

career objective

To work in an organization where I can show my talent and enhance my skill to meet the goals and objectives of the company with full integrity and zest and looking for an innovative and challenging software development and testing environment, which can fully utilize my capabilities following the perfect principles of time and quality techniques.

professional experience

➤ Associate Consultant

(March 2016 – present)

- Currently working in **Capgemini** as **Associate Consultant**
- Around 3 Years of industry experience in the area of Software Testing (Manual and Automation Testing) with a solid understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.
- Responsible for complete ownership of the projects including Requirement analysis, Test Planning, Functional Testing, Regression Testing, Smoke Testing, Test Case Designing, Test Case Execution, Defect Reporting and Retesting.
- Experience in Automating Web Application Testing using **Selenium Web Driver** and **maven** with **TestNG framework**.
- Experience working in Banking Domain.
- Expertise in Understanding and Analyzing Test Requirements, Tracking changes and maintenance of Test Requirements.
- Well versed with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
- Worked on Online Banking using V MODEL by performing Black Box testing, Smoke testing, Sanity testing, Adhoc testing and Regression testing.
- Having good knowledge of HP – Quality Center and **SQL**.
- Well versed in working closely with development and operational teams.
- Capability to explore, learn and understand new business domains and technology.
- Self-motivated, energetic and highly ethical in all work related assignments thus able to immediately contribute to corporate goals and objects.
- Good written, communication, interpersonal skills, proven team player with an analytical mind bent to problem solving and delivering solutions.

project details

➤ **LGD – Synergy -(March 2016 – September 2016)**

Technologies: Web Application, Functional Testing

Role : **Senior Software Engineer**

Responsibilities:

- ✓ Involved in Test Case Creation and Execution.
- ✓ Understand business requirements, identifying the appropriate test scenarios, test data before execution from BRD
- ✓ Test case Writing, Execution, Defect Reporting and management of defect in QC
- ✓ Responsible for Functional testing, Regression testing and Smoke testing.
- ✓ Defect reporting and Retesting.

➤ **Contact Centre Technology – Routing and Reporting – Bangalore (September 2016 – September 2017)**

Technologies : Routing Technology, Developing and Designing of Genesys Network Scope, Routing Configuration, Testing and Troubleshooting for Genesys Suite Components

Tools : HP – Quality Center, ConformIQ

Role : **Senior Software Engineer**

Responsibilities:

- ✓ Involved in Test planning, Test Case Creation and Execution.
- ✓ Understand business requirements, identifying the appropriate test scenarios, test data before execution from BRD
- ✓ Test case Writing, Execution, Defect Reporting and management of defect in QC
- ✓ Create test plans, test closure documents
- ✓ Responsible for Functional testing, Regression testing, Volume testing and Smoke testing.
- ✓ Defect reporting and Retesting.
- ✓ Automation scripts enhancement.

➤ **Win10 migration - Done PoC (Proof of Concept) for Contact Centre – Genesys Admin using Selenium –Bangalore (March 2017 -December 2017)**

Technologies : Java, Selenium.Web Application, Functional Testing

Tools : Eclipse, Selenium Webdriver.

Responsibilities:

- ✓ Created automation test scripts for PoC for some applications.
- ✓ Worked in almost 25 applications like CC pulse, Infomart, Genesys outbound dialer, Configuration management, Cyara, Universal call center(UCC), Workspace desktop edition(WDE), TBS,Callwrap,Ts2,inbound and outbound calls, Moxie-online chat application, E-bill, RD diary,ALP and IVR technologies.

- ✓ Received appreciation from the Stakeholder for Successful testing of Application without any defect leakage into production.

➤ **Sales and Service Web Application for a Canadian client – Bangalore (January 2018– Present)**

Technologies: Java, Selenium, TestNG, ConformIQ, CafeNext

Tools : Eclipse, HP – Quality Center, ConfirmIQ

Role : **Associate Consultant**

Responsibilities:

- ✓ Designed Framework for the Application.
- ✓ Automation Test Scripts Creation and Execution.
- ✓ Involved in Test planning, Test Case Creation and Execution.
- ✓ Understand business requirements, identifying the appropriate test scenarios, test data before execution from BRD
- ✓ Test case Writing, Execution, Defect Reporting and management of defect in QC
- ✓ Create test plans, test closure documents
- ✓ Responsible for Functional testing, Regression testing, Volume testing, and Smoke testing.
- ✓ Defect reporting and Retesting.
- ✓ Automation scripts enhancement.
- ✓ Handled a team of 10 being the sole POC and the Subject Matter Expert (SME) for the project.
- ✓ Handled and well versed with operational activities of the project with more than 1.5 years' experience of project management which includes billing activities and various trackers and metrics.

personal attributes

- Hardworking
- Quick learning of new initiatives
- Self motivated
- Ability to work effectively under pressure
- Maintaining healthy interpersonal relationships with team

hobbies and interest

- Photography
- Glass Painting
- Travelling
- Trekking

education

2011 – 2015 **Bachelor of Engineering in Electronics and Communications**
VidyaVikas Institute of Engineering and Technology (V T U)
Percentage: 67.5

2009 – 2011 Pre University - Dept. of PU education, Karnataka
Percentage: 71

2008 – 2009 SSLC - KSEEB
Percentage: 84

certifications & awards

- ISTQB – Foundation level Certified.
- Pat on the Back Award
For strong commitment, dedication and hard work towards Sales and Service application's project with excellent quality of automation deliverables – November 2018

contributions & achievements

- Worked as Co-editor for Dept. magazine “ELECTRIZINE” in 2014.
- Awarded **Star of the month** in capgemini for valuable contribution to the project
- Awarded **First** place in **Rangoli** in Capgemini.
- Awarded **Second** place in **Face Painting**

Declaration

I hereby declare that all the above mentioned information is true to my knowledge.

DATE:

(Naveen Kumar Shankar)