

# OPERATION RESEARCH

The course deals use of mathematical model for corporate & governmental activities. Most of the planning problem consists of an economic objective which we want to maximize under scarce resource OR consist of.

- Limiting & defining the correct problem.
- Formulating a mathematical.
- Calculating an optimized solution of problem.
- Interpreting & Implement the find solution.
- Deterministic problem. (Mathematical problem)
- Statistic / Stochastic problem.
- Linear & non-linear programming.
- Integer programming.
- Network model.
- Simple queuing theory +
- Simulation.

OR is also called quantities techniques of management or quantities analysis of management. It is probability nature.

## APPLICATION OF O.R:-

Forecasting

Product scheduling

Inventory control management

Budgeting

Transportation.

Building block or core of O.R.  
Statistics & probability theory

4. Since qualitative method, we have only qualitative solution, no quantitative solution.

Note:- Advance spread sheet will be used to find numerical solution for some of analyzed problem.

5. It allows to take a real world problem & focus or put this into a mathematical model. For e.g. I have certain amount & I have to perform five task which required this amount in this month. Now it is art to pick some basic task more & more to be accomplished using a same amount in a month. That is how best I can optimized upon a required amount I have.

## Characteristics Of O.R:-

1. Applied scientific method to solve problem.  
For e.g. certain algo, predefine steps used for reaching to an optimal research.

2. It is uncovers or exhibit problem.  
For e.g. while looking a problem finding a solution, one take find some new problem. for instance, while customer spend more time comparatively other, we will look at some resources are.  
For e.g. for more shops are free.

3. It improve quality of decision  
biggest we used numerical method, analysis & quantitative method. Since we using numerical & quantitative method it we used computer extensively.

Q What is model?

A The model implies to deals with math and statistic.

Mathematical Model:-  $y = mx + b$

Statistics Model:-  $y = b_0 + b_1 x_1 + \epsilon$

Basically the model (equation) is explain of real data.

For e.g.  
Mathematical model: Integration  $\int_a^b f(x) dx$ .  
Approximation method (Trapezoidal),  
Statistical

Here the denoted lines shows  
the distance (error) from the  
model of actual data.

We used model to explore relationship

For e.g.: I might be interested relationship  
height & age of student.

We use statistic to determine  
how useful & how reliable our model  
is.

### Types Of Statistics Model:-

#### 1- Continuous Data:-

It depends on  
continuous data:

e.g. Regression.

Explanatory: how many unit change &  
effect on response.

e.g. Regression

Explanatory

#### Integer Data:-

It depends on  
discrete.

e.g. ANOVA.

Central Tendency

### Analysis Of Variance (ANOVA):-

The technique ANOVA is a Fischer's analysis of method which separate the variation referable to one set of causes from the variation to other set.

For e.g.: We are interested in testing the null hypothesis that the three variety of wheat produce equal yield on the average.

$$H_0: \mu_A = \mu_B = \mu_C$$

$$H_A: \mu_A \neq \mu_B \neq \mu_C$$

We conduct experiment by planting different varieties of wheat on plots on land. There might be difference in the mean of various variety due to experimental error. Also there might be variation due to experimental error + any variation due to the different variety of wheat.

The analysis of variance is a method of splitting the total variation of our data into constituent which measure different sources of variation. The total variation is split up into the following meaningful component.

Variance within in the sub group of sample.

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2. Variance between the subgroup of sample.

After this, the two variances are tested for their significant by the variance ratio or the f-test.

"Also analysts use the ANOVA test to determine the influence that independent variables have on the dependent variable in a regression study."

#### VARIANCE:-

The distance between the random variable to the mean. ( $x - \bar{x}$ )

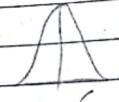
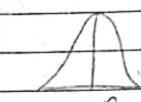
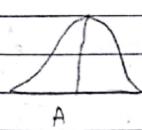
OR

It is define as the expectation of S.D. of the random variable from its mean.

$$(\bar{x} - \bar{x})^2$$

Basically, we do anova for comparison of more than two population or population having more than two sub group.

Consider the example.

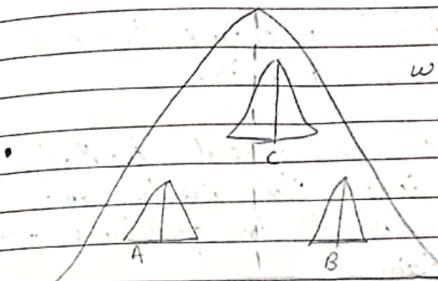


between  
the column

If we want to know all above three mean are coming from the same population then we can apply ANOVA test because  $\therefore \text{ANOVA} = \text{variability b/w the means} - \text{variability within the distribution}$

than we have total variance = variability b/w the means + variability within distribution.

than graphically concept says.



within column

#### Assumption:-

Each population having normal dist.

The population from which the sample are drawn have the equal variance that is

$$S_1^2 = S_2^2 = S_3^2 = \dots = S_k^2$$

Each sample is drawn randomly and they are independent.

(8)

### Hypothesis test for F-Distribution:-

$$H_0: \mu_1 = \mu_2 = \mu_3 \dots$$

$$H_A: \mu_1 \neq \mu_2 \neq \mu_3 \dots$$

We define ANOVA into two classes.

One way ANOVA (one factor)

Two way ANOVA (two factor).

Q. It is classified according to one factor or one criteria.

Three varieties of wheat A, B, C sown in (4) four plot each and the following wheat in quintals per acre were obtain

**Plot**      **Varieties**

	A	B	C
1	10	9	4
2	6	7	7
3	7	7	7
4	9	5	6
Total	32	28	24

Set of table of ANOVA and find out whether there is a significant of

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(9)

mean of yield of the three variety.

**Solution:-**

**Step 1:-**

$$H_0: \bar{X}_A = \bar{X}_B = \bar{X}_C$$

$$H_A: \bar{X}_A \neq \bar{X}_B \neq \bar{X}_C$$

**Step 2:**

Calculate the variance b/w the sample.

a) Calculate mean of each sample.

$$\bar{X}_A = 32/4 = 8$$

$$\bar{X}_B = 28/4 = 7$$

$$\bar{X}_C = 24/4 = 6$$

b) Calculate the grand mean.

$$\bar{X} = \frac{\sum \bar{X}_A + \sum \bar{X}_B + \sum \bar{X}_C}{3} = \frac{32 + 28 + 24}{3}$$

$$\boxed{\bar{X} = 7} \quad \text{or } \frac{\sum x}{N}$$

c) The difference b/w the mean of variance sample and grand mean and square it

$\bar{x}_A - \bar{X}$	$(\bar{x}_A - \bar{X})^2$	$(\bar{x}_B - \bar{X})^2$	$(\bar{x}_C - \bar{X})^2$	$(x_i - \bar{X})^2$	
8-7	1	7-7	0	6-7	-1
8-7	1	7-7	0	6-6	-1
8-7	1	7-7	0	6-7	-1
8-7	1	7-7	0	6-7	-1

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Sum of square b/w samples

$$(\sum (\bar{x}_i - \bar{\bar{x}}))^2 = 4+0+4 = 8$$

or  $n_1(\bar{x}_1 - \bar{\bar{x}})^2 + n_2(\bar{x}_2 - \bar{\bar{x}})^2 + n_3(\bar{x}_3 - \bar{\bar{x}})^2$

Step 3:-

Calculate the variance within the sample.

a) Calculate the mean for each sample.

b) Take the deviation from variance item in a sample from the mean value of respective sample & square it.

Step 4:-

Calculate the value of F-ratio:-

	sum of variance	sum of variance	D.F	Mean sum of square	F-test
Between the sample	SSC = 8	$\bar{X}_1 = C-1$ $3-1 = 2$	$MSC = SSC/(n-1)$ $8/2 = 4$	$F = MSC/MSE$	
Within the sample	SSE = 24	$\bar{X}_2 = n-C$ $12-3 = 9$	$MSE = SSE/(n-C)$ $24/9 = 2.66$	$F = 4/2.66$ $F = 1.50$	

M.S.E = error.

$$F_{cal} = 1.50, F_{tab} = 8.0215 \quad 4.26$$

Step 5:-

$$F_{cal} < F_{tab}$$

$$1.50 < 8.0215 \quad 4.26$$

Result:-

We accept null hypothesis and  
Hence, prove that there is a significant  
difference b/w the mean of varieties  
of wheat.

$(A - \bar{x}_A)$	$(A - \bar{x}_A)^2$	$(B - \bar{x}_B)$	$(B - \bar{x}_B)^2$	$(C - \bar{x}_C)$	$(C - \bar{x}_C)^2$
10-8	4	9-7	4	4-6	4
6-8	4	7-7	0	7-6	1
7-8	1	7-7	0	7-6	1
9-8	1	5-7	4	6-6	0
Total	10	8	6		

Sum of square within the sample.

$$(\sum (x - \bar{x})^2) = 10 + 8 + 6 = 24$$

$$S.S.T = 8 + 24$$

$$= 32$$

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Replicates:- Rows in ANOVA table

Factors:- Column in ANOVA table also called method.

Within OR Within the Columns:-

Difference between the rows

Between OR Between the Columns:-

Difference between the column.

SS(method):- Sum of square between the column. Also called "ANOVA test". Difference by the "mean".

SS(error):- Sum of square within the column.

Q A rifle club perform an experiment on a randomly selected group of first time shooter. The purpose of the exp was to determine whether shooting accuracy is affected by the method of sighting used:

Only right eye open, only left eye open or both eyes open. 15 shooter were selected & split into three group. Each group experience the same training and practising procedures with one exception; the method of sighting used. After completing training, each student was given the same.  $\therefore \alpha = 0.05$

### Method Of Sighting

Right Eye      Left Eye      Both Eyes

12	10	16
10	17	14
18	16	16
12	13	11
14		20
		21

Solution:-

Step 1:-

$$H_0 : \mu_R = \mu_L = \mu_B$$

$$H_a : \mu_R \neq \mu_L \neq \mu_B$$

Replicant (K)	Right Eye	Left Eye	Both Eyes
1	12	10	16
2	10	17	14
3	18	16	11
4	12	13	20
5	14		21
6			
Total	66	56	98

$$\Sigma x = C_x + C_1 + C_2 = 66 + 56 + 98 = 220.$$

$$\Sigma x^2 = 12^2 + 10^2 + 16^2 + 10^2 + 17^2 + \dots = 3392$$

Step 2:-  
Sum Of Square Among/Between  
The Factors:-

$$SS(\text{method}) = \left( \frac{C_x^2}{K_1} + \frac{C_1^2}{K_2} + \frac{C_2^2}{K_3} \right) - \frac{(\Sigma x)^2}{N}$$

$$SS(\text{method}) = \left( \frac{66^2}{5} + \frac{56^2}{4} + \frac{98^2}{6} \right) - \frac{(220)^2}{15}$$

$$SS(\text{method}) = 3255.87 - 3226.67$$

$$SS(\text{method}) = 29.2.$$

$$\text{Correlation factor: } C_x = \frac{(\Sigma x)^2}{N} = \frac{220}{15}$$

Step 3:-  
Sum Of Square Within The Factors:-

$$SS(\text{error}) = \Sigma x^2 - \left( \frac{C_x^2}{K_1} + \frac{C_1^2}{K_2} + \frac{C_2^2}{K_3} \right)$$

$$SS(\text{error}) = 3392 - 3255.87$$

$$SS(\text{error}) = 136.13.$$

Step 4:-  
Sum Of Square Total:-

$$SS(\text{total}) = \Sigma x^2 - \frac{(\Sigma x)^2}{N}$$

$$SS(\text{total}) = 3392 - \frac{(220)^2}{15}$$

$$SS(\text{total}) = 165.33.$$

Verification:-

$$SS(\text{method}) + SS(\text{error}) = SS(\text{total})$$

$$29.20 + 136.13 = 165.33$$

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Step 5:-

MSSE :- Mean Sum Of Square  
Between the factor:-

$$MSSE = \frac{SS(\text{method})}{c-1} = \frac{29.20}{2} \quad \therefore df(\text{method}) = c-1$$

$$MSSE = 14.6$$

Step 6:-

MSSE :- Mean Sum Of Square  
Within the factor:-

$$MSSE = \frac{SS(\text{error})}{n-c} = \frac{136.13}{15-3} \quad \therefore df(\text{error}) = n-c$$

$$MSSE = 11.33$$

Step 7:-

F-Ratio:-

$$F_{\text{cal}} = \frac{MSSE}{MSSE} = \frac{14.6}{11.33} = 1.288$$

Step 8:-

$$F_{\text{tab}} = F_{(2, 12, 0.05)} = 3.89$$

Step 9:-

$$F_{\text{cal}} < F_{\text{tab}}$$

$$1.288 < 3.89$$

Conclusion:-

Accept null hypothesis. There is a significant difference b/w the mean of method of sighting.

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## Two WAY ANOVA

Note:- It is classified according to two factors or two criteria.

It is with replication (rows works in it)

Given:-

Medical Field	Pain Killer 1	Pain Killer 2	Pain Killer 3	Total
Medicine	10	7	4	
	12	9	5	
	11	8	6	$R_1 = 98$
	9	12	5	
Surgery	12	13	6	
	13	15	6	$R_2 = 120$
	10	12	4	
	13	12	4	
Total		$P_1 = 90$	$P_2 = 88$	$P_3 = 40$

Step 1:-

$$H_0 : \mu_{P_1} = \mu_{P_2} = \mu_{P_3}$$

$$H_A : \mu_{P_1} \neq \mu_{P_2} \neq \mu_{P_3}$$

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Step 2:-

$$\text{correlation term} = \frac{(\sum x_i)^2}{N} = \frac{10^2 + 7^2 + 4^2 + \dots + 4^2}{24}$$

M

$$C_x = \frac{47524}{24} = 1980.$$

Sum of Square Total:-

Step

$$SS_{\text{Total}} = \sum x_i^2 - \frac{(\sum x_i)^2}{N}$$

M

$$= 2254 - 1980$$

$$SST = 274$$

SSC:-

Step

For variation in painkiller programme.

$$= C_1^2 + C_2^2 + C_3^2 - \frac{(\sum x_i)^2}{N}$$

Step

$$= \frac{90^2}{8} + \frac{88^2}{8} + \frac{40^2}{8} - 1980$$

Step

$$SSC = 200$$

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SSR:-

For variation in medical field,  
Sum of square rows.

$$SSR = \left( \frac{R_1^2}{RN_1} + \frac{R_2^2}{RN_2} \right) - Cx$$

$$= \left( \frac{98^2}{12} + \frac{120^2}{12} \right) - 1980$$

$$SSR = 20$$

SSG:-

Sum of square of groups SSG  
The interaction between rows and column

$$SSG = \sum \sum (PM)^2 = C_n - SSC - SSR$$

$$SSG = \left[ \frac{(10+12+11+9)^2}{4} + \frac{(7+9+8+12)^2}{4} + \frac{(4+5+6+5)^2}{4} \right]$$

$$= \frac{(12+13+10+13)^2}{4} + \frac{(13+15+12+12)^2}{4} + \frac{(6+6+4+4)^2}{4}$$

$$= 1980 - 200 - 20$$

$$SSG = 17$$

$$1541$$

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SSE

Residual sum of square.

$$SSE = \sum_{i=1}^n e_i^2 = (c_{11} + \dots + c_{14})$$

$$SSE = SST - SSC - SSR - SSG$$

$$SSE = 274 - 200 - 20 - 17$$

$$SSE = 37$$

Step 3:-

S	D.F	F-ratio $F = MSSM/MSE$	F-criteria $\alpha = 0.05$
Pain Killer	$c-1=2$	48.73	$F_{(2,18)} = 3.55$

Medical Field	$R-1$	9.81	$F_{(1,18)} = 4.41$
	$2-1=1$		

Interaction	$(c-1) \times (R-1)$	3.97	$F_{(2,18)} = 3.55$
S	$2 \times 1 = 2$		

Residual	$C \cdot R \times (n-1)$		
S	$3 \cdot 2 \times (4-1) = 18$		

Total	$N-1 = 24-1 = 23$		
S			

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# Assignment

For the following data, find SS(error)  
& show that  $SSE = [(K-1)S_1^2 + (K-1)S_2^2 + (K-1)S_3^2]$   
where  $S_i^2$  is variance for factor level.

Factors level

$$\begin{array}{ccc} 8 & 6 & 10 \\ 4 & 6 & 12 \\ 2 & 4 & 14 \\ \hline \Sigma x = 14 & 16 & 36 \end{array}$$

$$\begin{aligned} \sum x^2 &= 8^2 + 6^2 + \dots + 14^2 = 612 \\ C &= 14 + 16 + 36 = 66 \end{aligned}$$

$$SSE = 612 - \left( \frac{14^2}{3} + \frac{16^2}{3} + \frac{36^2}{3} \right)$$

$$612 - 582.66$$

$$SSE = 29.33$$

$$SS(\text{method}) = 98.666$$

$$SST = 127.99$$

$$K=3$$

$$\begin{aligned} &\text{i: K is replicates} \\ &\text{j: S is variance of} \\ &[(K-1)S_1^2 + (K-1)S_2^2 + (K-1)S_3^2] \quad \text{each column} \\ &2(3.055)^2 + 2(1.154)^2 + 2(2)^2 \end{aligned}$$

$$= 29.32$$

$$L.H.S = R.H.S$$

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## Anova (Without Replication)

Potatoes				
Location	A	B	C	Mean
1	18	13	12	14.33
2	20	23	21	21.33
3	14	12	9	11.66
4	11	17	10	12.66
Mean	15.75	16.25	13	15

① Calculate Row & column wise mean.

② Variance of raw mean  $S_R^2$

$$= \text{variance } (14.33 + 21.33 + 11.66 + 12.66)$$

$$S_R^2 = 19.051$$

③ Variance of column mean  $S_c^2$ .

$$= \text{variance } (15.75 + 16.25 + 13).$$

$$S_c^2 = 3.0625.$$

④ Mean sum of square for Row.

$$MS_A = C * S_R^2$$

Mean sum of square for column

$$MS_B = R * S_c^2$$

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of sighting.

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Here,

$$C = \text{no. of column} = 3$$

$$R = \text{no. of rows} = 4$$

$$\text{Now, } MSA = C * S_R^2 = 3 * 19.051$$

$$MS_A = 57.153$$

$$MS_B = R * S_c^2 = 4 * 3.0625$$

$$MS_B = 12.25.$$

## ANOVA TABLE

Sample	D.F	S.S	M.S	F
(Row) A	4-1=3	171.33	57.111	8.12 = $57.111 / 7.03$
(column) B	3-1=2	24.5	12.25	1.72 = $12.25 / 7.03$
Residual	R.C = 3*2 = 6	42.17	7.03 = $\frac{42.17}{6}$	
Total	11	238		

$$M.S \times D.F = S.S.$$

$$\text{Var}(Y) = 238/11 = S.S_{\text{total}}/n-1$$

$$S.S_{\text{total}} = 238$$

$$\text{Var}(Y) = 21.636.$$

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$$F_{cal} = 8.12$$

$$F_{cal} = 1.72$$

$F_{(calculated)}$ :

$$F_{(3,2,0.05)} = 19.164$$

$$F_{cal} \text{ by row} = 8.12$$

$$F_{cal} < F_{tab}$$

$$8.12 < 19.164$$

$$F_{cal} \text{ by column} = 1.72.$$

$$1.72 < 19.164$$

Conclusion:-

Accept null hypothesis.

P A new brand increase the manufacturing of different types of fabric & makers of the brands want to better understand which of three formulation of brand are most effective for cotton, lawn, silk, jaquard fabric. It has 3 blend of one sample on each fabric. of 4 types of fabric. The fabric has 12 formulation as follows.

Fabric	x	y	z	Mean
Cotton	123	145	156	141.333
Lawn	158	185	176	173
Silk	110	140	185	145
Jaquard	151	167	175	164.333
Mean	135.5	159.25	173.	156.

- (1) Calculate row & column wise mean.
- (2) Variance of row mean  
 $= \text{variance}(141.33 + 173 + 145 + 164.33)$

$$S_R^2 = 231.5$$

Variance of column mean.

$$S_C^2 = 6317.4$$

(a) Mean sum of square for row

$$MSA = C \times S_i^2$$

$$MSA = 3 \times 231.5$$

$$694.5$$

Mean sum of square for column.

$$MSB = R \times S_i^2 = 4 \times 6317.4$$

$$MSB = 25269.6$$

### ANOVA TABLE

	D.f	S.S	M.S	F
(Row) A	4-1=3	2083.5	694.5	16939.02
(Column) B	3-1=2	50539.2	25269.6	616331.7
	$3 \times 2 = 6$	0.246	0.041	
	11	52622.9		

$$SS(\text{total}) = 52622.9$$

$$\text{Var}(Y) = 52622.9 / 11$$

$$\text{Var}(Y) = 4783.9$$

### Variance of Row

Cotton	282.3
Lawn	187
Silk	142.5
Jayward.	149.3

### Variance of Column

X	517.5
Y	432.25
Z	148.6

$$F_{\text{tab}} = F_{(3, 2, 0.05)} = 19.164$$

$$F_{\text{cal}} \text{ by row} = 16939.02$$

$$F_{\text{cal}} > F_{\text{tab}}$$

$$16939.02 > 19.164$$

$$F_{\text{cal}} \text{ by column} = 6.16331.7$$

$$6.16331.7 > 19.164$$

Conclusion:

Reject ~~Accept~~ null hypothesis.

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Fabric	X	Y	Z	Total.
--------	---	---	---	--------

Cotton	123	145	156	424
--------	-----	-----	-----	-----

Lawn	135	165	176	479
------	-----	-----	-----	-----

Silk	110	140	185	435
------	-----	-----	-----	-----

Jaguard	151	167	175	493
---------	-----	-----	-----	-----

Total	522	617	692	1831
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Solution!

$$H_0 = \mu_1 = \mu_2 = \mu_3 = \mu_4$$

$$H_A^2 = \mu_1 \neq \mu_2 \neq \mu_3 \neq \mu_4$$

$$H'_0 = \mu_1 = \mu_2 = \mu_3 = \mu_4$$

$$H'_A = \mu_1 \neq \mu_2 \neq \mu_3 \neq \mu_4$$

$$\sum x_{ij}^2 = (123)^2 + \dots + (175)^2$$

$$\sum x_{ij}^2 = 284975.$$

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Correction factor =  $\frac{(\sum n)^2}{N} = \frac{(1931)^2}{12}$

$C_x = 279380$

SSE :-

$$SSE = SST - SSC - SSR$$

$$SSE = 5595 - 3629.25 - 1117$$

$$SSE = 848.75$$

SST :-

$$SST = \sum n^2 - C_x = 284975 - 279380$$

$$SST = 5595$$

SSC :-

$$SSC = \left( \frac{C_1^2}{n_1} + \frac{C_2^2}{n_2} + \frac{C_3^2}{n_3} \right) - C_x$$

$$SSC = \left\{ \frac{(522)^2}{4} + \frac{(617)^2}{4} + \frac{(692)^2}{4} \right\} - 279380$$

$$SSC = 3629.25$$

Degree Of Freedom :-

$$D.F (\text{Total}) = N - 1 = 12 - 1 = 11$$

$$D.F (\text{Blend b/w Column}) = C - 1 = 3 - 1 = 2$$

$$D.F (\text{Fabric b/w Row}) = R - 1 = 4 - 1 = 3$$

$$D.F (\text{Error}) = (C-1)(R-1) = (2)(3) = 6$$

Source	D.F	SS	M.S = SS/D.F	F-ratio MSSx/MSSe
Fabric	3	1117	372.3	2.632
Blend	2	3629.25	1814.6	12.832
Error	6	848.75	141.45	
Total	11	5595		

$$F_{(\text{tab})} = F_{0.05, 3, 6} = 4.76$$

$$\begin{aligned} F_{\text{cal}} &< F_{\text{tab}} \\ 2.631 &< 4.76 \end{aligned}$$

$$F_{(\text{tab})} = F_{0.05, 2, 6} = 5.14$$

$$\begin{aligned} F_{\text{cal}} &> F_{\text{tab}} \\ 12.8 &> 5.14 \end{aligned}$$

SSR :-

$$SSR = \left\{ \frac{R_1^2}{n_1} + \frac{R_2^2}{n_2} + \frac{R_3^2}{n_3} + \frac{R_4^2}{n_4} \right\} - C_x$$

$$SSR = \left\{ \frac{(424)^2}{3} + \frac{(479)^2}{3} + \frac{(435)^2}{3} + \frac{(493)^2}{3} \right\} - C_x$$

$$SSR = 1117$$

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## SYSTEM, MODEL & SIMULATION

Conclusion:

$H_0$  is accepted

$H_1$  is rejected.

System

Event

Activity

Status

Type of system

System

System is a collection of entity  
for e.g. person & machine which interact  
whether to accomplish a particular task.

A system is defined as

In practice what is made by  
systems depend upon the objective of  
particular entity.

The collection of entities that comprise  
of system for study might be only  
a subset of the overall system for  
another.

For e.g. If one wants to study to determine  
the number of tailor & needed to  
provide it just want to take <sup>about</sup> cheque.  
A system can define as a portion of  
bank consisting of tailors & customer  
waiting in line or being served.

OR

System is group of object that are  
joint together in sum regular interaction  
toward the accomplishment the same  
purpose.

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## System Environment:-

A system is often effected by changes occurring outside the system.  
For e.g. factory environment arrival of orders.

## Components Of System:-

### 1- Entity:-

An entity is an object of interest of system.

### 2- Attribute:-

An attribute the property of entity.

### 3- Activity:-

Any purpose of causing change

For e.g. Manufacturing process.

## State of system:-

The state of system, collection of variables necessary to describe a system & at any time, relative to the objective of study.

How does the system

It is also known as description of all the entities, attribute, An activity as they insist at one point at time.

## Events:-

An event is defined instantaneous occurrence that change state of system.

Sometime is like entity.

## Types Of Systems:-

### Endogenous System:-

It is used to describe activities and event occurrence within a system.

For e.g. withdrawing cash in a bank.

### Exogenous System:-

It is used to describe activities & event in an environment that affect the system.

For e.g. Arrival of customer.

## Closed System:-

A system, there is no exogenous activity & event is said to be a closed system.

For e.g. water in a insulated glass flask that is mechanism how keep the water in a flask for a long time.

## Open Systems

A system for which there is both exogenous & endogenous activity and events, is a open system. For e.g. bank system. Customer arrival and bank performs these internal duties & tasks.

Find out the system & component.

1. System : Bank
2. Entities : Customer
3. Attributes : Account
4. Activities : making deposits with drawing cash
5. Event : Arrival, Departure
6. State : No. of customers waiting arrive.

## Stochastic Model / Process:-

(randomness with time).

It is Greek word means randomness, or chance. Stochastics analysis deals with model which involve uncertainties or randomness.

For e.g. Tossing of coin. (H, T)

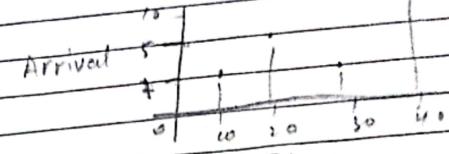
A random variable is a rule of function that assign a real number every outcome of random experiment. (Probability) while a random process is a rule of function that assign is time function to every random experiment. (stochastic!)

## Stochastic OR Random Process:-

It define as collection sequence of random variable.

Mathematically,  $X(t_n) : n = 1, 2, 3, \dots$

Randomness in function of time.



$X(t)$  stands for the observation of time  $t$ .

$n$  : no. of arrival. It is infinite depend on time range.

For e.g. Poisson Distribution.

$$P_n(t) = \frac{e^{-\lambda t} \cdot \lambda^t}{n!} : n = 1, 2, 3, \dots$$

represent stochastic OR random process infinite number of state. Here the random variable "n" denotes the no. of occurrence repeats the time "0" to "t".

Assuming the system starts zero "0" time.

Does the state of system "t" are given by  $n = 1, 2, 3, \dots$



## Queuing Model Of Simulation:-

### Types Of Queuing Model

$M/M/1$  ( $\alpha$  - FCFS)  
 $A \sim D \sim S$

Markian Server =  $S = 1$

Arrival =  $A =$  Poisson Distribution

Inter arrival =  $D =$  Exponential Distribution.

Infinite Object ( $\alpha$ ).

Service Nature = FCFS

### Markian Nature:

Discipline within the mathematical theory of probability, a Markian Arrival process (MAP) is a mathematical model time b/w job arrival to the system. The simplest research process is a poisson process where time b/w each arrival is exponential distribution.

①  $\lambda$  = mean arrival rate (# of arrivals per unit of time)

②  $\mu$  = mean service rate per busy server  
 (no. of customers served per unit of time)

$$\text{③ } P = \lambda / \mu$$

④  $L_q =$  Expected avg no. of customers in queue:  $L_q = L_s \times \frac{\lambda}{\mu} = \frac{\lambda}{\mu - \lambda}$



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(5)  $L_s = \text{Expected avg no of customers in the system}$ :  $L_s = \lambda / \mu = \frac{\lambda}{\mu - \lambda} = \frac{1}{2}$

(6)  $W_s = \text{Expected waiting time a customer spends in the system}$ :  $W_s = L_s = \frac{\lambda}{\mu} = \frac{1}{2}$

(7)  $W_q = \text{Expected waiting time per customer in the queue}$ :  $W_q = W_s - \frac{1}{\mu} = \frac{1}{2} - \frac{1}{2} = 0$

(8)  $L_n = \text{Avg length of non empty queue}$ :  $L_n = \frac{\mu}{\mu - \lambda}$

(9)  $W_n = \text{Avg. waiting of non empty queue}$ :  $W_n = \frac{1}{\mu - \lambda}$

Q1. Self service library employee one librarian at its counter. 9 students arrive on an average every 5 minutes. Assuming poisson distribution for arrival rate & exponential distribution for service rate & inter arrival time. Find out the following.

- 1) Avg. no of students in the system.
- 2) Avg. no of students in the queue.
- 3) Avg. time students spends in the system.
- 4) Avg. time students waits before being served.

Solution:-

①  $\lambda = \frac{9}{5} = 1.8 \text{ student/min}$

②  $\mu = \frac{10}{5} = 2 \text{ student/min}$

③  $L_s = \frac{\lambda}{\mu - \lambda} = \frac{1.8}{2 - 1.8} = 9 \text{ Students}$

④  $L_q = \frac{\lambda}{\mu} \cdot \frac{\lambda}{\mu - \lambda} = \frac{1.8}{2} \cdot \frac{1.8}{2 - 1.8} = 8.1 \text{ Students}$

⑤  $W_s = \frac{1}{\mu - \lambda} = \frac{1}{2 - 1.8} = 5 \text{ minutes}$

⑥  $W_q = \frac{\lambda}{\mu} \cdot \frac{1}{\mu - \lambda} = \frac{1.8}{2} \cdot \frac{1}{2 - 1.8} = 4.5 \text{ min}$

Ans.

**Note:-**

When the arrival time and service time are given in the form of their means then  
 $\lambda = 1/\text{expected arrival time}$  and  
 $\mu = 1/\text{mean service time}$

**Q1:** A mechanic repairing car engines. Find that the time spent on repairing the engine has exponential distribution with mean 20 min. If the engines are repaired in the order in which they come in and their arrival is approximately Poisson with an avg. rate of 15 for 8 hours day. What is the mechanic's expected idle time each day? How many jobs are ahead of the average engine just brought in?

**Solution:**

$$\textcircled{1} \quad \lambda = \frac{15}{8 \times 60} = 0.0313$$

$$\textcircled{2} \quad \mu = \frac{1}{20} = 0.05$$

$$\textcircled{3} \quad L_s = \frac{\lambda}{\mu - \lambda} = \frac{0.0313}{0.05 - 0.0313} = 1.67$$

For 8-hours

$$\textcircled{4} \quad \varphi = \frac{8 \times \lambda}{\mu} = \frac{8 \times 0.0313}{0.05} = 5$$

$$\textcircled{5} \quad \text{Idle} = 8 - \varphi = 8 - 5 = 3$$

Aus

**Q3:** Consider the following single server queue, the inter arrival time is exponentially distributed with a mean of 10 minutes & the service time is also exponentially distributed with a mean of 8 minutes. Find:

(i) Mean wait in the queue

(ii) Mean number in the queue

(iii) Mean wait in the system

(iv) Mean number in the system

(v) Proportion of time the server is idle.

**Solutions:-**

$$\textcircled{1} \quad \lambda = \frac{1}{10} = 0.1 \text{ customer/min}$$

$$\textcircled{2} \quad \mu = \frac{1}{8} = 0.125 \text{ customer/min}$$

$$\textcircled{3} \quad \varphi = \frac{\lambda}{\mu} = \frac{0.1}{0.125} = 0.8 \%$$

$$\textcircled{4} \quad L_s = \frac{\lambda}{\mu - \lambda} = \frac{0.1}{0.125 - 0.1} = 4 \text{ customers}$$

$$\textcircled{5} \quad L_q = \varphi \cdot L_s = (0.8)(4) = 3.2 \text{ customers}$$

$$\textcircled{6} \quad W_s = 1 / (\mu - \lambda) = 1 / (0.125 - 0.1) = 40 \text{ min}$$

$$\textcircled{7} \quad W_q = \varphi \cdot W_s = 0.8 \times 40 = 32 \text{ min}$$

$$\textcircled{8} \quad \text{Idle} = 1 - \varphi = 1 - 0.8 = 0.2 \%$$

Aus

## M/G/1 ( $\infty$ -FCFS)

Q Consider the following single server queue. The interarrival time is exponentially distributed with a mean of 10 min and the service time has the uniform distribution with a maximum of 9 min & a minimum of 7 min. Find the following.

- ① Mean wait in the queue
- ② Mean number in the queue
- ③ Mean wait in the system
- ④ Mean number in the system
- ⑤ Proportion of time the server is idle.

Solution:-

$$\textcircled{1} \lambda = \frac{1}{10} = 0.1 \text{ customer/min}$$

$$\textcircled{2} \mu = \frac{1}{\frac{a+b}{2}} = \frac{1}{\frac{7+9}{2}} = \frac{1}{8} = 0.125 \text{ customer/min}$$

$$\textcircled{3} \sigma^2 = \frac{(b-a)^2}{12} = \frac{(9-7)^2}{12} = \frac{4}{12} = \frac{1}{3} = 0.33$$

$$\textcircled{4} \varphi = \frac{\lambda}{\mu} = \frac{0.1}{0.125} = 0.8$$

$$\textcircled{5} L_q = \frac{\lambda^2 \sigma^2 + \varphi^2}{2(1+\varphi)} = \frac{(0.1)^2 (0.33) + (0.8)^2}{2(1+0.8)} = 1.608 \text{ customers}$$

$$\textcircled{6} W_q = \frac{L_q}{\lambda} = \frac{1.608}{0.1} = 16.08 \text{ min}$$

$$\textcircled{7} W_s = W_q + \frac{1}{\mu} = 16.08 + \frac{1}{0.125} = 24.08 \text{ min}$$

$$\textcircled{8} L_s = \lambda \cdot W_s = (0.1)(24.08) = 2.408 \text{ customers}$$

$$\textcircled{9} I_{idle} = 1 - \varphi = 1 - 0.8 = 0.2 \text{ min}$$

Ans.

Date:

# SIMULATION OF RANDOM NUMBER

By POISSON PROCESS.

$$\lambda = 2.65 \text{ (arrival mean).}$$

S.No.	Cumulative $(e^{-\lambda} \cdot \lambda^x) / x!$	C.lookup	Min b/w arrival( $x_1$ )	Interarrival R.N (IAT)	Poisson Arrival (AT)
1	0.0706	0	0	0	0
2	0.2578	0.0706	1	4	4
3	0.5059	0.2578	2	3	7
4	0.7250	0.5059	3	6	13
5	0.8702	0.7250	4	0	13
6	0.9472	0.8702	5	4	17
7	0.98118	0.9472	6	0	17
8	0.9940	0.98118	7	0	17
9	0.9983	0.9940	8	5	22
10	0.9995	0.9983	9	3	25

$$\Sigma = 25$$

$$\Sigma = 135$$

$$\theta = 2.45$$

## OUTPUT STATISTICS:-

$$W_q = \frac{W_t}{t} = \frac{0.7}{10} = 0.07$$

$$: t = \text{total}$$

$$: t = 10$$

$$\text{Probability of customer waiting} = 5/10 = 0.5$$

$$\text{Average service time} = \bar{M} = St/t = 19/10 = 1.9$$

$$\text{Time b/w arrival} = \bar{\lambda} = IAT/t = 25/10 = 2.5$$

$$\text{Waiting time customer spend in system} = W_s = St/t = 26/10 = 2.6$$

$$\text{Probability of Idle time} = \text{Idle} \approx \frac{9}{28} = 0.32$$

## Percentage Of Utilizations

S.No.	Service time ( $S_t$ ) $(-\theta + \ln(\text{Rand}))$	Time Service Begin (TSB) Round off	Time Service End (TSE) $\{ S_t + TSB \}$	Cust wait time ( $W_t$ ) $\{ TSB - AT \}$	Cust time in system (SS) $\{ TSE - AT \}$	Idle time sever [AT - TSE]
1	2	0 always	2	0 always	2	0 always
2	4	4	8	0	4	2
3	7	8	15	1	8	0
4	0	15	15	2	2	0
5	1	15	16	2	3	0
6	1	17	18	0	1	1
7	0	18	18	1	1	0
8	0	18	18	1	1	0
9	1	22	23	0	1	4
10	3	25	28	0	3	2

$$\Sigma = 19$$

$$\diamond$$

$$\Sigma = 7$$

$$\diamond$$

$$\Sigma = 26$$

$$\diamond$$

$$\Sigma = 9$$

$$\frac{\text{Total idle time}}{\text{Total busy time (SS)}} \times 100 = \frac{9}{26} \times 100$$

$$\text{utilization} = 34.6 \%$$

$$\diamond$$

# Queuing System

Date:

G mean 2 parameter dist.

G/G/1 :-

M/M/1

G/G/1 Systems  
gamma normal

Inter arrival service time  
(expo) (expo)

Consider the following single A/B/1 serve Q, IAT has gamma Interv service distribution with the mean (anyDist) (Any Dis of 10 min, variance of

20 min square. The service M/G/1 has normal dist 8 min

& vari of 25 min square.

Find: M/M/C (expo) (expo) multi serv

- i) Mean wait in queue ( $W_q$ )
- ii) Mean number in queue ( $L_q$ )
- iii) Mean wait in system ( $W_s$ )
- iv) Mean number in system ( $L$ )
- v) Idle time ( $1 - \rho$ ).

Solution:-

When IAT mean  
 $\lambda = \text{lambda}$

$$\lambda = 1/10 = 0.1$$

$$\sigma^2 = 20 =$$

$L_q$  change when  
dist has 2 param

$$\mu = 1/8 = 0.125$$

$$\sigma^2 = 25$$

$L_q$ : error

$$P(\text{Q}) = \lambda/\mu = 1/5 = 0.8$$



Error estimation in  $L_q$  in paper  
 ready made value: Observe  
 simulate = True value.  
 efficient = In error.

Date:

$C_a^2$  = Square coefficient variation of interarrival.

$$W_q = \frac{L_q}{\lambda} = \frac{0.801}{0.1} = 8.01 \text{ approx}$$

$C_s^2$  = Square coefficient variation of service time

which is the simulation estimate.

$$C_a^2 = \frac{\sigma_a^2}{(\bar{x})^2}; C_s^2 = \frac{\sigma_s^2}{(\bar{x})^2}$$

$$C_a^2 = \frac{20}{(0.1)^2} = 0.2000$$

Wait in queue is 8 min.

$$C_s^2 = \frac{25}{(0.125)^2} = 200 \text{ approx}$$

Mean wait in System :-

$$W_s = \frac{1}{\mu - \lambda} = 40 \text{ min}$$

For  $G_1/G_1/1$  (Marchel approx)

Mean Number in System

$$L_q \approx \frac{\rho^2 (1 + C_s^2) (\bar{C}_a^2 + \rho^2 \bar{C}_s^2)}{2 \cdot (1 - \rho) (1 + \rho^2 C_s^2)}$$

$$L_s = \frac{\lambda}{\mu - \lambda} = \frac{0.1}{0.125 - 0.1} = 4 \text{ min}$$

$$L_q \approx \frac{(0.8)^2 [(1 + \frac{200}{200}) + (0.8^2) (\frac{1600}{3125})]}{2 (1 - 0.8) (1 + 0.8^2 \times \frac{1600}{3125})}$$

Idle Time :-

$$L_q \approx 0.801$$

approx to original

$$(1 - \rho) = 1 - 0.8$$

In the above, mean rate arrival is  $\lambda$   
 &  $\sigma^2$

0.2 min.

0.2 x 100

20% idle.



## Multi Server Queues-

We will only consider the identical (homogenous) queue case in which there are ' $C$ ' identical servers in parallel & there is just one waiting line.

i.e. the queue is a single server channel. Here, the no. of identical servers is represented by the letter  $C$ . So,  $P = \frac{1}{C!}$

For  $M/M/C$  queue,

$$L_q = \frac{P_0 (\lambda/\mu)^C \rho}{C! (1-\rho)^2} - ①$$

We have,

$$P_0 = \frac{1}{\sum_{m=0}^{\infty} \frac{[(\lambda/\mu)^m + (C\rho)^C]}{m!} \cdot \frac{1}{C!(1-\rho)}} - ②$$

when  $P_0$  represent zero customer in the system hence  $W_q$  can be obtained as  $W_q = L_q/\lambda$ .

Then for  $G/G/C$  queue, the following approx is used

$G/G/C$     $M/M/C$

$$W_q \approx W_q + \frac{C_s^2 + C_s^2}{2} - ③$$

When  $W_q$  denote the waiting time in queue for the  $A/B/C$  queue. The above equation - ③ works well  $M/G/C$  queue.

Q Consider the following scenario the IAT has an exponential dist with a mean of 10 min. There are 2 servers, & the service time of each server has the uniform dist. with the maximum of 20 & minimum of 10 minutes.

Find the following:-

- Mean wait in queue ( $W_q$ )
- Mean number in queue ( $L_q$ )
- Mean wait time in system ( $W_s$ )
- Mean number time in system ( $L_s$ )
- Proportion time scenario is idle

While using Discrete event simulation on the same dataset, it is OBSERVE shown that the mean waiting time in queue is 9.5693 minute. Also compute the error in  $G/G/C$  approx.

Note:-

The above problem is based on  $M/G/1$  queuing system.

$$\text{We have } \lambda = 1/10 = 0.1$$

$$\text{where as } C_s^2 = 1 \text{ that is } \sigma_s^2 = 100$$

The mean service time will be

$$\frac{\max + \min}{2} = \frac{10 + 20}{2} = 15, \text{ so, } \mu = \frac{1}{15}$$

The variance of service time be

$$\frac{(\max - \min)^2}{12} = \frac{(20 - 10)^2}{12} = 8.33 \text{ so, } \sigma_s^2 = 8.33$$

$$\text{Also } \rho = \lambda = \frac{1/10}{2 \times 1/15} = 0.75$$

$$C_s^2 = \sigma_s^2 = \frac{8.33}{(1/10)^2} = \frac{8.33}{(1/15)^2} = 0.03$$

Compute the <sup>error</sup> G/G/C approx, first assume the queue to be M/M/1/C queue & compute its  $L_q$ . We know the  $L_q$  is multiserver queue is

$$L_q = \frac{\rho \cdot (\lambda/\mu)^c \rho}{c! (1-\rho)^2}$$

we need to calculate  $\rho_0$  by eq (2).

$$\rho_0 = 0.1453$$

$$\text{Then } L_q = \frac{0.1453 (1/10/1/15)^2 \cdot 0.75}{2! (1 - 0.75)^2}$$

$$L_q = 1.961$$

Then,  $W_q = \frac{L_q}{\lambda} = \frac{1.961}{1/10}$

$$W_q = 19.61$$

Now, we can transform to an G/G/1/2 queue using approx in eq (3)

$$W_q^{G/G/1/C} \approx W_q^{\text{M/M/1}} * \frac{C_a^2 + C_s^2}{2}$$

$$W_q^{G/G/1/C} \approx (19.61) \frac{(1 + 0.03)}{2}$$

$$W_q^{G/G/1/C} = 10.09 \text{ min}$$

Then,

$$L_q^{G/G/1/C} = W_q^{G/G/1/C} * \lambda \delta$$

$$= 10.09 \times \frac{1}{10}$$

$$L_q = 1.009$$

Error Approximation:-

$$|E_{\alpha}| = \left| \frac{10.09 - 9.5693}{10.09} \right| \times 100$$

$$|E_{\alpha}| = 5.16 \%$$

Wait in System (W) :-

$$W = W_q + \frac{1}{\lambda} = 10.09 + \frac{1}{1/10}$$

$$W = 25.09 \text{ min.}$$

Number In System :-

$$L = \lambda W = (1/10)(25.09)$$

$$L = 2.509.$$