

NAVEEN G

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EXPERIENCE

DevOps Engineer | ATOS SYNTEL PVT LTD | India | Dec 2021 – Present

American Express

- Configuring and managing various AWS services based on business needs, such as ELB, Route53, S3, CloudWatch, IAM, and VPC.
- Creating and attaching volumes to EC2 instances, including EBS volume attachment and detachment.
- Creating alarms and notifications for EC2 instances using CloudWatch.
- Active management, improvement, and monitoring of cloud infrastructure, including backups, patches, and scaling for EC2 instances.
- Supported DevOps practices to streamline continuous integration and continuous deployment (CI/CD) pipelines.
- Creating complex IAM policies, roles, and user management to control access within AWS.
- Setting up and managing security groups and VPC to ensure a secure environment.
- Handling L1 and L2 level issues, participating in client calls, and resolving tickets to meet SLAs.
- Led root cause analysis (RCA) efforts, reducing incident recurrence by 20%.

TECHNICAL SKILLS

AWS Services: Ec2, VPC, SNS, SQS, Elastic load balancer, Elastic Ip.

DevOps Tools: Python, Java, Jenkins, Kubernetes, Docker, Maven, Terraform, Git

Operating System: Linux, Ubuntu, Windows

Visualization Tools: Grafana, Splunk, KIBANA-ELF, Control-M, Autosys

Atlassian tools: JIRA, Service now

EDUCATION

GRT Institute of Engineering and Technology, Bachelor of Electronics and Communication Engineering

June 2017 – Sep 2021

CERTIFICATIONS

AWS cloud practitioner, Azure fundamentals, Azure Developer Associate