

## OR (OPERATION RESEARCH) 8□

It is also known as quantitative Analysis for management or quantitative methodology for management.

Always quantitative numerical not qualitative

### APPLICATIONS OF OR 8□

- Any sort of forecasting
- Scheduling Production
- Inventory control management
- Transportation

### BUILDING BLOCKS OF OR 8□

- Statistics
- Probability Theory

[Q] Is OR an ART or a Science?

[A] OR is both art and science but respective meaning in both fields.

- According to T.L. Saaty "OR is an art of giving bad answers to problems which otherwise have worse answers".

- According to P.M. Morse and C.E. Kimball:

"OR is a scientific method of providing executive departments with a quantitative basis for decisions regarding the operations under their control".

## CHARACTERISTICS OF OR

- Apply scientific method to problem solving.  
For example: certain algorithms,

Predefined steps used for reaching to an optimal solution.

- It uncovers or exhibit new problems.

For example: While looking at a problem and finding the solution, one can find some new problem for instance, while customer spends more time comparatively in our shopping mart, we may look at some resources are being wasted. (For example: few more point of sales (POS) are free in 2 shifts) while the main problem was goods were not organized. in the mart not placed nicely.

So, we can realized that upon other problem we can optimized.

- It improves quality of decision because we use numerical methods, numerical algorithms and quantitative methods. Since, we are using numerical methods and quantitative methods, then it will use computers extensively.

## OPERATIONS RESEARCH

It allows us to take up or deals with real world problem or put it into a mathematical problem.

For example:

I have certain amount and I have to perform 5 to 6 tasks which require these amount within a month. Now, this is an art to pick up some basic tasks more and more to accomplish in a month using the same ~~reserves~~ amount/funds. That is how best I can optimize upon the amount I have.

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Q. What is Model?

A. The model implies with that deals with mathematical and statistics.

- Mathematical Model :  $y = mx + b$

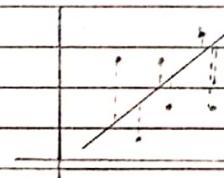
- Statistical Model :  $y = b_0 + b_1 x + E$

Basically, the model (equation) is an approximation of real data.

For example:

Mathematical Method :  $\int_a^b f(x) dx$

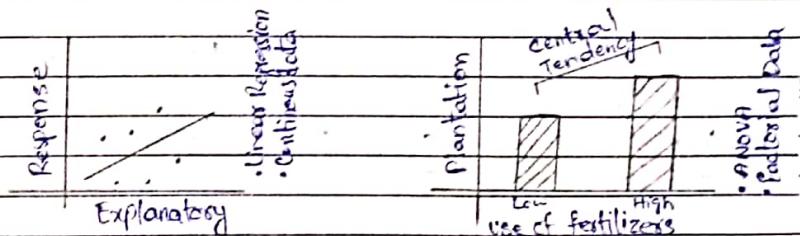
Approximation Method: Trapezoidal Rule.



Here dotted lines show the distance (error) to the actual points.

- ① We use model to explore relationships.  
for e.g.: I might be interested in relationship between height and age of students.
- ② We use statistics to determine how useful and how reliable our model is.

## TYPES OF STATISTICAL MODELS



Regression Analysis: Relationship b/w two quantitative data is called Regression Analysis.

ANOVA: To identify the variance b/w the sample data.

ANOVA:-

Analysis of variance (ANOVA) by Sir RA Fisher.  
The analysis of variance which separate the  
exitable variance to one set of causes from the  
varieties of to other sets.

For eg. We are interested in testing the null hypothesis  
that the three variety of wheats produce equal yields  
on the average.

$$H_0: \bar{X}_A = \bar{X}_B = \bar{X}_C$$

$$H_A: \bar{X}_A \neq \bar{X}_B \neq \bar{X}_C$$

We conduct experiments by planting different varieties  
of wheats on plots of land, there might be difference  
in the means of various varieties due to experiment  
error. Also there might be variation due to experimental  
error + any variation due to the different varieties  
of wheat. The ANOVA is a method of splitting the  
total variation of our data into one constituent parts  
which measures different sources of variations.

The total variation is split up into the following meaningful  
component.

- 1. Variance within the sub-groups of variance
- 2. Variance b/w the sub-groups of variance.

Variance: Difference of Random variable ( $X$ ) from its mean ( $\bar{x}$ )

$$\text{Covariance} = X - \bar{x}$$

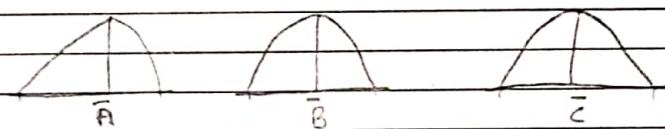
After this, the two variances are tested for their  
significance by the variance ratio or the F-test.

Also analysts use the ANOVA test to determine  
the influence that independent variables have on  
the dependent variables in a regression strategy.

Variation: The variance reflects the variability of the  
given data set by taking the average of  
squared deviation from its mean.

Basically, we can use ANOVA for compare more than  
two populations or population having more  
than two samples.

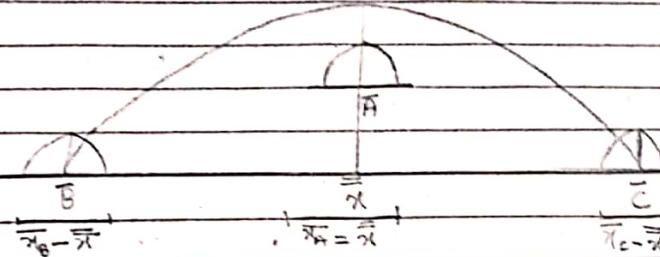
Consider the given figure



If we want to know the above three means are  
coming from the same population when apply ANOVA  
test?

Because,  $\text{ANOVA} = \frac{\text{Variability b/w the means}}{\text{Variability within the distribution}}$   
then we have total variation as equal to  
= variability b/w the means  
+ variability within the distribution

- Then graphically we can show:



### ASSIGNMENT #01

It is classified according to only one factor.

Q. There are three varieties of wheat ABC shown in 4 plots. Each of the following yields in quintals per acre were obtained.

Setup a table of ANOVA and find out whether there is a significance between the yields of the three varieties.

### ASSUMPTIONS

- 1- Each population is having distribution
- 2- The population from which samples are drawn have the equal variance, that is  $s_1^2 = s_2^2 = s_3^2 = \dots = s_k^2$  for k samples.
- 3- Each sample is drawn randomly and they are independent

### HYPOTHESIS TEST FOR ANOVA

We define ANOVA technique in two classes:

- 1) One way ANOVA
- 2) Two way ANOVA

PLOTS	SAMPLES		
	A	B	C
1	10	9	4
2	6	7	7
3	7	7	7
4	9	5	6
TOTAL	32	28	24

### Solution:-

Step ①:- State the null hypothesis

$$H_0: \bar{x}_A = \bar{x}_B = \bar{x}_C$$

$$H_A: \bar{x}_A \neq \bar{x}_B \neq \bar{x}_C$$

Step ②:- Calculate the variance b/w the samples

(a) Calculate the means of each sample

$$\bar{x}_A = \frac{32}{4} = 8, \bar{x}_B = \frac{28}{4} = 7, \bar{x}_C = \frac{24}{4} = 6$$

(b) Calculate the grand mean:

$$\bar{x} = \frac{\bar{x}_A + \bar{x}_B + \bar{x}_C}{3} = \frac{21}{3} = 7$$

$$\boxed{\bar{x}=7}$$

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(c) Take the difference b/w the means of various sample and ground mean:

$\bar{x}_1 - \bar{x}$	$(\bar{x}_1 - \bar{x})^2$	$\bar{x}_2 - \bar{x}$	$(\bar{x}_2 - \bar{x})^2$	$\bar{x}_3 - \bar{x}$	$(\bar{x}_3 - \bar{x})^2$
$6-7=1$	$1^2 = 1$	$7-7=0$	$0$	$6-7=-1$	$1$
$8-7=1$	$1$	$7-7=0$	$0$	$6-7=-1$	$1$
$8-7=1$	$1$	$7-7=0$	$0$	$6-7=-1$	$1$
$9-7=1$	$1$	$7-7=0$	$0$	$6-7=-1$	$1$
	$4$		$0$		$4$

$$\text{Sum of squares} = \sum (\bar{x}_i - \bar{x})^2 = 1+0+4 = 8$$

Step 3:- Calculate the variance within the sample

(a) calculate the mean of each sample  
already did in step 2(a)

(b) Take the deviations from various items in a sample from the mean values of the respective sample and square it.

$A - \bar{x}_A$	$(A - \bar{x}_A)^2$	$B - \bar{x}_B$	$(B - \bar{x}_B)^2$	$C - \bar{x}_C$	$(C - \bar{x}_C)^2$
$10-8=2$	$2^2 = 4$	$9-7=2$	$2^2 = 4$	$4-6=-2$	$-2^2 = 4$
$6-8=-2$	$-2^2 = 4$	$7-7=0$	$0$	$7-6=1$	$1$
$7-8=-1$	$-1^2 = 1$	$7-7=0$	$0$	$7-6=1$	$1$
$9-8=1$	$1^2 = 1$	$5-7=-2$	$4$	$6-6=0$	$0$
	$10$		$8$		$6$

Sum of sq. with the samples:

$$\sum (x_i - \bar{x}_i)^2 = 10 + 8 + 6 = 24$$

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Step 4:- Calculate the value of F-ratio

Name of variation	Sum of squares	df of variation	mean sum of squares	F-test
b/w the samples	$SSC = 8$	$df = C-1 = 3-1$	$MSC = SSC/n_1$	$F = MSC$
within the samples	$SSE = 24$	$df = n-C = 12-3$	$MSE = SSE/n_2$	$= 4/2.66 = 4/2.66$

$$F_{cal} = 1.5$$

$$F_{tab} = F(0.01, (n-c)(C-1)) = F(0.01, 9, 2) = 8.0215$$

$$F_{tab} = 8.0215$$

$$F_{cal} < F_{tab}$$

Result/conclusion:

We accept null hypothesis and prove that there is a significance difference b/w the means of varieties of wheat

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*Ques*

A rifle club performed an experiment on a randomly selected group of first time shooters. The purpose of the experiment was to determine whether shooting accuracy is affected by the method of sighting used only the right eye open, only the left eye open or both eyes open. Fifteen beginning shooters were selected and split into three groups. Each group experienced the same training and practising procedures with one exception: the method of sighting used. After completing training each student was given the same number rounds and asked to shoot at a target. Their scores appear in the table below:

### Method of Sighting

Right Eye	Left Eye	Both Eyes
12	10	16
10	17	14
18	16	16
12	13	11
14		20
		21

no. of rows = replicates

Right eye has 5 replicates

Left eye has 4 replicates

Both eyes has 6 replicates

$$SS_{\text{total}} = \sum x^2 - (\bar{x})^2$$

SS<sub>method</sub> = variance b/w the factor

SS<sub>error</sub> = variance within the factor

*Ans*

at 0.05 level of significance, is there sufficient to reject the claim that these methods of sightings are equally effective.

Replicates	Right Eye	Left Eye	Both Eyes
K=1	12	10	16
K=2	10	17	14
K=3	18	16	16
K=4	12	13	11
K=5	14		20
K=6			21
Total	CR	CL	CB
$\Sigma c$	66	56	98

### Steps:-

1) (a) Describe the population parameters of interest.

$$H_0: \mu_R = \mu_L = \mu_B$$

$$(b) H_A: \mu_R \neq \mu_L \neq \mu_B$$

2) ~~(a)~~ Hypothesis Test Criteria

(a) Check the assumptions.

$$SS_{\text{total}} = \sum x^2 - (\bar{x})^2$$

$$\bar{x} = 66 + 56 + 98 = 220$$

$$\begin{aligned} \sum x^2 &= 12^2 + 10^2 + 18^2 + 12^2 + 14^2 + 10^2 + 17^2 + 16^2 + 13^2 + 16^2 \\ &\quad + 14^2 + 16^2 + 11^2 + 20^2 + 21^2 \end{aligned}$$

$$\sum x^2 = 3392$$

$$SS_{\text{total}} = 3392 - (220)^2$$

$$SS_{\text{total}} = 165.33$$

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$$SS_{\text{method}} = \left( \frac{C_1^2}{K_1} + \frac{C_2^2}{K_2} + \frac{C_3^2}{K_3} + \dots \right) - \frac{\sum x^2}{n}$$

$$= 3255.87 - 3226.67$$

$$= 29.2$$

$$SS_{\text{error}} = \sum x^2 - \left( \frac{C_1^2}{K_1} + \frac{C_2^2}{K_2} + \frac{C_3^2}{K_3} + \dots \right)$$

$$= 3392 - 3255.87$$

$$= 136.13$$

$$MS_{\text{method}} = SS_{\text{method}} / df_{\text{method}}$$

$$df_{\text{method}} = c - 1 = 3 - 1 = 2$$

$$df_{\text{error}} = n - c = 15 - 3 = 12$$

$$df_{\text{total}} = n - 1 = 15 - 1 = 14$$

$$MS_{\text{method}} = 29.2 / 2 = 14.6$$

$$MS_{\text{error}} = SS_{\text{error}} / df_{\text{error}}$$

$$= 136.13 / 12$$

$$= 11.34$$

(b) Identify the probability distribution

$$F = \frac{MS_{\text{method}}}{MS_{\text{error}}} = \frac{14.6}{11.34} = 1.287$$

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(c) Determine the level of significance  
 $\alpha = 0.05$

Step 3) ~~(a)~~ Sample Evidence:

(a) Collect the sample information

Source	D.F.	SS	MS
Method	2	29.2	14.6
Errors	12	136.13	11.34
Total	14	165.33	

(b) Calculate the values of test statistics:

$$F_{\text{tabulated}} = F(2, 12, 0.05) = 3.89$$

$$F_{\text{cal}} = 1.287$$

$$F_{\text{cal}} < F_{\text{tab}}$$

Result: Since, calculated value is less than the tabulated value we therefore accept null hypothesis and conclude that the three methods are equally effective.

Q Show that there is a significance difference of evidence in the three population means  $\mu_F$ ,  $\mu_G$  and  $\mu_H$

Factor level

F	$\mu_G$	$\mu_H$
3	5	8
2	6	7
3	5	7
4	5	8
Total	12	21

Solution:-

① State the null hypothesis

$$H_0: \mu_F = \mu_G = \mu_H$$

$$H_A: \mu_F \neq \mu_G \neq \mu_H$$

② Calculate the variance b/w the samples.

(a) calculate means of each sample

$$\mu_F = \frac{12}{4} = 3, \mu_G = \frac{21}{4} = 5.25, \mu_H = \frac{30}{4} = 7.5$$

(b) Calculate the grand mean.

$$\bar{\mu} = \frac{\mu_F + \mu_G + \mu_H}{3} = \frac{3 + 5.25 + 7.5}{3} = 5.25$$

(c) Take the difference b/w the means of variance sample and grand mean

Source	SS	DF	$M_S$	Fcal
b/w the samples	$SST = 40.5$	$3-1=2$	$\frac{MST = 20.25}{M_S = 10.125}$	$F_MST$
within the samples	$SSE = 3.75$	$12-3=9$	$\frac{MSW = 0.4167}{M_S = 0.4167}$	$F_MSW$
				$= 48.6$

$$F_{cal} = 48.6$$

$$F_{tab} = F_{(0.05, 2, 9)} = 4.215$$

$$F_{cal} > F_{tab}$$

Result: Therefore we reject the null hypothesis and accept the alternative and conclude that means are different.

## TWO WAY ANOVA

Note: It is classified according to two factors or two criterias.

Q.

Medical field	Pain Killer 1	Pain Killer 2	Pain Killer 3	Total	G.Total
	10	7	4	21	
Medicine	12	9	5	26	98
	11	8	6	25	
	9	12	5	26	
	12	13	6	31	
Surgery	13	15	6	34	120
	10	12	4	26	
	13	12	4	29	
Total	$P_1 = 90$	$P_2 = 88$	$P_3 = 40$		

$$\text{Step #01: } H_0: \mu_{P_1} = \mu_{P_2} = \mu_{P_3}$$

$$H_A: \mu_{P_1} \neq \mu_{P_2} \neq \mu_{P_3}$$

$$H_0: \text{Med}_{P_1} = \text{Med}_{P_2} = \text{Med}_{P_3}$$

$$H_A: \text{Med}_{P_1} \neq \text{Med}_{P_2} \neq \text{Med}_{P_3}$$

$$\textcircled{1} \text{ Correction Term: } \frac{(\sum x)^2}{N} = 1980$$

$$\textcircled{2} \text{ Sum of Gp. Total : SST}$$

$$SST = \sum x^2 - C_x = \sum x^2 - \frac{(\sum x)^2}{N}$$

$$SST = 2254 - 1980 = 274$$

In Two way ANOVA, we show one more calculation of interaction F by row and column.

	$\bar{U}_F - \bar{U}$	$(\bar{U}_F - \bar{U})^2$	$\bar{U}_G - \bar{U}$	$(\bar{U}_G - \bar{U})^2$	$\bar{U}_H - \bar{U}$	$(\bar{U}_H - \bar{U})^2$
3-8	-2.25	(-2.25) <sup>2</sup> =5.0625	0	0	2.25	5.0625
-2.25	5.0625	0	0	2.25	5.0625	
-2.25	5.0625	0	0	2.25	5.0625	
-2.25	5.0625	0	0	2.25	5.0625	
-9	20.25	0	0	9	20.25	

$$\text{Sum of Squares} = \sum (\bar{U}_i - \bar{U})^2 = 20.25 + 0 + 20.25 \\ = 40.5$$

② Calculate the variance within the sample:

(a) Calculate the mean of each sample already found in step 2 (a)

(b) Take the deviation from various items in a sample from the mean values of the respective sample and square it.

F- $\bar{U}_F$	$(F-\bar{U}_F)^2$	G- $\bar{U}_G$	$(G-\bar{U}_G)^2$	H- $\bar{U}_H$	$(H-\bar{U}_H)^2$
3-3=0	0	-0.25	0.0625	0.5	0.25
-1	1	0.75	0.5625	-0.5	0.25
0	0	-0.25	0.0625	-0.5	0.25
1	1	-0.25	0.0625	0.5	0.25
2		0.75		1	

$$\text{Sum of squares within sample} = 2 + 0.75 + 1$$

$$\sum (U_i - \bar{U}_x)^2 = 3.75$$

④ Calculate the value of f-ratio

Date			Date
		Step#2: For variation in Pain Killer : SSC	
		$SSC = \frac{\bar{U}_1^2}{8} + \frac{\bar{U}_2^2}{8} + \frac{\bar{U}_3^2}{8} \rightarrow (\bar{U}_x)^2$	
		$= \frac{9^2}{8} + \frac{8^2}{8} + \frac{10^2}{8} = 19.80$	
		$SSC = 2.00$	

Step#3: for variation in medical fields : SSR

$$SSR = \frac{K_1^2}{K_{M1}} + \frac{K_2^2}{K_{M2}} = \frac{9^2}{12} + \frac{12^2}{12}$$

$$SSR = 20$$

Step#4: Sum of Sq. within group : SSG

$$SSG = \frac{\sum (CR)^2}{8} = \frac{\sum (PMed)^2}{8} = Cx - SSC - SSR$$

$$SSG = \frac{[10+12+11+9]^2}{4} + \frac{[7+9+8+12]^2}{4} + \frac{[4+5+6+5]^2}{4}$$

$$+ \frac{[12+13+10+13]^2}{4} + \frac{[13+15+12+12]^2}{4} + \frac{[6+6+4+4]^2}{4}$$

$$SSG = 19.80 - 2.00 - 20 = 17$$

Step#5: Residual sum of Sq. : SSE

$$SSE = SST - SSC - SSR - SSG \\ = 274 - 200 - 20 - 17$$

$$SSE = 37$$

Degree of freedom: F - distribution

$$F = \text{MSS}_{\text{A}} / \text{MSE}$$

Source	D.F	F-ratio	F-critical $\alpha=0.05$	Hypothesis
Pain killers	$\frac{C-1}{2}$	48.73	$F_{(2,18)} = 3.55$	reject $H_0$
Medical Field	$\frac{R-1}{2}$	9.81	$F_{(1,18)} = 4.41$	reject $H_0$
Interaction	$\frac{(C-1)(R-1)}{2}$	3.97	$F_{(6,18)} = 3.55$	reject $H_0$
Residual	$C \cdot R \cdot (n-1)$ $= 18$			
Total	$\frac{N-1}{23}$			

Results:

Since,  $F_{\text{cal}} > F_{\text{crit}}$  so we reject  $H_0$   
in each and every case.

Q] For the following data find SSE and show that

$$\text{SSE} = [K-1]S_1^2 + [K-1]S_2^2 + [K-1]S_3^2$$

where  $S_i^2$  is the variance for the  $i$ th factor level.

. Solution:

Factor Level

A	B	C
8	6	10
4	8	12
2	4	14
14	16	36

$$\sum x^2 = 8^2 + 4^2 + 2^2 + 6^2 + \dots + 14^2 = 612$$

$$\sum C_i = 14 + 16 + 36 = 66$$

$$\begin{aligned} \text{SSE} &= \sum x^2 - \left( \frac{\sum C_1^2}{K} + \frac{\sum C_2^2}{K} + \frac{\sum C_3^2}{K} \right) \\ &= 612 - \left( \frac{14^2}{3} + \frac{16^2}{3} + \frac{36^2}{3} \right) \end{aligned}$$

$$\text{SSE} = 29.333$$

$$\text{SS}_{\text{method}} = 98.666$$

$$\text{SST} = 127.99$$

$$K = 3$$

$$(K-1)S_1^2 + (K-1)S_2^2 + (K-1)S_3^2 = \text{SSE}$$

$$(3-1)(3.055)^2 + (3-1)(1.154)^2 + (3-1)(2)^2 = 29.333$$

$$2(3.055)^2 + 2(1.154)^2 + 2(2)^2$$

$$= 29.32 \cong 29.333$$

proved

Date \_\_\_\_\_

## ANOVA (Without Replication)

Q1

Location	A	B	C	Total	Mean
1	18	13	12	43	14.33
2	20	23	21	64	21.33
3	14	12	9	35	11.67
4	11	17	10	38	12.67
Total	63	65	52	180	60
Mean	15.75	16.25	13	45	15

① Calculate row wise and column wise means

$$\bar{X}_{R1} = 14.33, \bar{X}_{R2} = 21.33, \bar{X}_{R3} = 11.67, \bar{X}_{R4} = 12.67$$

$$\bar{X}_{CA} = 15.75, \bar{X}_{CB} = 16.25, \bar{X}_{CC} = 13$$

② Variance of Rows mean  $S_R^2$ 

$$S_R^2 = \text{Variance}(14.33, 21.33, 11.67, 12.67)$$

$$S_R^2 = 19.037$$

Variance of column means  $S_C^2$ 

$$S_C^2 = \text{Variance}(15.75, 16.25, 13)$$

$$S_C^2 = 3.0625$$

③ Mean sum of squares for Row =  $MS_A = CS_R^2$ Mean sum of squares for Column =  $MS_B = RS_C^2$ 

Here,

$$C = \text{no. of columns} = 3$$

$$R = \text{no. of Rows} = 4$$

Note

$$M_{A_1} = 0.8 \times 32 = 38.4 \text{ Pounds}$$

$$M_{A_2} = 1.0 \times 32$$

$$M_{A_3} = 1.2 \times 32 = 44.4 \times 0.625$$

$$M_{A_4} = 1.2 \times 32$$

### ANOV Table

Source	$SST$	$SSE$	$MS$	F-value	F-tab
A	11.1	3.3	3.7000	8.12	4.0000 4.171 4.4633
B	3.4	2.5	1.3600	1.14	3.0033
AB	0.6	0.4	1.5000	-	
Total	12.11	6.2	2.0278	3.004	

Calculate to fill out ANOVA table

$$M_{A_1} + M_{A_2} = 70$$

$$\frac{M_{A_1} + M_{A_2}}{2} = 35.0$$

For H<sub>0</sub>

$$F_{act} > F_{tab} \Rightarrow 8.12 > 4.4633$$

We reject H<sub>0</sub>

For H<sub>1</sub>

$$F_{act} < F_{tab}$$

$$3.004 < 4.4633$$

We accept H<sub>0</sub>

Note

Note

- Q] A new blend has developed to increase manufacturing cost of different types of fabrics and the makers of the blends want to better understand which of the three formulation of blends are most effective for cotton, lawn, silk and ~~jacquard~~ jacquard fabrics. It has three blends of each sample on each of the four types of fabrics. The fabric formulation manufacturing for the 12 formulations are as follows:

Solutions-

### Fabrics Blends

Fabric	Blends	Fabrics			
		Cotton	Lawn	Silk	Jacquard
Blends	X	12.3	13.8	11.0	15.1
Z	Y	14.5	16.5	14.0	12.2
Z	Z	15.6	17.6	13.5	11.7
Total		42.4	47.9	42.5	49.2

### Summation of Rows

$$2X = 42.2$$

$$2Y = 61.1$$

$$2Z = 69.2$$

$$2G_1 = 18.31 \leftarrow \text{Grand Total}$$

Step 11:-

$$\textcircled{1} \quad W_0: J_1 = J_2 = J_3 = J_4$$

$$W'_0: J_1 \neq J_2 \neq J_3 \neq J_4$$

$$\textcircled{2} \quad H_0': J_1 = J_2 = J_3 = J_4$$

$$H'_{A_2}: J_1 \neq J_2 \neq J_3 \neq J_4$$

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Date \_\_\_\_\_

Step #02 :-

$$\sum x_{ij}^2 = (123)^2 + (145)^2 + \dots + (175)^2 = 284975$$

Step #03 :-

$$\text{Correction Term} = Cx = \frac{(\sum x)^2}{N} = \frac{(1831)^2}{12}$$

$$Cx = 279380$$

Step #04 :-

$$SST = \sum x^2 - Cx = 284975 - 279380$$

$$SST = 5595$$

Step 5 :-

$$SSC = \left( \frac{C_1^2}{m_1} + \frac{C_2^2}{m_2} + \frac{C_3^2}{m_3} + \frac{C_4^2}{m_4} \right) - Cx$$

$$= \left( \frac{(424)^2}{3} + \frac{(479)^2}{3} + \frac{(435)^2}{3} + \frac{(493)^2}{3} \right) - 279380$$

$$SSC = 1117$$

Step 6 :-

$$SSR = \left( \frac{R_1^2}{n_1} + \frac{R_2^2}{n_2} + \frac{R_3^2}{n_3} \right) - Cx$$

$$= \left( \frac{(522)^2}{4} + \frac{(617)^2}{4} + \frac{(692)^2}{4} \right) - 279380$$

$$SSR = 3629$$

Step 7 :-

$$SSE = SST - SSC - SSR = 5595 - 1117 - 3629$$

$$SSE = 849$$

Step 8 :- Degree of freedom

$$D.F. (\text{Total}) = N-1 = 12-1 = 11$$

$$D.F. (\text{fabrics b/w columns}) = C-1 = 4-1 = 3$$

$$D.F. (\text{Blends b/w rows}) = r-1 = 3-1 = 2$$

$$D.F. (\text{Error}) = (C-1)(r-1) = 3 \times 2 = 6$$

Step 9 :- ANOVA Table :-

Source	D.F.	SS	MSS = SS/D.F.	F-ratio
Fabrics	3	1117	$1117/3 = 372.33$	$F = \frac{MSS_x}{MSS_e}$
Blends	2	3629	$3629/2 = 1814.5$	$F_{C_1} = 2.681$
Error	6	849	$849/6 = 141.5$	$F_{C_2} = 12.823$
Total	11	5595		

Step 10 :-

$$F_{tab_1} = F_{tab_1}(0.05, 3, 6) = 4.76$$

$$F_{C_1} < F_{tab_1}$$

Step 11 :-

$$F_{tab_2} = F_{tab_2}(0.05, 2, 6) = 5.14$$

$$F_{C_2} > F_{tab_2}$$

Step 12 :- Result

Since, the calculated value of  $F_{C_1}$  is less than tabulated value of  $F_{tab_1}$  therefore we accept  $H_0'$  and conclude that all means of fabrics are equal. And, since, the calculated value of  $F_{C_2}$  is greater than the tabulated value of  $F_{tab_2}$ , we reject  $H_0''$  and conclude that all means of blends are not equal.

## SYSTEM MODELS AND SIMULATIONS

### Models :-

Statistical      Mathematical      Stochastic  
(Randomness)

System is a collection of entities for example person and machine which interact together to accomplish a task.

We define the state of the system for the connection of variable necessary to a system at a particular time, relative to the objective to the time.

In a study of bank, the possible state variables are: the no. of busy teller, no. of customers in bank and no. of arrival of each customer.

### ① Systems:-

System is a group of objects that are joined together in some regular interaction toward the accomplishment of some purpose.

### ② System Environment :-

A system is often effected by changes occurring outside the system. For example: factory: arrival of orders, bank: arrival of customer, hospital: arrival of patient.

## SYSTEM MODELS AND SIMULATIONS

### ③ Components:

- \* An entity is an object of interest in a system
- \* An attribute denotes the property of attribute e.g. age, etc. machines, quantity of exhaust gas.
- \* Any purpose of causing changes in the system is called state change of other systems person

\* The state of the system is defined as the list of variables.

④ Event: An event is defined an instantaneous occurrence that may change state of the system.

### ⑤ Types of systems:-

#### (i) Endogenous System:-

For the term endogenous it means to describe the process e.g. withdrawing cash in bank.

#### (ii) Exogenous System:-

The term exogenous is used to describe activities and events in the environment that affect the system.

e.g. arrival of customer.

#### (iii) Closed System:

A system in which there is no exogenous activity is said to be closed system.  
we defining Water in an isolated flask like it keeps on of water level inside for longer time system at a particular time, relative to the objective to the time.

*Date*

An open system may have the possible states  
interior boundary layer of a body moving in a stream of air.

e.g. Banking System

- ① customers arrives and bank performs their activities and changes object that are joined together.
- [A] Bank and Money system linked via computer system.

Attitudes account

- ② System is measured by customer

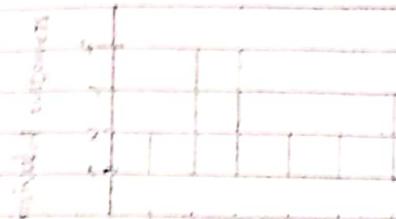
A system is explained by change occurring and state variables in case of customer bank is arrival of customers, banks arrival of customers, hospital arrival

## STOCHASTIC MODELS

- ③ It is a Greek word which means "random" or "change" (bill), subject, characteristic with system or random which involve uncertainty and randomness.  
e.g. example randomly time in disease

- ④ A random variable is a rule or function that associates a real number to each outcome of a random experiment by the random process.
- \* The state of the system is defined as the collection of stochastic random process is defined as the sequence of random variables; mathematically

$$X(t_n) : n = 1, 2, 3, \dots, k$$



The process

$t$  is a random variable observation at time  $t$ , the no. of states  $n$  may be finite or infinite.

For example, the poisson distribution

$$P(n) = \frac{e^{-\lambda t} \lambda^n}{n!}$$

thus, the states of the system are given by  
1, 2, 3, ..., n,

# Queuing Model of Simulation

Types of Queuing model:

$\rightarrow M/M/1$  ( $\infty$ - FCFS)

Markovian Server = 1

Arrival = Poisson Distribution

Inter arrival = Exponential Distribution

Infinite Object ( $\infty$ )

Service Nature = FCFS

Basic Queuing Formula:

Markovian Nature:-

In Queuing theory, a discipline within the mathematical theory of probability, a Markovian Arrival Process (MAP) is a mathematical model time b/w job arrivals and to a system. The simplest research process is a poisson process, where time between each arrival is exponentially distributed.

①  $\lambda$  = mean arrival rate (# of arrivals per unit of time).

②  $\mu$  = Mean service rate per busy server.  
(no. of customers served per unit of time).

③  $P = \lambda / \mu$

④  $L_q =$  Expected avg. no. of customers in the queue :  $L_q = L_s - \frac{\lambda}{\mu} = \frac{\lambda}{\mu} \cdot \frac{\lambda}{\mu - \lambda}$

⑤  $L_s =$  Expected avg. no. of customers in the system:  $L_s = \frac{\lambda / \mu}{1 - \lambda / \mu} = \frac{1}{\mu - \lambda}$

⑥  $W_s =$  Expected waiting time a customer spends in the system =  $W_s = \frac{L_s}{\lambda} = \frac{1}{\lambda(\mu - \lambda)} = \frac{1}{\mu - \lambda}$

⑦  $W_q =$  Expected waiting time per customer in the queue =  $W_q = W_s - \frac{1}{\mu} = \frac{1}{\mu(\mu - \lambda)}$

⑧  $L_n =$  Avg. length of non-empty queue  
 $L_n = \frac{\lambda}{\mu - \lambda}$

⑨  $W_n =$  Avg. waiting time of non-empty queue.  
 $W_n = \frac{1}{\mu - \lambda}$

**Q1** Self service library employ one Librarian at its counter. 9 students arrive on an average every 5 minutes. While the librarian can serve 10 students in 5 minutes. Assuming poisson distribution for arrival rate and exponential distribution for service rate and inter-arrival time. Find out the following:

- 1) Avg. no. of students in the system.
- 2) Avg. no. of students in the queue.
- 3) Avg. time student spends in the system.
- 4) Avg. time student waits before being served.

Solution:-

$$\textcircled{1} \quad \lambda = \frac{9}{5} = 1.8 \text{ student/minute}$$

$$\textcircled{2} \quad \mu = \frac{10}{5} = 2 \text{ student/min.}$$

$$\textcircled{3} \quad L_s = \frac{\lambda}{\mu - \lambda} = \frac{1.8}{2 - 1.8} = 9 \text{ students}$$

$$\textcircled{4} \quad L_q = \frac{\lambda}{\mu} \cdot \frac{\lambda}{\mu - \lambda} = \frac{1.8}{2} \cdot \frac{1.8}{2 - 1.8} = 8.1 \text{ students}$$

$$\textcircled{5} \quad W_s = \frac{1}{\mu - \lambda} = \frac{1}{2 - 1.8} = 5 \text{ minutes}$$

$$\textcircled{6} \quad W_q = \frac{\lambda}{\mu} \cdot \frac{1}{\mu - \lambda} = \frac{1.8}{2} \cdot \frac{1}{2 - 1.8} = 4.5 \text{ min.}$$

Ans.

Note:-

When the arrival time and service time are given in the form of their means then

$$\lambda = 1/\text{expected arrival time} \quad \text{and}$$

$$\mu = 1/\text{mean service time.}$$

**Q2** A mechanic repairing car engines. Find that the time spent on repairing the engines has exponential distribution with mean 20 min. If the engines are repaired in the order in which they come in, and their arrival is approximately poisson with an avg. rate of 15 for 8-hours day. What is the mechanic's expected ~~idle~~ time each day? How many jobs are idle ahead of the average engine just brought in.

Solution:-

$$\textcircled{1} \quad \lambda = \frac{15}{8 \times 60} = 0.0313$$

$$\textcircled{2} \quad \mu = \frac{1}{20} = 0.05$$

$$\textcircled{3} \quad L_s = \frac{\lambda}{\mu - \lambda} = \frac{0.0313}{0.05 - 0.0313} = 1.67$$

$$\textcircled{4} \quad T = 8 \times \frac{\lambda}{\mu} = \frac{8 \times 0.0313}{0.05} = 5 \text{ For 8-hours}$$

$$\textcircled{5} \quad \text{Idle} = 8 - T = 8 - 5 = 3 \text{ hours.}$$

**Q3** Consider the following single server queue, the interarrival time is exponentially distributed, with a mean of 10 minutes and the service time is also exponentially distributed with a mean of 8 minutes. Find:

- 1) Mean wait in the queue.
- 2) Mean number in the queue.
- 3) Mean wait in the system.
- 4) Mean number in the system.
- 5) Proportion of time the server is idle.

Solution:-

$$\textcircled{1} \quad \lambda = \frac{1}{10} = 0.1 \text{ customers/min.}$$

$$\textcircled{2} \quad \mu = \frac{1}{8} = 0.125 \text{ customer/min}$$

$$\textcircled{3} \quad f = \frac{\lambda}{\mu} = \frac{0.1}{0.125} = 0.8 \%$$

$$\textcircled{4} \quad L_s = \cancel{\lambda} \frac{1}{\mu - \lambda} = \frac{0.1}{0.125 - 0.1} = \textcircled{4} 4 \text{ customers.}$$

$$\textcircled{5} \quad L_q = f \cdot L_s = (0.8)(4) = 3.2 \text{ customers.}$$

$$\textcircled{6} \quad W_s = \frac{1}{\mu - \lambda} = \frac{1}{0.125 - 0.1} = 40 \text{ min.}$$

$$\textcircled{7} \quad W_q = f \cdot W_s = 0.8 \times 40 = 32 \text{ min.}$$

$$\textcircled{8} \quad \text{Idle} = 1 - f = 1 - 0.8 = 0.2 \%$$

Ans.