

NAVEEN GOPAGONI

SALESFORCE DEVOPS ENGINEER

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Professional Summary

Salesforce DevOps Engineer with 2.6 years of experience in managing CI/CD pipelines and deployments using Copado and GitHub Actions. Skilled in Git branching strategies, metadata & data deployments, code quality checks, and supporting multi-environment Salesforce implementations across domains like Retail and Healthcare.

Skills

CI/CD : Copado, GitHub Action, Gearset, Azure VCS : Git, GitHub, GitLab, Bitbucket
DevOps

Cloud : Salesforce

IDE: VS Code, PyCharm

Scripting: Yaml, Python, Shell

Data Visualization: Power BI

Experience

Software Engineering Analyst, 11/2022 to 05/2025

Accenture – Hyderabad

Project #2: Prudential Financial

May 2024 – May 2025

A leading multinational insurance and financial services company providing life insurance, retirement, and investment solutions.

Role and Responsibilities

- Assisted in setting up and managing **CI/CD pipelines in Copado** for Salesforce deployments.
- Created and promoted **User Stories and Bundles** in Copado to move changes across environments.
- Supported **Git integration with Copado** for version control and basic branching (feature, release, hotfix).
- Performed **metadata deployments and validations** using Copado commit and promotion jobs.
- Helped in **sandbox management**, including refresh, alignment, and basic data seeding.
- Monitored **deployment results and pipeline execution**, raising issues to senior engineers when required.
- Coordinated with developers and admins to ensure **smooth release cycles** and minimize deployment failures.

Project #1: Aldo Group

Nov 2022 – Apr 2024

A Canadian multinational retailer of footwear and accessories, with over 1,500 stores across more than 100 countries.

Role and Responsibilities

- Assisted in creating and maintaining **CI/CD pipelines using GitHub Actions** for Salesforce metadata deployments.
- Configured **YAML workflows** to automate build, validate, and deploy steps across different Salesforce environments.
- Integrated pipelines with **Git repositories** to support feature, release, and hotfix branching strategies.
- Performed **metadata validation and deployment jobs** from branches to sandboxes and production environments.
- Helped in setting up **automated test execution (Apex tests)** as part of the GitHub Actions workflows.
- Supported **static code analysis integration** (PMD/SonarQube) within pipelines to enforce quality checks.
- Monitored **pipeline runs, logs, and errors**, troubleshooting issues under senior engineer guidance.
- Collaborated with developers, admins, and QA teams to ensure smooth deployment cycles.
- Maintained **deployment documentation and workflow configuration details** for knowledge sharing.
- Collaborated with developers and admins to resolve **merge conflicts and deployment errors**.
- Maintained basic **release documentation and deployment notes** for audit and compliance purposes.

Education

Bachelor of Engineering Technology: 05/2022

VJIET Institute of Technology - Hyderabad

Certifications

Salesforce Administration

Copado Fundamental I

Microsoft Certified :Power BI Data analyst Associate (PL 300), AZ-900, SC- 900