

**Business Platinum Card**NYLA FASHION CONCEPT
RAM NARAYANAN

Closing Date 06/16/20 Next Closing Date 07/17/20

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Account Ending 4-92008

New Balance**\$115.90****Please Pay By****07/01/20[‡]**

[‡] Payment is due upon receipt. We suggest you pay by the Please Pay By date. You may have to pay a late fee if your payment is not received by the Next Closing Date.

Membership Rewards® Points

Available and Pending as of 05/31/20

155,987For up to date point balance and full program details, visit membershipewards.com**Account Summary**

| | |
|------------------|--------------|
| Previous Balance | \$266.06 |
| Payments/Credits | -\$14,631.27 |
| New Charges | +\$14,481.11 |
| Fees | +\$0.00 |

New Balance**\$115.90**

Days in Billing Period: 30

Customer Care**Pay by Computer**americanexpress.com/business**Customer Care**

1-800-492-8468

Pay by Phone

1-800-472-9297



See page 3 for additional information.



See page 2 for important information about your account.

Please refer to the **IMPORTANT NOTICES** section on **pages 9 - 10.**

We've introduced more ways you can earn rewards during this time.

Learn more by visiting americanexpress.com/whatsnew

You can also contact us using the phone number on your Card or chat us on the Amex App. Text CHAT to 86509 to receive a link to download on your iPhone® iOS or Android™ phone. See app store listings for operating system info. Message and data rates may apply.



Congratulations! You used your Amex Offer. Please refer to the Payments and Credit section of your statement. View all available offers when you log in to your Card account online at americanexpress.com

↓ Please fold on the perforation below, detach and return with your payment ↓

**Payment Coupon**

Do not staple or use paper clips

**Pay by Computer**americanexpress.com/business**Pay by Phone**

1-800-472-9297

Account Ending 4-92008Enter 15 digit account # on all payments.
Make check payable to American Express.RAM NARAYANAN
NYLA FASHION CONCEPT
8 HEATHER LN
GLEN ROCK NJ 07452-2835

Please Pay By

07/01/20Amount Due
\$115.90See reverse side for instructions
on how to update your address,
phone number, or email.AMERICAN EXPRESS
P.O. BOX 1270
NEWARK NJ 07101-1270

0000349992096321359 000011590000011590 13 H

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will represent to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. *The method we use to calculate the ADB and interest results in daily compounding of interest.*

How to Avoid Paying Interest: If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge interest on charges added to a Pay Over Time balance if you pay the Account Total New Balance by the due date each month.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more

than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

Billing Dispute Procedures

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:

American Express, PO Box 981535, El Paso TX 79998-1535

In your letter, give us the following information:

- **Account information:** Your name and account number.

- **Dollar amount:** The dollar amount of the suspected error.

- **Description of Problem:** Describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.

- At least 2 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors in writing. You may call us, but if you do we may not follow these procedures and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter

When we receive your letter, we will do two things:

1. Within 30 days of receiving your letter, we will tell you that we received your letter. We will also tell you if we have already corrected the error.

2. We will investigate your inquiry and will either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We will not try to collect the amount in question.

- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.

- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.

- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may report you as delinquent if you do not pay the amount we think you owe.

Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

Please do not add any written communication or address change on this stub

Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.

**Business Platinum Card**

NYLA FASHION CONCEPT

RAM NARAYANAN

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**Customer Care & Billing Inquiries**
International Collect
Large Print & Braille Statements
Express Cash1-800-492-8468
1-623-492-7719
1-800-492-8468
1-800-CASH-NOW
Hearing Impaired
TTY: 1-800-221-9950
FAX: 1-623-707-4442
In NY: 1-800-522-1897**Website:** americanexpress.com**Customer Care
& Billing Inquiries**
P.O. BOX 981535
EL PASO, TX
79998-1535**Payments**
P.O. BOX 1270
NEWARK NJ 07101-
1270**Payments and Credits****Summary**

| | Total |
|-----------------------------------|---------------------|
| Payments | -\$14,438.49 |
| Credits | -\$192.78 |
| Total Payments and Credits | -\$14,631.27 |

Detail

*Indicates posting date

| Payments | Amount |
|--|---------------|
| 05/18/20* ONLINE PAYMENT - THANK YOU | -\$266.06 |
| 05/25/20* ONLINE PAYMENT - THANK YOU | -\$223.98 |
| 05/27/20* ONLINE PAYMENT - THANK YOU | -\$3,000.55 |
| 06/03/20* ONLINE PAYMENT - THANK YOU | -\$797.16 |
| 06/06/20* ONLINE PAYMENT - THANK YOU | -\$3,104.94 |
| 06/13/20* ONLINE PAYMENT - THANK YOU | -\$7,045.80 |
| Credits | Amount |
| 05/20/20 DROPBOX SAN FRANCISCO DropboxOffer | -\$4.80 |
| 05/24/20* AMEX Airline Fee Reimbursement TRANSACTION PROCESSED BY AMERICAN EXPRESS | -\$18.99 |
| 05/27/20 UNITED AIRLINES HOUSTON TX UNITED AIRLINES Ticket Number: 01615746693702 Passenger Name: NARAYANAN/RAJ Document Type: SUPPORTED REFUND | -\$18.99 |
| 05/28/20* AMEX Airline Fee Reimbursement TRANSACTION PROCESSED BY AMERICAN EXPRESS | -\$18.99 |
| 05/29/20* AMEX Airline Fee Reimbursement TRANSACTION PROCESSED BY AMERICAN EXPRESS | -\$27.00 |
| 05/29/20* AMEX Airline Fee Reimbursement TRANSACTION PROCESSED BY AMERICAN EXPRESS | -\$20.02 |
| 05/29/20 UNITED AIRLINES HOUSTON TX UNITED AIRLINES Ticket Number: 01615747653155 Passenger Name: / Document Type: SUPPORTED REFUND | -\$18.99 |
| 06/04/20* AMEX Shipping Credit TRANSACTION PROCESSED BY AMERICAN EXPRESS | -\$20.00 |
| 06/10/20 LASHOWROOM.COM LOS ANGELES CA 213-627-2055 | -\$45.00 |

Continued on reverse

New Charges

Summary

Total**Total New Charges****\$14,481.11**

Detail

**RAM NARAYANAN**

Card Ending 4-92008

| | | | | Amount |
|----------|--|-----------------|----|---------------|
| 05/18/20 | Fedex 515087408 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000515087408 FEDEX #1-800-622-1147 | 800-463-3339 | TN | \$18.08 |
| 05/19/20 | DROPBOX*GPW63WSQ9F5 4159867057 | SAN FRANCISCO | CA | \$11.99 |
| 05/20/20 | ZINQUE-MELROSE 424-284-3930 | WEST HOLLYWOOD | CA | \$68.21 |
| 05/20/20 | APPLE.COM/BILL RECORD STORE | INTERNET CHARGE | CA | \$53.30 |
| 05/20/20 | FEDEX - EXPRESS 515305058 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000515305058 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$9.99 |
| 05/21/20 | FEDEX - EXPRESS 515391694 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000515391694 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$7.70 |
| 05/22/20 | UNITED AIRLINES UNITED AIRLINES From: CHICAGO O'HARE INT To: CHICAGO O'HARE INT Ticket Number: 01615746693702 Passenger Name: NARAYANAN /WI-FI PANASONI Document Type: WIFI | HOUSTON | TX | \$18.99 |
| 05/23/20 | FEDEX - EXPRESS 515531984 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000515531984 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$38.96 |
| 05/24/20 | UBER TRIP HELP.UBER.COM | HELP.UBER.COM | CA | \$59.51 |
| 05/25/20 | UBER TRIP HELP.UBER.COM | HELP.UBER.COM | CA | \$14.58 |
| 05/25/20 | TST* LITTLE RUBY - LA 300006076 4243228353 | SANTA MONICA | CA | \$23.15 |
| 05/25/20 | UPS 000001VY58 800 811 1648 DATE 05/02/20 TRK 00000001VY58180 FROM 07452 TO 07452 US ACCT 000001VY58 | ATLANTA | GA | \$899.59 |

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| | | | | Amount |
|----------|---|--------------|----|---------------|
| 05/25/20 | UPS 000001VY58 800 811 1648 DATE 05/09/20 TRK 00000001VY58190 FROM 07452 TO 07452 US ACCT 000001VY58 | ATLANTA | GA | \$760.69 |
| 05/25/20 | UPS 000001VY58 800 811 1648 DATE 05/16/20 TRK 00000001VY58200 FROM 07452 TO 07452 US ACCT 000001VY58 | ATLANTA | GA | \$624.40 |
| 05/25/20 | UPS 000001VY58 800 811 1648 DATE 05/23/20 TRK 00000001VY58210 FROM 07452 TO 07452 US ACCT 000001VY58 | ATLANTA | GA | \$605.06 |
| 05/25/20 | Fedex 515764952 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000515764952 FEDEX #1-800-622-1147 | 800-463-3339 | TN | \$25.13 |
| 05/25/20 | FEDEX - EXPRESS 515764951 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000515764951 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$8.99 |
| 05/27/20 | UNITED AIRLINES UNITED AIRLINES From: CHICAGO O'HARE INT To: CHICAGO O'HARE INT Ticket Number: 01615747653155 Passenger Name: NARAYANAN /WI-FI LTV-THAL Document Type: WIFI | HOUSTON | TX | \$18.99 |
| 05/27/20 | FEDEX - EXPRESS 515907918 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000515907918 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$9.99 |
| 05/28/20 | UNITED AIRLINES UNITED AIRLINES From: N.Y. NEWARK INTL A To: MIAMI INTERNATIONAL Ticket Number: 01615747957235 Passenger Name: NARAYANAN /PREFERRED ZONE Document Type: PREFERRED SEAT UPGRADE | HOUSTON | TX | \$27.00 |
| 05/28/20 | UNITED AIRLINES UNITED AIRLINES From: MIAMI INTERNATIONAL To: N.Y. NEWARK INTL A Ticket Number: 01615747957246 Passenger Name: NARAYANAN /PREFERRED ZONE Document Type: PREFERRED SEAT UPGRADE | HOUSTON | TX | \$27.00 |
| 05/28/20 | FEDEX - EXPRESS 515993963 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000515993963 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$33.09 |

Continued on reverse

Detail Continued

| | | | | Amount |
|----------|--|-----------------|----|------------|
| 05/30/20 | FEDEX - EXPRESS 516142670 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000516142670 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$7.70 |
| 05/31/20 | APPLE.COM/BILL RECORD STORE | INTERNET CHARGE | CA | \$6.38 |
| 06/01/20 | LASHOWROOM.COM 0585 213-627-2055 | LOS ANGELES | CA | \$720.00 |
| 06/01/20 | DOF Parking & Camera Tickets 212-639-9675 | NEW YORK | NY | \$50.00 |
| 06/01/20 | NYCFINANCECONVENIENCEFEE NYCFINANCECON 212-639-9675 | NEW YORK | NY | \$1.00 |
| 06/01/20 | Fedex 516345001 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000516345001 FEDEX #1-800-622-1147 | 800-463-3339 | TN | \$8.44 |
| 06/02/20 | FEDEX - EXPRESS 516465617 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000516465617 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$16.69 |
| 06/03/20 | EXPEDIA 7534231412827 0 89109 RAM NARAYANAN BELLAGIO,LAS VEGAS | EXPEDIA.COM | WA | \$517.35 |
| 06/03/20 | FEDEX - EXPRESS 516550776 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000516550776 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$40.79 |
| 06/03/20 | G51 US 0967 937-435-3870 | EWING | NJ | \$2,541.67 |
| 06/05/20 | FEDEX 326512914 FedEx 326512914 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000326512914 FEDEX #1-800-622-1147 | MEMPHIS | TN | \$30.08 |
| 06/06/20 | FEDEX - EXPRESS 516768272 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000516768272 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$25.97 |
| 06/06/20 | WF* WAYFAIR 3195081821 +18662638325 | BOSTON | MA | \$338.05 |
| 06/09/20 | FEDEX - EXPRESS 517117197 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000517117197 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$15.40 |
| 06/10/20 | VUDU.COM 9123 46983030_10 940863 CABLE/BROADCAST SVC | SUNNYVALE | CA | \$3.99 |

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Detail Continued

| | | | | Amount |
|----------|--|-----------------|----|---------------|
| 06/10/20 | FEDEX - EXPRESS 517205296 38132 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000517205296 FEDEX #1-800-622-1147 | 800-622-1147 | TN | \$29.12 |
| 06/11/20 | APPLE.COM/BILL RECORD STORE | INTERNET CHARGE | CA | \$3.19 |
| 06/12/20 | CHUBB INS SCI INSURANCE | 800-372-4822 | NJ | \$6,645.00 |
| 06/15/20 | DROPBOX*3ZJ8NNQWC1V2 4159867057 | SAN FRANCISCO | CA | \$11.99 |
| 06/15/20 | FEDEX INV 517432156 I517432156 1-800-622-1147 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000517432156 FedEx #1-800-622-1147 | MEMPHIS | TN | \$61.35 |
| 06/16/20 | FEDEX INV 517781844 I517781844 1-800-622-1147 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000517781844 FedEx #1-800-622-1147 | MEMPHIS | TN | \$16.69 |
| 06/16/20 | FEDEX INV 517655437 I517655437 1-800-622-1147 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000517655437 FedEx #1-800-622-1147 | MEMPHIS | TN | \$16.88 |
| 06/16/20 | FEDEX INV 517655436 I517655436 1-800-622-1147 PRINCE PETER COLLECTION CA DIRECT BILLING TRANSACTION FEDEX INV# 000517655436 FedEx #1-800-622-1147 | MEMPHIS | TN | \$8.99 |

Fees

| | Amount |
|-----------------------------------|---------------|
| Total Fees for this Period | \$0.00 |

2020 Fees and Interest Totals Year-to-Date

| | Amount |
|------------------------|---------------|
| Total Fees in 2020 | \$595.00 |
| Total Interest in 2020 | \$0.00 |



NYLA FASHION CONCEPT
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IMPORTANT NOTICES

Claims Resolution Clause Update

The address for sending a claim notice to American Express has changed. Notice to American Express should be sent to **American Express ADR, c/o CT Corporation System, 28 Liberty Street, New York, New York 10005.**

Important Notices continued on next page.

IMPORTANT NOTICES continued

EFT Error Resolution Notice

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay and at 1-800-CASH NOW for Express Cash questions. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

End of Important Notices.



Business Platinum Card

NYLA FASHION CONCEPT
RAM NARAYANAN
Closing Date 06/16/20

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Account Ending 4-92008

American Express® Cards Warmly Welcomed

HOMEROOTS

Your go-to B2B marketplace for furniture, lighting and home décor products. Wholesale cost with retail service.

HomeRoots.com

UNDERGROUND PRINTING

A national custom printed apparel provider, offering screen-printing & embroidery on a wide variety of apparel and promotional products. Visit us at **undergroundshirts.com**.

ZENDESK

A service-first CRM company that provides an easy-to-use support & sales solution that enables you to deliver a seamless experience for your customers.
zendesk.com