

# JoyStickPlay Gaming Zone - FAQs

**Q1:** What are JoyStickPlay Gaming Zone's operating hours?

**A:** We are open from 10:00 AM to 10:00 PM, seven days a week.

**Q2:** Where is JoyStickPlay Gaming Zone located?

**A:** We are located in Attapur, Hyderabad, India. (Exact address can be found on Google Maps.)

**Q3:** What is the price for 1 hour of video gaming?

**A:** 1 hour of video gaming costs â‚¹200 per person.

**Q4:** What is the price for 30 minutes of video gaming?

**A:** 30 minutes of video gaming costs â‚¹150 per person.

**Q5:** How much does VR gaming cost?

**A:** VR gaming costs â‚¹150 for 10 minutes per person.

**Q6:** What VR games are available at JoyStickPlay?

**A:** We offer VR Boxing and VR IB Cricket.

**Q7:** Can I book a slot in advance?

**A:** Yes, you can book slots in advance by calling us or visiting our center.

**Q8:** Do you offer group discounts?

**A:** Yes, we offer discounts for groups of 5 or more. Contact us for details.

**Q9:** Is there an age restriction for gaming?

**A:** Players under 12 must be accompanied by an adult.

**Q10:** What video games are available at JoyStickPlay?

**A:** We have F1 Racing, FIFA 23, Call of Duty, Mortal Kombat, Tekken 7, NBA 2K24, GTA V, Fortnite, PUBG, Assassinâ€™s Creed, Street Fighter 6, Need for Speed, Among Us, Mario Kart, Super Smash Bros, Counter-Strike 2, Overwatch 2, Apex Legends, Resident Evil, and Spider-Man.

**Q11:** Do you have multiplayer gaming options?

**A:** Yes, most games support multiplayer mode for a competitive experience.

**Q12:** Are food and drinks allowed inside the gaming zone?

**A:** Outside food and drinks are not allowed, but we have a snack bar available.

**Q13:** Do you offer membership or loyalty programs?

**A:** Yes, we have membership plans with discounts and bonus gaming time. Ask our staff for details.

**Q14:** Can I host a birthday party or private event at JoyStickPlay?

**A:** Yes, we offer event bookings with special packages. Contact us for arrangements.

**Q15:** What payment methods do you accept?

**A:** We accept cash, UPI, credit/debit cards and mobile wallets.

**Q16:** Is there a waiting area for parents/guardians?

**A:** Yes, we have a comfortable waiting area with seating.

**Q17:** Are VR games safe for kids?

**A:** Yes, but parental supervision is recommended for younger children.

**Q18:** Do you provide gaming tutorials for beginners?

**A:** Yes, our staff can assist beginners with basic controls and gameplay.

**Q19:** What safety measures are in place for VR gaming?

**A:** We sanitize VR headsets after each use and provide safety guidelines.

**Q20:** Can I pause my gaming session and resume later?

**A:** No, sessions are time-bound and cannot be paused.

**Q21:** Do you have high-speed internet for online gaming?

**A:** Yes, we provide high-speed internet for seamless online gameplay.

**Q22:** Are there any restrictions on game selection?

**A:** Some games may have age restrictions, which our staff will inform you about.

**Q23:** What happens if I damage gaming equipment?

**A:** You may be charged for any intentional damage to equipment.

**Q24:** Do you offer corporate or team-building events?

**A:** Yes, we organize gaming tournaments and team-building activities for corporates.

**Q25:** Can I bring my own controller?

**A:** Yes, you can bring your own controller if compatible with our systems.

**Q26:** Is there a dress code for VR gaming?

**A:** Wear comfortable clothing; avoid loose accessories that may interfere with VR gear.

**Q27:** How often do you update your game library?

**A:** We regularly add new games based on popularity and demand.

**Q28:** Do you have competitive gaming tournaments?

**A:** Yes, we host tournaments with exciting prizes. Follow our social media for updates.

**Q29:** Is there parking available near the gaming zone?

**A:** Yes, there is paid and free parking available nearby.

**Q30:** Are there any health concerns with prolonged VR use?

**A:** Excessive VR use may cause dizziness; we recommend taking breaks.

**Q31:** Can I get a refund if I leave early?

**A:** No, refunds are not provided for unused time.

**Q32:** Do you have wheelchair accessibility?

**A:** Yes, our facility is wheelchair-friendly.

**Q33:** What is the maximum number of players for multiplayer games?

**A:** It depends on the game (usually 2-4 players, up to 10 for some online games).

**Q34:** Do you sell gaming merchandise or accessories?

**A:** Currently, we do not sell merchandise, but we plan to in the future.

**Q35:** Do you offer student discounts?

**A:** Yes, students with valid ID cards get a 10% discount on weekdays.

**Q36:** Can I record or stream my gameplay?

**A:** Yes, but you must inform the staff and follow our guidelines.

**Q37:** How do I provide feedback or suggestions?

**A:** You can share feedback at our front desk or through Google reviews.

**Q38:** Where is JoyStickPlay located?

**A:** Address: Shop No. 12, Attapur Main Road, Hyderabad, Telangana 500048. Google Location URL : <https://maps.app.goo.gl/9G4GRRajdCWR1at59>

**Q39:** JoyStickPlay Contact Number

**A:** 9391378308