Naveen Kumar G

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Profile Summary:

- ✓ 2.5 Years of experience in IT industry in Software Engineering.
- ✓ 2+ Years of experience in Automation Testing using Katalon Studio and Selenium Tool.
- ✓ 1+ Years of experience in Appium Framework for Automating Mobile Application.
- ✓ 1+ Years of experience in API Testing using Postman and Katalon studio for Automation.

Industry Experience:

Organization	Position	Year
Capgemini Technology Services	QA Automation Engineer	June 2021 to Feb 2024
India Limited, Bangalore.		(Serving notice period)

Tech Skills:

Programming Languages: Java, Groovy.

Frameworks: Selenium WebDriver, TestNG, Appium, Java Collections.

Developer Tools: Katalon Studio, Eclipse, Postman, Git, JIRA.

CI/CD: Jenkins, TestOps, Circle CI (beginner).

Database: MySQL.

Cloud Technology: AWS: EC2 Instances, Azure windows and Linux, UTS Machine, Linux basic CMDs **Other:** Bitbucket, GitHub, Data Retrieval Tool, Browser Stack, Maven Build, Generative AI, MS office suite.

<u>Certifications:</u> <u>Automation Foundation</u>, <u>Selenium Java</u>, <u>MS AZ 400</u>, <u>AZ 900</u>, <u>Appium Framework</u>, <u>Katalon Studio Expert</u>, Telecom Domain Foundation.

Soft Skills: Communication skills, Analytical, Multitasking, Troubleshooting.

Educational Qualification:

Manipal University, India

July 2023 – *September* 2025

Masters in Computer Application (Pursuing Online)

Nitte Meenakshi Institute of Technology, India

Bachelor of Commerce 8.2 CGPA

July 2017 – October 2020

Automation Testing Projects:

Project 01:

• Name: Digital E Commerce and SAP.

• **Role:** QA Automation Engineer

<u>Description:</u> I led a project centered around the creation and automation of a telecom app known as "Digital Application." This app serves customers with a diverse range of internet bundles and mobile packages across 13 regions.

The project was characterized by its integration with SAP, backend tool, which played a crucial role in approving customer requests originating from the Digital Application. My role encompassed the leadership of this end-to-end initiative, overseeing its development, implementation, and automation.

Project 02:

• Name: Cerillion CRM

• **Role:** QA Automation Engineer

Description:

Cerillion is customer relationship management software for managing customer's relations in a Telecom industry way. Cerillion is a custom-made solution for our client to assist its various business verticals like organization wide sales, marketing, customer support and inventory functions.

Cerillion is a tool which will be working only on IE browser, as the IE browser has retired, we were automating scripts in edge browser in IE mode.

Project 03:

• Name: Digital E Commerce (My Liberty and Flow Mobile app Android/IOS)

• **Role:** QA Mobile Automation Engineer

Description: I led a project centered around the creation and automation of a telecommunication app known as "Digital Application." This app serves customers with a diverse range of internet bundles and mobile packages across ten distinct markets, including Jamaica, Panama, Trinidad, Tobago, Cayman, LCPR and etc.

Project 04:

• Name: Salesforce

• **Role:** QA Automation Engineer

<u>Description:</u> We had multiple projects in Salesforce, I was handling a POD "Self care portal" in classic version it is basically used for raising any complaints by customers and also solving the customer's queries through Chatting. Having Functional knowledge on other 2 PODs Wholesale Legacy and Caribbean Legacy.

Roles and Responsibilities for the Projects:

- Discussing with the Test Leads to understand the Data Module and Functional knowledge.
- Developing the Automation scripts in a modularize and parameterized structure.
- Creating/Enhancing/Debugging/Executing scripts of Automation for Functional/Regression Testing.
- Co-ordinating with the Test team members and development team to resolve the issues.
- Handling changes and conducting the regression Testing.
- Prepare Automation Summary Reports to the Test Manager and Clients.
- Direct reporting to the client Automation progress/issues/blockers/weekly status.

Personal Details:

Name : Naveen Kumar G Father's Name : Venkataramana G

Address: No 02, Prakruthi layout kenchenahalli Yelahanka Bangalore India 560064.

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

PLACE: Bangalore Naveen Kumar G