



## Platinum Card®

RAJ NARAYANAN  
Closing Date 09/03/21  
Account Ending 5-61008



p. 1/10

**Customer Care:** 1-800-525-3355  
**TTY:** Use Relay 711  
**Website:** [americanexpress.com](http://americanexpress.com)

**New Balance** **\$142.23**

**Payment Due Date** **09/28/21<sup>‡</sup>**

<sup>‡</sup> **Late Payment Warning:** If we do not receive your payment by the Payment Due Date of 09/28/21, you may have to pay a late fee of up to \$40.00.

### Membership Rewards® Points

Available and Pending as of 07/31/21

**490,966**

For up to date point balance and full program details, visit [membershiprewards.com](http://membershiprewards.com)

### Account Summary

Previous Balance	\$1,130.98
Payments/Credits	-\$9,180.59
New Charges	+\$8,191.84
Fees	+\$0.00

**New Balance** **\$142.23**

See page 2 for important information about your account.

Please refer to the **IMPORTANT NOTICES** section on **page 9**.

### American Express Has Your Back

During these times, American Express has your back. We're providing new ways to earn rewards for shopping, dining, and more. Create or visit your online account at [americanexpress.com](http://americanexpress.com), or login to the Amex Mobile® App, to keep up-to-date with our latest news & enroll in Amex Offers curated just for you.

Have questions? You can contact us by using the phone number on the back of your card or online via Live Chat.

**SHOP SMALL**  
THIS SUMMER –  
LET'S GO!



WITH



Make everyone's day brighter when you support small businesses – both close to home and on the road.

Explore ways to support on [ShopSmall.com](http://ShopSmall.com).

↓ Please fold on the perforation below, detach and return with your payment ↓



#### Payment Coupon

Do not staple or use paper clips



#### Pay by Computer

[americanexpress.com/pbc](http://americanexpress.com/pbc)



#### Pay by Phone

1-800-472-9297

#### Account Ending 5-61008

Enter 15 digit account # on all payments.  
Make check payable to American Express.

RAJ NARAYANAN  
8 HEATHER LN  
GLEN ROCK NJ 07452

Payment Due Date  
**09/28/21**  
Amount Due  
**\$142.23**

See reverse side for instructions  
on how to update your address,  
phone number, or email.

AMERICAN EXPRESS  
P.O. BOX 1270  
NEWARK NJ 07101-1270



0000349992220508608 000014223000014223 02 H

**Payments:** Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

**Permission for Electronic Withdrawal:** (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

**How We Calculate Your Balance:** We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time and/or Cash Advance balances on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. *The method we use to figure the ADB and interest results in daily compounding of interest.*

**Paying Interest:** Your due date is at least 25 days after the close of each billing period. If you have Pay Over Time, we will not charge you interest on charges automatically added to a Pay Over Time balance if each month you pay your Account Total New Balance on your billing statement (or, if you have a Plan balance, your Adjusted Balance on your billing statement) by the due date. If you have Cash Advance on your Account, we will begin charging interest on cash advances on the transaction date. If you have Pay Over Time Select: we will begin charging interest on purchases added to a Pay Over Time Select balance at your request on the date that they are added to your Pay Over Time Select balance.

**Foreign Currency Charges:** If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will

be billed at the rates such establishments use.

**Credit Balance:** A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

**Credit Reporting:** We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

**What To Do If You Think You Find A Mistake On Your Statement**

If you think there is an error on your statement, write to us at:

American Express, PO Box 981535, El Paso TX 79998-1535

You may also contact us on the Web: [www.americanexpress.com](http://www.americanexpress.com)

In your letter, give us the following information:

- **Account information:** Your name and account number.

- **Dollar amount:** The dollar amount of the suspected error.

- **Description of Problem:** If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing [or electronically]. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.

- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.

- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

- We can apply any unpaid amount against your credit limit.

**Your Rights If You Are Dissatisfied With Your Credit Card Purchases**

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

**1.** The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

**2.** You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

**3.** You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing or electronically at:

American Express, PO Box 981535, El Paso TX 79998-1535

[www.americanexpress.com](http://www.americanexpress.com)

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

**Change of Address, phone number, email**

- Online at [www.americanexpress.com/updatecontactinfo](http://www.americanexpress.com/updatecontactinfo)
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

**Please do not add any written communication or address change on this stub**

**Pay Your Bill with AutoPay**

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit [americanexpress.com/autopay](http://americanexpress.com/autopay) today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

**Platinum Card®**RAJ NARAYANAN  
Closing Date 09/03/21

p. 3/10

Account Ending 5-61008

**Customer Care & Billing Inquiries**  
International Collect  
Cash Advance at ATMs Inquiries  
Large Print & Braille Statements**1-800-525-3355**  
1-954-473-2123  
1-800-CASH-NOW  
**1-800-525-3355****Hearing Impaired**Online chat at [americanexpress.com](https://americanexpress.com) or use **Relay dial 711** and **1-800-525-3355****Website:** [americanexpress.com](https://americanexpress.com)**Customer Care  
& Billing Inquiries**  
P.O. BOX 981535  
EL PASO, TX  
79998-1535**Payments**  
P.O. BOX 1270  
NEWARK NJ 07101-  
1270**Payments and Credits****Summary**

	Total
<b>Payments</b>	-\$7,929.27
<b>Credits</b>	
RAJ NARAYANAN 5-61008	-\$1,251.32
<b>Total Payments and Credits</b>	<b>-\$9,180.59</b>

**Detail**

\*Indicates posting date

<b>Payments</b>			<b>Amount</b>
08/08/21*	RAJ NARAYANAN	ONLINE PAYMENT - THANK YOU	-\$1,566.73
08/12/21*	RAJ NARAYANAN	ONLINE PAYMENT - THANK YOU	-\$3,318.61
08/16/21*	RAJ NARAYANAN	ONLINE PAYMENT - THANK YOU	-\$2,029.32
08/24/21*	RAJ NARAYANAN	ONLINE PAYMENT - THANK YOU	-\$467.99
09/03/21*	RAJ NARAYANAN	ONLINE PAYMENT - THANK YOU	-\$546.62
<b>Credits</b>			<b>Amount</b>
08/05/21	RAJ NARAYANAN	THE HOME DEPOT #6616 LOS ANGELES CA 800-654-0688	-\$16.38
08/06/21	RAJ NARAYANAN	EXPRESS LOS ANGELES CA WOMEN'S CLOTHING	-\$86.79
08/13/21	RAJ NARAYANAN	THE HOME DEPOT #6616 LOS ANGELES CA 800-654-0688	-\$148.88
08/15/21	RAJ NARAYANAN	TARGET LA 18TH AND LA CIENEGA 3347 LOS ANGELES CA DISCOUNT STORE	-\$27.38
08/15/21	RAJ NARAYANAN	TARGET LA 18TH AND LA CIENEGA 3347 LOS ANGELES CA DISCOUNT STORE	-\$109.50
08/18/21	RAJ NARAYANAN	THE TOLL ROADS OF OC 949-727-4800 CA TOLL FEES	-\$2.98
08/18/21	RAJ NARAYANAN	THE HOME DEPOT #6616 LOS ANGELES CA 800-654-0688	-\$43.73
08/18/21	RAJ NARAYANAN	THE HOME DEPOT #6616 LOS ANGELES CA 800-654-0688	-\$2.71
08/20/21	RAJ NARAYANAN	IKEA ORANGE COUNTY LLC 167 COSTA MESA CA 888-888-4534	-\$97.84

Continued on reverse

**Detail Continued**

\*Indicates posting date

			<b>Amount</b>
08/21/21	RAJ NARAYANAN	THE HOME DEPOT #6616 LOS ANGELES CA 800-654-0688	-\$109.40
08/21/21	RAJ NARAYANAN	THE HOME DEPOT #6616 LOS ANGELES CA 800-654-0688	-\$27.34
08/22/21	RAJ NARAYANAN	THE HOME DEPOT 6616 HOLLYWOOD CA 0 90028	-\$90.84
08/27/21	RAJ NARAYANAN	TARGET LA SUNSET 2479 LOS ANGELES CA DISCOUNT STORE	-\$228.38
08/27/21	RAJ NARAYANAN	TARGET LA SUNSET 2479 LOS ANGELES CA DISCOUNT STORE	-\$115.51
08/28/21	RAJ NARAYANAN	TARGET TUSTIN CA DISCOUNT STORE	-\$29.26
08/28/21	RAJ NARAYANAN	WAL-MART SUPERCENTER 5644 5644 IRVINE CA DISCOUNT STORE	-\$39.43
08/29/21	RAJ NARAYANAN	IKEA ORANGE COUNTY LLC 167 COSTA MESA CA 888-888-4534	-\$24.97
08/30/21*	RAJ NARAYANAN	Shop Saks with Platinum Credit TRANSACTION PROCESSED BY AMERICAN EXPRESS	-\$50.00

**New Charges****Summary**

	<b>Total</b>
RAJ NARAYANAN 5-61008	\$7,941.84
CALEB WESTBAY 5-63012	\$250.00
<b>Total New Charges</b>	<b>\$8,191.84</b>

**Detail****RAJ NARAYANAN**

Card Ending 5-61008

				<b>Amount</b>
08/03/21	CONSTANT CONTACT 30496175 02451 CONSTANT CONTACT	WALTHAM	MA	\$95.00
08/04/21	DELTA AIR LINES DELTA AIR LINES Ticket Number: 00615232226000 Passenger Name: NARAYANAN/RAM Document Type: MISCELLANEOUS TAX(S)/FEE(S)	ATLANTA		\$139.99
08/04/21	BURLINGTON STORES 596 596 609-387-7800	SANTA ANA	CA	\$25.09
08/04/21	BLU EXPRESS CAR WASH 310-433-7132	PLACENTIA	CA	\$5.00
08/05/21	D J*WALL-ST-JOURNAL SUBSCRIPTION	800-568-7625	MA	\$38.99
08/06/21	Amazon Prime SHIPPINGCLUB	Amazon.com	WA	\$13.85

Continued on next page

**Platinum Card®**RAJ NARAYANAN  
Closing Date 09/03/21

p. 5/10

Account Ending 5-61008

**Detail Continued**

				<b>Amount</b>
08/06/21	60893 - BEVERLY CENTER CPRK608931 CPRK 3122742000	LOS ANGELES	CA	\$1.00
08/07/21	BIG EDS CAR WASH 041399801264620 2017970222	FAIR LAWN	NJ	\$42.60
08/07/21	STAPLES 01030 01030000345771 92865 HP 15/8/256/15/FHD MCAFFEE LIVESAFE M187 (PALACE BLUE) VENDOR FUNDED COUPON	ORANGE	CA	\$617.38
08/07/21	AMZN MKTP US*2P4RZ02U0 BOOK STORES	AMZN.COM/BILL	WA	\$67.10
08/09/21	ABM W HOLLYWOOD GATEWAY 2 084870021537 2132847677	W HOLLYWOOD	CA	\$2.00
08/09/21	THE HOME DEPOT #6616 800-654-0688	LOS ANGELES	CA	\$148.88
08/09/21	THE HOME DEPOT #6616 800-654-0688	LOS ANGELES	CA	\$15.90
08/09/21	ASHLEY HOMESTORE BURBANK FURNITURE/HOME STORE	BURBANK	CA	\$405.14
08/09/21	ASHLEY HOMESTORE BURBANK FURNITURE/HOME STORE	BURBANK	CA	\$1,297.01
08/09/21	BEST BUY 888BESTBUY	WEST HOLLYWOOD	CA	\$722.60
08/13/21	THE HOME DEPOT #6616 800-654-0688	LOS ANGELES	CA	\$24.41
08/13/21	THE HOME DEPOT #6616 800-654-0688	LOS ANGELES	CA	\$21.87
08/13/21	YOUNG LABEL AND TAG INC 65000001112554 2137488083	VERNON	CA	\$1,015.45
08/13/21	EXXONMOBIL 9764 323-874-9063	WEST HOLLYWOOD	CA	\$72.13
08/13/21	AMAZON.COM*2D6LQ5XD0 MERCHANDISE	AMZN.COM/BILL	WA	\$21.82
08/14/21	TARGET STORES GROCERY STORE	BURBANK	CA	\$499.96
08/14/21	CVS PHARMACY 8007467287 PHARMACIES	WOODLAND HILLS	CA	\$14.22
08/14/21	IKEA BURBANK 0000 888-888-4534	BURBANK	CA	\$209.11
08/14/21	WAL-MART SUPERCENTER 5686 5686 DISCOUNT STORE	BURBANK	CA	\$111.93
08/15/21	TARGET LA BEVERLY 2775 GROCERY STORE	LOS ANGELES	CA	\$286.88
08/15/21	TARGET LA 18TH AND LA CIENEGA 3347 GROCERY STORE	LOS ANGELES	CA	\$59.12
08/15/21	DOLLARTREE 000007879 8775308733 VARIETY STORES	LOS ANGELES	CA	\$34.15
08/17/21	AMZN MKTP US*2D6962201 BOOK STORES	AMZN.COM/BILL	WA	\$55.84
08/18/21	ZOHO CORPORATION +19259249500	PLEASANTON	CA	\$90.00

Continued on reverse

<b>Detail Continued</b>
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				Amount
08/18/21	SHELL OIL 10008015009 AUTO FUEL DISPENSER	LOS ANGELES	TX	\$77.45
08/20/21	BT*PMT*NJ.COM 8887827533	ISELIN	NJ	\$10.00
08/20/21	SHOPIFY* 117674317 +18887467439	ELK GROVE VILLAGE	IL	\$32.65
08/21/21	AT&T UVERSE PAYMENT AT&T EZC PMT	8002882020	TX	\$55.96
08/21/21	STAPLES 01030 01030000567862 92865 STAPLES FUNDED COUPON ESSAY/DOCUMENT-CUSTOM	ORANGE	CA	\$23.03
08/21/21	HP.COM H343830201 07452 H343830201-78.57	800-473-4732	CA	\$78.57
08/22/21	AT&T TV SVOD	800-288-2020	TX	\$74.63
08/23/21	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$2.99
08/23/21	NETFLIX.COM CABLE & PAY TV	866-579-7172	CA	\$19.18
08/23/21	EQUINOX MOTO #151 151 866-332-6549	PARAMUS	NJ	\$266.56
08/25/21	ADOBE ACROPRO SUBS Adobe Systems ADOBE.LY/ENUS	SAN JOSE	CA	\$15.98
08/25/21	www.cvs.com 000002695 8007467287	800-746-7287	RI	\$5.33
08/25/21	STAPLES 00243 00243000777290 90028 MELLOW HAND SANITIZER 8OZÿÿÿ	HOLLYWOOD	CA	\$2.17
08/25/21	DENTAL INSURANCE AUTOPAY DENTAL INSURA 877-280-4204	RNCHO CORDOVA	CA	\$64.92
08/26/21	WPY*GLOBAL PARCEL SERVICE 1206138849 855-469-3729	WALNUT	CA	\$98.76
08/27/21	SAKSFIFTHAVENUE.COM 8775517257	https://www.saksfifth	MD	\$138.61
08/29/21	CONSTANT CONTACT 1118153085972 02451 CONSTANT CONTACT	WALTHAM	MA	\$95.00
08/31/21	UBER TRIP 27MXDNDR 90045	SAN FRANCISCO	CA	\$15.91
09/01/21	INTUIT QUICKBOOKS CL.INTUIT.COM	800-446-8848	CA	\$50.00
09/01/21	ULINE SHIP SUPPLIES RAJ 53158	800-295-5510	WI	\$467.02
09/02/21	4TE*POST ALARM SYSTEMS, I 000155736 6264467159	ARCADIA	CA	\$50.47
09/03/21	ULINE SHIP SUPPLIES RAJ 53158	800-295-5510	WI	\$142.23



## Platinum Card®

RAJ NARAYANAN  
Closing Date 09/03/21



p. 7/10

Account Ending 5-61008

### Detail Continued

Amount



#### CALEB WESTBAY

Card Ending 5-63012 Monthly Spending Limit: \$1,000

Amount

08/06/21	DELTA AIR LINES DELTA AIR LINES Ticket Number: 00642159889195 Passenger Name: WESTBAY/CALEBKENT Document Type: EXCESS BAGGAGE	ATLANTA		\$150.00
08/06/21	DELTA AIR LINES DELTA AIR LINES Ticket Number: 00642154166555 Passenger Name: WESTBAY/CALEBKENT Document Type: EXCESS BAGGAGE	ATLANTA		\$70.00
08/27/21	AMERICAN AIRLINES 45105104 AMERICAN AIRLINES Ticket Number: 0010277373833 Passenger Name: WESTBAY/CALEB Document Type: EXCESS BAGGAGE	DALLAS	TX Date of Departure: 08/27	\$30.00

### Fees

Amount

Total Fees for this Period

\$0.00

### 2021 Fees and Interest Totals Year-to-Date

Amount

Total Fees in 2021	\$550.00
Total Interest in 2021	\$0.00

### Interest Charge Calculation

Days in Billing Period: 31

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

	Transactions Dated		Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
	From	To			
Cash Advances	05/01/2019		25.24% (v)	\$0.00	\$0.00
<b>Total</b>					<b>\$0.00</b>

(v) Variable Rate





**IMPORTANT NOTICES****EFT Error Resolution Notice**

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at [www.americanexpress.com/inquirycenter](http://www.americanexpress.com/inquirycenter) as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.





## Platinum Card®

RAJ NARAYANAN  
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Account Ending 5-61008

### Buy Now, Pay Later with Plan It®

Plan It® is a payment option available on your Card that lets you split up large purchases into monthly installments with a fixed fee and no interest.

A fixed monthly fee is shown upfront, so you'll know exactly how much you'll pay. Plus, you'll **still earn rewards** for the purchases you plan. Terms apply.



**To use Plan It®, log into your online account or the American Express® App\*\* and follow these three easy steps:**

- |  |   |  |
|--|---|--|
| <b>1</b>   | <b>2</b>  | <b>3</b>   |
| Select a purchase of \$100 or more to put into a plan. | Choose the plan length that works for you. You'll be presented with up to 3 options.* | Pay in monthly installments. The monthly plan payment amount is automatically included in your minimum due each month. |

**For more information and Terms and Conditions visit: [AmericanExpress.com/PlanIt\\_Statement](https://www.AmericanExpress.com/PlanIt_Statement)**

\*\* iOS and Android only. See app store listings for operating system info.

\*You will be offered 1-3 plan duration options for the qualifying purchase. The plan duration options can vary based on a variety of factors such as the purchase amount, your account history, and your creditworthiness. If you are enrolled in an intro or promotional APR, you may see limited plan duration options during the intro or promotional period when you use Plan It® on your account. With Plan It®, you can create up to 10 active payment plans, each subject to a plan fee. The plan fee is a fixed finance charge that will be charged each month that the corresponding plan is active. Your ability to create plans will be based on a variety of factors such as your creditworthiness, and your Credit Limit or Pay Over Time Limit, as applicable. You may not be able to create a plan if it would cause you to exceed your Pay Over Time Limit or cause your Plan balance to exceed 95% of your Account Total New Balance on your last billing statement. You will not be able to create plans if your Pay Over Time feature is suspended or your Account is canceled. You will also not be able to create plans if one or more of your American Express Accounts is enrolled in a payment program, has a payment that is returned unpaid, or is past due.

**American Express®**  
**Cards Warmly**  
**Welcomed**

### CONTACTLENSKING.COM

Online contact lens retailer for major brands. The same brands sold by many doctors. No hassles, just easy, seamless, and convenient ordering.

If there are other places where you would like to see the Card accepted, please call the Customer Care number that is located on Page 1 of your statement or the number that is on the back of your Card.