Platinum Card®

RAJ NARAYANAN Closing Date 10/03/19



Account Ending 5-68003

New Balance \$536.42

Payment Due Date

10/28/19[‡]

[‡] Late Payment Warning: If we do not receive your payment by the Payment Due Date of 10/28/19, you may have to pay a late fee of up to \$39.00.

See page 2 for important information about your account.

See Page 11 for Important Changes to Your Account Benefits.

Please refer to the **IMPORTANT NOTICES** section for any changes to your Account terms and any other communications on pages 9 - 13.

i Effective immediately, we will update the frequency in which we communicate the Billing Rights and Electronic Funds Transfer notices from annually, to monthly. You will find the monthly Billing Rights Notice on page 2 of your statement, and the monthly Electronic Funds Transfer Notice in the IMPORTANT NOTICES section.

AMERICAN EXPRESS® PERSONAL LOANS

Turn Dreaming Into Doing

Pre-approved Platinum Card Members can enjoy a competitive fixed rate on loans of up to \$40,000. APRs range from 5.98% to 19.98%. Terms apply.

To learn more visit americanexpress.com/loanoffer21

Membership Rewards® Points

Available and Pending as of 08/31/19

341,722

For up to date point balance and full program details, visit membershiprewards.com

Account Summary

 Previous Balance
 \$398.51

 Payments/Credits
 -\$2,243.71

 New Charges
 +\$2,381.62

 Fees
 +\$0.00

New Balance \$536.42

Days in Billing Period: 30

Customer Care



Pay by Computer

americanexpress.com/pbc

Customer Care Pay by Phone 1-800-525-3355 1-800-472-9297

See page 3 for additional information.

 \lor Please fold on the perforation below, detach and return with your payment \lor







Account Ending 5-68003

Enter 15 digit account # on all payments.
Make check payable to American Express.

RAJ NARAYANAN

8 HEATHER LN

GLEN ROCK NJ 07452

Payment Due Date

10/28/19

Amount Due **\$536.42**

Check here if your address or phone number has changed.
Note changes on reverse side.

AMERICAN EXPRESS P.O. BOX 1270 NEWARK NJ 07101-1270

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Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will represent to your financial institution any payment that is returned unpaid. **Permission for Electronic Withdrawal:** (1) When you send a check for

payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time and/or Cash Advance balances on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. The method we use to figure the ADB and interest results in daily compounding of interest.

Paying Interest: If you have a Pay Over Time and/or Cash Advance balance, your due date is at least 25 days after the close of each billing period. We will begin charging interest on transactions added to a Pay Over Time balance as of the date they are added. However, we will not charge interest on charges added to a Pay Over Time balance automatically (for example, Pay Over Time Travel and Pay Over Time Direct) if you pay the Account Total New Balance by the due date each month. We will, however, charge you interest on cash advances beginning on the transaction date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will

Change of Address

Email

be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

What To Do If You Think You Find A Mistake On Your Statement If you think there is an error on your statement, write to us at:

American Express, PO Box 981535, El Paso TX 79998-1535 You may also contact us on the Web: www.americanexpress.com In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing [or electronically]. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- · We cannot try to collect the amount in question, or report you as delinguent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
 - We can apply any unpaid amount against your credit limit.
 Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

- To use this right, all of the following must be true:

 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing or electronically at: American Express, PO Box 981535, El Paso TX 79998-1535

www.americanexpress.com

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

If correct on front, do not use. To change your address online, visit www.americanexpress.com/updatecontactinfo Avoid late fees • For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care. • Please print clearly in blue or black ink only in the boxes provided. Street Address City, State today to enroll. Zip Code Area Code and Home Phone Area Code and Work Phone

Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month

Visit americanexpress.com/autopay

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Platinum Card®

RAJ NARAYANAN Closing Date 10/03/19



Account Ending 5-68003

Customer Care & Billing Inquiries International Collect
Large Print & Braille Statements
Cash Advance at ATMs Inquiries

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Website: american express.com

Customer Care & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

Payments P.O. BOX 1270 NEWARK NJ 07101-1270

Total

Payments and Credits

Summary

	10tai
Payments	-\$1,865.32
Credits	-\$378.39
Total Payments and Credits	-\$2,243.71

		<i>+_,_</i>
Detail	*Indicates posting date	
Payments		Amount
09/04/19*	ONLINE PAYMENT - THANK YOU	-\$398.51
09/16/19*	ONLINE PAYMENT - THANK YOU	-\$752.16
09/25/19*	ONLINE PAYMENT - THANK YOU	-\$714.65
Credits		Amount
09/12/19	UNITED AIRLINES	-\$29.00
	HOUSTON TX	
	UNITED AIRLINES	
	Ticket Number: 01615294466332	
	Passenger Name: NARAYANAN/RAJ	
	Document Type: SUPPORTED REFUND	
09/12/19	UNITED AIRLINES	-\$34.00
	HOUSTON TX	
	UNITED AIRLINES	
	Ticket Number: 01615294466343	
	Passenger Name: NARAYANAN/RAJ Document Type: SUPPORTED REFUND	
09/12/19	UNITED AIRLINES	-\$36.99
09/12/19	HOUSTON TX	-\$30.99
	UNITED AIRLINES	
	Ticket Number: 01615337759140	
	Passenger Name: /	
	Document Type: SUPPORTED REFUND	
09/14/19*	Dispute - ITUNES.COM/BILL	-\$31.98
09/14/19*	Dispute - ITUNES.COM/BILL	-\$31.98
09/15/19	THE HOME DEPOT 959	-\$95.87
	PATERSON NJ	
	HOME SUPPLY WAREHOUSE	
09/19/19*	Dispute - NYCDOT PARKING METERS NYC	-\$6.00
09/29/19	THE HOME DEPOT #0959	-\$68.72
	PATERSON NJ	
	800-654-0688	
10/02/19	MISSGUIDED.COM	-\$5.00
	DOVER DE	45.00
	8778877815	
10/03/19*	Dispute - PEOPLEFINDERS.COM	-\$38.85
	•	

New Charges

Summary

Total New Charges \$2,381.62

Detail

Instances Cul	rd Ending 5-68003			Foreign Spend	Amount
09/04/19	BURLINGTON STORES 6 6 609-387-7800	PARAMUS	NJ		\$49.98
09/04/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$6.00
09/05/19	LYFT - RIDERS 0000 855-865-9553	SAN FRANCISCO	CA		\$30.76
09/06/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	7.27 Pounds Sterling	\$8.98
09/06/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	10.93 Pounds Sterling	\$13.51
09/06/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	10.02 Pounds Sterling	\$12.38
09/06/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	6.13 Pounds Sterling	\$7.56
09/07/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	11.22 Pounds Sterling	\$13.85
09/07/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	7.65 Pounds Sterling	\$9.44
09/07/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	6.12 Pounds Sterling	\$7.55
09/07/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	9.34 Pounds Sterling	\$11.53
09/07/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	8.68 Pounds Sterling	\$10.71
09/07/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	12.54 Pounds Sterling	\$15.47
09/07/19	HILTON LONDON BANKSIDE LODGING MERCHANDISE	LONDON	GB	18.99 Pounds Sterling	\$23.43
09/08/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	8.54 Pounds Sterling	\$10.54
09/08/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	9.96 Pounds Sterling	\$12.29
09/08/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	7.52 Pounds Sterling	\$9.28
09/09/19	UNITED AIRLINES UNITED AIRLINES From: To: LONDON HEATHROW AP N.Y. NEWARK INTL A Ticket Number: 01615337759140 Passenger Name: NARAYANAN /WI-FI PANASONI	HOUSTON Carrier: Class: UA 00 Date of Departure: 09/09	TX		\$36.99
09/09/19	Document Type: WIFI UBER TRIP HELP.UBER.COM	HELP,UBER.COM	GB	12.53 Pounds Sterling	\$15.46
09/09/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	34.91 Pounds Sterling	\$43.08



Platinum Card®

RAJ NARAYANAN Closing Date 10/03/19



Account Ending 5-68003

Detail Continued

				Foreign Spend	Amount
09/09/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	7.07 Pounds Sterling	\$8.72
09/09/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	GB	6.75 Pounds Sterling	\$8.33
09/09/19	GODADDY.COM (480)505-8855	480-505-8855	AZ		\$199.99
09/10/19	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	CA		\$14.13
09/10/19	INTERTRADE SYSTEMS INC US INTERTRADE S 800-873-7803	LAVAL			\$125.00
09/11/19	4TE*POST ALARM SYSTEMS, I 000155736 6264467159	ARCADIA	CA		\$49.00
09/11/19	THE HOME DEPOT 959 HOME SUPPLY WAREHOUSE	PATERSON	NJ		\$95.87
09/11/19	DELTA 0000 201-796-0145	FAIR LAWN	NJ		\$38.00
09/12/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$6.00
09/12/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$4.00
09/12/19	ZOHO CORPORATION*ZOHO CORPORATION ZOHO PLEASANTON	PLEASANTON	CA		\$86.00
09/12/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$6.00
09/13/19	ITUNES.COM/BILL RECORD STORE	INTERNET CHARGE	CA		\$10.65
09/14/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$6.00
09/14/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$5.50
09/15/19	LAZ PARKING 660124 0067 610-832-5629	PHILADELPHIA	PA		\$8.00
09/16/19	SAKS OFF 5TH #712 DEPARTMENT STORE	PARAMUS	NJ		\$19.97
09/16/19	ADVANCE AUTO PARTS #8944 8944 894403391501 07410 Xtreme Blue -20 WWF 1 GL	FAIRLAWN	NJ		\$6.38
09/17/19	SPEEDWAY 2015850182 AUTOMATED FUEL	1-800-643-1949	ОН		\$31.56
09/17/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$4.50
09/18/19	QUICK CHEK FOOD STORE 00000000840433 2018183065	RAMSEY	NJ		\$20.00
09/19/19	JEWELERS-MUTUAL-PMNT INSURANCE	800-558-6411	WI		\$30.00
09/20/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$12.00
09/20/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$3.50
09/21/19	LYFT - RIDERS 0000 855-865-9553	SAN FRANCISCO	CA		\$6.43

Detail Continued

				Foreign Spend	Amount
09/22/19	THE HOME DEPOT #0959 800-654-0688	PATERSON	NJ		\$14.44
09/23/19	EQUINOX MOTO #151 151 866-332-6549	PARAMUS	NJ		\$166.34
09/23/19	ULINE SHIP SUPPLIES RAJ 53158	800-295-5510	WI		\$301.68
09/23/19	PEOPLEFINDERS.COM 800-718-8997	800-718-8997	CA		\$38.85
09/24/19	MISSGUIDED.COM 8778877815	DOVER	DE		\$57.00
09/24/19	PAYPAL *PRETTYLITTL 01617134031	01617134031	GB		\$16.84
09/24/19	BP#3036928KOURKEN AMOCO 3036 201-652-9443	PARAMUS	NJ		\$49.25
09/24/19	NLY SCANDINAVIA AB WOMEN'S CLOTHING	BORAS	SW		\$32.95
09/26/19	BURLINGTON STORES 6 6 609-387-7800	PARAMUS	NJ		\$20.98
09/26/19	NYCDOT PARKING METERS NYCDOT PARKING 212-639-9675	LONG IS CITY	NY		\$8.00
09/27/19	THE HOME DEPOT #0959 800-654-0688	PATERSON	NJ		\$163.07
09/28/19	SUNOCO 0042338401 0042 845-753-5661	SLOATSBURG	NY		\$35.62
09/28/19	DP LUHRS TRUE VALUE HARDW 000000003 5702264526	HAWLEY	PA		\$139.91
09/28/19	DP LUHRS TRUE VALUE HARDW 000000003 5702264526	HAWLEY	PA		\$44.12
09/29/19	SAAVOR INC +16823009400	FORDS	NJ		\$36.32
09/29/19	SAAVOR INC +16823009400	FORDS	NJ		\$17.89
09/30/19	GEICO AUTO INSURANCE	(800)841-3000	DC		\$0.88
09/30/19	GEICO AUTO INSURANCE	(800)841-3000	DC		\$18.13
09/30/19	BP#3036928KOURKEN AMOCO 3036 201-652-9443	PARAMUS	NJ		\$45.50
10/03/19	NEX WORLDWIDE EXPRESS, INC 2126853025	WALINGTON	NJ		\$17.54
10/03/19	IRS 1099-MISC E-FILE +16504851128	STANFORD	CA		\$1.99

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	Amount
Total Fees for this Period	\$0.00

Account Ending 5-68003



Platinum Card® RAJ NARAYANAN Closing Date 10/03/19

AMERICAN EXPRESS

2019 Fees and Interest Totals Year-to-Date	
	Amount
Total Fees in 2019	\$512.00
Total Interest in 2019	\$0.00

Interest Charge Calculation

	Transactions Date	ed Annual Percentage	Balance Subject to Interest Rate	Interest Charge
	From To			
Cash Advances	05/01/2019	26.99% (v)	\$0.00	\$0.00
Total				\$0.00

IMPORTANT NOTICES

Your Personal Details

Account protection is important to us. Please update your Personal Details so we may contact you about your account if needed. Visit https://global.americanexpress.com/account-management/ to get started.

Your Cardmember Agreement

RAJ NARAYANAN

To access the most up to date version of your Cardmember Agreement, please log in to your Account at www.americanexpress.com.

IMPORTANT NOTICES continued

Notice of Updates to Additional Benefits of your Card

As described below, we will be making updates to your card benefits. These benefits are provided to you at no additional charge as part of your Card Membership. We encourage you to read this notice and file it for future reference. If you have any questions, please visit the website for each benefit below, or call the number on the back of your Card.

Premium Roadside Assistance

Effective 1/1/2020, Premium Roadside Assistance will be discontinued and will no longer be a benefit provided on this Card Account. Premium Roadside Assistance can still be used until **12/31/2019**. For terms and conditions, please visit **americanexpress.com/raterms**.

Travel Accident Insurance*

Effective 1/1/2020, Travel Accident Insurance will no longer be a benefit provided on this Card Account. This means any eligible travel purchases made on or after **1/1/2020** will not be covered by Travel Accident Insurance. Eligible travel purchases made prior to **1/1/2020** will still be covered by Travel Accident Insurance.

*Travel Accident Insurance is underwritten by AMEX Assurance Company and Tokio Marine Pacific Insurance Limited. Subject to additional terms, conditions and exclusions. For terms and conditions, please visit **americanexpress.com/taiterms**.

Extended Warranty*

For eligible purchases made on and after 1/1/2020 the following will occur:

- If the original manufacturer's warranty is less than one (1) year, we will match the length of that warranty.
- If the original manufacturer's warranty is between one (1) year and five (5) years, we will increase coverage to provide one (1) additional year of warranty.

For eligible purchases made on or after 8/1/2018 but prior to 1/1/2020 the following will occur:

- If the original manufacturer's warranty is less than two (2) years, we will match the length of that warranty.
- If the original manufacturer's warranty is between two (2) years and five (5) years, we will provide two (2) additional years of warranty**.
- *Extended Warranty is underwritten by AMEX Assurance Company and Tokio Marine Pacific Insurance Limited. Subject to additional terms, conditions and exclusions. For terms and conditions, please visit **americanexpress.com/ewterms**.
- **For residents of Indiana, Guam, Puerto Rico, and Northern Mariana Islands, your coverage will match the original warranty period for warranties of less than one (1) year or provide one (1) additional year if the warranty is between one (1) and five (5) years.

The benefit is limited to the actual amount charged to your Card for the item, up to a maximum of \$10,000; not to exceed \$50,000 per Card Member account per calendar year.

Purchase Protection*

For eligible purchases made on and after 1/1/2020 the coverage duration on eligible purchases will be 90 days.

For eligible purchases made prior to **1/1/2020**, the coverage duration on eligible purchases will be 120 days**.

- *Purchase Protection is underwritten by AMEX Assurance Company and Tokio Marine Pacific Insurance Limited. Subject to additional terms, conditions and exclusions. For terms and conditions, please visit **americanexpress.com/ppterms**.
- **For residents of New York, Indiana, Guam, Puerto Rico, and Northern Mariana Islands coverage duration is 90 days.

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IMPORTANT NOTICES continued

EFT Error Resolution Notice

RAJ NARAYANAN

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number (if any).
- 2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

RAJ NARAYANAN Closing Date 10/03/19



Account Ending 5-68003

Enjoy the convenience of mobile payments with the American Express® App.



Pay your bill, set up AutoPay to schedule automatic payments, and even manage your Bank Accounts. Learn more about what you can do on the go by visiting amex.co/exploreamexapp.

iOS and Android only. See App Store listings for operating system info.

American Express® Cards Warmly Welcomed

OE WHEELS, 4PLAY WHEELS

Our wheels are designed to take your truck to the next level. Vast selection for most makes & models.

866-273-3651

Oewheelslic.com, 4playwheels.com

If there are other places where you would like to see the Card accepted, please call the Customer Care number that is located on Page 1 of your statement or the number that is on the back of your Card.