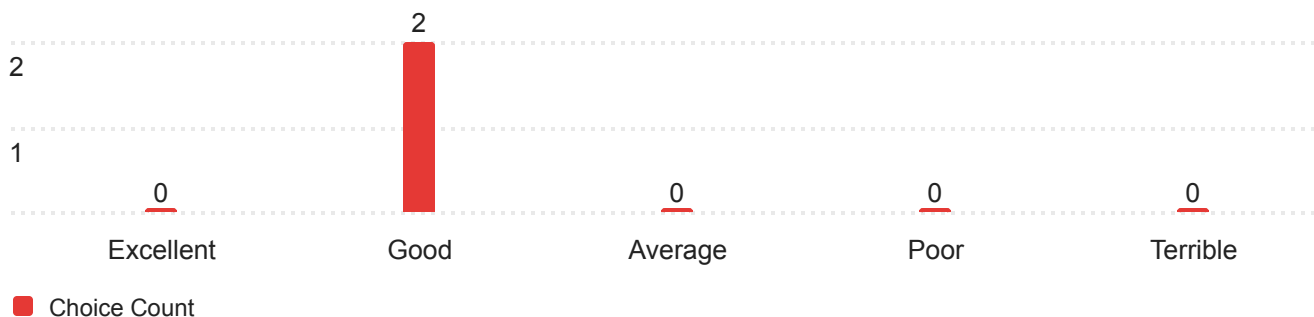
15_Q10 - Oculus Quest - How would you rate the user interface of [Field-1]?



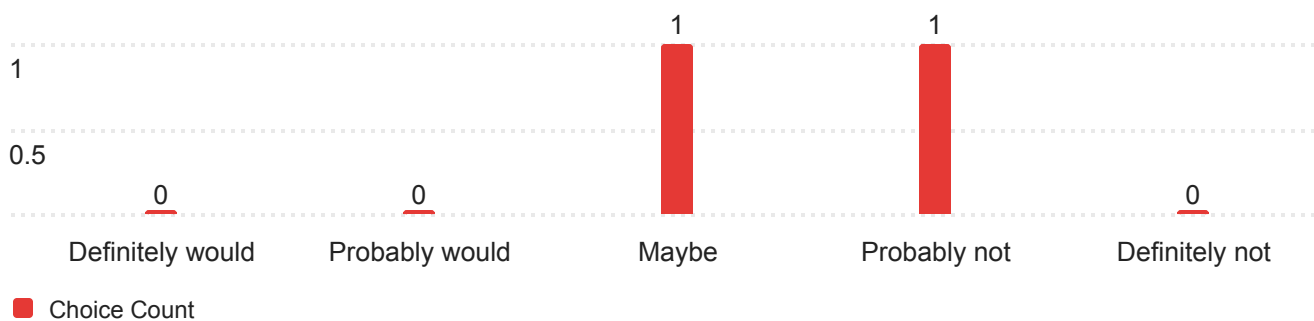
17_Q10 - RingCentral - How would you rate the user interface of [Field-1]?



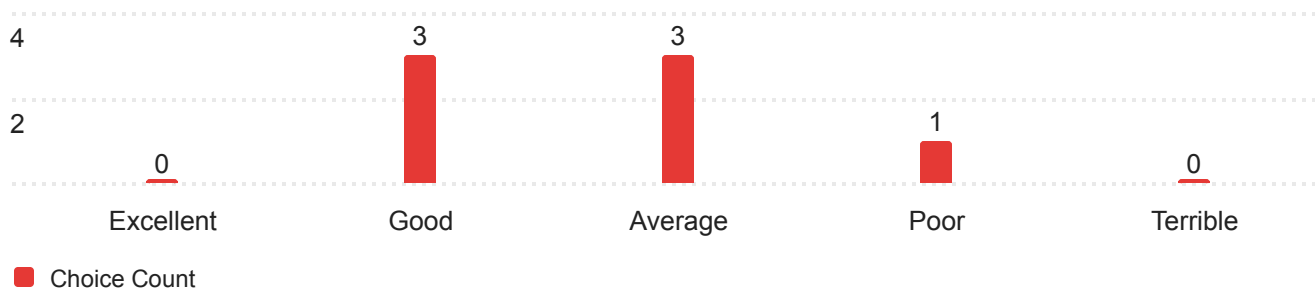
17_Q11 - RingCentral - How would you rate the reliability of [Field-1]?



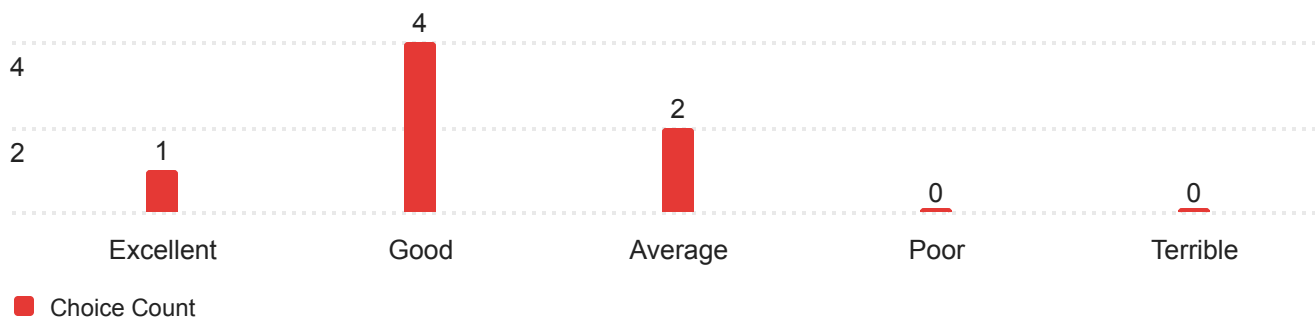
17_Q12 - RingCentral - Would you recommend using [Field-1] to others?



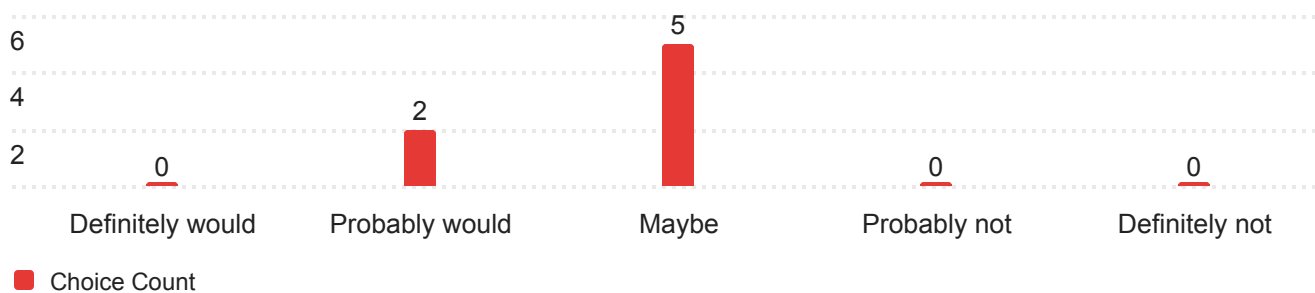
18_Q10 - Snapchat - How would you rate the user interface of [Field-1]?



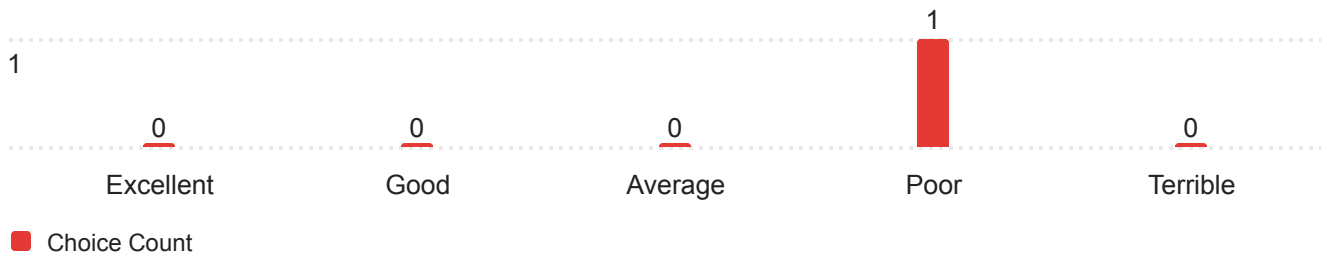
18_Q11 - Snapchat - How would you rate the reliability of [Field-1]?



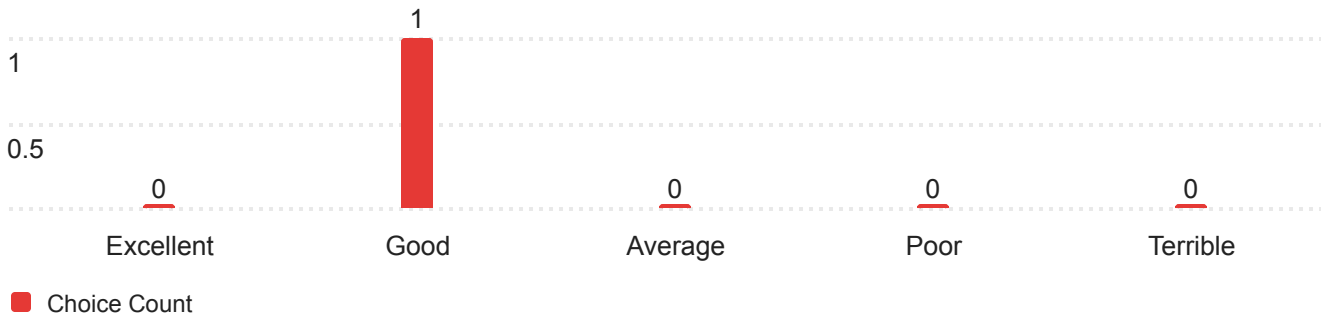
18_Q12 - Snapchat - Would you recommend using [Field-1] to others?



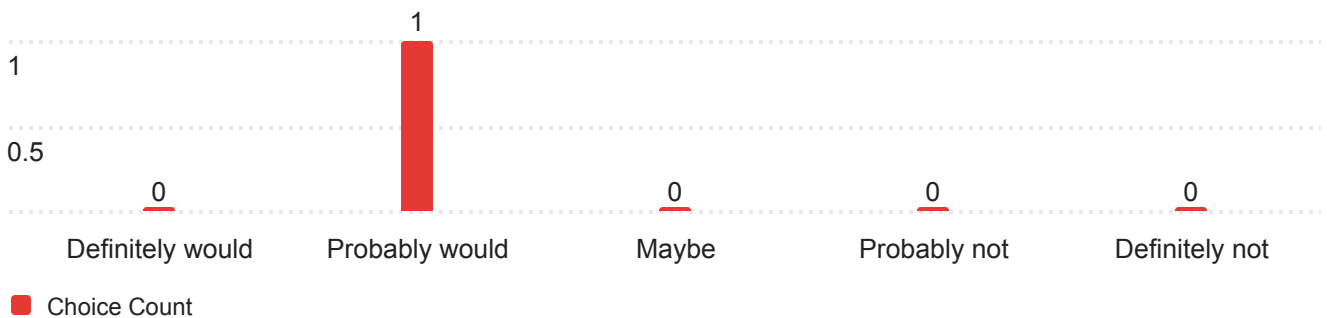
19_Q10 - SportsYou - How would you rate the user interface of [Field-1]?



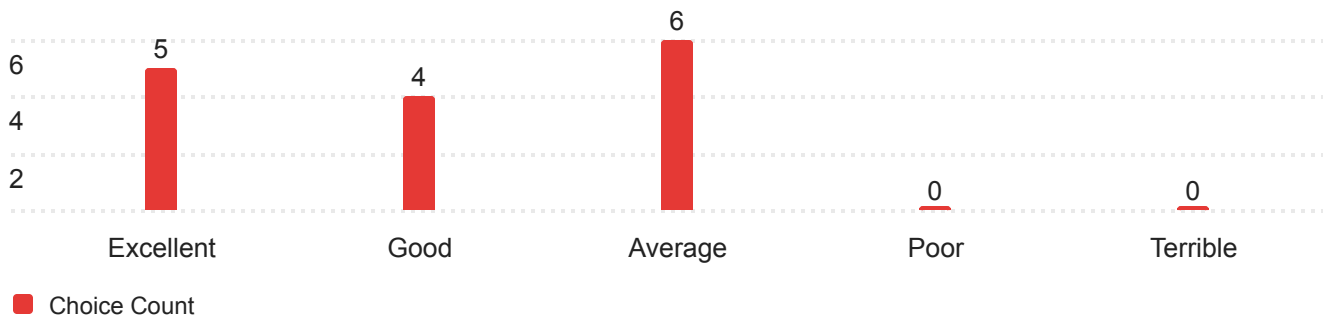
19_Q11 - SportsYou - How would you rate the reliability of [Field-1]?



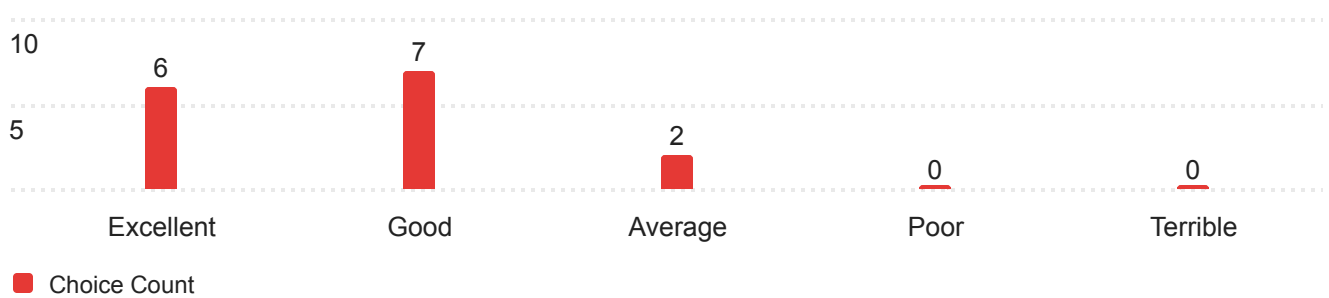
19_Q12 - SportsYou - Would you recommend using [Field-1] to others?



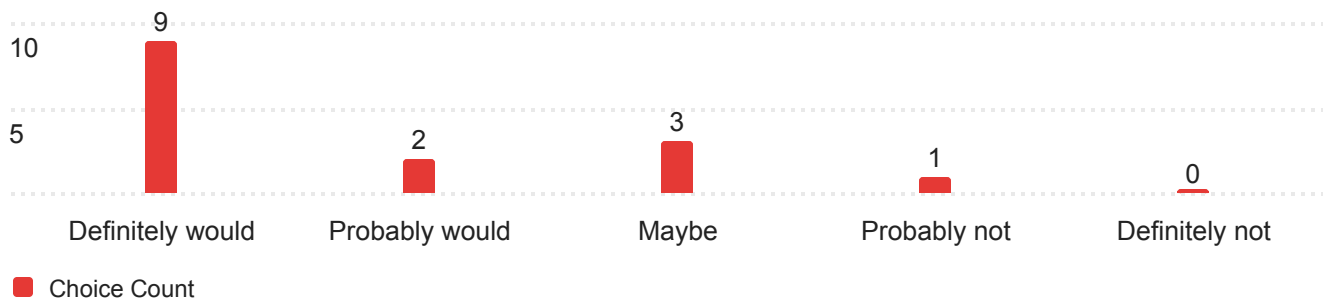
20_Q10 - Signal - How would you rate the user interface of [Field-1]?



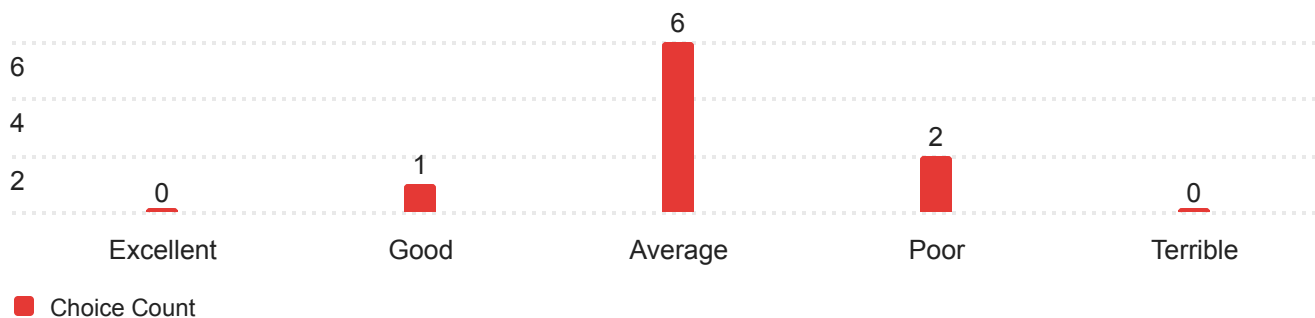
20_Q11 - Signal - How would you rate the reliability of [Field-1]?



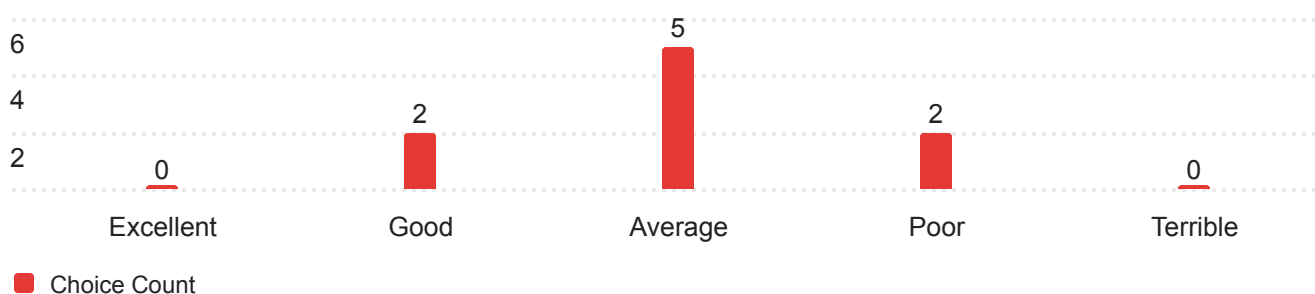
20_Q12 - Signal - Would you recommend using [Field-1] to others?



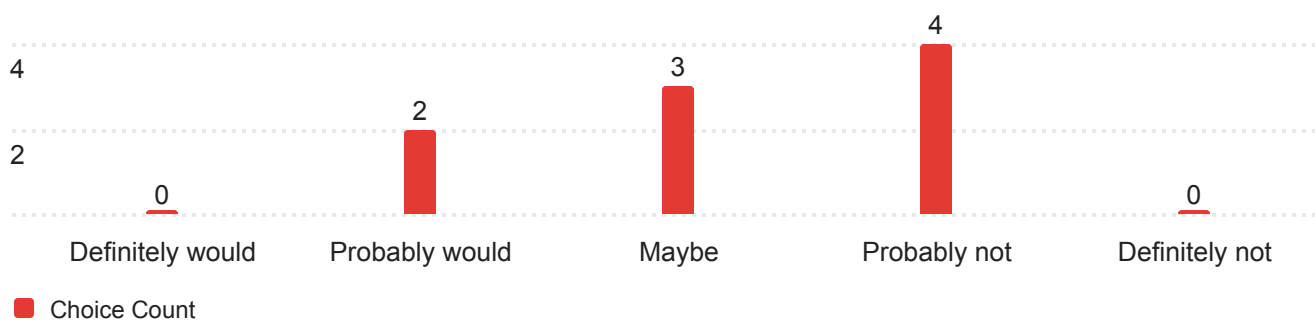
21_Q10 - Skype - How would you rate the user interface of [Field-1]?



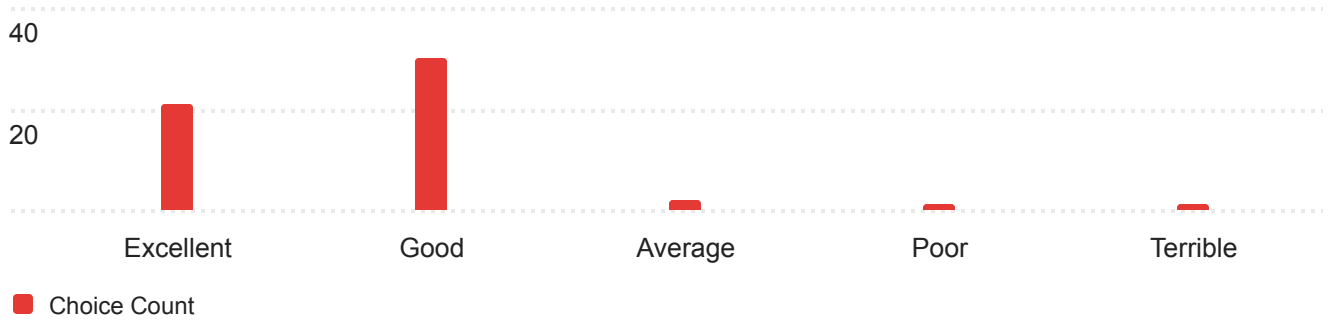
21_Q11 - Skype - How would you rate the reliability of [Field-1]?



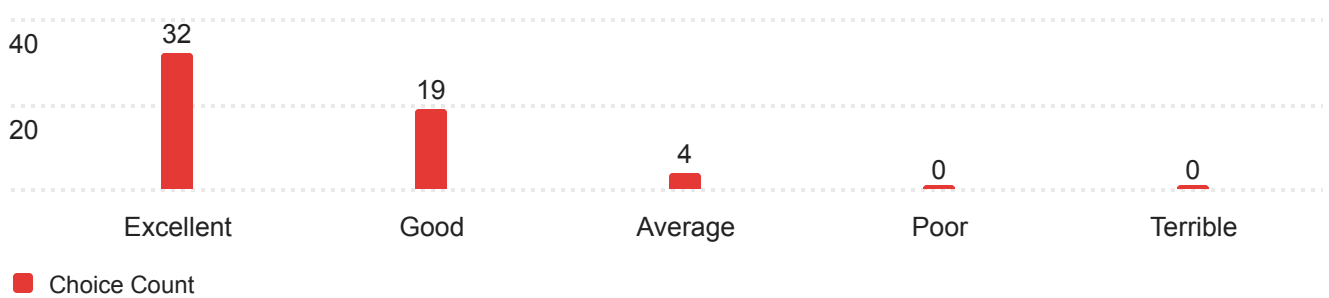
21_Q12 - Skype - Would you recommend using [Field-1] to others?



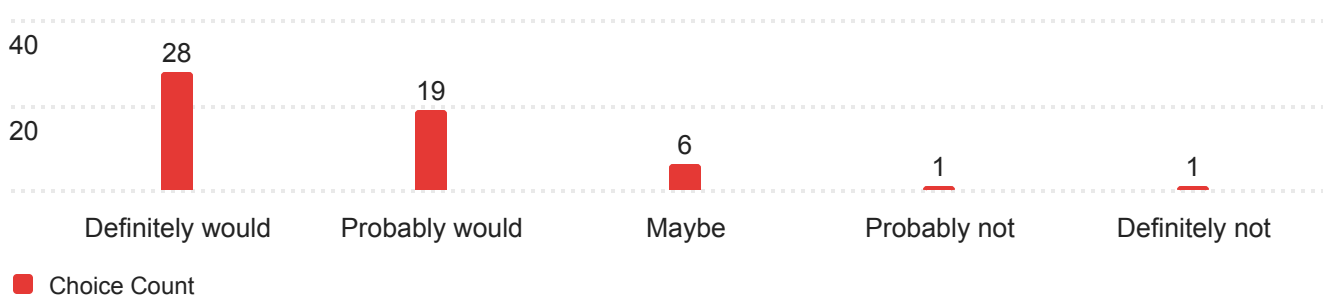
22_Q10 - Slack - How would you rate the user interface of [Field-1]?



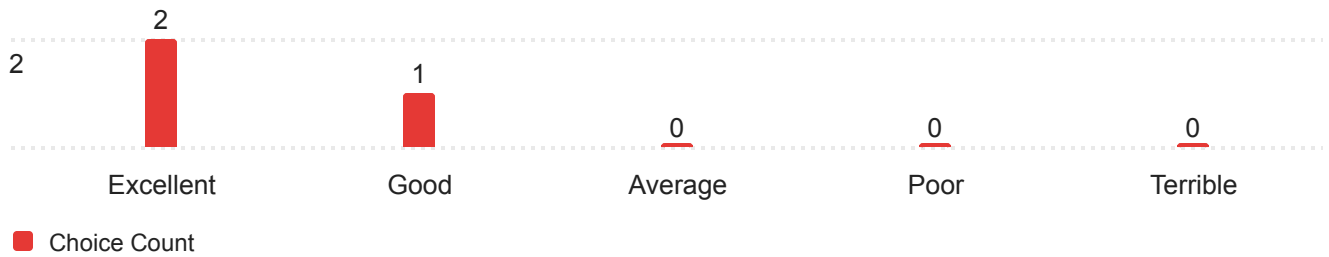
22_Q11 - Slack - How would you rate the reliability of [Field-1]?



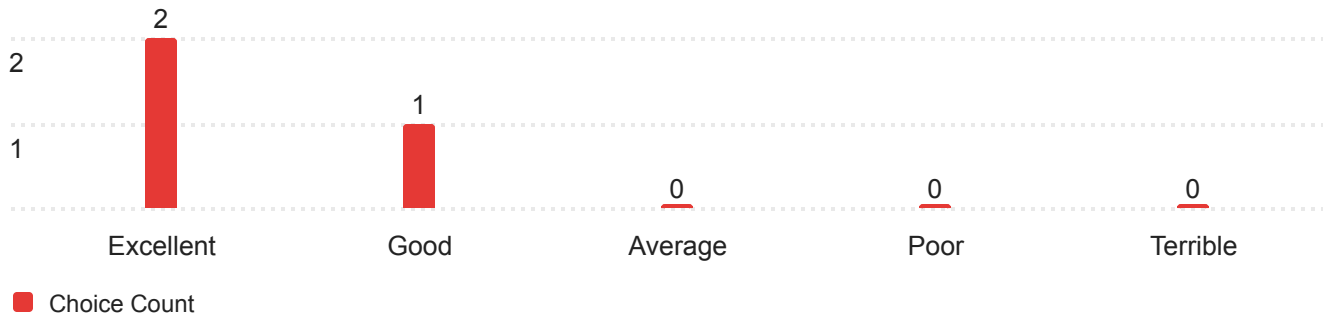
22_Q12 - Slack - Would you recommend using [Field-1] to others?



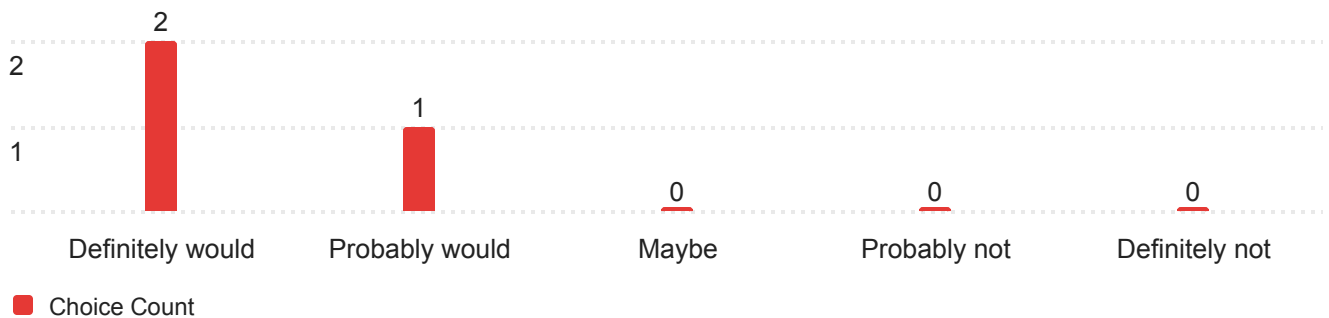
23_Q10 - StreamYard - How would you rate the user interface of [Field-1]?



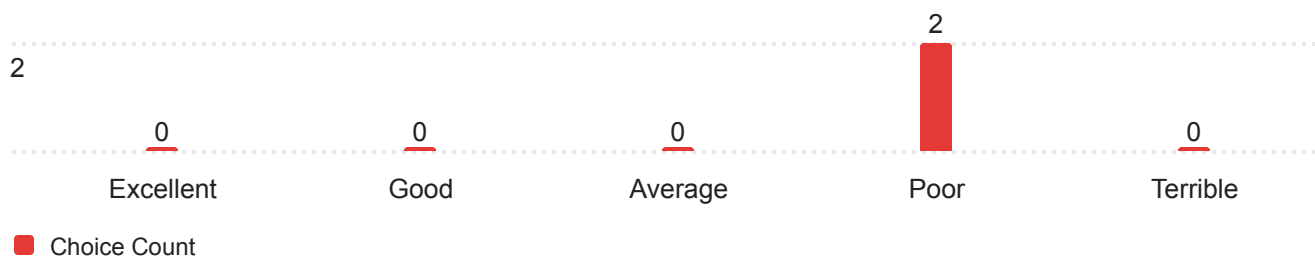
23_Q11 - StreamYard - How would you rate the reliability of [Field-1]?



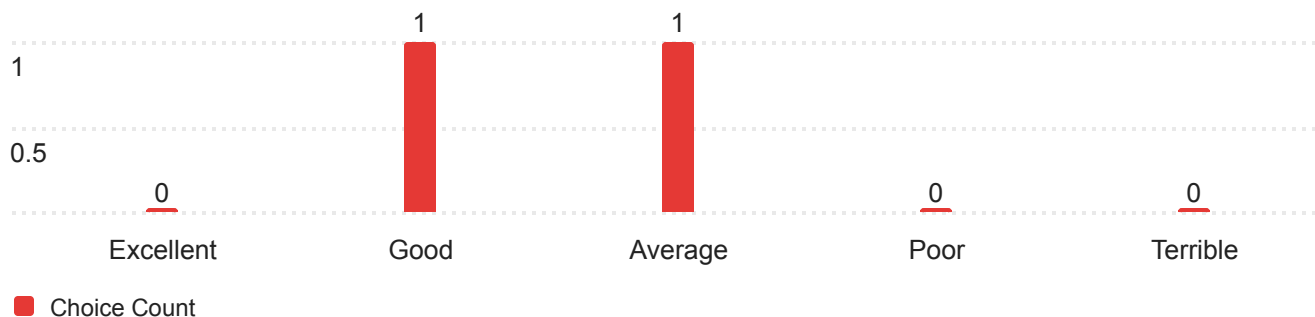
23_Q12 - StreamYard - Would you recommend using [Field-1] to others?



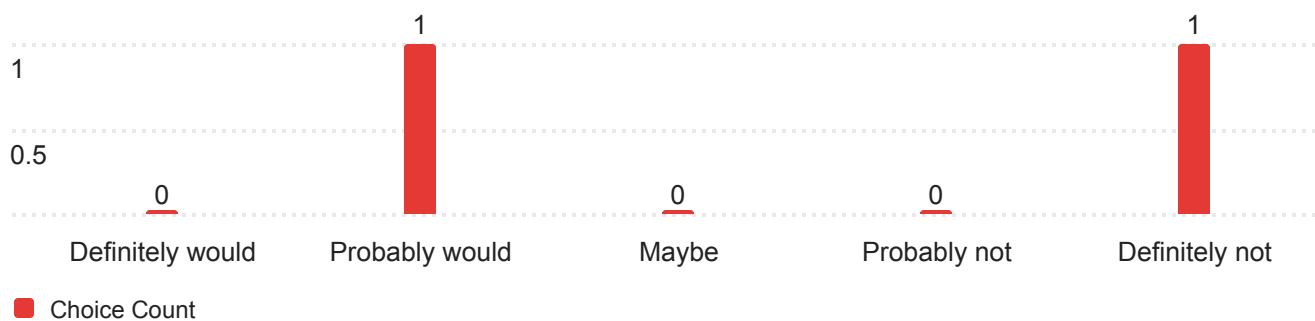
24_Q10 - TeamSnap - How would you rate the user interface of [Field-1]?



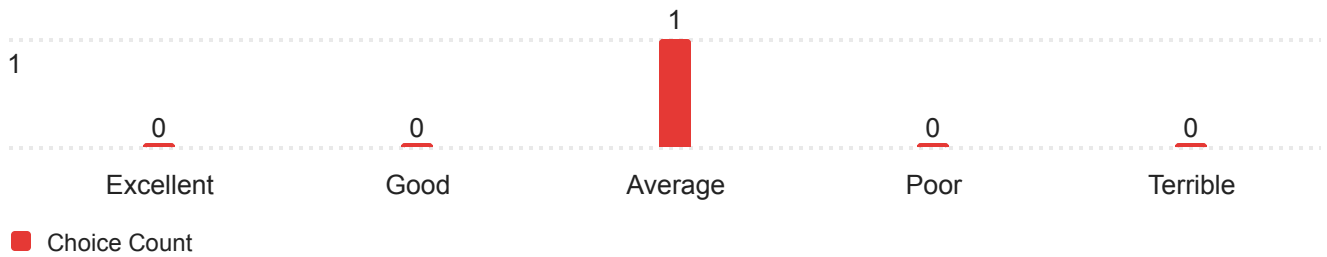
24_Q11 - TeamSnap - How would you rate the reliability of [Field-1]?



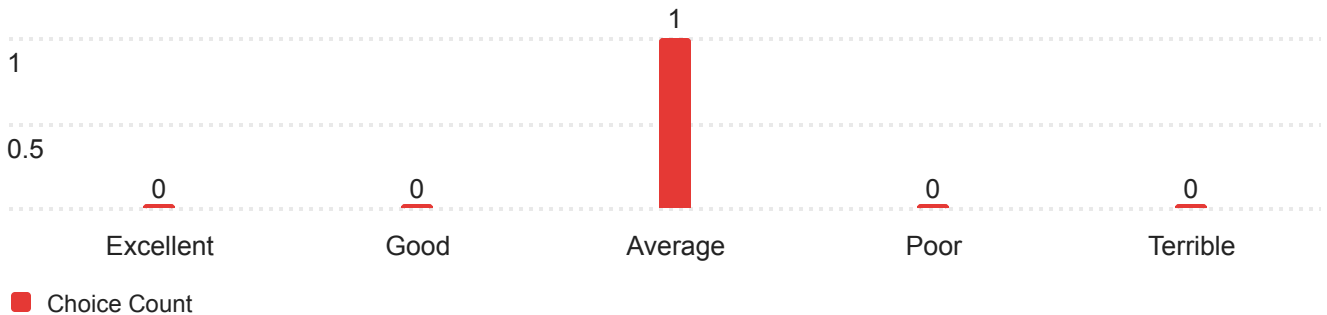
24_Q12 - TeamSnap - Would you recommend using [Field-1] to others?



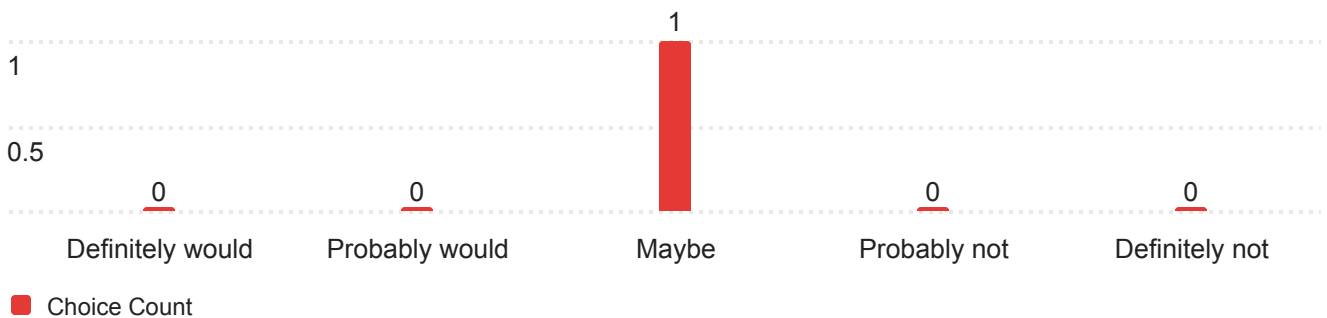
25_Q10 - TeamSpeak - How would you rate the user interface of [Field-1]?



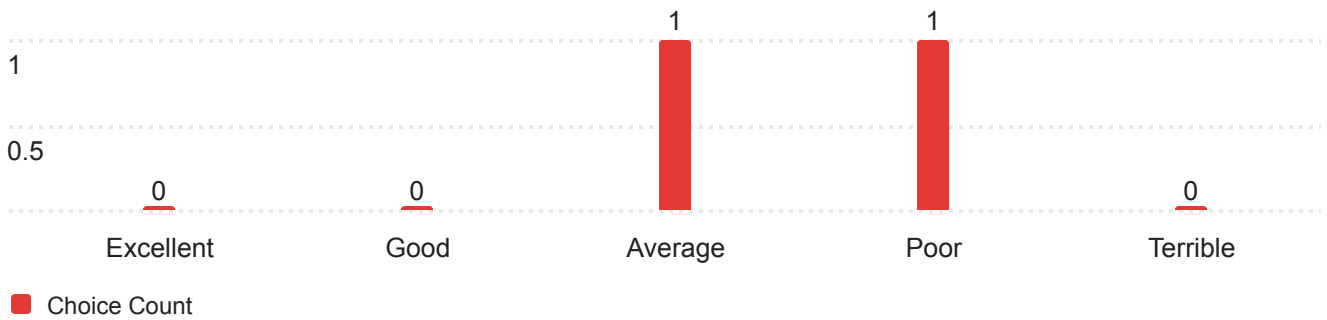
25_Q11 - TeamSpeak - How would you rate the reliability of [Field-1]?



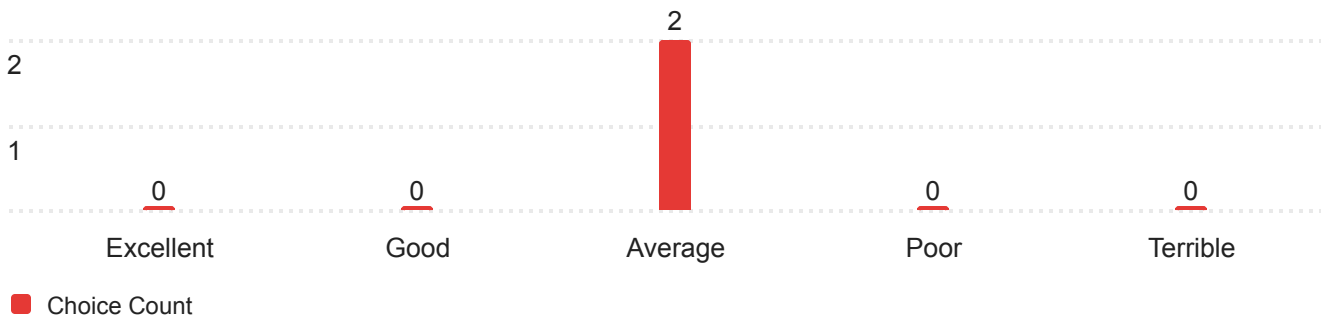
25_Q12 - TeamSpeak - Would you recommend using [Field-1] to others?



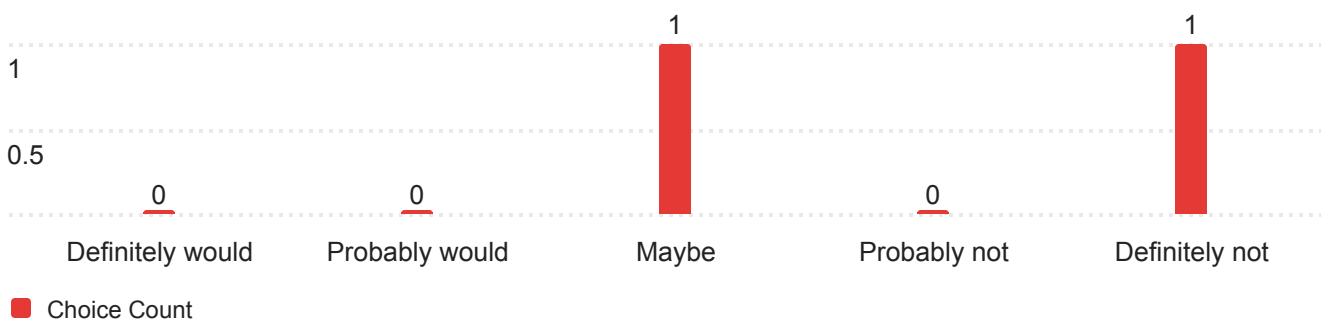
26_Q10 - Viber - How would you rate the user interface of [Field-1]?



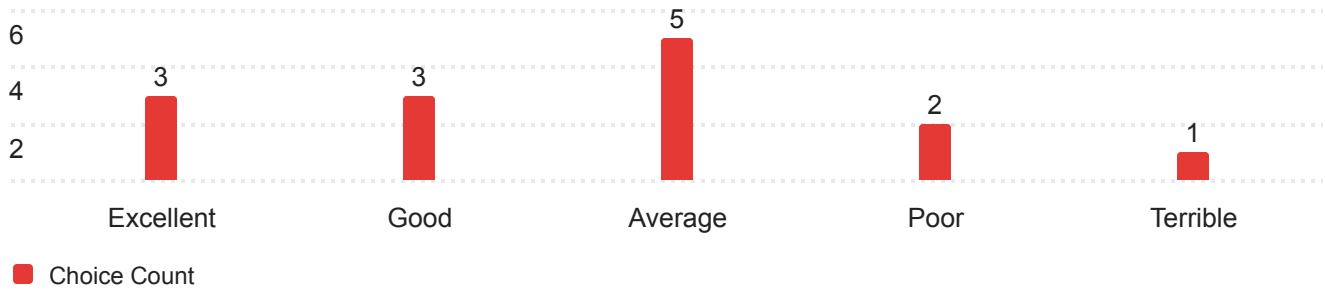
26_Q11 - Viber - How would you rate the reliability of [Field-1]?



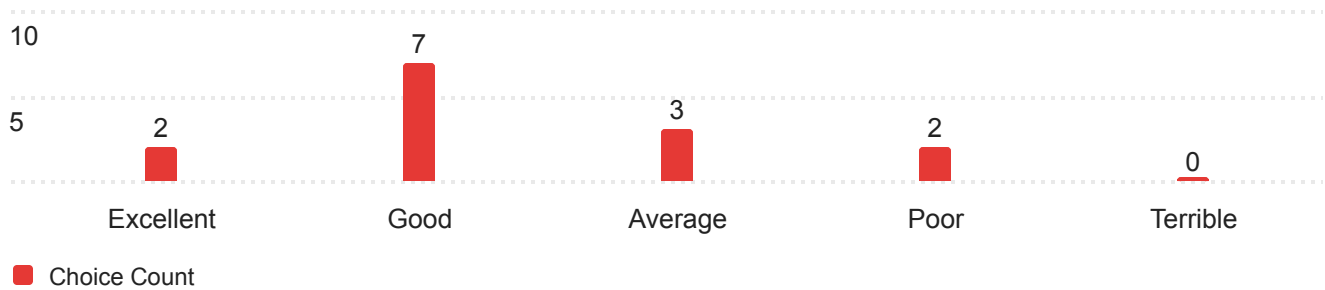
26_Q12 - Viber - Would you recommend using [Field-1] to others?



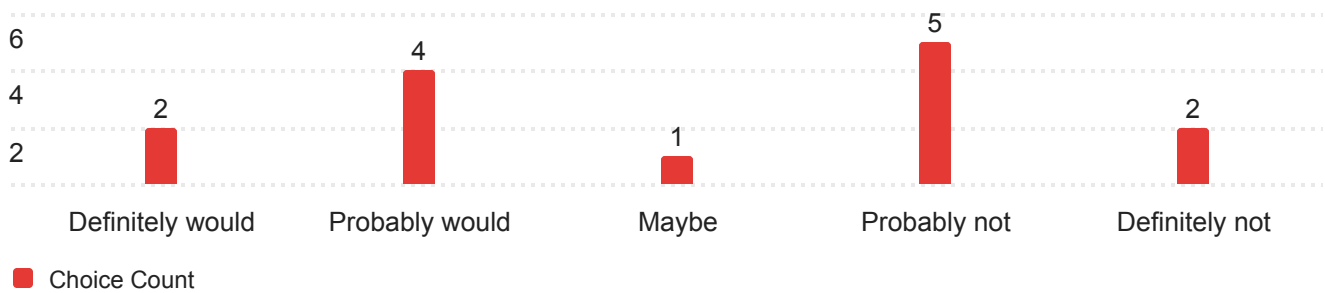
27_Q10 - Webex - How would you rate the user interface of [Field-1]?



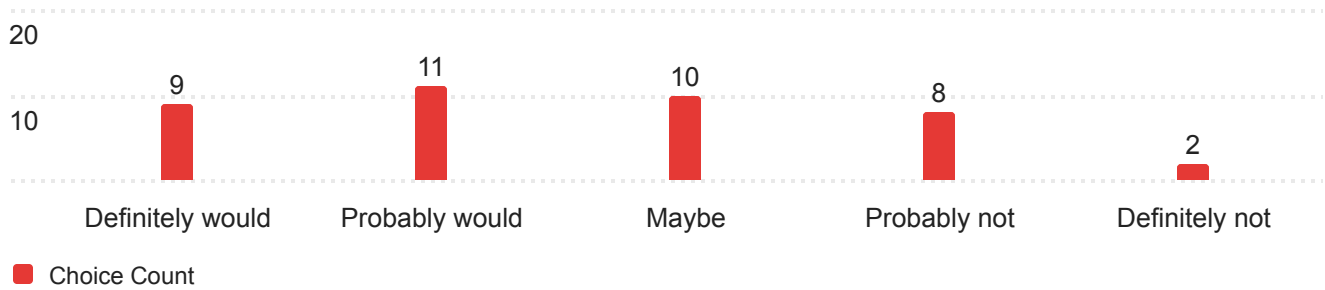
27_Q11 - Webex - How would you rate the reliability of [Field-1]?



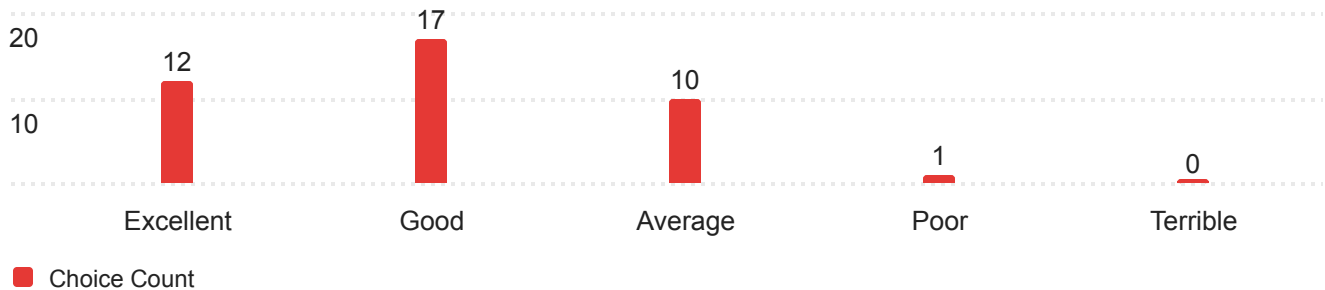
27_Q12 - Webex - Would you recommend using [Field-1] to others?



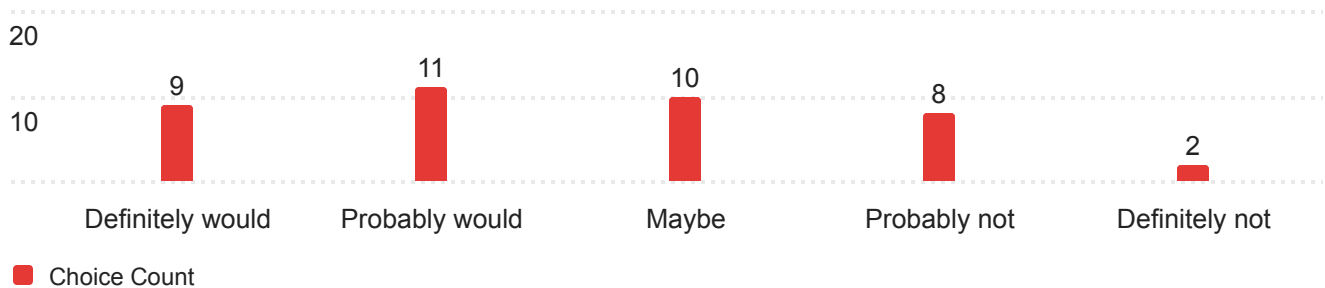
28_Q12 - WhatsApp - Would you recommend using [Field-1] to others?



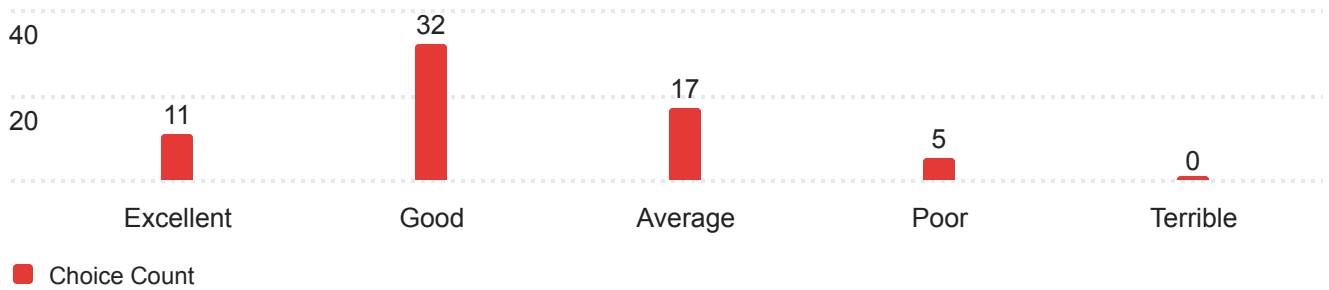
28_Q11 - WhatsApp - How would you rate the reliability of [Field-1]?



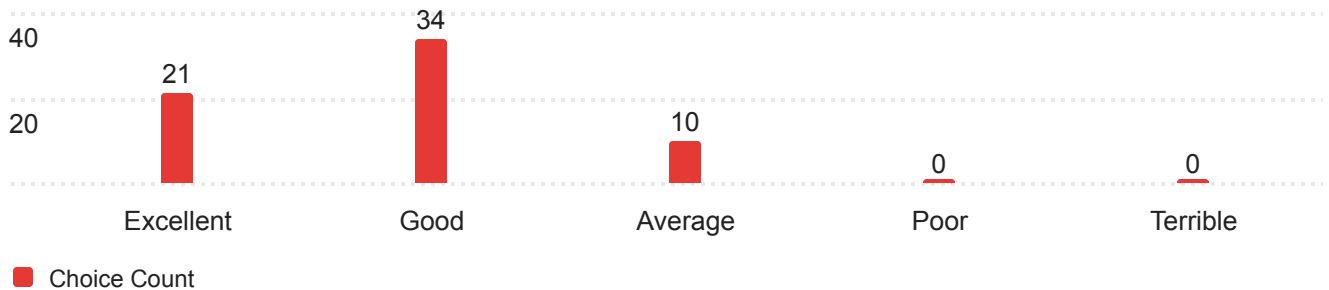
28_Q12 - WhatsApp - Would you recommend using [Field-1] to others?



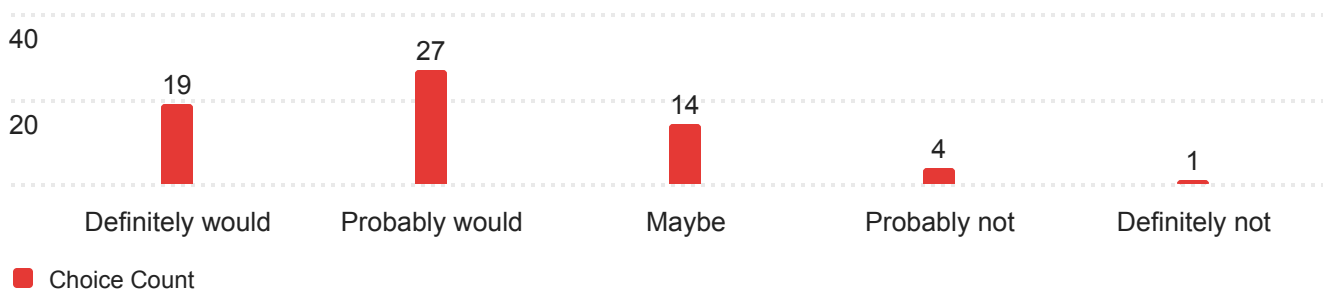
29_Q10 - Zoom - How would you rate the user interface of [Field-1]?



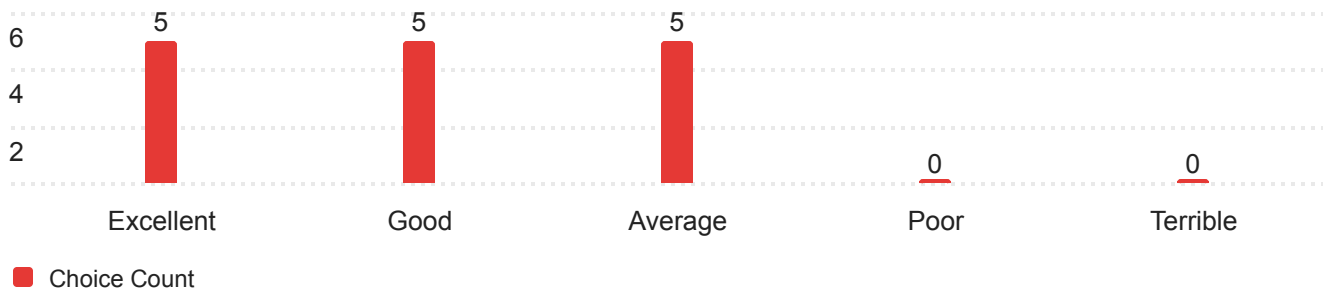
29_Q11 - Zoom - How would you rate the reliability of [Field-1]?



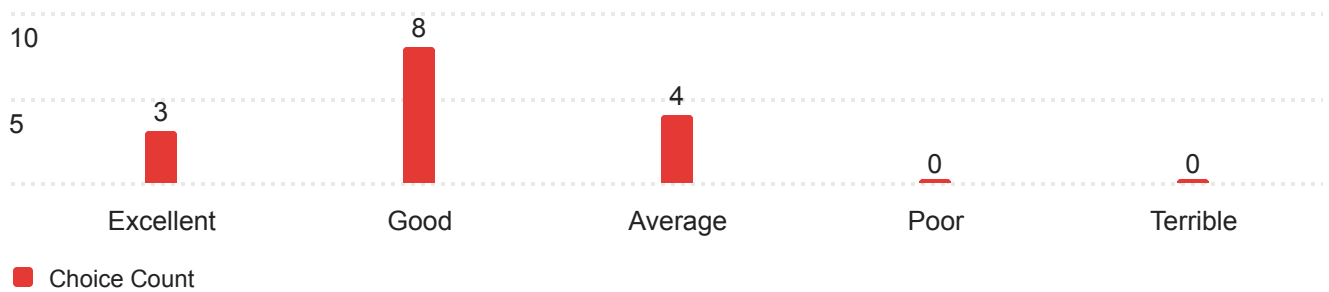
29_Q12 - Zoom - Would you recommend using [Field-1] to others?



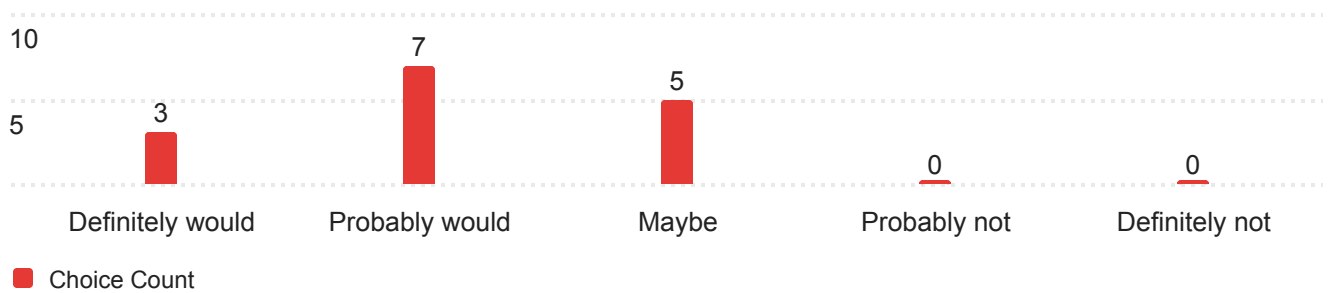
30_Q10 - Other - How would you rate the user interface of [Field-1]?



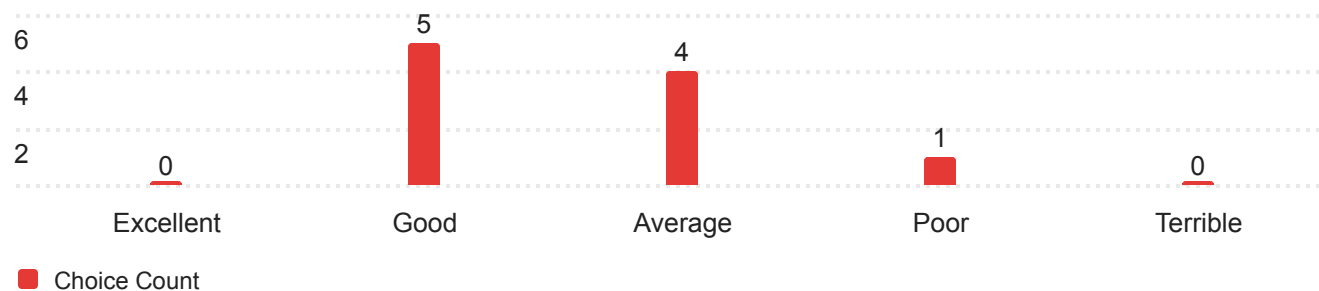
30_Q11 - Other - How would you rate the reliability of [Field-1]?



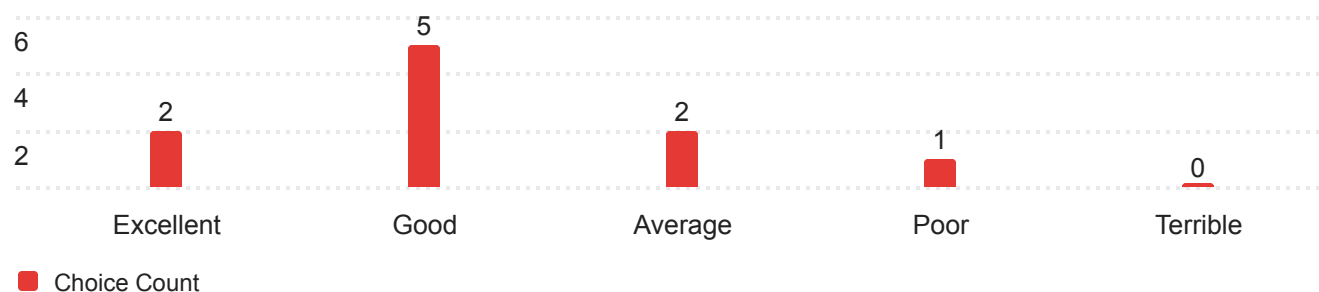
30_Q12 - Other - Would you recommend using [Field-1] to others?



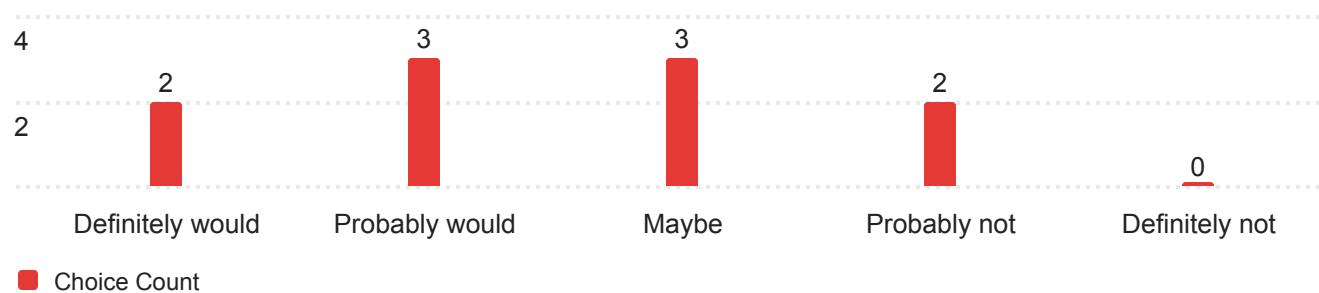
32_Q10 - Discord - How would you rate the user interface of [Field-1]?



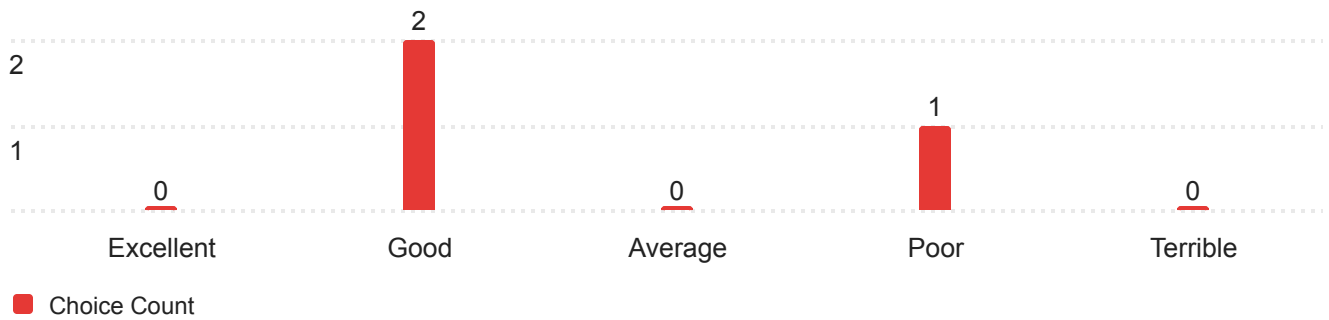
32_Q11 - Discord - How would you rate the reliability of [Field-1]?



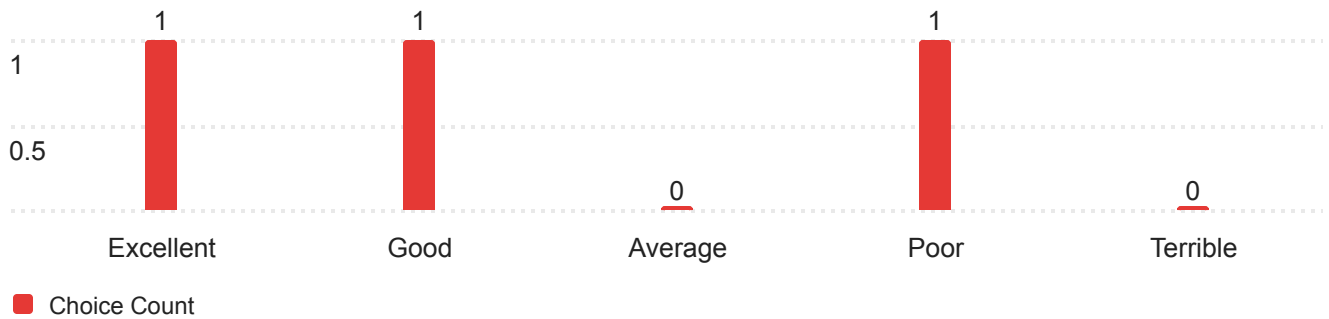
32_Q12 - Discord - Would you recommend using [Field-1] to others?



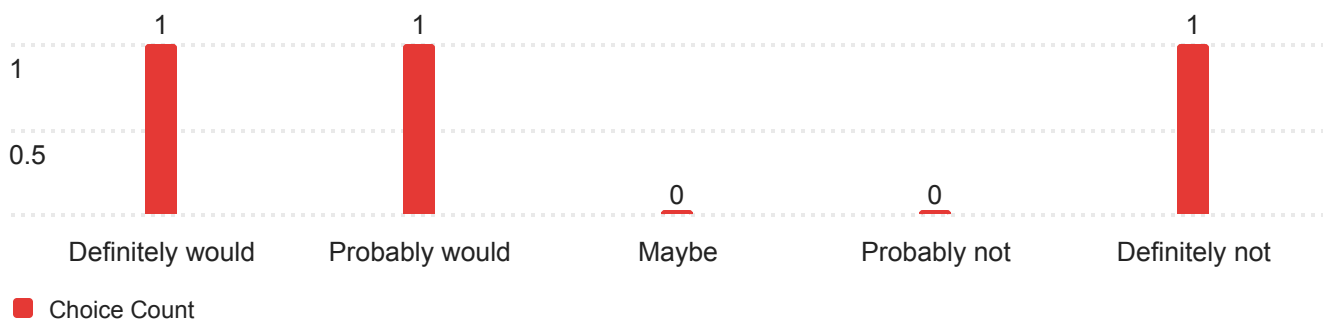
33_Q10 - Reddit - How would you rate the user interface of [Field-1]?



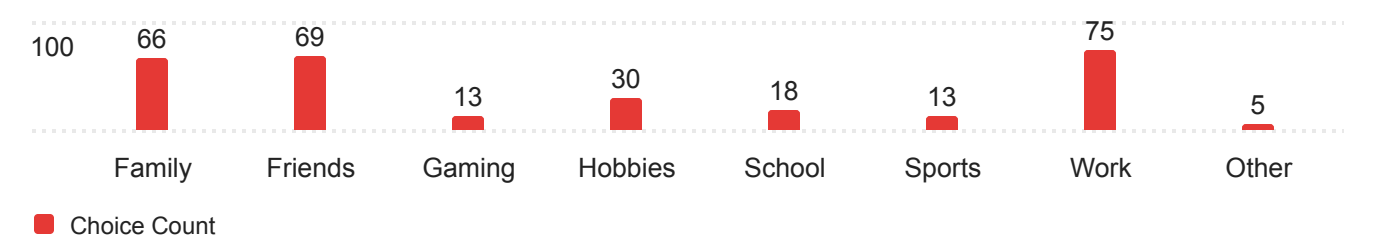
33_Q11 - Reddit - How would you rate the reliability of [Field-1]?



33_Q12 - Reddit - Would you recommend using [Field-1] to others?



Q13 - What are the main reasons you use communication apps? Check all that apply. - Selected Choice



Q13_8_TEXT - Other - Text

Other - Text
Volunteer orgs (political, summer camp, etc)
Music Lessons
Church
Kids
Therapy Sessions

Q14 - What app functionality do you use? Check all that apply. - Selected Choice

Field	Choice Count
Annotations or comments	35
1-on-1 chat conversations	65
Group chat conversations	68
Video calls	76
Voice calls	55
AI integration	8
Calendar scheduling	38
Collaborative documents	38
File sharing and storage	43
Plugin app integration	11
Other	4

Q14_11_TEXT - Other - Text

Other - Text

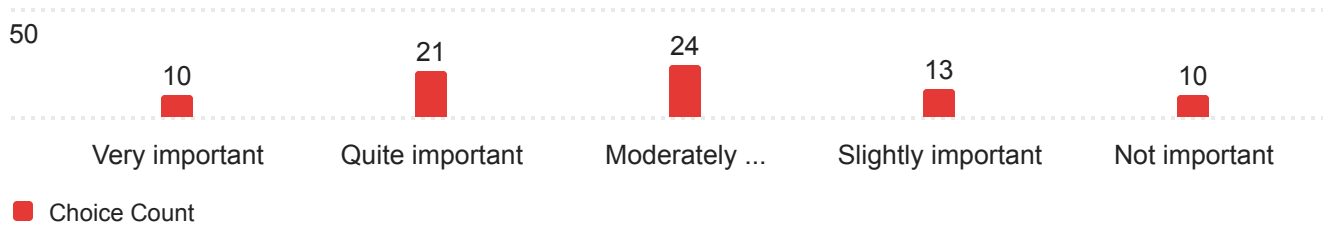
Screensharing, filesharing (photos and screenshots)

Emoji reactions

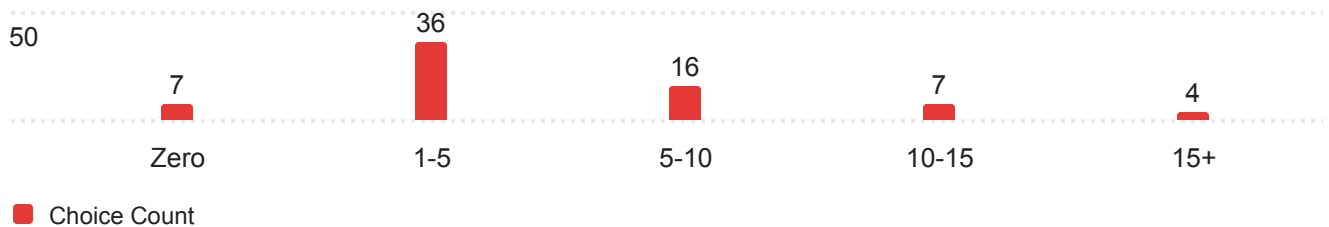
Screen sharing in Zoom, especially for my mom who is in a nursing home. She can't hear very well so I share a word doc that I type into. I can also share Facebook photos of friends and family on Zoom and share so many things really.

screen sharing, captions

Q15 - How important are new features and updates in your communication apps?



Q16 - For your web browser with the most plugins, how many are installed?

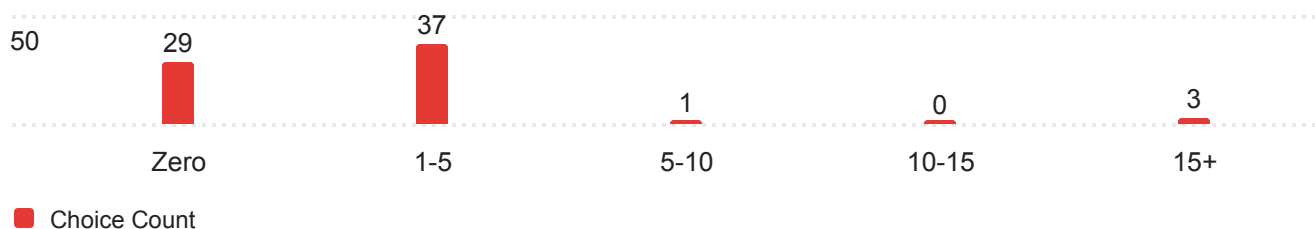


Q17 - Of the communication apps you use, which of them have plugins you have tried? - Selected Choice

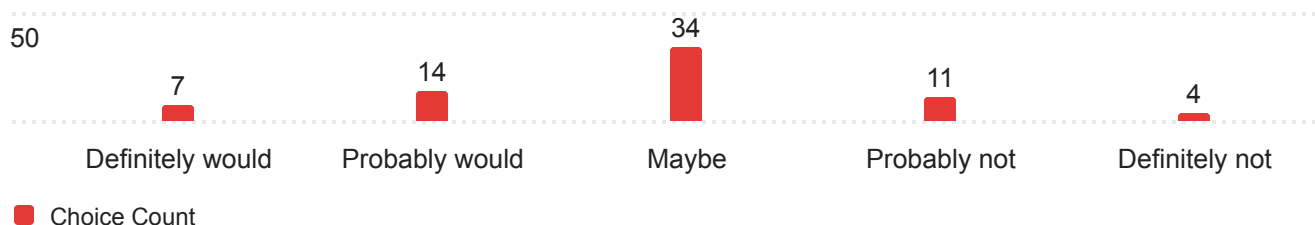
Field	Choice Count
Around.co	0
BigBlueButton	0
Campfire	0
ClickUp	0
FaceTime	2
Figma Huddle	1
Google Meet	1
Google Voice	0
GroupMe	0
Jitsi Meet	0
Luma	0
Messages (Apple)	4
Messenger (Meta)	4
Teams (Microsoft)	10
Oculus Quest	0
RankOne	0
RingCentral	0
Snapchat	0
SportsYou	0
Signal	0
Skype	1
Slack	22
StreamYard	0

TeamSnap	0
TeamSpeak	0
Viber	0
Webex	2
WhatsApp	4
Zoom	15
Other	1
Discord	2
Reddit	0

Q18 - For your communication app with the most plugins, how many are installed?



Q19 - If your favorite communication app had a plugin tailored to your interests, would you use it? (Hobbies, sports, etc.)



Q20 - Optional: Suppose your favorite communication app supported adding plugins. What would you like that plugin to help with?

Optional: Suppose your favorite communication app supported adding plugins. What would you like that plugin to help with?

Personally I'd rather not have plugins available for an app, they feel like an extra hassle to use but I appreciate the people that make them for others and am not against being available, I just will not use them much.

In communication apps I think I'd rather not deal with them, I can deal with them in my browser because the functionality is so much broader. In general I think communication apps should just provide all the functionality I need or I'll move on to a different app altogether. My use cases are limited and are related to work, planning, and/or necessary communication with family/friends. Maybe my opinion would be different if I used them for leisure activities but so far I haven't and I don't think that I will any time soon.

I will add that Apple's messaging app is the only one that is a leisure app and where I integrated something to get gifs (not sure if it's a plugin?). My use for gifs and that plugin is still limited.

I'm not a gamer or do activities where I would want to interact with people remotely aside from the necessary comms I do for work and occasional personal planning. Overall I think I am just boring though!

nothing

Sync with logged in accounts

Not very familiar with plugins in communication apps so cannot speak from experience. Some of my Discord servers and Slack workspaces have plugins but since I'm not the administrator I am not actively managing those plugins.

Decrease distractions

Organize and be able to efficiently search and access relevant pinned events or content

Asynchronous communication and collaboration without spending Enterprise \$\$

Ideation/brainstorming using AI, fast fact checking, predictive search of file names for fast file sharing during meetings.

Translating languages to English!

Maybe better Voice to caption for my mom but typing in seems to work very well. It slows me down to help my mom comprehend. I think I get used to certain features and feel comfortable with them for my needs. Changes to the apps can create glitches and can slow down the process.

Finding messages

Calendar and time zone management

siri integration (ability to communicate with ai without needing to open app).

Calendar invites

I think the main plugins I would try are related to time management and strictly suggesting to close non-work communication apps after a time limit since they can be addicting and are frequently tied to social media. Additionally, some new apps are claiming to have universal messaging functionality so that we are not stranded from friends on other apps. That would be a helpful functionality if it worked.

scheduling

I could use a plugin to make managing plugins easier

A '/mural' command that either created a new or opened an existing, canvas shared with the people in that DM...



Hmm, I use them for so many use cases I've having trouble narrowing it down.

Because, for family, we use Messages since we're all on iPhones. It does what we need, send pictures, texts, keeps us in contact. It could have ben useful to have some scheduling capabilities, but doing that over text is ok.

For friends, the thing we could really use is more group management, like planning center. Like, I don't want to start new threads all the time because one person left or another joined.

For work, it pretty much does what I need, other than I want Teams/Chats all in one place. Please :D oh, and I want links to be more visble and not buried in More. It's the internet! I want to link things!!

To help with summarizing the long conversation in the group chat