**Naveen Kumar Sambandan**

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| **QA Experience Summary:** |

* Employed with – **Cognizant Technology Solutions**
* **8 years** of experience in Quality Engineering and Assurance
* 4 years – Automation Testing (UFT)
* 2 years – Functional and Mobile App Testing
* 2 year – DB Testing and Power BI report testing
* Roles Played: **Test Lead, Onsite Coordinator**(1 year) **& Automation Tester**
* **Domains: Insurance** (1 year), **Energy & Utilities** (5 years) & Life Science(1+ year)

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| Skill Information |

* Automation knowledge:
* Sound knowledge in Test Automation with **UFT**
* Good knowledge with the languages VB scripting, Python
* Fundamental knowledge in **API Mobile Automation, Worksoft**
* Experienced in Automation estimations & Test planning
* Functional knowledge:
* Sound knowledge in Test Management and Team Leading
* Sound knowledge in Functional Testing - System Testing, Regression Testing, Smoke Testing, Sanity Testing, UAT and Web based applications testing
* Good knowledge in **Mobile App testing**, **API testing**
* Good knowledge with the Test management tools **ALM**, **JIRA**
* Good knowledge in both **Agile** and **Waterfall** practices
* Test Management:
* Expertise in creating Test Strategy, Test Plan, Test Summary Report & Traceability Matrix (RTM) for defined business processes
* Experience in Defect Management Tracking, Establishing Test Standards, Guidelines, Procedures, Test Execution, Documenting and analyzing Test results.
* Experience in Planning and Estimating tests and Processes, scheduling the workflow and meeting project milestones, while specifying Testing Overview, Approach, Strategy, Scope, Roles and Responsibilities
* Mentor new hires bring them up to speed and created documents and templates for them to get familiarize with the application
* Handled **Client Status** calls from offshore and handled **Standup** at onshore during SIT phase

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| **Technical / Tool Expertise** | | | |

• Test Management Tool: HP ALM Quality Center v10 & v11, JIRA

• Database: SQL Server (Teradata), Azure SQL DB

• Automation Tools: UFT, Worksoft (basics)

• Scripting/Programming languages: SQL, VB Script & Python

• API Testing: Postman

• Cloud Services: GitHub, Microsoft Azure (Beginner)

• Test Methodologies: Agile, Waterfall

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| **Projects** |

**Client #1: Glaxo Smith Kline**

**Projects** TESARO – PowerBI Report Testing

**Client** GlaxoSmithKline(GSK), UK

**Domain** Life Science

**Team size** 4

**Role** Team Lead

**Period** March 2019 to till date

**Client Description:**

GSK is a British [multinational](https://en.wikipedia.org/wiki/Multinational_corporation) [pharmaceutical company](https://en.wikipedia.org/wiki/Pharmaceutical_industry) having 3 global businesses that research, develop and manufacture innovative pharmaceutical medicines, vaccines and consumer healthcare products

**Roles and Responsibilities**:

* **Team Lead** and POC from DB Testing team
* PowerBI report testing and validation with the source TeraData
* Handled **Standup, Client Status and Defect Triage** calls from offshore end
* Test Design and Test Execution
* Handled Test Documentations – Test plan, Test strategy, RL and Test summary reports

**Client #2: Anglian Waters**

**Projects** CXTP and COLJ Mobile APP

**Client** Anglian Waters

**Domain** Energy and Utilities

**Team size** 13

**Role** Team Lead

**Period** Oct 2017 to March 2019

**Client Description:**

Anglian Water is a water company that operates in the East of England. Anglian Water is regulated under the United Kingdom Water Industry Act 1991. Drinking Water supply and sewage disposal in the East districts of England are taken care by Anglian Waters

**Roles and Responsibilities:**

* **Team Lead** and POC from Testing team
* Handled **Standup, Client Status and Defect Triage** calls from offshore end
* Test Design, Test Execution and API Testing
* Handled Test Documentations – Test plan, Test strategy, RL and Test summary reports
* Test Management – Handled Forecast, cMargin Metrics for the Anglian waters Account
* Other Activities – Handled Repository creation in ch1 and created quarterly Newsletters

**Client #3: Severn Trent Water**

**Project Title** Customer Management Portal (CMP)

**Client S**evern trent water

**Domain** Energy and Utilities

**Team size** 12

**Role** Onsite Coordinator, Automation Team Lead (offshore)

**Period** Feb 2015 to Sept 2017

**Client Description:**

Severn Trent plc is a water company - was established in 1974 through the amalgamation of the pre-existing water supply authorities, the Severn River Authority, the Trent River Authority and the sewage and sewage disposal responsibilities of the councils within its desired area.

**Roles and Responsibilities:**

* **Automation Team Lead** and POC for the CMP project
* Handled **Standup** at client location (Coventry, UK) during SIT phase
* Handled **Client Status and Defect Triage** calls from offshore end
* Handled Test Documentations – Test plan, Test strategy, RL and Test summary reports

**Client #4: Centrica**

**Project Title** BGR Regression Automation

**Client C**entrica – British Gas

**Domain** Energy and Utilities

**Team size** 24

**Role** Automation Tester, Module Lead

**Period** Jan 2014 – Feb 2015

**Client Description:**

Centrica plc is a British [multinational](http://en.wikipedia.org/wiki/Multinational_corporation) utility company headquartered in [Windsor](http://en.wikipedia.org/wiki/Windsor,_Berkshire), [United Kingdom](http://en.wikipedia.org/wiki/United_Kingdom). Its principal activity is the supply of electricity and gas to businesses and consumers in the United Kingdom and North America.

**Roles and Responsibilities**:

* Module Lead and Automation Tester
* New Script design, Script Maintenance, Script Execution
* Did POC and Estimations for new Automation Proposals

**Client #5: CHUBB Insurance**

**Project** Global Risk Advantage (GRA)

**Client** cHUBB Insurance, usa

**Domain** Insurance

**Team size** 2

**Role** Automation Tester

**Period** April 2013 to Jan 2014

**Client Description:**

Chubb Limited (Formerly ACE), incorporated in Zurich, Switzerland, is the parent company of Chubb, a global provider of insurance products covering property and casualty, accident and health, reinsurance, and life insurance. ACE operates in 54 countries and territories

**Roles and Responsibilities**:

* Automation Tester
* New Script design, Script Maintenance, Script Execution

**Other experience:**

**Business Process Support: Insurance Operations**

**Project Title** Claims/Payments out services

**Client** Swiss-Re Insurance

**Team size** 30

**Role** Business Process Analyst in Operations

**Period** May 2011 – April 2013

**Roles and Responsibilities:**

* Perform Regular Analysis of the processed requests/Transactions
* Claim Authorizing in payments out

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| Skill Grooming |

* Up-skilling with emerging digital technology - AI
* Data Science & Machine Learning with Python

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| **Educational Background:** | | | |
| **B.E (Electronics & Communication Engineering)** | 2006-2010 |
| Ganadipathy Tulsi’s Engineering College, Vellore | 69% |

**Personal Information:**

Gender : Male

Nationality : Indian

Marital Status : Married

Languages known : English and Tamil

DOB : 02/07/1989

Passport Number  : J8515195

Permanent Address : No. 52, Ezhil Nagar, Chedhukkarai Post, Gudiyatham 632602