



## **Mallow Technologies**

**Private Limited**

No.62, Vivekananda nagar main road,  
Sengunthapuram, Karur - 639 001

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### **Safety measurements for Mac**

We wanted to make sure that we all are following certain steps to make sure to safeguard the MacBooks.

#### **Electrical / Grounding :**

We can follow the below steps to safeguard the device from power fluctuations, lightning, etc.,

- 1) Make sure that your home's electricity is properly grounded (earthed). You may not be aware of this much and you can check with your electrician to make sure that it is grounded even if it was not handled earlier.
- 2) Connect your Mac through inverter / UPS / Stabiliser / Surge protector, If you have them at home
- 4) Try not to charge your Mac at night, some times power fluctuations happen in some areas which might affect the device.

#### **Battery charge / Heat :**

- 1) Try to charge your Mac in idle times like a couple of hours before work starts, breaks, lunch, a couple of hours after work.
- 2) Keep the Mac in Sleep mode while charging it, by doing so we can reduce the Mac from overheating. Usually, it gets hotter when you work on heavy tasks and also charge it simultaneously.
- 3) If you feel abnormal heat from your Mac, please check with the Network team immediately.
- 4) Don't let the battery dry to a very lower percentage. If you see the battery percentage around 30 - 50 then start charging it, once it reaches 100 then unplug it.

These are suggestions to handle the heat, so if you are running out of charge in the middle of work don't hesitate to charge it

#### **General follow-ups :**

- 1) Please shut down your Mac by the close of work daily or If you are going on long leave, please shut down your system. We have already implemented a password policy for your systems. The password policy includes the validity for the passwords which is around 90 days. If you are leaving your system in sleep for a long time after starting, your system may not login with your existing password once it has expired as per the policy.
- 2) Check your power socket whether it is properly inserted. Some sockets may not be tight enough which end up creating some friction in passing the electricity through them.
- 3) If your Mac gets hot, keep it in sleep mode for a couple of mins and then continue. But you can ignore this idea if you need to do this cycle (sleep/work) more often.
- 4) Always place your Mac on a flat surface, so that the airflow doesn't get affected. Make sure proper air circulation is happening at the place of your work.
- 5) Don't place the water bottle or snacks near the laptop. It may be a spill or accidentally fall on the laptop may damage the whole system.
- 6) Please report to the network team if the laptop or testing device is damaged or not working. So that we can help you out to solve the issues under the warranty or service

If you have any issues or doubts please contact Network team.