

Business Platinum Card
NYLA FASHION CONCEPT
RAM NARAYANAN
Closing Date 10/17/22 Next Closing Date 11/16/22
Account Ending 4-91000

p. 1/8

Customer Care: 1-800-492-8468 TTY: Use Relay 711 Website: americanexpress.com

# **Membership Rewards® Points**

Available and Pending as of 09/30/22

15,869

For up to date point balance and full program details, visit **membershiprewards.com** 

#### Account Summary

 Previous Balance
 \$243.77

 Payments/Credits
 -\$784.74

 New Charges
 +\$533.53

 Fees
 +\$0.00

New Balance CR\$7.44

Days in Billing Period: 31

New Balance CR\$7.44 Amount Due \$0.00

## **Payment Not Required**

- See page 2 for important information about your account.
- (i) Your credit balance can be applied against future transactions or you may request a refund.
- Please refer to the **IMPORTANT NOTICES** section on page 7.
- Congratulations! You used your Amex Offer. Please refer to the Payments and Credit section of your statement. View all available offers when you log in to your Card account online at americanexpress.com

# Put More Time to Business and Less Time to Bills

Grant a member of your team access to your account to log in and securely handle expense management on your behalf. Terms apply.

Visit www.AmericanExpress.com/enrollAM to enroll an Account Manager now.









#### **Account Ending 4-91000**

Enter 15 digit account # on all payments. Make check payable to American Express.

**Payment Not Required** 

Amount Due **\$0.00** 

RAM NARAYANAN NYLA FASHION CONCEPT 8 HEATHER LN GLEN ROCK NJ 07452-2835

See reverse side for instructions on how to update your address, phone number, or email.

AMERICAN EXPRESS P.O. BOX 1270 NEWARK NJ 07101-1270

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

**How We Calculate Your Balance:** We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. The method we use to calculate the ADB and interest results in daily compounding of interest.

How to Avoid Paying Interest: If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge interest on charges added to a Pay Over Time balance if you pay the Account Total New Balance by the due date each month.

**Foreign Currency Charges:** If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

#### **Billing Dispute Procedures**

What To Do If You Think You Find A Mistake On Your Statement If you think there is an error on your statement, write to us at: American Express, PO Box 981535, El Paso TX 79998-1535

- In your letter, give us the following information: - Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: Describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 2 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors in writing. You may call us, but if you do we may not follow these procedures and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter

- When we receive your letter, we will do two things:

  1. Within 30 days of receiving your letter, we will tell you that we received your letter. We will also tell you if we have already corrected the error.

  2. We will investigate your inquiry and will either correct the error or
- explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We will not try to collect the amount in question.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may report you as delinquent if you do not pay the amount we think you owe.

#### Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

#### Please do not add any written communication or address change on this stub

### Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Business Platinum Card NYLA FASHION CONCEPT RAM NARAYANAN Closing Date 10/17/22

Account Ending 4-91000

**Customer Care & Billing Inquiries** International Collect **Express Cash Large Print & Braille Statements**  1-800-492-8468 1-623-492-7719 1-800-CASH-NOW 1-800-492-8468

Website: american express.com

**Customer Care** & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

Payments P.O. BOX 1270 NEWARK NJ 07101-

**Hearing Impaired**Online chat at **americanexpress.com** or use **Relay dial 711** and **1-800-492-8468** 

Payments and Credits		
Summa	ary	
		Total
Payments		-\$622.87
Credits		-\$161.87
Total Paym	ents and Credits	-\$784.74
Detail	*Indicates posting date	
Payments		Amount
09/21/22*	ONLINE PAYMENT - THANK YOU	-\$235.02
09/21/22*	RETURN PROTECTION BENEFIT PAYMENT	-\$86.18
09/26/22*	RETURN PROTECTION BENEFIT PAYMENT	-\$215.48
10/09/22*	RETURN PROTECTION BENEFIT PAYMENT	-\$86.19
Credits	RETORICH TO LECTION DETAILS IN TAXABLE	Amount
	FEDEX	
09/15/22	MEMPHIS	-\$5.48
	Amex Offer Credit	
09/17/22	FEDEX	-\$8.75
	MEMPHIS	
	Amex Offer Credit	
09/18/22	FEDEX	-\$5.47
	MEMPHIS	
	Amex Offer Credit	
09/20/22	FEDEX MEMPHIS	-\$5.48
	Amex Offer Credit	
09/21/22	FEDEX - GROUND	-\$72.10
027 = 17 ==	MEMPHIS	\$72.10
	Amex Offer Credit	
09/21/22	FEDEX	-\$4.37
	MEMPHIS	
	Amex Offer Credit	
09/26/22	ADOBE WEBSALES SEATTLE	-\$1.59
	Amex Offer Credit	
09/30/22	FEDEX	-\$5.48
03/30/22	MEMPHIS	\$3.10
	Amex Offer Credit	
10/02/22	FEDEX	-\$9.85
	MEMPHIS	
	Amex Offer Credit	
10/07/22	FEDEX	-\$5.47
	MEMPHIS Amov Offer Credit	
	Amex Offer Credit	

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10/07/22	FEDEX MEMPHIS Amex Offer Credit			-\$15.43
10/11/22	FEDEX MEMPHIS Amex Offer Credit			-\$22.40
New (	Charges			
Summa	ary			
Total New	Charges			Total \$533.53
Detail				
	M NARAYANAN d Ending 4-91000			
				Amount
09/17/22	FEDEX - EXPRESS 549861890 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000549861890 FEDEX #1-800-622-1147	800-622-1147	TN	\$10.95
09/19/22	FEDEX - EXPRESS 550065149 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000550065149 FEDEX #1-800-622-1147	800-622-1147	TN	\$10.95
09/19/22	Fedex 550065148 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000550065148 FEDEX #1-800-622-1147	800-463-3339	TN	\$144.20
09/20/22	FEDEX - EXPRESS 550180471 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000550180471 FEDEX #1-800-622-1147	800-622-1147	TN	\$8.75
09/22/22	HLU*HULU 2218397745516-U HULU.COM/BILL	HULU.COM/BILL	CA	\$6.99
09/25/22	UBER ONE 8005928996	help.uber.com	CA	\$9.99
09/25/22	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$2.99
09/25/22	ADOBE ACROPRO SUBS Adobe Systems ADOBE.LY/ENUS	SAN JOSE	CA	\$15.98
09/29/22	FEDEX - EXPRESS 551076676 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000551076676 FEDEX #1-800-622-1147	800-622-1147	TN	\$10.95



**Fees** 

				Amount
10/01/22	FEDEX - EXPRESS 551281141 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000551281141 FEDEX #1-800-622-1147	800-622-1147	TN	\$19.70
10/03/22	PANERA SUBD 601494 O FOOD & NON A	201-794-2790	NJ	\$9.59
10/05/22	FEDEX - EXPRESS 551676257 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000551676257 FEDEX #1-800-622-1147	800-622-1147	TN	\$10.95
10/06/22	FEDEX - EXPRESS 551770673 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000551770673 FEDEX #1-800-622-1147	800-622-1147	TN	\$30.85
10/08/22	FEDEX - EXPRESS 551979228 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000551979228 FEDEX #1-800-622-1147	800-622-1147	TN	\$44.80
10/09/22	Uber Trip TSQUMMSR 90046	help.uber.com	CA	\$39.71
10/09/22	Uber Trip 3OFR6NDB 90028	help.uber.com	CA	\$16.20
10/09/22	Uber Trip G37WXMVS 90010	help.uber.com	CA	\$33.49
10/10/22	UBER POSTMATES KZ7EPDDL 94103	SAN FRANCISCO	CA	\$22.33
10/12/22	UBER POSTMATES IH542ULK 94103	SAN FRANCISCO	CA	\$20.76
10/13/22	UBER POSTMATES GW26B2EU 94103	SAN FRANCISCO	CA	\$27.44
10/13/22	Uber Trip PX22WYS5 30337	help.uber.com	CA	\$35.96

	Amount
Total Fees for this Period	\$0.00

2022 Fees and Interest Totals Year-to-Date	
	Amount
Total Fees in 2022	\$695.00
Total Interest in 2022	\$0.00

#### IMPORTANT NOTICES

#### **EFT Error Resolution Notice**

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay and at 1-800-CASH NOW for Express Cash questions. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact us online at www.americanexpress.com/ inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number (if any).
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.

  Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

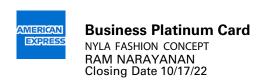
#### **Your Cardmember Agreement**

To access the most up to date version of your Cardmember Agreement, please log in to your Account at www.americanexpress.com

# The Centurion® Lounge Guest Access Policy

Effective February 1, 2023, U.S. Basic Platinum Card®, U.S. Basic Business Platinum Card® Members and any Additional Platinum Card Members will be charged a \$50 USD fee for each guest over 17 years of age (or \$30 USD for children aged 2 through 17, with proof of age) per visit to locations of The Centurion Lounge in the U.S., at Hong Kong International Airport, and at London Heathrow Airport. U.S. Basic Platinum Card® and U.S. Basic Business Platinum Card® Members and any Additional Platinum Card Members on the Account will gualify for Complimentary Guest Access for up to two guests per visit after spending \$75,000 USD or more in total eligible purchases on the Account between January 1, 2022 and December 31, 2022 and in each calendar year thereafter. "Complimentary Guest Access" means that Platinum Card Members and Additional Platinum Card Members on the Account may bring up to two (2) guests per visit per Card Member (regardless of whether you are eligible for Complimentary Guest Access through more than one Platinum Card Account) into locations of The Centurion Lounge in the U.S., at Hong Kong International Airport, and at London Heathrow Airport for no per-visit guest fee, for the remainder of the calendar year in which Complimentary Guest Access became effective, the following calendar year and until January 31 of the next calendar year. For more information, visit: thecenturionlounge.com/info/terms

Your Business Platinum Card® membership gives you access to the exclusive Departures™ world, which includes original stories told from unexpected perspectives, found only on Departures.com.



# **American Express® Cards Warmly Welcomed**

## **SALESOPTIMA**

The premiere Voice & SMS powered CRM with powerful workflow & email marketing built in for the remote sales force. Visit us at **salesoptima.com**.

#### **BICSI**

Leads the way for the future of the connected world through ICT Training & Certification programs. We will help you and your employees get there. www.bicsi.org

#### **GAINESWORLDCOFFEE.COM**

Coffee unique to their region and technique. Each so artfully distinctive, I have called my coffee Gaines World Coffee - the art of indulgence.