



To contact us regarding your account:

	In U.S. for Customer Service Specialist 1-800-436-7970 Spanish 1-800-436-7970 TTY 1-800-955-8060 Pay by phone 1-800-436-7958 Outside U.S. call collect 1-614-776-7050		Send Inquiries to: P.O. Box 15298 Wilmington, DE 19850-5298		Mail Payments to: P.O. Box 1423 Charlotte, NC 28201-1423		Visit Our Website: <a href="http://www.chase.com/creditcards">www.chase.com/creditcards</a>
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Information About Your Account

**Making Your Payments:** The amount of your payment should be at least your minimum payment due, payable in U.S. dollars and drawn on or payable through a U.S. financial institution or the U.S. branch of a foreign financial institution. You can pay down balances faster by paying more than the minimum payment or the total unpaid balance on your account.

You may make payments electronically through our website or by one of our customer service phone numbers above. In using any of these channels, you are authorizing us to withdraw funds as a one-time electronic funds transfer from your bank account. In our automated phone system, this authorization is provided via entry of a personal identification number. You may revoke this authorization by cancelling your payment through our website or customer service telephone numbers prior to the payment processing. If we receive your completed payment request through one of these channels by 11:59 p.m. Eastern Time, we will credit your payment as of that day. If we receive your request after 11:59 p.m. Eastern Time, we will credit your payment as of the next calendar day. If you specify a future date in your request we will credit your payment as of that day.

If you pay by regular U.S. mail to the Payments address shown on this statement, write your account number on your check or money order and include the payment coupon in the envelope. Do not send more than one payment or coupon per envelope. Do not staple, clip or tape the documents. Do not include correspondence. Do not send cash. If we receive your properly prepared payment on any day by 5 p.m. local time at our Payments address on this statement, we will credit to your account that day. If your payment is received after 5 p.m. local time at our Payments address on this statement, we will credit it to your account as of the next calendar day.

For all other payments or for any payment type above for which you do not follow our payment instructions, crediting of your payments may be delayed for up to 5 days.

**Account Information Reported To Credit Bureau:** We may report information about your Account to credit bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report. If you think we have reported inaccurate information to a credit bureau, please write to us at Chase Card Services P.O. Box 15369, Wilmington, DE 19850-5369.

**To Service And Manage Any Of Your Account(s):** When you give us your mobile phone number, we have your permission to contact you at that number about all your Chase or J.P. Morgan accounts. Your consent allows us to use text messaging, artificial or prerecorded voice messages and automatic dialing technology for informational and account service calls, but not for telemarketing or sales calls. It may include contact from companies working on our behalf to service your accounts. Message and data rates may apply. You may contact us anytime to change these preferences.

**Authorization To Convert Your Check To An Electronic Transfer Debit:** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. Your bank account may be debited as soon as the same day we receive your payment. You will not receive your check back from our institution.

**Conditional Payments:** Any payment check or other form of payment that you send us for less than the full balance due that is marked "paid in full" or contains a similar notation, or that you otherwise tender in full satisfaction of a disputed amount, must be sent to Card Services, P.O. Box 15049, Wilmington, DE 19850-5049. We reserve all our rights regarding these payments (e.g., if it is determined there is no valid dispute or if any such check is received at any other address, we may accept the check and you will still owe any remaining balance). We may refuse to accept any such payment by returning it to you, not cashing it or destroying it. All other payments that you make should be sent to the regular Payment address shown on this statement.

**Annual Renewal Notice:** If your Account Agreement has an annual membership fee, you are responsible for it every year your Account is open. We will add your annual membership fee to your monthly billing statement once a year, whether or not you use your account. Your annual membership fee will be added to your purchase balance and may incur interest. The annual membership fee is non-refundable unless you notify us that you wish to close your account within 30 days or one billing cycle (whichever is less) after we provide the statement on which the annual membership fee is billed. Your payment of the annual membership fee does not affect our rights to close your Account and to limit your right to make transactions on your Account. If your Account is closed by you or us, the annual membership fee will no longer be billed to your Account.

**Calculation Of Balance Subject To Interest Rate:** To figure your periodic interest charges for each billing cycle when a daily periodic rate(s) applies, we use the daily balance method (including new transactions). To figure your periodic interest charges for each billing cycle when a monthly periodic rate(s) applies, we use the average daily balance method (including new transactions). For an explanation of either method, or questions about a particular interest charge calculation on your statement, please call us at the toll free customer service phone number listed above.

We calculate periodic interest charges separately for each feature (for example, purchases, balance transfers, cash advances or overdraft advances). These calculations may combine different categories with the same periodic rates. Variable rates will vary with the market based on the Prime Rate or such index described in your Account Agreement. There is a transaction fee for each balance transfer, cash advance, or check transaction in the amount stated in your Account Agreement. There is a foreign transaction fee of 3% of the U.S. dollar amount of any foreign

transaction for some accounts. Please see your Account Agreement for information about these fees.

We add transactions and fees to your daily balance no earlier than:

- the date of the transaction – for new purchases, balance transfers, overdraft advances, cash advances, or My Chase Loans;
- the date the payee deposits the check – for new cash advance checks or balance transfer checks;
- the date of a related transaction, the date they are posted to your account, or the last day of the billing cycle, whichever we may choose – for fees

**How To Avoid Paying Interest On Purchases:** Your due date will be a minimum of 21 days after the close of each billing cycle. If you pay your account (or Interest Saving Balance) in full each billing period by the date and time due, no interest is charged on new purchases month to month. Also, we will not impose interest charges on any portion of a purchase balance you repay while that balance is subject to an interest-free period. Subject to any interest-free period for new purchases, we will begin charging interest from the date a transaction (including any balance transfer, cash advance or overdraft advance), fee or interest charge is added to your daily balance until your account is paid in full. Because we apply payments in excess of your minimum payment first to higher rate balances, you may not be able to avoid interest charges on new purchases if you have another balance at a higher interest rate unless you pay your balance (or Interest Saving Balance) in full each month.

**Credit Limit:** If you want to inquire about your options to help prevent your account from exceeding your credit limit, please call the number on the back of your card.

**What To Do If You Think You Find A Mistake On Your Statement:** If you think there is an error on your statement, write to us on a separate sheet at Customer Service, P.O. Box 15299, Wilmington, DE 19850-5299.

In your letter, give us the following information:

- Account information: Your name and Account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing. You may call us or notify us electronically, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

**Your Rights If You Are Dissatisfied With Your Credit Card Purchases:** If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card Account do not qualify.
- You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at Customer Service, P.O. Box 15299, Wilmington, DE 19850-5299.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.



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To make changes and manage your account, including changes of address, visit **Chase.com/cardhelp** or call the Customer Service telephone number which appears on your account statement.



ACCOUNT ACTIVITY (CONTINUED)

Date of Transaction	Merchant Name or Transaction Description	\$ Amount
06/09	NIRVANA INDIAN KITCHEN ALLENDALE NJ	14.92
06/08	THECAULDRONNYC_1 NEW YORK NY	80.77
06/08	10 CC GARDEN BAR NEW YORK NY	33.49
06/08	SOHO HOUSE CLUB NYC NEW YORK NY	51.99
06/08	10 CC GARDEN BAR NEW YORK NY	33.49
06/08	SOHO HOUSE CLUB NYC NEW YORK NY	83.86
06/08	SOHO HOUSE CLUB NYC NEW YORK NY	200.73
06/07	DORLANS TAVERN 212-7792223 NY	26.42
06/09	RAVE 1097 YPSILANTI MI	22.11
06/10	MERCURY* MCC CA HO 877-559-9033 CA	402.00
06/10	LEO'S BAGELS NEW YORK NY	11.98
06/10	LEO'S BAGELS NEW YORK NY	10.62
06/09	RAVE 1097 YPSILANTI MI	31.75
06/09	VILLAGE YOKOCHO NEW YORK NY	101.30
06/09	NYCTAXI1N74 LONG ISLAND C NY	12.80
06/10	SPEEDWAY 03493 FORT LEE NJ	27.85
06/10	WENDYS #004 PARAMUS NJ	2.86
06/11	RALPHS 0721 CANOGA PARK CA	5.78
06/11	SPEEDWAY 03493 FORT LEE NJ	4.29
06/11	TST* STICKY S FINGER JOIN PARAMUS NJ	11.00
06/12	MCC HOMEOWNERS GW 888-637-2176 CA	2,042.50
06/12	C1 - GLOBAL BAZAAR NEWARK NJ	16.94
06/11	MCDONALD'S F12641 ELIZABETH NJ	1.38
06/13	VIP TACOS ANAHEIM CA	39.10
06/12	RALPHS 0721 CANOGA PARK CA	33.00
06/11	FRESH CLEANERS - CANOG CANOGA PARK CA	15.05
06/11	MAN HING CHINESE RESTA FAIR LAWN NJ	8.37
06/12	RALPHS 0213 CANOGA PARK CA	9.07
06/12	CVS/PHARMACY #09682 WOODLAND HILL CA	9.84
06/12	ANTHEM OIL-ORANGE ORANGE CA	60.00
06/12	JACK IN THE BOX 3214 LOS ANGELES CA	9.92
06/12	SHAKE SHACK 1120 646-747-7200 NJ	17.98
06/13	CARLS JR 1100408 LOS ANGELES CA	9.61
06/13	INDIA SWEETS AND SPICES CANOGA PARK CA	8.48
06/13	POSTMATES 421D5 FROMAN HTTPSPOSTMATE CA	19.83
06/14	MCDONALD'S F15250 PHELAN CA	7.52
06/14	LAX AIRP ASHLAND HILL T3 LOS ANGELES CA	23.53
06/14	DELTA AIR Baggage Fee SEATTLE WA	30.00
06/14	THE HALAL GUYS LAS VEGAS NV	15.14
06/14	CHEVRON 0090458 LOS ANGELES CA	10.26
06/14	DELTA AIR 0060152317365 ATLANTA GA	2.00
06/14	061419 1 X PDK PDK	
06/14	POSTMATES 421D5 BOSSA HTTPSPOSTMATE CA	24.60
06/15	TWC*TIME WARNER CABLE 888-TWCABLE CA	98.20
06/14	SBARRO'S B CONC SEA SEATTLE WA	5.12
06/14	MGM GRAND-STARBUCKS II LAS VEGAS NV	2.17
06/14	FRESH CLEANERS - CANOG CANOGA PARK CA	9.75
06/13	MCDONALD'S F3997 AGOURA HILLS CA	15.75
06/14	LEES DISCOUNT LIQUOR 16 LAS VEGAS NV	172.54
06/15	CHEVRON 0090458 LOS ANGELES CA	10.87
06/13	TACO BELL #3074 CANOGA PARK CA	11.07
06/14	RALPHS 0721 CANOGA PARK CA	2.69
06/14	LAX AIRPORT LOT P 3 LOS ANGELES CA	40.00
06/14	TA #108 LAS VEGAS NV LAS VEGAS NV	15.54
06/16	BC *UBER CASH 866-576-1039 SD	72.75
06/15	FC DI FARA'S PIZZA LAS VEGAS NV	9.19
06/16	STARBUCKS #2 CLV LAS VEGAS NV	8.65
06/16	CHEVRON 0378245 BAKER CA	68.90
06/15	JACK IN THE BOX 3507 LOS ANGELES CA	7.85
06/16	CHEVRON 0209813 ANAHEIM CA	10.97
06/16	POSTMATES 421D5 THE HA HTTPSPOSTMATE CA	19.30
06/16	GREWAL TRAVEL PLAZA BAKER CA	11.85
06/15	BRKFST LUN DIN T7 LAX LOS ANGELES CA	23.37
06/16	DRAIS AFTERHOURS LLC LAS VEGAS NV	24.00
06/14	MILLERS GUILD SEATTLE WA	27.08
06/16	CHEESECAKE LAS VEGAS LAS VEGAS NV	28.17
06/17	OAKLAND GIANT FARMER'S MA OAKLAND NY	11.64





ACCOUNT ACTIVITY (CONTINUED)

Date of Transaction	Merchant Name or Transaction Description	\$ Amount
06/26	CITY OF LA DWP 800-432-5397 CA	1,071.99
06/25	LITTLE CAESARS 5835 ANAHEIM CA	25.59
06/26	GERARD HAIR DESIGN LLC RIDGEFIELD NJ	588.00
06/27	EDWARD FEINS DMD PA RIVERVALE NJ	27.00
06/26	DEL TACO #1106 COMMERCE CA	8.99
06/27	TST* WABA GRILL - ANAHEIM ANAHEIM CA	54.56
06/26	GOTHAM CITY DINER FAIRLAWN NJ	18.10
06/27	POSTMATES 421D5 FROMAN HTTPSPOSTMATE CA	22.67
06/28	WHOLEFDS RDW 10106 RIDGEWOOD NJ	16.08
06/28	TRUPANION trupanion.com WA	69.91
06/28	MERCER KITCHEN NEW YORK NY	211.82
06/29	WAL-MART #3562 SADDLE BROOK NJ	86.55
06/27	STARBUCKS STORE 24485 NEW YORK NY	4.47
06/27	GOTHAM CITY DINER FAIRLAWN NJ	19.10
06/27	THELEWALA NEW YORK NY	7.49
06/27	MCDONALD'S F18637 PARAMOUNT CA	5.90
06/28	JACK IN THE BOX 3173 LOS ANGELES CA	10.79
06/30	SURATI FARSAN MART ARTESIA CA	13.17
06/30	TST* CASSELL S HAMBURGERS LOS ANGELES CA	25.95
06/30	DUNKIN' MOBILE 800-447-0013 MA	10.00
06/29	INDUSTRY KITCHEN NEW YORK NY	22.00
06/29	INDUSTRY KITCHEN NEW YORK NY	39.75
06/30	POSTMATES 421D5 PINK P HTTPSPOSTMATE CA	61.57

2019 Totals Year-to-Date	
Total fees charged in 2019	\$0.00
Total interest charged in 2019	\$552.62

Year-to-date totals do not reflect any fee or interest refunds you may have received.

INTEREST CHARGES

Your **Annual Percentage Rate (APR)** is the annual interest rate on your account.

Balance Type	Annual Percentage Rate (APR)	Balance Subject To Interest Rate	Interest Charges
PURCHASES			
Purchases	22.24%(v)(d)	- 0 -	- 0 -
CASH ADVANCES			
Cash Advances	27.24%(v)(d)	- 0 -	- 0 -
BALANCE TRANSFERS			
Balance Transfer	22.24%(v)(d)	- 0 -	- 0 -

29 Days in Billing Period

- (v) = Variable Rate
- (d) = Daily Balance Method (including new transactions)
- (a) = Average Daily Balance Method (including new transactions)

Please see Information About Your Account section for the Calculation of Balance Subject to Interest Rate, Annual Renewal Notice, How to Avoid Interest on Purchases, and other important information, as applicable.

