

Sample Bug Report for Flipkart

Bug ID: BUG-001

Project: Flipkart

Reported By: Naveen

Date Reported: 2024-10-15

Environment: Production

Browser: Chrome (Version 116.0)

OS: Windows 11

Device: Desktop

Summary

Breadcrumb Links Do Not Navigate to Correct Pages

Description

The breadcrumb links on the product page do not direct the user to the correct parent categories. For example, clicking on "Electronics" in the breadcrumb does not take the user to the Electronics category page but redirects them to the homepage instead.

Steps to Reproduce

1. Open the Flipkart website.
2. Navigate to any product page (e.g., Samsung Galaxy S20).
3. Locate the breadcrumb at the top of the page (e.g., Home > Electronics > Mobile Phones > Samsung > Galaxy S20).
4. Click on the "Electronics" link in the breadcrumb.

Expected Result

Clicking the "Electronics" link should redirect the user to the Electronics category page, displaying all products in that category.

Actual Result

Clicking the "Electronics" link redirects the user to the homepage.

Severity

High

Priority

Urgent

Screenshots/Attachments

[Breadcrumb Navigation Issue] (screenshot link)

(Attach a screenshot or a screen recording demonstrating the issue)

Additional Information

- This issue affects user navigation and may lead to user frustration, impacting the overall user experience.
- The issue has been observed in multiple browsers, including Firefox and Edge.

Status

Open

Assigned To

Development Team