

Business Platinum Card NYLA FASHION CONCEPT RAM NARAYANAN Closing Date 08/17/21 Next Closing Date 09/16/21 Account Ending 4-96009

p. 1/12

Customer Care: 1-800-492-8468 Use Relay 711 TTY: Website: americanexpress.com

Membership Rewards® Points

Available and Pending as of 07/31/21

78,785

For up to date point balance and full program details, visit membershiprewards.com

Account Summary

Previous Balance \$1,028.00 Payments/Credits -\$9 657 94 **New Charges** +\$13,296.13 +\$0.00 Fees

New Balance \$4,666.19

Days in Billing Period: 32

New Balance

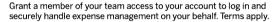
Payment Due Date

\$4,666.19

[‡]Late Payment Warning: If we do not receive your payment by the Payment Due Date of 09/11/21, you may have to pay a late fee of \$39.00.

- See page 2 for important information about your account.
- Please refer to the **IMPORTANT NOTICES** section for any changes to your Account terms and any other communications on pages 9 - 11.
- Congratulations! You used your Amex Offer. Please refer to the Payments and Credit section of your statement. View all available offers when you log in to your Card account online at americanexpress.com

Put More Time to Business and Less Time to Bills



Visit www.AmericanExpress.com/enrollAM to enroll an Account Manager now.



09/11/21 ‡

→ Please fold on the perforation below, detach and return with your payment →







Account Ending 4-96009

Enter 15 digit account # on all payments. Make check payable to American Express.

> Payment Due Date 09/11/21 **Amount Due** \$4,666.19

RAM NARAYANAN **NYLA FASHION CONCEPT** 8 HEATHER LN GLEN ROCK NJ 07452-2835

See reverse side for instructions on how to update your address, phone number, or email.

AMERICAN EXPRESS P.O. BOX 1270 NEWARK NJ 07101-1270

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0000349992096321359 000466619000466619 13 4

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in ÚS dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. The method we use to calculate the ADB and interest results in daily compounding of interest.

How to Avoid Paying Interest: If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge interest on charges added to a Pay Over Time balance if you pay the Account Total New Balance by the due date each month.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

Billing Dispute Procedures

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at: American Express, PO Box 981535, El Paso TX 79998-1535

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: Describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 2 business days before an automated payment is scheduled, if you

want to stop payment on the amount you think is wrong. You must notify us of any potential errors in writing. You may call us, but if you do we may not follow these procedures and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter

When we receive your letter, we will do two things:

- 1. Within 30 days of receiving your letter, we will tell you that we received your letter. We will also tell you if we have already corrected the error.
- 2. We will investigate your inquiry and will either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We will not try to collect the amount in question.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
 - We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
- any interest or other rees related to that amount.

 If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may report you as delinquent if you do not pay the amount we think you owe.

Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

Please do not add any written communication or address change on this stub

Pay Your Bill with AutoPay

Deduct your payment from your bank account automátically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Business Platinum Card NYLA FASHION CONCEPT RAM NARAYANAN Closing Date 08/17/21

Account Ending 4-96009



Payments

Customer Care & Billing Inquiries International Collect Express Cash Large Print & Braille Statements

1-800-492-8468 1-623-492-7719 1-800-CASH-NOW 1-800-492-8468

早

 $\textbf{Website:} \ american express.com$

Customer Care & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

Payments P.O. BOX 1270 NEWARK NJ 07101-1270

> Total -\$8,556.98

Hearing ImpairedOnline chat at **american express.com** or use **Relay dial 711** and **1-800-492-8468**

Payments and Credits	
Summary	

Credits		-\$1,100.96
Total Paym	-\$9,657.94	
Detail	*Indicates posting date	
Payments		Amount
07/18/21*	ONLINE PAYMENT - THANK YOU	-\$826.76
07/20/21*	ONLINE PAYMENT - THANK YOU	-\$3,559.88
07/26/21*	ONLINE PAYMENT - THANK YOU	-\$3,486.98
08/01/21*	ONLINE PAYMENT - THANK YOU	-\$331.75
08/08/21*	ONLINE PAYMENT - THANK YOU	-\$351.61
Credits		Amount
07/17/21	SAKS OFF 5TH #816 LOS ANGELES CA DEPARTMENT STORE	-\$291.24
07/22/21	FEDEX MEMPHIS Amex Offer Credit	-\$2.00
07/23/21*	Points for Amex Trvl	-\$761.62
07/26/21	FEDEX MEMPHIS Amex Offer Credit	-\$1.00
07/26/21	FEDEX MEMPHIS Amex Offer Credit	-\$0.77
07/28/21	FEDEX MEMPHIS Amex Offer Credit	-\$1.95
07/30/21	FEDEX MEMPHIS Amex Offer Credit	-\$0.75
08/03/21	FEDEX MEMPHIS Amex Offer Credit	-\$4.30
08/03/21	FEDEX OFFICE 5053 ATLANTA Amex Offer Credit	-\$15.50
08/06/21	FEDEX MEMPHIS Amex Offer Credit	-\$1.54

Foreign

Amount

Detail (Detail Continued *Indicates posting date			
		Amount		
08/06/21	FEDEX	-\$3.75		
	MEMPHIS			
	Amex Offer Credit			
08/10/21	FEDEX	-\$0.77		
	MEMPHIS			
	Amex Offer Credit			
08/13/21	LASST PMS 16155212008	-\$15.00		
	Las Vegas NV			
	7026502000			
08/14/21	FEDEX	-\$0.77		
	MEMPHIS			
	Amex Offer Credit			

New Charges

DATE 07/17/21 TRK 00000001VY58291

FROM 07452 TO 07452 US ACCT 000001VY58

LA CENTRAL LOS CABOS

RESTAURANT

Summary

Total **Total New Charges** \$13,296.13

Detail

RAM NARAYANAN Card Ending 4-96009

07/18/21

Spend 07/16/21 MICKEY FINE PHARMACY & GRILL 650000009 **BEVERLY HILLS** $\mathsf{C}\mathsf{A}$ \$90.00 3102716123 **HUDSONNEWS ST992 992 CARSON** CA 07/17/21 \$5.14 800-326-7711 Brkfst Lun Din T7 LAX 1550986001 CA Los Angeles 07/17/21 \$42.74 7308 90045 07/17/21 WALDORF ASTORIA LOS CABOS PEDREGAL USD **CABOS SAN LUCAS** \$1,245.69 LODGING CORP INMOBILIAR KTRC NOBU REST **CABO SAN LUCAS** 07/17/21 \$386.98 (62)42546500 ATLANTA UPS 000001VY58 GΑ 07/18/21 \$1,019.44 800 811 1648

07/18/21	UPS 000001VY58	ATLANTA	GA		\$761.66
	800 811 1648 DATE 06/26/21 TRK 00000001VY58261 FROM 07452 TO 07452 US ACCT 000001VY58				
07/18/21	FEDEX - EXPRESS	800-622-1147	TN		\$19.98
	417411534 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000417411534 FEDEX #1-800-622-1147				
07/18/21	AMERICAN PHARMACY	LOS CABOS	ME	763.00	\$38.49
	DRUG STORE/PHARMACY			Mexican Pesos	
07/18/21	AMERICAN PHARMACY DRUG STORE/PHARMACY	LOS CABOS	ME	350.00 Mexican Pesos	\$17.66

LOS CABOS

\$22.10

438.00 Mexican Pesos



Detail Continued

						Foreign Spend	Amount
07/19/21	ACRE BAJA RESTAURANT +16198883889		MEXICO		NV		\$338.16
07/20/21	LA GALERIA RESTAURANT RESTAURANT	CSL	LOS CABOS			1,190.25 Mexican Pesos	\$59.53
07/21/21	FEDEX - EXPRESS 417850457 38132 PRINCE PETER COLLECTIOI DIRECT BILLING TRANSACT FEDEX INV# 00041785045: FEDEX #1-800-622-1147	TION	800-622-1147		TN		\$9.99
07/21/21	MEZCAL MLC RESTAURANT		LOS CABOS			6,327.76 Mexican Pesos	\$314.71
07/22/21	PwP AMERICAN EXPRESS UNITED AIRLINES From: SANTA ANA JOHN WAY Ticket Number: 016757479 Passenger Name: NARAYA Document Type: PASSENG	To: SAN FRANCISCO INTL SANTA ANA JOHN WAY 912473 NAN/RAJ	SEATTLE Carrier: UA UA Date of Depar	Class: Q W rture: 07/24	WA		\$380.81
07/22/21	PWP AMERICAN EXPRESS UNITED AIRLINES From: SANTA ANA JOHN WAY Ticket Number: 016757479 Passenger Name: SHETH/A Document Type: PASSENG	TRAVEL To: SAN FRANCISCO INTL SANTA ANA JOHN WAY 912484 VVNI	SEATTLE Carrier: UA UA Date of Depar	Class: Q W rture: 07/24	WA		\$380.81
07/22/21	STK CABOS RESTAURANT		LOS CABOS			1,943.00 Mexican Pesos	\$96.64
)7/22/21	WALDORF ASTORIA LOS C LODGING	ABOS PEDREGAL USD	CABOS SAN LUCAS				\$1,968.37
07/24/21			800-622-1147		TN		\$7.70
07/25/21	PETIT ERMITAGE HOTEL 5063 90069		WEST HOLLYW	OD	CA		\$276.13
07/25/21	PETIT ERMITAGE HOTEL 1257 90069		WEST HOLLYW	OD	CA		\$48.10
07/25/21	PETIT ERMITAGE HOTEL 5077 90069		WEST HOLLYW	'OD	CA		\$163.33
07/25/21	PETIT ERMITAGE HOTEL 5088 90069		WEST HOLLYW	OD	CA		\$110.33
07/25/21	TST* OLIVETTA 9010 30056 3103073932	58770	WEST HOLLYW	00	CA		\$47.99
07/25/21	TST* OLIVETTA 9010 30056 3103073932	58770	WEST HOLLYW	000	CA		\$48.00
07/25/21	APPLE.COM/BILL RECORD STORE		INTERNET CHARGE		CA		\$2.99
07/26/21	FINELINE TECHNOLOGIES 6789690835	1126665	NORCROSS		GA		\$147.00

Detail Continued

				Foreign Spend	Amount
07/27/21	FEDEX - EXPRESS 418496187 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000418496187 FEDEX #1-800-622-1147	800-622-1147	TN		\$19.49
07/29/21	FEDEX - EXPRESS	800-622-1147	TN		\$7.50
	418695143 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000418695143 FEDEX #1-800-622-1147				,
07/29/21	FINELINE TECHNOLOGIES 1126665 6789690835	NORCROSS	GA		\$67.00
07/30/21	HARLANDCLARKECHECKPR CHECK PRODCT	877-534-3769	TX		\$92.24
07/31/21	FEDEX - EXPRESS 418910473 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000418910473 FEDEX #1-800-622-1147	800-622-1147	TN		\$43.08
08/01/21	BLUE MOON HOOKAH LOUNGE 000000001 CIGAR STORE & STAND	LOS ANGELES	CA		\$76.74
08/02/21	FEDEX OFFICE 50530045138 30303	ATLANTA	GA		\$155.00
08/03/21	DELTA AIR LINES DELTA AIR LINES Ticket Number: 00642156577871 Passenger Name: NARAYANAN/RAM Document Type: EXCESS BAGGAGE	ATLANTA			\$30.00
08/03/21	FEDEX - EXPRESS 419255685 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000419255685 FEDEX #1-800-622-1147	800-622-1147	TN		\$15.40
08/04/21	DISCOVERY DIGITAL VENTURES LLC*DDV *DI CABLE & PAY TV	KNOXVILLE	TN		\$6.99
08/04/21	FEDEX# 940631129013 940631129013 FedEx #1-800-622-1147 Non Transportation FedEx #1-800-622-1147	MEMPHIS	TN		\$10.00
08/04/21	FEDEX - EXPRESS 419356247 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000419356247 FEDEX #1-800-622-1147	800-622-1147	TN		\$37.49
08/05/21	DELTA AIR LINES DELTA AIR LINES Ticket Number: 00601668958841 Passenger Name: PASSENGER/ONBOARD Document Type: INFLIGHT CHARGES	ATLANTA			\$2.00
08/07/21	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA		\$8.52
08/07/21	FEDEX - EXPRESS	800-622-1147	TN		\$7.70
	419669211 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000419669211 FEDEX #1-800-622-1147	555 522 1117			\$7.70



				Foreign Spend	Amount
08/08/21	CBD*MYCLEANPC.COM	801-857-2368	CA		\$21.31
	801-857-2368				
08/09/21	FINELINE TECHNOLOGIES 1126665	NORCROSS	GA		\$35.00
	6789690835				
08/12/21	FEDEX - EXPRESS	800-622-1147	TN		\$7.70
	420213490 38132				
	PRINCE PETER COLLECTION CA				
	DIRECT BILLING TRANSACTION				
	FEDEX INV# 000420213490				
	FEDEX #1-800-622-1147				
08/12/21	GS1 US 0967	EWING	NJ		\$1,000.00
	937-435-3870				
08/13/21	LASST PMS 16155212008	Las Vegas	NV		\$549.81
	1695097 89109				
08/13/21	GARDEN GROVE KIA 641110042401816	GARDEN GROVE	CA		\$392.44
	JKISER@HARDIN.COM				,
08/14/21	RASPOUTINE LOS ANGELES 650000011923664	WEST HOLLYWOO	CA		\$2,660.25
	3106230022				. ,

Fees

Total Fees for this Period \$0.00

2021 Fees and Interest Totals Year-to-Date		
	Amount	
Total Fees in 2021	\$595.00	
Total Interest in 2021	\$0.00	

NYLA FASHION CONCEPT RAM NARAYANAN

IMPORTANT NOTICES

Notice of Important Changes to Your Cardmember Agreement

We are making changes to your American Express Cardmember Agreement (*Agreement*) for the account referenced with this notice. We encourage you to read this notice, share it with Additional Card Members on your account, and file it for future reference. The detailed changes to your Agreement can be found after the below summary chart.

If you transfer to a new Card product with the same Account number, the changes below will remain in effect.

Summary of Changes, Effective November 1, 2021				
About Pay Over Time	If you have Pay Over Time on your account, we will be updating your About Pay Over Time section to clarify that you can manage your Pay Over Time settings within your mobile app or online account in addition to calling the number on the back of your Card.			
	You can manage your Pay Over Time settings by turning the feature On or Off, but you cannot remove it once it is on your account.			
	Your current Pay Over Time setting and other terms will not be impacted as a result of this notice.			
	If you do not have Pay Over Time, there will be no update to this section of your Cardmember Agreement or to your Card account.			
More about Pay Over Time	We are changing the Pay Over Time feature by eliminating the minimum dollar amount (transaction minimum) for eligible charges. This will allow you to choose to carry a balance with interest on additional charges. If your Pay Over Time setting is set to On, all eligible charges of more than \$0 made on or after November 1, 2021 will be automatically placed into your Pay Over Time balance, up to your Pay Over Time Limit. You will only be charged interest on the amount you choose to pay over time. All charges not included in your Pay Over Time balance must be paid in full.			
	If you are eligible for relief under the Servicemembers Civil Relief Act (SCRA), please be advised that you will continue to receive relief under the applicable act.			

ID 13240

See the following page(s) for the Detail of Changes to Your Cardmember Agreement

CMLENGDPRUS0190

IMPORTANT NOTICES continued

Detail of Changes to Your Cardmember Agreement

This notice amends your Agreement as described below. Any terms and conditions in the Agreement conflicting with these changes are completely replaced. Terms and conditions not changed by this notice continue to apply. If you have any questions, please call the number on the back of your Card.

About Pay Over Time:

Effective November 1, 2021, the *About Pay Over Time* section included in Part 1 of the Cardmember Agreement will be deleted in its entirety and replaced with the following:

About Pav Over Time

See More About Pay Over Time in Part 2 of this Agreement for important additional information about the Pay Over Time feature. Pay Over Time allows you to pay eligible charges on your Account over time, with interest.

At Account opening, the Pay Over Time feature on your Account is set to On. That means we will automatically place eligible purchases into your Pay Over Time balance.

The feature allows you to alternate between On and Off settings. When turned Off, no new charges will be included in your Pay Over Time balance. You can change this setting by calling the number on the back of your Card or by managing your settings within your mobile app or online account.

If you transfer to a new Card product with the same Account number at any time, you will remain eligible for Pay Over Time, and your current setting at the time of transfer will remain in effect on your new Card.

More about Pay Over Time:

Effective November 1, 2021, the *More about Pay Over Time* sub-section included in Part 2 of the Cardmember Agreement will be deleted in its entirety and replaced with the following:

More about Pay Over Time

Pay Over Time enables you to pay eligible purchases over time, with interest. Certain charges are not eligible for Pay Over Time, such as cash and similar transactions. We may change which charges are eligible to be placed into your Pay Over Time balance.

On each statement, your Account Summary will show your Pay Over Time New Balance, which is the amount that is eligible to be paid over time (see *When you must pay* in Part 2).

We apply charges to your Pay Over Time balance in accordance with the On/Off setting in effect at 8 p.m. Eastern Time on the transaction date provided by the merchant. The transaction date provided by the merchant may differ from the date you made the charge if, for example, there is a delay in the merchant submitting the transaction to us or if the merchant uses the shipping date as the transaction date.

We assign a Pay Over Time Limit to your Account. We will not place any charge into your Pay Over Time balance if it would cause your Pay Over Time balance to go over your Pay Over Time Limit. Your Pay Over Time Limit is shown on page 1 of Part 1 and on each statement. We may increase or reduce your Pay Over Time Limit. We may do so even if you pay on time and your Account is not in default. We will tell you if we change that amount. You must pay in full all charges that are not placed into a Pay Over Time balance.

RAM NARAYANAN C IMPORTANT NOTICES continued

EFT Error Resolution Notice

NYLA FASHION CONCEPT

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay and at 1-800-CASH NOW for Express Cash questions. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number (if any).
- 2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

Global Dining Access by Resy

The Global Dining Collection benefit is now Global Dining Access by Resy. You can learn more about the benefit here resy.com/globaldiningaccess.



Account Ending 4-96009

American Express® Cards Warmly Welcomed

AUTONIQ®

One source for vehicle pricing and evaluation. Over 12,000 dealers nationwide trust autoniq®. For auto industry only visit autoniq.com or call 866-482-8421 today.

PODIUM

Free Business Messaging Tools - Text Customers, Get Reviews and Get Paid - All managed from one inbox. Podium.com/members 833-276-3486

ZUO MODERN

Fashionable furniture for homes, offices, restaurants, commercial spaces, hotels or resorts. Visit us at **zuomod.com**

VICTOR STANLEY

Relay sensor's data on receptacle fill level, environmental conditions, and pedestrian traffic. We provide insights for future planning.

victorstanley.com