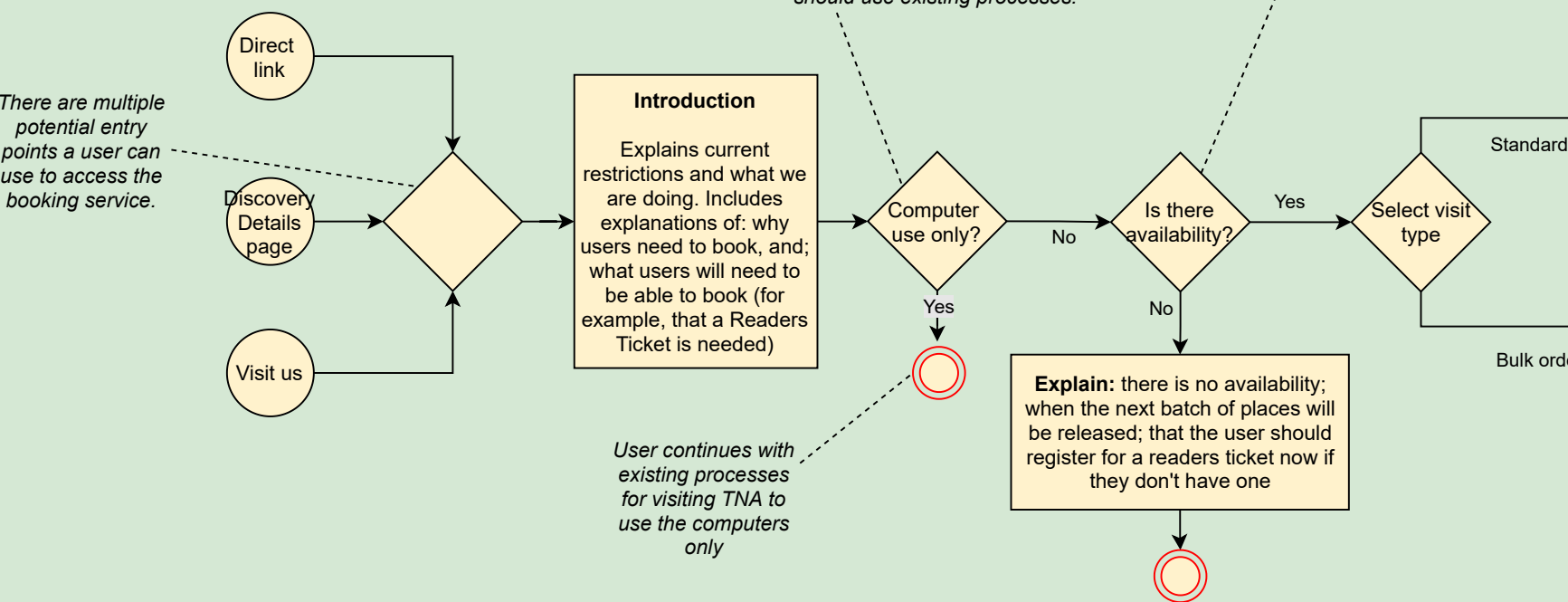


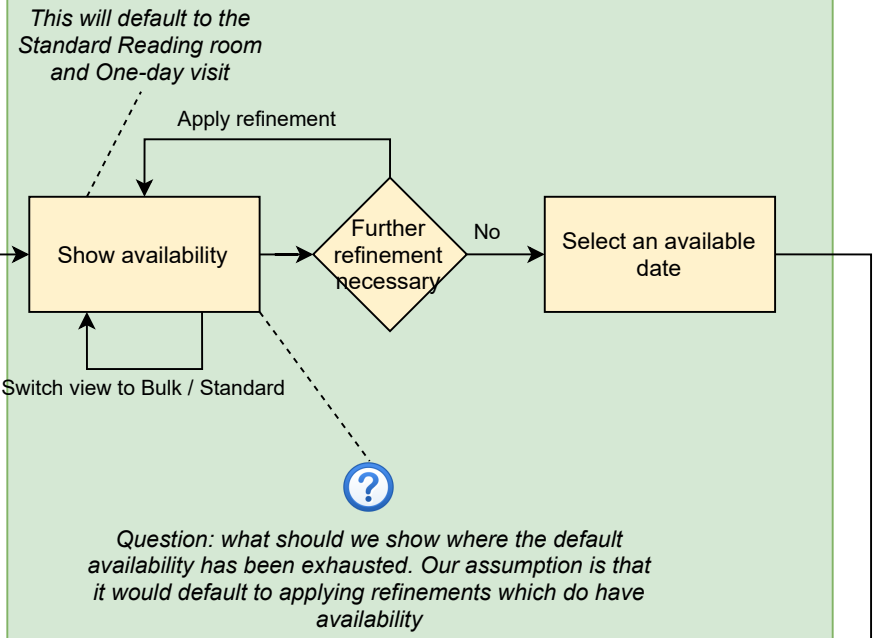
Service homepage

URL [service name]
HTTP method: GET
Parameters: None



Availability page

URL [service name]/availability
HTTP method: GET
Parameters: order-type



Summary and Secure booking with Reader's Ticket page

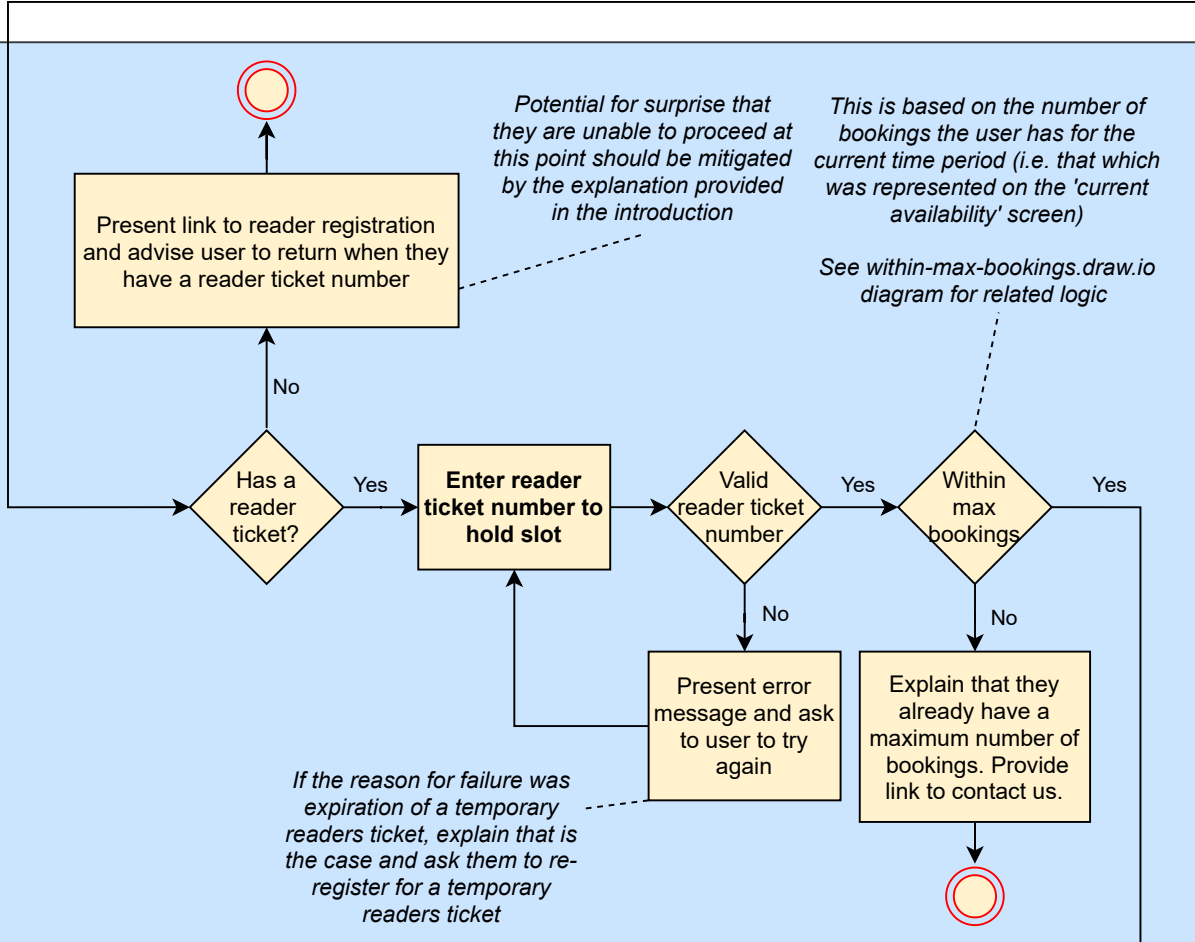
URL [service name]/secure-booking
HTTP methods None. Only available on route redirect

Timer on this page

Because a slot is being held for the user at the point they reach this page we need to balance the potential for many seats to be blocked out (either by malicious users or bots) against the need to allow sufficient time for users to locate their Reader's Ticket and enter it. This is likely to require the use of a time limit.

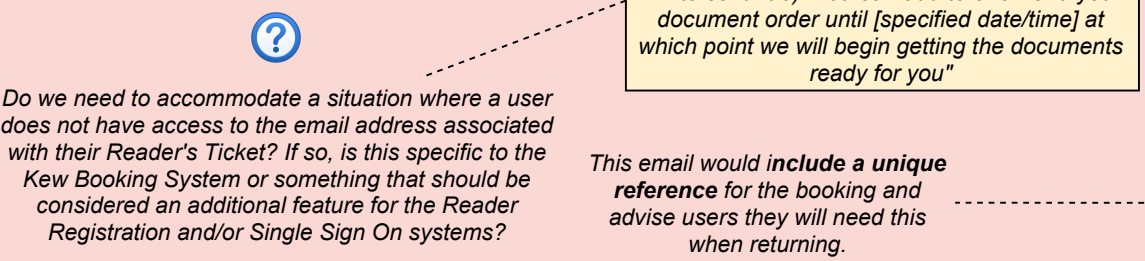
There is specific WCAG guidance on using timers and an associated Level A Success Criterion. See: <https://www.w3.org/TR/UNDERSTANDING-WCAG20/time-limits-required-behaviors.html>

We'd like to propose that this page has an associated time limit for completing the form (which will correspond with a server-held hold on the slot) but that users are notified as the time is nearing expiry and are able to extend the time limit via a simple action



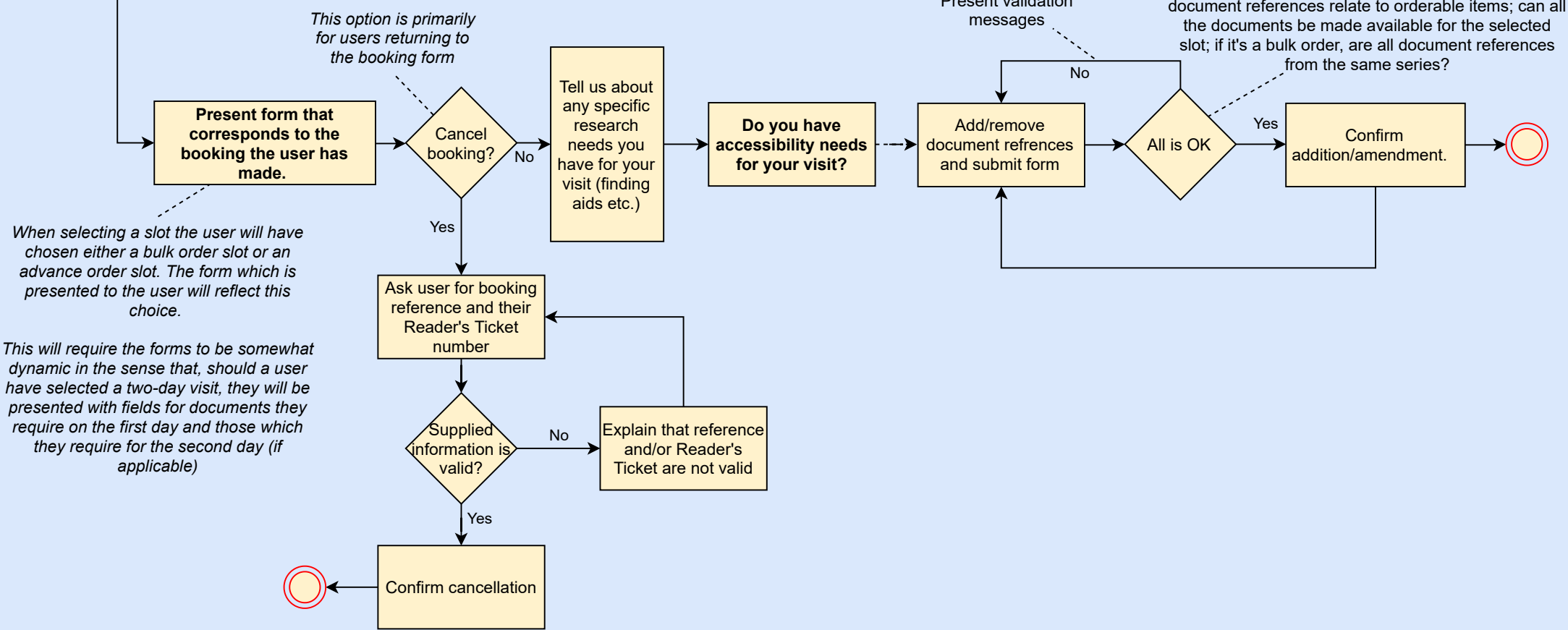
Booking confirmation

URL [service name]/booking-confirmation
HTTP methods None. Only accessible via route redirection following validation of reader's ticket



Return to booking

URL [service name]/order-documents
HTTP methods GET (initial render of form)
POST (submission of data)
Parameters readers-ticket, booking-reference (both required for POST). Both to meet meet pattern format



Order documents

URL [service name]/document-order
HTTP methods None. Only available via route redirect on completion of return to booking form or upon clicking 'continue' having just secured a booking

