

NAVANEETHAN

PROCESS ASSOCIATE

Detail-oriented BCA graduate with hands-on experience in AML/KYC, CDD, and mortgage loan processing. Skilled in background verification, risk flagging, and regulatory documentation under FHA/VA guidelines. Proficient in Excel, SQL and Python.

EDUCATION

**Bharath University of
Chennai**

Bachelor's Degree in
Computer Application,
2020 | CGPA: 8.5.

CONTACT

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[Linked In](#)

TECHNICAL SKILLS

Excel

SQL

Python

Power BI

Tools: Encompass CRM
platforms

CORE COMPETENCIES

- AML/KYC Compliance
- Customer Due Diligence
- Enhanced Due Diligence
- Sanctions & PEP
Screening
- Regulatory Reporting &
Documentation
- Fraud Risk Assessment

CERTIFICATIONS

NISM Certified: [Verify](#)
Excel using AI: [Verify](#)

WORK EXPERIENCE

Process Associate

Mr. Cooper | Chennai, India

November 2024 to Present

Conducted comprehensive KYC checks and background verification for mortgage loan applicants.

Collaborated with underwriters to resolve flagged cases, reducing verification delays by 15%

Review borrower profiles and validate documents in line with FHA/VA compliance guidelines

Operations Coordinator 7 Muscle Fitness Studio

*January 2021 to March 2024
(3 year, 3 months)*

Managed Operational records and client data with focus on Process Accuracy
Implemented Excel-based tracking to improve **Payment reconciliation** and **scheduling efficiency**.