



Broad College of Business
MICHIGAN STATE UNIVERSITY

Toys, Puzzles and Games

Team 5
May 3, 2023

WHO WILL MAKE
BUSINESS HAPPEN?
SPARTANS WILL.

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Agenda:

- Introduction
- Initial Analysis
- SEO Strategies
- Behavioral Analysis
- Conclusion



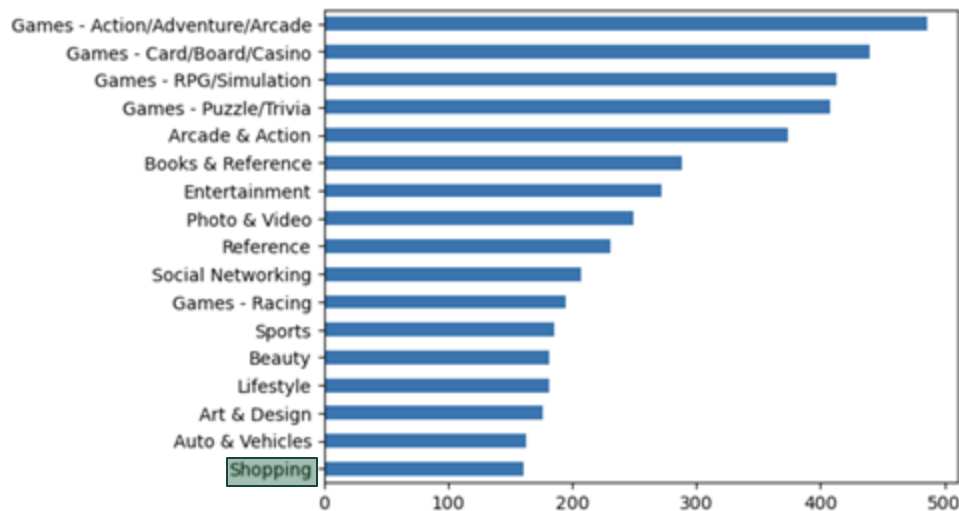
Introduction:

- Analysis on a focus group of users and holistically
- Category: Toys, Puzzles and Games
- Most used datasets: Shopper, App, Media, Web
- Technology utilized: Python, R, Power BI

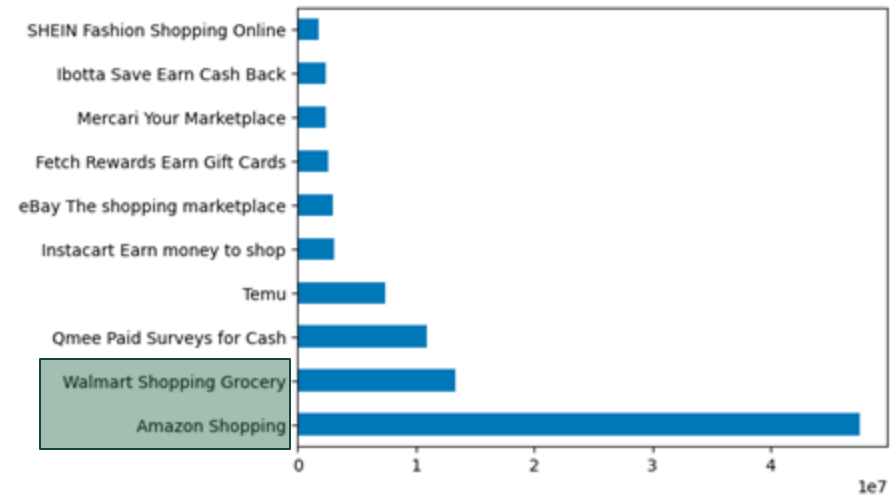


Initial Analysis: App & Shopper Exploration

Average time spent by users



Total time spent shopping



Total Shopping Duration - 1,481.5 Days, averaging 161 seconds

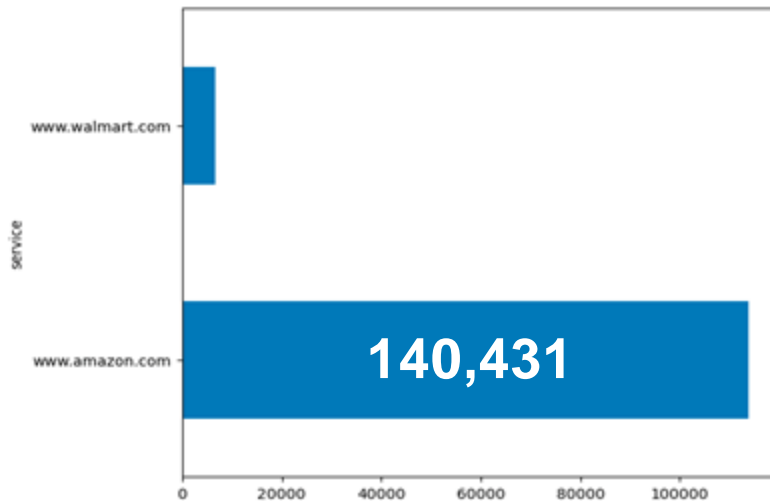
Amazon Duration - 549.7 Days, averaging 188 seconds

Time shopping - Amazon - 37%, Walmart - 10%



Initial Analysis: App & Shopper Exploration

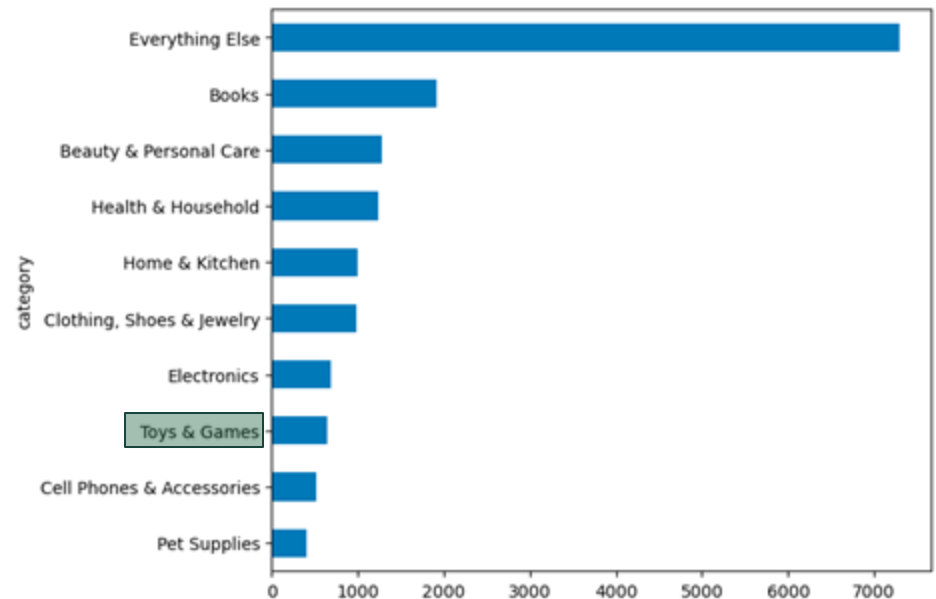
Total Purchases



Across Categories



Purchases across categories



Total Purchases - 140,431 | Toys & Games Purchases - 641*

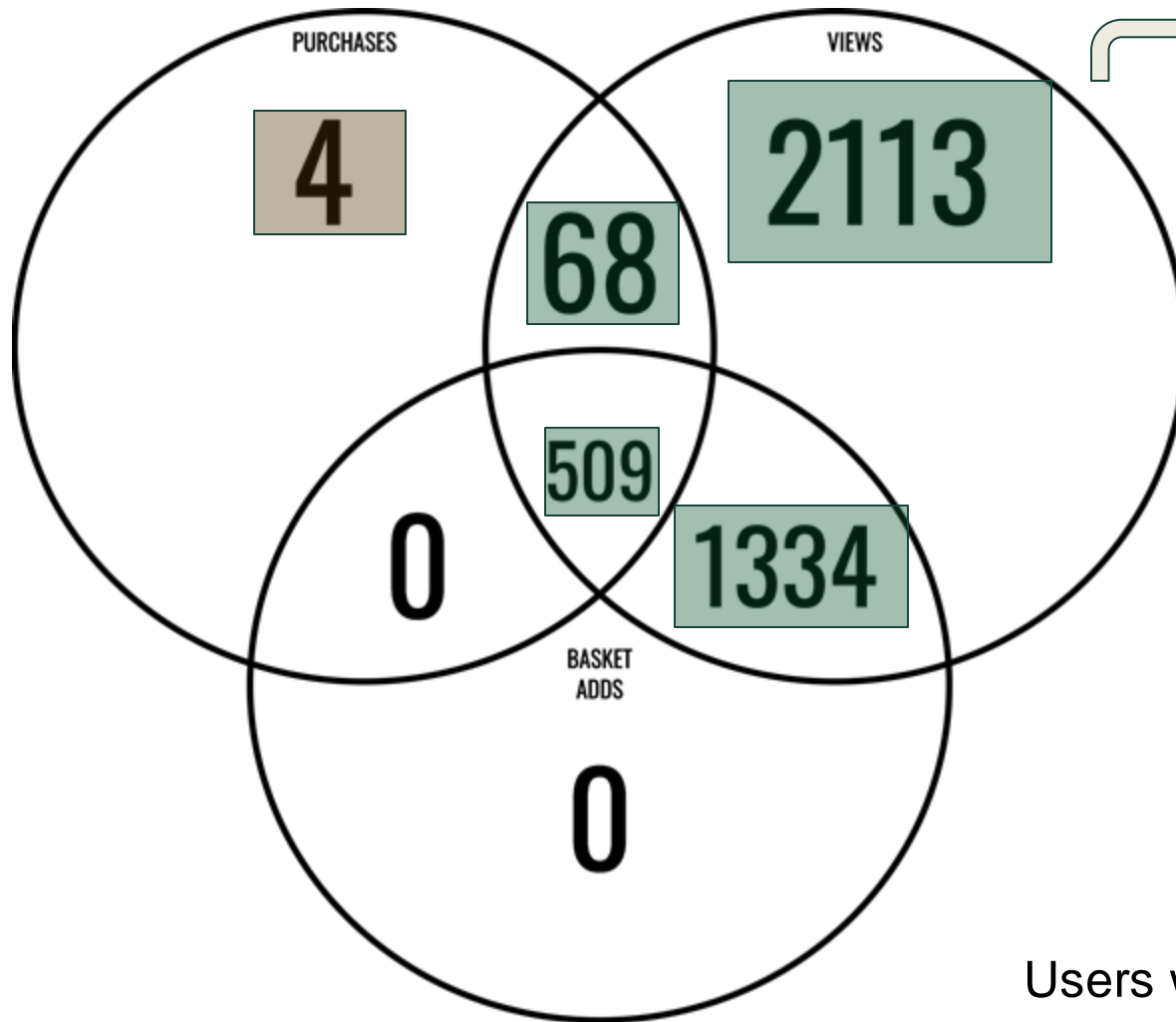
Category Purchases account for 0.45% for our Users



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* not including keyword search

Initial Analysis: Shopper Exploration



Unique users - 4,028

Statistics

Product Page View - 115,888

Add to Basket - 28,982

Purchase - 1,145

Users with multiple purchases - 465



Initial Analysis: Shopper Exploration



User Conversion Rate - **17%** | Product Conversion Rate - **0.42%**



Initial Analysis: Category Statistics

Shopper Data - Most Viewed Products that were Purchased

	Add to Basket	Product Page View	Purchase
productname			
Seagate Game Drive for Xbox 2TB External Hard Drive Portable HD	9	47	1
Fashion Fidgets Sensory Toy Dolls Push Pop Fidget Toy Includes	16	41	1
Xbox Game Pass Ultimate 1 Month Membership Digital Code	14	37	4
CHAREX 18 Inch Reborn Baby Dolls Silicone Full Body Handmade Li	7	34	4
Baby Alive Sudsy Styling Doll Black Hair Includes 12 Inch Baby	16	32	1
Delta Children Deluxe Multi Bin Toy Organizer with Storage Bins	3	32	1
Xbox Game Pass Ultimate 3 Month Membership Digital Code	15	32	3
Amazon s Holiday Kids Gift Book Share The Adventure Toys Games	14	31	1
Razer Kishi Mobile Game Controller Gamepad for Android USB C Xbo	5	31	1
Whoobli Punching Bag for Kids Incl Boxing Gloves 3 10 Years Old	9	28	2



Initial Analysis: Category Statistics

Shopper Data - Most Viewed Products that were not Purchased

	Add to Basket	Product Page View	Purchase
productname			
SHASHIBO Shape Shifting Box Award Winning Patented Fidget Cube	35	135	0
Flever Dollhouse Miniature DIY House Kit Creative Room with Fur	36	77	0
Pokemon Trading Card Game Pokemon GO Tins 1 of 3 tins chosen at	15	61	0
5 Surprise Toy Mini Brands Series 2 Capsule Collectible Toy By Z	13	54	0
Ride On Electric Bumper Car for Kids Toddlers 12V 2 Speed Ages	6	52	0
Ultimate Rare Card Bundle 100 Cards 5 foil Cards 5 Rare Cards 5	13	48	0
Pokémon Assorted Cards 50 Pieces Toys Games	16	45	0
The Original AIR FORT Build A Fort in 30 Seconds Inflatable For	6	44	0
LAEGENDARY Fast RC Cars for Adults and Kids 4x4 Off Road Remote	17	43	0
KidKraft Matilda Wooden Dollhouse with EZ Kraft Assembly Balcon	10	42	0



Adjacent categories our panelists are buying in the same shopping trip:



SEO Strategies:

- Shopper Data Search Terms
- Key search terms vary by Age Demographic
- Older demographic leans toward popular brand names
- Younger demographic leans towards product description and age description.

Older Age Search Terms:

- Nintendo
- Xbox
- Kindle
- Lego
- Nerf
- Pokemon

Younger Age Search Terms:

- Kid, Baby, Toddler, age
- Boy/ Girl
- Dinosaur
- Plush
- Bubbles

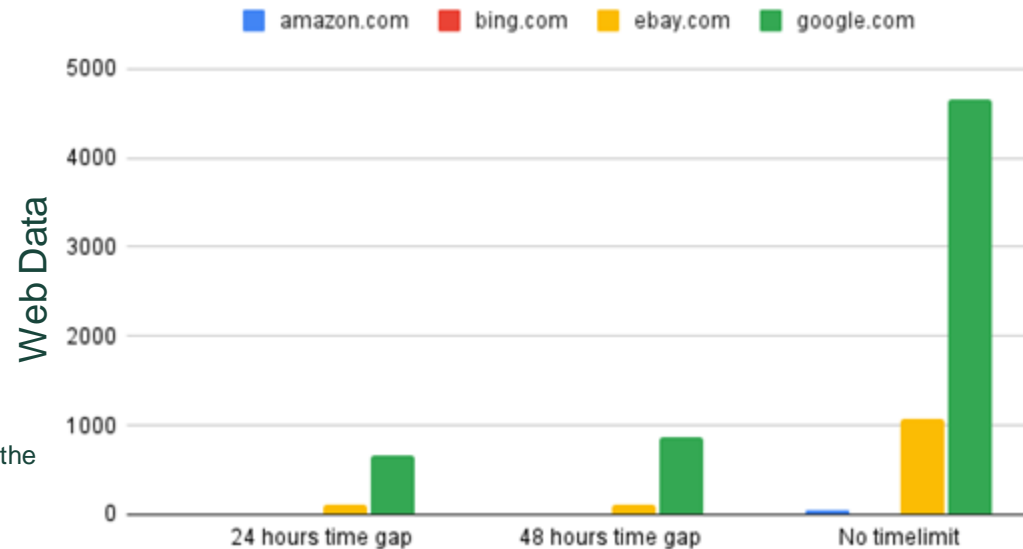
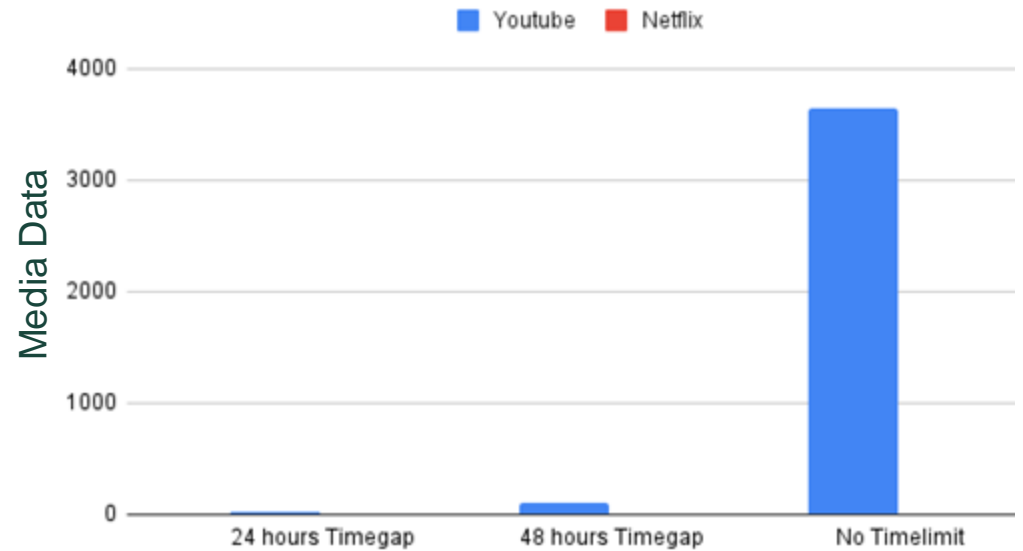


SEO Strategies:

Research Pattern of our category panelists:



with atleast 2 keywords from product name matching with the search term in web data and title in media data.



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SEO Strategies:

Research Pattern of our category panelists:

- Most Searched Words on Google and Youtube
- Out of 581 panelists, only 56 people research on web and 62 people research on media.
- On an average, a person researches 103 times on web and 59 times on media before purchasing a product.

Media Data



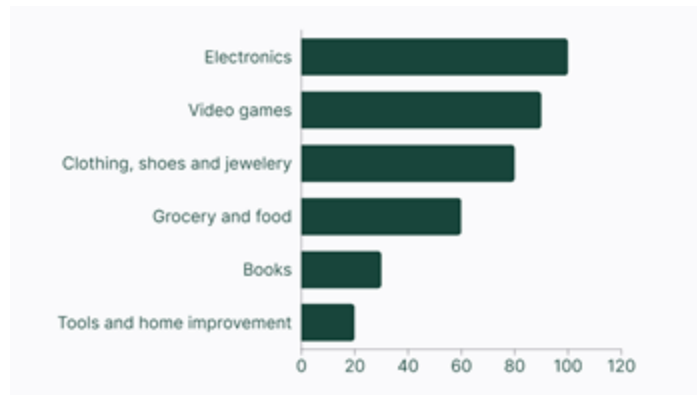
Web Data



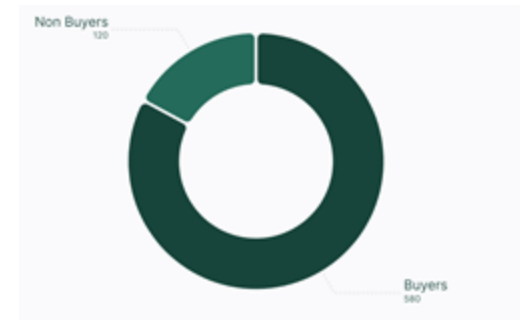
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Behavioral Analysis:

Time spent on categories other than focused group

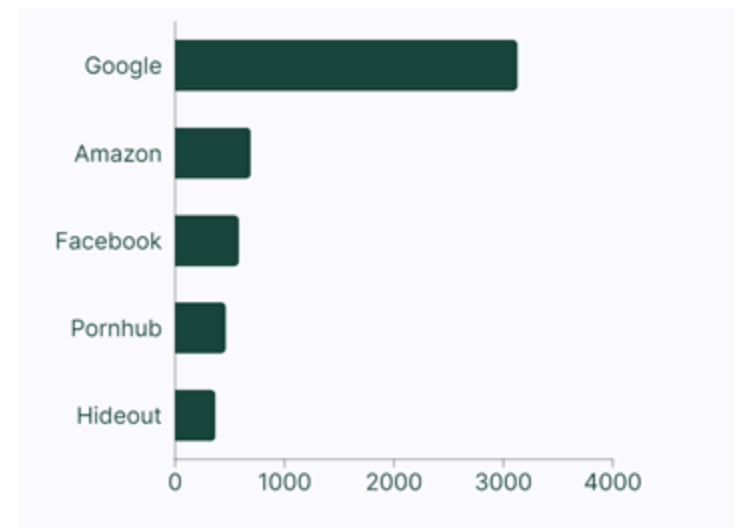


Focal category buyers



With 60% of buyers spending their time on Google, it is deemed the prime location for advertising.

Ideal places to advertise

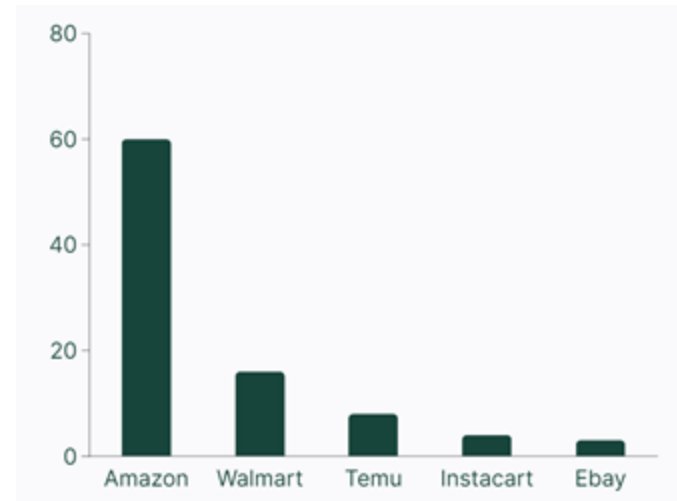


Behavioral Analysis:

We have identified three primary modes through which consumers arrive at the product website :

- 36% of users are directed to the product page through search engine prompts.
- 34% of individuals access the product page through social media advertisements.
- 31% of people are well-informed about the product they seek and directly navigate to the product page via apps.

Top 5 digital retailer



Behavioral Analysis: Focus Group Site Visits

pagedomain	Time in Days
google.com	9721.015081
m.facebook.com	1307.493345
pornhub.com	1045.698970
fortunecoins.com	811.979549
lobby.chumbacasino.com	693.576250
walmart.com	622.139896
xvideos.com	587.465961
funrize.com	532.932685
www.google.com	521.403900
xnxx.com	507.249525



Conclusion:

Based on our analyses, the following are our recommendations:

- **Increase category visibility and promotion** to boost its percentage of shopping trips.
- **Simplify in-app purchase journey** for ease of finding products and checkout.
- **Offer promotions or discounts on top viewed products** to encourage purchases.
- **Conduct A/B testing** to optimize app and website design and functionality.

