Nathalie Saravia

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EXTRACT

Information Systems Engineering student 💻 passionate about technology, strategist, and lover of challenges.

I have more than 15 years of experience in the analysis, and management of new technologies to implement innovative solutions in an agile way 🚀.

I believe that giving free rein to ideas, continuous training, self-motivation, and leadership can enhance teamwork ✊

EXPERIENCE

Data Analyst– Freelance (June 2022 – currently)

- Programming and Visualization of Real Estate Data.

- Real estate price prediction using statistical techniques and tools to analyze complex data sets and identify trends.

- Extraction, transformation and loading of API's data from the cryptographic market.

- Development, implementation, maintenance of data collection systems and databases.

- Identify opportunities and areas for improvement for the prediction of purchase and behavior in a marketplace.

UX / UI Designer– Freelance (May 2022 – June 2022)

- Research for the design of the digital product.

- Prototyping and creation of the Minimum Viable Product.

- Design of interface sketches on MIRO

- Coordination with other areas of the project.

- Track project progress through Trello.

- Testing of the digital product.

- Final presentation of the product.

SQL Tester QA Manual – Accenture (December 2021 – April 2022)

- Plan, execute and report tests.

- Monitoring and evaluation of processes and products through Azure Dev Ops.

- Identification and reporting of errors.

- Interaction with the different roles of a team with the Scrum methodology.

- Generation of reports in Excel and SQL.

Business Systems Analyst – Soporte de Negocios *(June 2017 – November 2021)*

- Use technical expertise and business strategies to maximize a company's productivity and efficiency
- Analyze business processes to identify areas for improvement
- Estimate costs of process improvements and establish procedures to maintain system protocols
- Implement and modify operational and training procedures.

Business Intelligence Analyst – Galicia Bank (June 2013 – January 2017)

- Managing data procurement and analysis
- Utilizing BI software and tools to mine organizational data and reports and develop them into valuable insights
- Organizing data points
- Compile data regarding issues and recommend solutions
- Communicating findings clearly and effectively to management
- Serve as the bridge between the IT department and management

Computer Support Specialist- Hewlett-Packard (April 2010 – January 2013)

- Install, repair, and troubleshoot minor issues with hardware, software, and peripheral equipment
- Provide computer support to customers and employees, responding to queries, diagnosing and resolving computer issues, and escalating issues where appropriate
- Set up IT equipment, including installing cables, operating systems, and software
- Maintain appropriate documentation of user issues and their resolutions
- Oversee day-to-day performance of the computer system

Help Desk Technician– Teleperformance Argentina (February 2009 – March 2010)

- Provide technical support to end-users, troubleshooting and resolving issues with computer software, hardware, and other technical problems
- Assist end-users with installing, configuring, and repairing software and hardware
- Respond to help desk tickets in a timely manner, redirecting unresolved issues to the next support tier if needed
- Maintain technical documentation on issues and resolutions
- Provide a positive customer service experience

Chief of Operations – Dry Cleaner Mr. Plancha La Plata (December 2007 – March 2009)

- Collection Supervisor – Easy Payment.
- Care providers.
- Coordination of daily work with production staff.

- Management of new improvement proposals.
- Monthly planning of business activities.

Tutora – Colegio Pre Universitario Pitágoras (August 2007 – December 2007)

- Tutoring and dictation of math and science classes.
- Coordination extracurricular activities.

PERSONAL PROJECTS AND EVENTUAL WORKS

Codo a Codo & IBM Project Mobile: Weather App

- Project planning and monitoring on Trello.
- User story design.
- Project planning and monitoring on Trello.
- Creation of use cases and tests.
- Version management with GIT.
- Final presentation of the Project.

Proyecto Full Stack : Aplicación web NYSL (July - November 2019)

- Gestión de versiones con GIT
- Front-end environment on HTML5, Bootstrap.
- Project planning and monitoring on Trello.
- Java, Firebase, Javascript.

Entrepreneur – Nathye (March 2010 – July 2020)

- Responsible for design and production.
- Creation of advertising campaigns in FB Bussines Suit, Google Analytics,
- Management and planning of online sales.
- Design of multimedia pieces in Canva and Photoshop.
- Content creator.

Functional Technical Support – Met Life (May 2013)

- Remote support
- Documentation in the knowledge base.
- Resolution incidents N2.

Single Electronic Ballot Support Technician Vot.Ar – Randstad (Juny 2015 – August 2015)

- Installation configuration of equipmente prior to voting day.
- Transmission and link verification.
- Control of equipment operation.

Business Owner (Janury 2000 – May 2007*)*

- Organization and sales.

- Negotiation with suppliers.

- Customer service.

EDUCATION

- Camp Site Academy: Data Science (2022 - Actualmente)

- National Technological University: Systems Engineering (2015 - 2021)

- National University of Callao: Physical Sciences (2003 - 2007)

VOLUNTARIE

- Mentor of Entrepreneurs in Buenos Aires Emprende (July – August 2022)

- Trainer in Commune 1, Buenos Aires (July 2017 – September 2018)

- Host at AISEC (March 2018 – June 2018)

- Mentor of Entrepreneurs in Buenos Aires Emprende (June 2017 – March 2018)

- Event Associate at Hewlett Packard (November - December 2012)

GOALS

- Reconocimiento de Google por historia emprendedora (September 2020)

- Premio CADMIRA Empresario Joven (November 2018)

- Premio Ciudad Productiva Joven by FECOBA (April 2018)