

Terms and Conditions

Account/User Agreement and Terms of Use

This Account/User Agreement and Terms of Use govern your relationship with myshippinglabel, Inc. ("myshippinglabel") and your use of the myshippinglabel website service (the "Service" or "Services").

1. **Site Content.** By using or accessing this website, you acknowledge that you have read, understand and agree to be bound by the following terms and conditions. The material and information on this website is protected by law, including copyright law. Except as otherwise specifically provided, none of the material may be copied, reproduced, distributed, republished, downloaded, displayed, posted or transmitted in any form and in any manner without myshippinglabel's prior written permission. You may not mirror any material contained on this website or any other server. Permission is hereby granted for you to make a single copy of documents or material published by myshippinglabel on this website solely for informational purposes and for non-commercial use within your organization, provided that you keep intact all copyright and other proprietary notices and legends. Myshippinglabel does not authorize any other use of the information or material provided.
2. **Term.** Your account membership shall commence upon the date of registration. Accounts will be active unless we terminate it or you notify us by telephone, mail, or e-mail (receipt of which must be confirmed by email reply from us) of your decision to terminate your account. When you sign-up for an account, myshippinglabel may send you emails concerning updates to the site and special promotions. When placing an order for the first time on myshippinglabel, certain credit card companies require verification which can take up to 1 business day. Most verification request are done in less than 1 hour or in some cases instantly. Accounts on myshippinglabel.com are for active residents of the United States and Canada as all shipments on myshippinglabel.com must originate in the United States or Canada.
3. **Changes to Account/User Agreement.** We may change the terms of this Agreement at any time without notice. You signify that you agree to be bound by such changes by using a Service after changes are made to this Agreement.
4. **Your Account.** Registration data and other information about you are subject to our Privacy Policy. Your information may be stored and processed in Canada or any other country where myshippinglabel has facilities, and by creating an account for the Service, you consent to the transfer of information outside of your country. If you access the Service using a password, you are solely responsible for maintaining the confidentiality of that password. If you provide someone else with access to your password to the Service, they will have the ability to view information about your account, execute transactions and make changes through the website for the Service. You agree to notify us promptly if you change your address or email so we can continue to contact you and send any notices required hereunder. If you fail to notify us promptly of a change, then any notice we send to your old address or email shall be deemed sufficient notice. In some cases, new accounts may need to be verified before the shipping label is released. Once you purchase a shipment, a verification request will be sent to our customer support team who will call you to verify your account. In these cases, once verified, your account will be verified for future use.
5. **Fees and Payments.** You agree to immediately pay, or pay upon such terms as are agreed between the Company and you, the related service fees and any other charges incurred in connection with your user name and password for the Service (including any applicable taxes) at the rates in effect when the transaction was initiated. Depending on your banking institute, and where your credit card origin is, there may be additional charges for processing this fee that myshippinglabel has no control over (International Banking Charges, Processing Fees, etc.). We will

bill all charges automatically to your credit card or prepaid account or in accordance with such method as the Company may agree to from time to time. Unless we state in writing otherwise, all fees and charges are non-refundable including amounts deposited in prepaid accounts (myshippinglabel Credits). In some cases, where the myshippinglabel Credits are in large amount as defined by myshippinglabel, a credit application may be required to continue to use myshippinglabel.com. Myshippinglabel Credits can only be applied to shipments that originate from the Credit Card's associated address that was used to purchase the myshippinglabel Credits. For clarity, if you purchased myshippinglabel Credits from a Credit Card that has a U.S. address associated with it, you can use the myshippinglabel Credits only for Shipments made from the U.S. myshippinglabel Credits are not transferable between US and Canadian accounts. We may change the fees and charges then in effect, or add new fees or charges at any time without notice. If you would like to use a different method of payment, or if you are unable to meet your payment obligations, or if your information in relation to your payment method changes, or if you believe someone has accessed the Service using your user name and password without your authorization, you must notify us immediately. Ultimately, you are responsible for any and all fees or charges incurred in connection with your username and password through using myshippinglabel.com.

6. **Rate Information.** Rate information published on this website is subject to change without notice. Myshippinglabel has no control over such rate information and your reliance on any such rate information will be done solely at your "own risk". Myshippinglabel may make improvements and/or changes to this website and/or information at any time without notice. Any references to non-myshippinglabel products or services on this website are for information purposes only and do not constitute a recommendation or endorsement of such products or services by myshippinglabel or any other third party. Rates on shipgoodder for couriers we do not ship with could be either Retail or List rates for each carrier.

7. **Accuracy of Provided Information:** myshippinglabel is not responsible for information submitted by Users or Account holders on the myshippinglabel website or within the use of myshippinglabel Services. Users or Account holders are responsible for the accuracy of the information that is used in conjunction with the myshippinglabel website and the Services offered. This includes, but is not limited to, information concerning the User and Package Criterion (To, From, Type of Service, Weight, Dimensions, Content, etc.). Neither ORIGIN nor DESTINATION addresses may be altered on prepared labels nor while the shipment is en route to the recipient. Users are solely responsible for the accuracy of the information entered and back-charges will apply if changes are made to the information entered on myshippinglabel.com which incur additional charges from the courier. These charges will be immediately due and payable to myshippinglabel.com or the Courier direct.

8. **Prohibitive items and Dangerous Goods:** It is the User's responsibility to ensure the items that are being shipped or electronically transferred are of legal content and substance. Users are encouraged to review the Courier's Terms and Conditions, along with restrictions on items that can be shipped by the Courier, before selecting the Courier on myshippinglabel. Myshippinglabel is not responsible for the contents of the items that are being shipped or electronically transferred. Users are solely responsible for the items they ship and electronically transfer.

9. **Refunds.** Refund requests must be made within one week of purchasing a label. Refund requests that occur after one week from the purchase of a label will not be processed. You will have two options for a refund. Option 1: A 5% processing fee will apply if the refund is made to your credit card or paypal Account if the request is made 7 days from the purchase date. This 5% processing fee covers the administrative and transaction costs associated with the refund. If the request for refund is made after 7 days, and the label is eligible for refund, a 10% processing and administrative fee will apply. Option 2: A full refund is issued in the form of myshippinglabel Credits. These myshippinglabel credits will sit in your account for use in re-purchasing your label or for use on future shipment purchases. Upon selecting a method for payment, simply select myshippinglabel Credits and you will be able to use the refunded amount for your current shipment. If the refunded amount is not enough to cover your current purchase, you can purchase the difference by purchasing

additional myshippinglabel credits or by purchasing the difference on your credit card or Paypal account. Carrier regulations may dictate when the refund can be processed by myshippinglabel. In some cases, refunds may take up to 2 weeks due to carrier restrictions. In other cases, they can be processed immediately. Disputing a charge with your payment provider is NOT the correct process for getting a refund with myshippinglabel. Simply email us at info@myshippinglabel.com and we will be glad to help you. Any disputes with payment providers that are made against myshippinglabel will be responded to with evidence supporting the charges and referencing our Term and Conditions.

10.1 myshippinglabel does not provide or perform services with respect to goods which are, or are in our opinion, dangerous goods. This includes, but is not limited to, those specified in the:

- International Civil Aviation Organisation (ICAO) Technical Instructions
- International Air Transport Association (IATA) Dangerous Goods Regulations
- International Maritime Dangerous Goods (IMDG) code
- European Agreement Concerning the International Carriage of Dangerous Goods by Road (ADR)
- Other national or international rules applicable to the transport of, or the performance of other services regarding, dangerous goods.

10.2 User certifies, by transacting a shipment with myshippinglabel that your shipment does not contain a prohibited item as specified in section 8.1 in ICAO Annex 17 or other national or international regulations that govern aviation security. The responsibility and liability from ignoring these regulations and Carrier restrictions lies with the User.

10.3 Shipments transacted on myshippinglabel.com through the User selected Carrier may be subject to security screening including x-ray, explosive trace detection and other security screening methods. Depending on the User Selected Carrier, you acknowledge and accept that your shipment may be opened and examined.

10.4 myshippinglabel does not accept shipments that contain prohibited items.

10.5 DHL: DHL prices on myshippinglabel are for customers that DO NOT have pre-existing DHL accounts. If you have a pre-existing DHL account, please use your DHL account to ship your packages. If you do have an account with DHL and you use myshippinglabel to ship your DHL packages, your account can be terminated with myshippinglabel. If you did have a DHL account, however you cancelled it, you are permitted to use myshippinglabel's exclusive DHL rates. For DHL Terms and Conditions, please visit: http://www.dhl-usa.com/en/express/shipping/shipping_advice/terms_conditions.html#service_guarantee. All DHL Shipments facilitated through myshippinglabel.com are bound by these restrictions and limitations set forth in the DHL Terms and Conditions.

11. Insurance on Service: myshippinglabel does not warrant or provide insurance directly on items being shipped or electronically transmitted. Users are encouraged to review the Courier's or Insurance provider's Terms and Conditions along with their insurance coverage, before selection of Courier. If coverage was purchased using a third party insurance provided or courier insurance on myshippinglabel, claims associated with the package or electronic transmission must be made with that insurance provider and not myshippinglabel. Myshippinglabel is not responsible for any claims or subsequent damages resulting from lost, delayed or damage packages. Myshippinglabel uses a third-party insurance provider (Transgaurdian), over the \$80 (envelope) to \$100 (package) insurance limit provided by USPS, to cover packages when additional insurance is purchased on myshippinglabel.com. Please note that if you have an insurance claim, you must contact us within 10 days of your shipment date so we can aid in opening your claim with the courier or guiding you on the process. In addition, insurance claims require original receipts of items that were damaged and all packaging must be retained for inspection upon the insurance companies discretion. Original

receipts and packaging is a requirement for the insurance claim and the insurance company may require inspection of packaging and damaged goods to validate the claim. Insufficient packaging (box, tape, stuffing, etc.) For the weight and item being shipped is not covered by any insurance provided so it is highly advisable to take a picture of your package before it is shipped or your claim may be denied for insufficient packaging. External packaging must be sufficient for the items being shipped and internal packaging material must protect your items. Your claim can only include items that are listed on your original labels to which you have documentation for. Insurance does not cover delayed packages. Additional information may be required to process your claim. If an insurance claim is denied from the courier or from the third-party insurance provider, myshippinglabel.com cannot assist any further.

12.1 Shipping Issues: Issues arising from delayed, lost or damaged packages must be addressed to the Courier that was selected by the Customer and is not the responsibility of myshippinglabel. Myshippinglabel will not provide refunds for shipments that do not meet service guarantee's or estimated delivery dates by a courier. We will, however, help you to address your issues with the courier. Some couriers (for example canpar) will not ship to PO boxes. Although a label may be produced, the shipment may be held as undeliverable to PO boxes. Myshippinglabel is not responsible for packages that are not picked up by the courier from the customer however we will make every attempt to help our customers resolve issues with the courier. Typical package pickup times by most couriers occur between the times of 9am to 6pm (local time). First Class Envelope services from USPS do not have tracking capabilities. Myshippinglabel is also not responsible for packages that do not have a label, correct label, duplicate labels (labels from other couriers on package), or damage to the label. If a return fee for packages that have issues is charged to myshippinglabel, you the customer, are responsible for these fees and the cost of the original shipment. Myshippinglabel does not pickup or facilitate the shipment of packages, we simply provided discounted labels. If a package is being sent internationally, delays due to customs are not covered under the carriers service guarantees. If a shipment is refused, if additional information is required by the courier from the receiver/shipper (you the customer), or if their are duties/taxes due, these must be addressed by you the customer. If the package is stopped or sent back due to these reasons, a refund cannot be issued.

12.2 Fraudulent Shipments: If a package is deemed to be fraudulent by myshippinglabel, its banking partners or law enforcement, myshippinglabel will log this with the appropriate authorities and online sources. Fraudulent shipments will lead to your package being intercepted, without return. Further action will be initiated by myshippinglabel with the proper authorities and online sources. Items that are intercepted can be used to recover the cost and time associated with fraudulent transaction. Fraudulent shipments include the incorrect entry of the weight or dimensions on a package where additional fees are to be collected, to which their is a refusal to pay or no response.

13. Courier Terms and Conditions: Users and Account holders of myshippinglabel.com are responsible for reviewing and accepting the Terms and Conditions as well as the Privacy Policies of Carriers that are offered on their respective websites prior to completing a transaction on myshippinglabel.com. These include, but are not limited to, TNT, USPS, UPS, fedex, Canada Post, canpar and other couriers listed on myshippinglabel.com.

14. Limitations on Use. Only one individual may access the Service at a time using the user name, password or account profile provided by myshippinglabel, unless we agree otherwise. You agree not to use the Services for any unlawful purpose. We reserve the right to terminate or restrict your access to the Service if, in our opinion, your use of the Service may violate specific carriers' regulations and/or terms and agreements, any laws, regulations or rulings, infringe upon another person's rights or violate the terms of this Agreement. Also, we may refuse to grant you a user name that impersonates someone else, is protected by trademark or other proprietary right law, or is vulgar or otherwise offensive. If a shipment is deemed to be fraudulent, or there is evidence of fraud in

relation to other account usage, myshippinglabel reserves the right to Void the label and/or have the package returned to sender. In such cases, myshippinglabel has the right to send information concerning the fraud to concerned parties including local authorities.

15. Third Party Web Sites. Myshippinglabel may provide hyperlinks or pointers to other websites maintained by third parties. The links to any such third party websites are provided for your convenience and information only. The content of any linked website is not under the control of myshippinglabel and should you decide to access any such website, you do so entirely at your own risk. The provision of a link to a third party website does not mean that myshippinglabel endorses, authorizes or sponsors any such website or that myshippinglabel is affiliated with such third party.

16. Postings. All postings by you or other users become the property of myshippinglabel which reserves the right to edit all postings prior to publication or electronic dissemination. Responses to questions posted by users of the website are for general informational purposes only and shall not be construed to be a recommendation or endorsement of any products or services by myshippinglabel.

17. Intellectual Property. The text, graphics, images, video, design, organization, compilation, look and feel, advertising and all other protectable intellectual property available through the Services is the property of myshippinglabel, Inc. Or the property of other third parties and is protected by copyright and other intellectual property laws. Unless you have our written consent, you may not sell, publish, distribute, retransmit or otherwise provide access to the content received through the Services to anyone. "myshippinglabel" and the myshippinglabel logos are trade-marks of myshippinglabel, Inc. All rights reserved.

18. Disclaimers of warranties and limitations on liability. You agree that your access to, and use of, the services and the content available through the services is on an "as-is", "as available" basis and we specifically disclaim any representations or warranties, express or implied, including, without limitation, any representations or warranties of merchantability or fitness for a particular purpose. For the sake of clarity, you use the website and any information contained therein at your own risk. Myshippinglabel and its subsidiaries, affiliates, shareholders, directors, officers, employees and licensors ("myshippinglabel parties") will not be liable (jointly or severally) to you or any other person as a result of your access or use of the service for indirect, consequential, special, incidental, punitive, or exemplary damages, including, without limitation, lost profits, lost savings and lost revenues (collectively, the "excluded damages"), whether or not characterized in negligence, tort, contract, or other theory of liability, even if any of the myshippinglabel parties have been advised of the possibility of or could have foreseen any of the excluded damages, and irrespective of any failure of an essential purpose of a limited remedy. If any applicable authority holds any portion of this section to be unenforceable, then the myshippinglabel parties' liability will be limited to the amount you paid for the service.

19. Indemnification. You shall indemnify, defend and hold harmless myshippinglabel and its parents, subsidiaries, affiliates and their directors, officers, employees, agents and sub-contractors against all claims, action, liabilities, losses, expenses, damages and costs, including but not limited to legal fees, that may at any time be incurred by reason of virus or any other destructive feature resulting from your access to, use of or linkage with this website and/or any claim brought by a third party having a basis in contract or tort, in law or in equity, including but not limited to infringement, interference with contract or prospective economic advantage, breach of contract, negligence, misrepresentation, gross negligence, products liability or strict products liability.

20. General. This Agreement contains the final and entire agreement between us regarding your use of the Services and supersedes all previous and contemporaneous oral or written agreements regarding your use of the Services. We may discontinue or change the Services or their availability

to you at any time. This Agreement is personal to you, which means that you may not assign your rights or obligations under this Agreement to anyone. No third party is a beneficiary of this Agreement. You agree that this Agreement, as well as any and all claims arising from this Agreement will be governed by and construed in accordance with the laws of the Province of Ontario, Canada, without regard to any conflict or choice of law principles. The sole jurisdiction and venue for any litigation arising out of this Agreement will be an appropriate federal or state court located in Toronto, Ontario, Canada. This Agreement will not be governed by the United Nations Convention on Contracts for the International Sale of Goods.

Privacy

Privacy Policy

[June 6th, 2015]

The website myshippinglabel.com is operated by myshippinglabel Inc (the “Company”, “we” and “us”). This Privacy Policy (the “Policy”) is the Company’s policy regarding the collection, use and disclosure, if any, of personal information from you through the website myshippinglabel.com and the Company’s social media sites (together, the “Websites”) and reflect the principles set out in Canada’s Personal Information Protection and Electronic Documents Act (“PIPEDA”) and applicable law in the United States and other jurisdictions where the Websites are accessible.

This privacy policy is referenced in and forms a part of the company’s terms and conditions. Your use of the website constitutes your agreement with the terms and conditions.

This Policy is subject to amendment from time to time without notice to you. We will post the updated Policy at www.myshippinglabel.com/privacy. Your continued use of any of the Websites after such changes are posted will constitute acceptance of those changes.

10. Information Collected

When you access or use the Websites, we may collect two types of information: (1) personally identifiable information (“personal information”); and (2) information that is not personally identifiable (“non-personal information”). Personal information includes information that identifies you personally, alone or in combination with other information available to us.

As part of the standard operation of the Websites, you may submit personal information. When you visit the Websites, you are not required to create an account or provide any personal information. Should you attempt to communicate with the Company via the Websites or via email, however, you may provide us with personal information. In addition, you may, at your option, provide additional personal information about yourself. If you email us, information in such email may have personal information and is treated like other personal information.

As part of the standard operation of the Websites, we also collect non-personal information from you, including your browser type, operating system, IP address and the domain name from which you accessed the Websites. In addition, we may collect information about your browsing behavior, such as the date and time you visit the Websites, the areas or pages of the Websites that you visit, the amount of time you spend viewing the Websites, the number of times you return to the Websites, the referring web page, pages visited, location, your mobile carrier, device and application ID’s and other click-stream data.

- **Accountability**

The Company is responsible for the personal information under its control and which you have disclosed to us through this Websites.

We may use a variety of third-party service providers to act on our behalf by performing functions such as fulfilling, delivering packages, processing credit card payments, providing customer service, or helping us understand the use of the Websites. These third-party service providers may have access to your personal information. These third-party service providers may also use cookies, web beacons, or similar technologies to collect information sent by your

browser as part of a web page request, such as your IP address. Third-party partners may share certain information with us to help us measure content quality and tailor content, including advertising content. We use commercially reasonable means, including contractual means, to ensure compliance by such third parties with this Policy and all applicable privacy laws. The Company, however, cannot be and is not responsible for any acts of third parties that are contrary to contracts between the Company and such third party or intentional violations of this Policy by third-party service providers.

3. Use of Information

Unless the purpose is self-evident due to the nature of the transaction in question, the Company will identify the purposes for which personal information is collected at or before the time the information is collected. An example of a self-evident purpose is requesting the name and address of the person placing an order to ensure proper delivery.

The Company does not rent or sell personal information and non-personal information to other companies. Instead, we use information collected via the Websites in the following ways:

- To contact you when necessary;
- To respond to you regarding information you have requested;
- To communicate with you regarding the Websites or the products/services found on the Websites;
- To provide you with customized content and advertising and for various products or services;
- To administer the Websites, monitor usage, and diagnose problems;
- To remember you when you return to the Websites, so that you don't have to re-submit information and preferences;
- To contact you with information and promotional materials and offers from us as well as from our affiliates, partners and other third parties, if you have agreed to receive such communications;
- To conduct research to improve our products, content, and services; and
- To protect the security or integrity of the Websites and our business.

In addition to the examples above, the Company may use third-party storage or service-provider companies to perform some functions including the processing of data. The Company may also disclose information to protect our rights or property, to enforce our terms of use and legal notices, as required or permitted by law, or at the request of government regulators or other law enforcement officials and the courts (including the issuance of a valid subpoena or validated information request from authorities). We shall have no duty to notify you of such compliance with the law or enforcement officials.

We may be required to share information, including your personal data for your shipment with the shipment destination country authorities or transit country authorities for customs and / or security reasons to facilitate customer support.

4. Consent

We will collect, use or disclose your personal information only with your knowledge and consent, except where required or permitted by law. Your consent is implied in circumstances where your personal information is required to the extent necessary for us to supply the product or service.

Consent can be express or, in some circumstances, implied, and given in writing, by using or not using a check-off box, electronically, orally (in person or by telephone), or by your conduct, such as use of a product or service.

We will not send you marketing or promotional emails without your consent. We will not share your email with third parties for marketing or promotional purposes without your consent. You may withdraw your consent at any time, on reasonable notice, subject to legal or contractual restrictions. Our email marketing is conducted by an external service provider and is subject to their policies and procedures.

5. Cookies / Log Files / Do Not Track

The Company uses persistent and session cookies and various technologies to collect and track the non-personal information described above and to better understand how you interact with the Websites. Most Internet browsers automatically accept cookies. Session ID cookies terminate when users close their browser, whereas persistent cookies remain. You may elect to refuse to accept cookies by changing your browser preferences and/or utilizing commercially available software programs. If you do not accept cookies from the Websites, it may affect the performance, including your ability to access certain features on the Websites such as placing orders.

Like most standard website servers, we use log files. This includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use.

Certain browsers have settings that allow you to turn on a "do not track" feature. Some or all of the Websites do not support "do not track" and will not honor your web browser's "do not track" signal. Additionally, we may from time to time use third party service providers to track and analyze usage of the Websites. The third party service providers access and use cookie and log information in combination with personal information, such as name and email addresses, to assist in tracking the Websites. These third party service providers are granted access to the information via the Websites.

In addition to using cookies and related technologies as described above, we also may permit certain third party companies to help us tailor advertising that we think may be of interest to users and to collect and use other data about user activities on our Sites (for example, to allow tailored ads on third party services). The Myshippinglabel website uses services like Google adwords to advertise on third party websites (including Google) to visitors who have previously visited our site. We may advertise to previous visitors who haven't completed certain tasks on our site, such as account creation or purchases. This could be in the form of an advertisement on the Google search results page, or a site in the Google Display Network. Third-party vendors, including Google, use cookies to serve ads based on someone's past visits to the website. All data collected will be used in accordance with our own privacy policy and Google's privacy policy.

You can customize your preferences for how Google advertises to you using the [Google Ad Preferences page](#), or you may opt out of interest-based advertising by changing your cookie settings or at <http://www.networkadvertising.org/choices>.

6. Children

We do not direct the Websites to, nor do we knowingly collect any personal information from, children under 13. If you become aware that a child has provided us with personal information without parental consent, please contact us at info@myshippinglabel.com. If we become aware that a child under 13 has provided us with personal information, we take commercially reasonable steps to remove such information and terminate the child's account.

7. External Links to Other Websites

Users visiting the Websites may find links to websites owned and operated by other organizations. Please note that when you click on one of these links, you are moving to another website. While we reviewed the linked sites at the time of the posting of the link, and only provide a link if we believe the content of a site is appropriate and of interest to visitors to the Websites, the content of those linked sites is the responsibility of the organization actually owning and/or operating the site. The Company is not responsible for, and has no control over, the content or privacy policy of any linked site. We encourage you to read the privacy policies of any linked site as its privacy policy may differ from that of the Websites.

Some of the Websites are social media sites where the Company has accounts. By accessing or using those Websites, you agree to be bound by this Policy and the privacy policies of those sites.

8. Limiting Use, Disclosure, and Retention

Personal information will not be collected, used, or disclosed for purposes other than those for which it was collected, except with your consent or as required or permitted by law. It will be retained only as long as necessary for these purposes or as required by law, after which we will use reasonable commercial efforts to destroy your personal information.

We have the right, but not the obligation, to: (1) retain your personal identifiable information for as long as your account is active or as needed to provide you services or access to or use of the Websites; and (2) retain and use your personal information as necessary to comply with our legal obligations, resolve disputes and enforce our agreements. We have the right, but not the obligation, to retain your non-personal information whether your account is active, inactive, or deactivated.

We may disclose your personal information to: (i) parties in the context of a sale, financing or reorganization or potential sale, financing or reorganization of our business, provided that they agree to be bound by this Policy with respect to your personal information, (ii) parties to whom we have agreed to provide anonymized and/or aggregated data, though we will remove personal identifiers before we do so, and (iii) parties with whom we have contracted to process data, including parties who are located in countries or jurisdictions other than the one in which you reside (when this occurs, your personal information becomes subject to the laws of those jurisdictions).

9. Accuracy

We strive to keep your personal information as accurate, complete and up-to-date as necessary for the purposes for which it is to be used.

10. Safeguards

The myshippinglabel.com website utilizes TLS (transport layer security) to protect your personal information, including credit card numbers. TLS is used in order to encrypt all personal information, including your name and credit card number, while being transferred from your web

browser to the myshippinglabel.com website. Online orders can only be completed using a browser that supports TLS.

Your personal information will generally be stored in our databases or databases maintained by the Company or its service providers. The Company may use third-party storage or service-provider companies to store your personal information, some of which may be outside of Canada or the United States.

We have taken certain physical, electronic, contractual and administrative steps to protect the confidentiality, security, and integrity of your personal information. However, no method of transmission over the Internet or method of electronic storage is completely secure, and we cannot guarantee its absolute security. It is your responsibility to maintain the confidentiality of your account information, including your user name and password. You are responsible for all use of the Websites accessed through your account. You agree to notify us immediately at info@myshippinglabel.com of any unauthorized use of your account or any other actual or suspected breach of the security of any of the Websites.

11. Openness

This Policy outlines our policies and practices relating to the management of personal information and will be made available at www.myshippinglabel.com/privacy or upon request.

12. Individual Access

Except as noted below, upon request, the Company will inform you of the existence, use and disclosure of personal information relating to you, and give you access to that information. You have the right to challenge the accuracy and completeness of your information and have it amended as appropriate. This can be done by logging into your account.

In certain circumstances permitted by law, the Company will not disclose personal information to you, including for example any information that contains references to other individuals, that cannot be disclosed for legal, security or commercial proprietary reasons, or that is subject to solicitor-client or litigation privilege.

13. Contacting us

For any questions or comments on this Policy, or to request information about the personal information you have disclosed to us, please contact us as follows:

Attention: myshippinglabel

Email: info@myshippinglabel.com