

## Clustering Analysis Report

### Evaluation of K-Means, DBSCAN, Agglomerative Clustering, and Gaussian Mixture Model

Algorithm	Number of Clusters	DB Index	Silhouette Score
K-Means	4	0.8525	0.3535
DBSCAN	1	4.8445	-0.0552
Agglomerative Clustering	5	0.8851	0.3427
Gaussian Mixture Model	5	1.2412	0.2196

#### K-Means Clustering:

- **Observations:** K-Means identified 4 clusters. The Davies-Bouldin index of 0.8525 is moderate, and the Silhouette score of 0.3535 suggests that while some clusters are well-separated, there's noticeable overlap between them.
- **Suggestions:** K-Means is a good starting point, but further testing with a broader range of k values is recommended to find the optimal number of clusters. Additionally, methods like the Elbow method or Silhouette analysis can help refine the choice of k. For business applications, this provides a solid foundation for customer or product segmentation, but fine-tuning will yield more accurate groupings.

#### DBSCAN Clustering:

- **Observations:** DBSCAN detected only 1 cluster, with many data points identified as noise. The high Davies-Bouldin index (4.8445) and negative Silhouette score (-0.0552) suggest poor clustering quality.
- **Suggestions:** DBSCAN didn't perform well due to suboptimal parameter settings (eps=0.5, min\_samples=5). Tuning these parameters, particularly eps, could help reveal distinct clusters. DBSCAN is particularly useful for outlier detection, but in this case, better parameter selection is essential for successful clustering.

### **Agglomerative Clustering:**

- **Observations:** Agglomerative Clustering formed 5 clusters, with a Davies-Bouldin index of 0.8851 and a Silhouette score of 0.3427, indicating reasonably well-separated clusters.
- **Suggestions:** This method works well but could benefit from experimenting with different linkage criteria (e.g., 'ward', 'complete') to improve the separation of clusters. It's useful when hierarchical relationships need to be understood, or when a predefined number of clusters is necessary. This can be particularly helpful in customer behavior or lifecycle stage segmentation.

### **Gaussian Mixture Model (GMM):**

- **Observations:** GMM also produced 5 clusters, with a moderate Davies-Bouldin index of 1.2412 and a Silhouette score of 0.2196. The clusters are somewhat separated, though some overlap exists.
- **Suggestions:** GMM provides a probabilistic perspective of the data, which can be valuable for uncertain or overlapping clusters. I recommend experimenting with different numbers of components and covariance types (e.g., 'full', 'tied') to improve the model. This approach works well when there are varying variances within different segments.

### **Overall Business Recommendations:**

- **Customer Segmentation:** Both K-Means and Agglomerative Clustering are suitable for clearly defining customer segments. K-Means can be refined further for improved accuracy, while Agglomerative Clustering offers flexibility for more complex segmentations.
- **Outlier Detection:** DBSCAN can be adjusted to better detect outliers and form meaningful clusters. When tuned correctly, it's useful for identifying noise in the data.
- **Probabilistic Clustering:** GMM offers a flexible and probabilistic view, making it useful when there's uncertainty in segment membership or for understanding nuanced variations in customer behavior.