

Business Platinum Card
NYLA FASHION CONCEPT
RAM NARAYANAN
Closing Date 07/17/20 Next Closing Date 08/17/20
Account Ending 4-92008

 Customer Care:
 1-800-492-8468

 TTY:
 1-800-221-9950

 Website:
 americanexpress.com

#### Membership Rewards® Points Available and Pending as of 06/30/20

100 70

198,708

For up to date point balance and full program details, visit membershiprewards.com

# **Account Summary**

 Previous Balance
 \$115.90

 Payments/Credits
 -\$2,439.70

 New Charges
 +\$1,971.19

 Fees
 +\$0.00

New Balance CR\$352.61

Days in Billing Period: 31

New Balance CR\$352.61 Amount Due \$0.00

## **Payment Not Required**

- See page 2 for important information about your account.
- (i) Your credit balance can be applied against future transactions or you may request a refund.
- Please refer to the **IMPORTANT NOTICES** section on pages 7 8.



We've introduced more ways you can earn rewards during this time.

Learn more by visiting americanexpress.com/whatsnew

You can also contact us using the phone number on your Card or chat us on the Amex App. Text CHAT to 86509 to receive a link to download on your iPhone⁵ iOS or Android™ phone. See app store listings for operating system info. Message and data rates may apply.

Congratulations! You used your Amex Offer. Please refer to the Payments and Credit section of your statement. View all available offers when you log in to your Card account online at americanexpress.com

Continued on page 3

Payment Coupon
Do not staple or use paper clips





**Account Ending 4-92008** 

Enter 15 digit account # on all payments. Make check payable to American Express.

Payment Not Required

Amount Due **\$0.00** 

RAM NARAYANAN NYLA FASHION CONCEPT 8 HEATHER LN GLEN ROCK NJ 07452-2835

See reverse side for instructions on how to update your address, phone number, or email. AMERICAN EXPRESS P.O. BOX 1270 NEWARK NJ 07101-1270

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0000349992096321359 10003526100000000 13 4

**Payments:** Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will represent to your financial institution any payment that is returned unpaid. **Permission for Electronic Withdrawal:** (1) When you send a check for

payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. The method we use to calculate the ADB and interest results in daily compounding of interest.

How to Avoid Paying Interest: If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge interest on charges added to a Pay Over Time balance if you pay the

Account Total New Balance by the due date each month.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

**Billing Dispute Procedures** 

What To Do If You Think You Find A Mistake On Your Statement If you think there is an error on your statement, write to us at: American Express, PO Box 981535, El Paso TX 79998-1535

- In your letter, give us the following information:
- Account information: Your name and account number.
   Dollar amount: The dollar amount of the suspected error. - Description of Problem: Describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 2 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors in writing. You may call us, but if you do we may not follow these procedures and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter
When we receive your letter, we will do two things:

- 1. Within 30 days of receiving your letter, we will tell you that we received your letter. We will also tell you if we have already corrected the error.

  2. We will investigate your inquiry and will either correct the error or
- explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We will not try to collect the amount in question.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.
- After we finish our investigation, one of two things will happen:
- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may report you as delinquent if you do not pay the amount we think you owe.

#### Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

#### Please do not add any written communication or address change on this stub

#### Pay Your Bill with AutoPay

Deduct your payment from your bank account automátically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Business Platinum Card NYLA FASHION CONCEPT RAM NARAYANAN Closing Date 07/17/20

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Customer Care & Billing Inquiries International Collect Large Print & Braille Statements Express Cash 

Website: american express.com

Customer Care & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

**Payments** P.O. BOX 1270 NEWARK NJ 07101-1270

# Put More Time to Business and Less Time to Bills

Grant a member of your team access to your account to log in and securely handle expense management on your behalf. Terms apply.

 $\label{thm:press.com/enrollAM} \mbox{Visit} \ \mbox{\bf www.AmericanExpress.com/enrollAM} \ \mbox{to enroll an Account Manager now.}$ 



Payments and Credits	
Summary	

	Total
Payments	-\$1,176.48
Credits	-\$1,263.22
Total Payments and Credits	-\$2,439,70

Detail	*Indicates posting date	
Payments		Amount
06/17/20*	ONLINE PAYMENT - THANK YOU	-\$115.90
07/06/20*	ONLINE PAYMENT - THANK YOU	-\$698.45
07/13/20*	PAYMENT RECEIVED - THANK YOU	-\$362.13
Credits		Amount
06/16/20	WF* WAYFAIR 3195081821 BOSTON MA +18662638325	-\$50.71
06/21/20	WWW.STAPLES.COM 472 FRAMINGHAM StaplesOffer	-\$4.52
06/26/20	WF* WAYFAIR 3195081821 BOSTON MA +18662638325	-\$71.83
06/27/20	WWW.STAPLES.COM 472 FRAMINGHAM StaplesOffer	-\$10.13
07/01/20	WWW.STAPLES.COM 472 FRAMINGHAM StaplesOffer	-\$6.11
07/05/20*	AMEX Shipping Credit TRANSACTION PROCESSED BY AMERICAN EXPRESS	-\$20.00
07/05/20	WWW.STAPLES.COM 472 FRAMINGHAM StaplesOffer	-\$3.57

Detail (	Continued *Indicates posting date	
		Amount
07/12/20	EXPEDIA 7534231412827	-\$517.35
	EXPEDIA.COM WA	
	0 89109	
	RAM NARAYANAN	
	BELLAGIO,LAS VEGAS	
07/16/20	CHUBB INS SCI	-\$579.00
	800-372-4822 NJ	
	INSURANCE	

# New Charges Summary

	Total
Total New Charges	\$1,971.19

### Detail



### **RAM NARAYANAN**

Card Ending 4-92008

				Amount
06/17/20	FINELINE TECHNOLOGIES 069000042288006 6789690835	NORCROSS	GA	\$103.78
06/17/20	FEDEX - EXPRESS 517875032 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000517875032 FEDEX #1-800-622-1147	800-622-1147	TN	\$9.99
06/19/20	STAPLES.COM (800) 333-3330 HP 952XL BLACK INK CARTRIDGE HIGH Y	800-333-3330	MA	\$45.23
06/20/20	FEDEX - EXPRESS 518114474 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000518114474 FEDEX #1-800-622-1147	800-622-1147	TN	\$16.69
06/22/20	Fedex 518350692 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000518350692 FEDEX #1-800-622-1147	800-463-3339	TN	\$23.20
06/23/20	FEDEX - EXPRESS 518481329 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000518481329 FEDEX #1-800-622-1147	800-622-1147	TN	\$17.69
06/24/20	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$9.56
06/24/20	FINELINE TECHNOLOGIES 069000042288006 6789690835	NORCROSS	GA	\$77.00
06/25/20	STAPLES.COM (800) 333-3330 HP 952XL952 BLACK HIGH YIELD CYANMA	800-333-3330	МА	\$101.26
06/26/20	WF* WAYFAIR 3356820501 +18662638325	BOSTON	MA	\$166.57
06/27/20	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	CA	\$13.59



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				Amount
06/27/20	FEDEX - EXPRESS 518805881 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000518805881 FEDEX #1-800-622-1147	800-622-1147	TN	\$37.67
06/29/20	STAPLES.COM (800) 333-3330 SOFTSOAP SOOTHING ALOE VERA LIQUID	800-333-3330	MA	\$30.24
06/29/20	STAPLES.COM (800) 333-3330 SOFTSOAP SOOTHING ALOE VERA LIQUID	800-333-3330	МА	\$30.88
06/29/20	Fedex 519035261 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000519035261 FEDEX #1-800-622-1147	800-463-3339	TN	\$28.30
06/30/20	FEDEX - EXPRESS 519164043 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000519164043 FEDEX #1-800-622-1147	800-622-1147	TN	\$9.99
07/01/20	STAPLES.COM (800) 333-3330 HP 952 CYANMAGENTAYELLOW INK CARTRI	800-333-3330	MA	\$73.55
07/01/20	FEDEX - EXPRESS 519260777 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000519260777 FEDEX #1-800-622-1147	800-622-1147	TN	\$17.69
07/02/20	FEDEX - EXPRESS 519354852 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000519354852 FEDEX #1-800-622-1147	800-622-1147	TN	\$39.96
07/03/20	UBER TRIP HELP.UBER.COM	HELP.UBER.COM	CA	\$12.48
07/04/20	FEDEX - EXPRESS 519489968 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000519489968 FEDEX #1-800-622-1147	800-622-1147	TN	\$17.69
07/06/20	Fedex 519690328 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000519690328 FEDEX #1-800-622-1147	800-463-3339	TN	\$8.44
07/07/20	FINELINE TECHNOLOGIES 069000042288006 6789690835	NORCROSS	GA	\$143.70
07/07/20	FEDEX - EXPRESS 519810818 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000519810818 FEDEX #1-800-622-1147	800-622-1147	TN	\$50.78

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Detail	Cor	ntini	ued

				Amount
07/09/20	FEDEX - EXPRESS 519985747 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000519985747 FEDEX #1-800-622-1147	800-622-1147	TN	\$6.99
07/10/20	STAPLES.COM (800) 333-3330 HP 17BY3067ST 173 NOTEBOOK INTEL I7	800-333-3330	MA	\$651.88
07/11/20	FEDEX - EXPRESS 520132928 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000520132928 FEDEX #1-800-622-1147	800-622-1147	TN	\$71.08
07/14/20	FEDEX - EXPRESS 520488555 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000520488555 FEDEX #1-800-622-1147	800-622-1147	TN	\$19.98
07/15/20	DROPBOX*YCQ73LMWPW2K 4159867057	SAN FRANCISCO	CA	\$11.99
07/15/20	FEDEX - EXPRESS 520587779 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000520587779 FEDEX #1-800-622-1147	800-622-1147	TN	\$29.97
07/16/20	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$6.38
07/16/20	FEDEX - EXPRESS 520685303 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000520685303 FEDEX #1-800-622-1147	800-622-1147	TN	\$9.99
07/16/20	FINELINE TECHNOLOGIES 069000042288006 6789690835	NORCROSS	GA	\$77.00

Amount

Total Fees for this Period	\$0.00

2020 Fees and Interest Totals Year-to-Date	
	Amount
Total Fees in 2020	\$595.00
Total Interest in 2020	\$0.00

#### NYLA FASHION CONCEPT RAM NARAYANAN

# **IMPORTANT NOTICES**

#### **Claims Resolution Clause Update**

The address for sending a claim notice to American Express has changed. Notice to American Express should be sent to American Express ADR, c/o CT Corporation System, 28 Liberty Street, New York, New York 10005.

# **Your Cardmember Agreement**

To access the most up to date version of your Cardmember Agreement, please log in to your Account at www.americanexpress.com.

#### **IMPORTANT NOTICES continued**

### **EFT Error Resolution Notice**

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay and at 1-800-CASH NOW for Express Cash questions. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at <a href="https://www.americanexpress.com/inquirycenter">www.americanexpress.com/inquirycenter</a> as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number (if any).
- 2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.