Homework 1 – Elicitation

How:

1. How will the students use this mobile app? Do they use it to find events, groups, student organizations? Are they allowed to browse other students' profiles freely and contact or add friends?
    a. Why do you need to ask the question? (1-3 sentences)
        ○ To know the limit of a student account.
    b. Which stakeholders(s) should you ask?
        ○ UCI Administration, UCI Center for Student Wellness & Health Promotion, UCI Student Affair.

2. How can groups be created? Will they be pre-set public channels, private groups with password secured, or private groups by request with detailed intentions to join?
    a. Why do you need to ask the question? (1-3 sentences)
        ○ To know the different group-creating options and privacy levels to implement.
    b. Which stakeholders(s) should you ask?
        ○ UCI Administration, UCI Center for Student Wellness & Health Promotion, UCI Student Affair, and Software Engineers.

3. How are events or student organizations organized? Will only admin users, students with special permissions or event directors, be able to create them?
    a. Why do you need to ask the question? (1-3 sentences)
        ○ To avoid multiple groups with the same name/organizations being created by non-admin users.
    b. Which stakeholders(s) should you ask?
        ○ UCI Administration, UCI Center for Student Wellness & Health Promotion, UCI Student Affair, and Software Engineers.

4. How do students access the app? Do they have to log in with their student email, phone number, or social media account? Can students browse the app as guests?
    a. Why do you need to ask the question? (1-3 sentences)
        ○ To know the accessibility of the app and methods to log in.
    b. Which stakeholders(s) should you ask?
        ○ UCI Administration, UCI Student Affair, Software Engineers.

5. How do you discover students' interests and learn from their interests to determine which groups best fit them and suggest to them?
    a. Why do you need to ask the question? (1-3 sentences)
        ○ To successfully implement a feature to get students' interests and implement AI to learn from their activities to suggest the right group.
    b. Which stakeholders(s) should you ask?

- UCI Administration, UCI Student Affairs, UCI Student Safety, Software Engineers, UCI IOT.

Where:

6. Where can students form groups? On-campus only or any locations off-campus is fine too? Can they form groups at private locations?

7. Where are the features and functionalities of the app on the screen? Group by category under different tabs? Or on a single page?

8. Where do meeting reservations, events dates, extracurricular appointments display on the app? Do they appear on third-party calendars like the Google calendar?

9. Where would the results for each group meeting be stored? Under the group meeting history page, under student profile stats, or under the specific meeting?

10. When do you plan to launch the app?

11. When do you need to see the prototype?

12. When will a fully functional app need to be available?

13. Who will use this app the most?

14. Who will use this app the least?

15. Who will get reports on users' interactions and violations?

16. Who do students look for when having problems or technical issues with the app?

17. What other features besides creating and promoting connectedness and personal growth should the app have? Do students have the option to seek a mental health hotline or reach a specialist to address their mental health issues through the app?

18. What are the ways to offer and award incentives to students? Do students get digital goods, material goods, or reward points to be redeemed through the app or through a third-party partner?

19. Why is this app relevant in today's post-COVID setting?

20. Why the web-based subsystem to the Anteater Groups app ? Why don't we have an interface for admin users on the same app or an app for admin users?